STATE OF CONNECTICUT ~ OFFICE OF THE ATTORNEY GENERAL



ATTORNEY GENERAL GEORGE JEPSEN

OIL DELIVERIES BEING MADE TO C.F. OIL CUSTOMERS

For Immediate Release

MONDAY FEB. 7, 2011

HARTFORD – Tuxis-Ohr's Fuel of Meriden told state officials that it was delivering home heating oil to customers of C.F. Oil Co. Inc. of New Britain. According to company representatives, Tuxis-Ohr hopes to honor C.F.'s pre-paid oil contracts, Attorney General George Jepsen said Monday.

C.F. has been under investigation by the state Department of Consumer Protection for possible misconduct involving pre-paid home heating oil contracts. On Friday, the department noted the company had closed its office and inspectors placed seals on three delivery trucks to prevent them from being used for deliveries. The Office of Attorney General was informed that C.F.'s liability insurance also had lapsed.

"Our primary objective is to make sure consumers are protected. Last Friday, we received credible and reliable information from multiple sources that C.F. was closing for business. We issued an advisory to that fact and noted that talks with another company were ongoing. The facts have borne out our statement," Jepsen said.

Tuxis-Ohrs said Monday it planned to take over C.F.'s customer lists and honor C.F.'s obligations to customers. The state Department of Consumer Protection said for now, C.F. customers should continue to call C.F. Oil to arrange deliveries at 860-225-8545 or 860-225-4000.

C.F. customers with any difficulties may contact the Office of the Attorney General's consumer protection department at 860-808-5420. A complaint form is available on the website, www.ct.gov/ag/.

Jepsen said his office and the state Department of Consumer Protection continue to closely monitor the situation. He also advised customers to retain copies of all records with C.F. Oil.

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