

GUIDE TO EXHIBITS

Produced in PURA Hearing Process			
Bates #	Date Produced	Comments	Exhibit
CLP-AG046-000497-499	January 20, 2012		G
CLP-AG-101-00476-479	January 5, 2012		R
CLP-AG-101-01233-1235	January 5, 2012		J
CLP-AG-101-01640-1641	January 5, 2012		F
Produced in PURA – Late filings – Failed to designate Redacted Information			
October Nor'easter timeline Late Filed Exhibit HD-10 Q-LF-068-SP-01	June 7, 2012	Redacted timeline	
Produced in PURA – Late filings – Information illegible			
No Bates # provided Late Filed Exhibit HD-10 Q-LF-068-SP-02 – Attachment 3 (Bowes)	June 7, 2012	Handwritten notes from November 4, 2011	N
No Bates # provided Late Filed Exhibit HD-10 Q-LF-068-SP-02- Attachment 2 (Winslow)	June 7, 2012	Handwritten notes from November 4, 2011	Q
Produced pursuant to Voluntary Compliance			
NURVP-00002202	July 30, 2012	Comparison to Bowes Document Exhibit N	M
NURVP-00002535	July 30, 2012		O
NURVP-00002865	July 30, 2012		A
NURVP-00002887-2889	July 30, 2012		K
NURVP-00002894- 00002896	July 30, 2012	Comparison to Winslow Document Exhibit Q	P
NURVP-00003001	July 30, 2012		L
NURVP-00003035	July 30, 2012		B
NURVP-00003064	July 30, 2012		D
NURVP-00003077	July 30, 2012	Unredacted timeline	I
NURVP-00004227-4230	October 5, 2012		H
NURVP-00004489-4494	October 5, 2012		E
NURVP-00006544-6546	October 22, 2012		S
NURVP-00008673	November 14, 2012		C

EXHIBIT A

W/1

BOB HOWES CALLED
ME FOR A 99% RESTORATION
ESTIMATE I TOLD HIM
WEDNESDAY 11/9 @ 18:00
BASED ON CURRENT STAFFING
LEVELS AND THE FACT WE
MAY DIVERT 20 INCOMING HQ
CREWS TO CHRIS TOMORROW

Kojciak

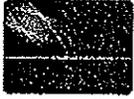
EXHIBIT B

Survey 99%

11/1/11 @ 1700

Cheshire	None			
Danielson	* 99	11/7	1600	Phone Problem
East Hampton	* 99	11/7	1600	Message - Check
Greenwich	(99)	11/3	2300	(100) 11/6 2300
Hartford	* (99)	11/9	1800	
Nashua	(99)	11/4	2400	
Middletown	* (99)	11/7	2400	Message - Check
New London		100%		
New Milford				Message - John
Newtown	None			
Norwalk	None			
Plainfield	* (99)	11/7	1600	Phone
Sensbury	None			
Stamford		11/3	2400	
Tolland				Phone
Tarrenton	None			
Waterbury	None			
Willimantic	* 11/7		1600	

EXHIBIT C



Western division

From: Michael J. Innes <IT_REALTIME_SYS> REDACTED
To: Bruce P. Bernier

11/02/2011 05:35 AM

Customers affected/restored by Town - the sheet contains the Western division AWC's customer served totals (with town breakdown)



Town restored Perc 11-02-2011 06-00 am.xls

NOV 6th

Creshum

99%
1588
NOV 8

100%
158877
NOV 8

WTBY

~~12504~~
1226
NOV 7

122644
NOV 11

2

Fall Village

90.5
NOV 7

9050
NOV 11

TORRINGTON

530
NOV 7

53021
NOV 10

EXHIBIT D

Western Division Outage Day November 2, 2011
November 2, 2011 Restoration Projections

Approved By Bruce Bernier. Contact Stanley Zatarain, cell phone REDACTED for Questions Related to Western Division's Restoration Projections	Towns	99% Restoration Projections	99% Restoration Changes
Cheshire AWC	Berlin	Sunday, 11/6, 11:59 PM	
	Bristol	Sunday, 11/6, 11:59 PM	
	Cheshire	Sunday, 11/6, 11:59 PM	
	Meriden	Sunday, 11/6, 11:59 PM	
	New Britain	Sunday, 11/6, 11:59 PM	
	Newington	Sunday, 11/6, 11:59 PM	
	Plainville	Sunday, 11/6, 11:59 PM	
Torrington AWC	Barkhamsted		Monday, 11/7, 11:59PM
	Bethlehem		Monday, 11/7, 11:59PM
	Burlington		Monday, 11/7, 11:59PM
	Canaan		Monday, 11/7, 11:59PM
	Colebrook		Monday, 11/7, 11:59PM
	Cornwall		Monday, 11/7, 11:59PM
	Goshen		Monday, 11/7, 11:59PM
	Hartland		Monday, 11/7, 11:59PM
	Harwinton		Monday, 11/7, 11:59PM
	Litchfield		Monday, 11/7, 11:59PM
	Morris		Monday, 11/7, 11:59PM
	New Hartford		Monday, 11/7, 11:59PM
	Norfolk		Monday, 11/7, 11:59PM
	North Canaan		Monday, 11/7, 11:59PM
	Plymouth		Monday, 11/7, 11:59PM
	Salsbury		Monday, 11/7, 11:59PM
	Sharon		Monday, 11/7, 11:59PM
Thomaston		Monday, 11/7, 11:59PM	
Torrington		Monday, 11/7, 11:59PM	
Winchester		Monday, 11/7, 11:59PM	
Waterbury AWC	Beacon Falls		Monday, 11/7, 11:59PM
	Bethany		Monday, 11/7, 11:59PM
	Middlebury		Monday, 11/7, 11:59PM
	Naugatuck		Monday, 11/7, 11:59PM
	Oxford		Monday, 11/7, 11:59PM
	Prospect		Monday, 11/7, 11:59PM
	Seymour		Monday, 11/7, 11:59PM
	Southbury		Monday, 11/7, 11:59PM
	Waterbury		Monday, 11/7, 11:59PM
	Watertown		Monday, 11/7, 11:59PM
	Wolcott		Monday, 11/7, 11:59PM
Woodbury		Monday, 11/7, 11:59PM	

EXHIBIT E

From: Diana R. Mahoney
Sent: Thu 11/03/2011 11:59 PM (GMT -4)
To: Carol L. Brochu
Cc: Michael G. Waggoner
Bcc:
Subject: Re: Fw: Farmington Plan
Attachments: WFM plan.doc

@If(@Version < @Text(300);
""; @IsNewDoc; @If(DLogo
= "" ;"stdNotesLtr25";
DLogo); !@IsNewDoc & Logo
= "" ;"stdNotesLtr25";
@Contains(From; "@");
"StdNotesLtrGateway"; Logo)
Re: Fw: Farmington Plan 52A41D79F760D2088525793D007CE1B9
@If(@Version < @Text(172); @Return(""); "");
@SetEnvironment("mHeaderDetails"; "");
@Command([RefreshHideFormulas])Hide
Details@DialogBox("(SepToField)";
[AutoVertFit]:[AutoHorzFit]:[NoCancel]:[SizeToTable]; "Sorted
Name List")



From: Diana R. Mahoney/NUS <TG ENGINEERING > **REDACTED**
To: Carol L. Brochu/NUS@NU
Cc: Michael G. Waggoner/NUS@NU
Date: 11/03/2011 11:59 PM
Subject: Re: Fw: Farmington Plan

Carol - here it is...just under the wire. Quite the work of fiction. This is very difficult to fill out as you know we work by circuit not town. I took a swag regarding counts and assumptions about how many crews I would get (just want this to be over!). Please note that I'm only counting the circuits (and customer counts) that are being restored out of the WFM satellite. I don't think this should be shared with any town official as it is not really a good picture of what we are doing. I hope to have a better version tomorrow.



Diana Mahoney
Northeast Utilities
Director- Transmission Engineering
(860) 665-5626

Carol L. Brochu---11/03/2011 06:44:40 PM---See below plan we need to develop for all towns --
--- Forwarded by Carol L. Brochu/NUS on 11/03/2011

From: Carol L. Brochu/NUS

To: Diana R. Mahoney/NUS@NU, Richard E. Hansen/NUS@NU

Date: 11/03/2011 06:44 PM

Subject: Fw: Farmington Plan

See below plan we need to develop for all towns

----- Forwarded by Carol L. Brochu/NUS on 11/03/2011 06:44 PM -----

From: Carol L. Brochu/NUS

To: Sherri L. Winslow/NUS@NU, Duncan R. MacKay/NUS@NU, Jeffrey S. Franson/NUS@NU

Date: 11/03/2011 05:04 PM

Subject: Farmington Plan

See attached plan

[attachment "Farmingto1.doc" deleted by Diana R. Mahoney/NUS]

P Please consider the environment before printing this e-mail

NU's Environmental Policy - CLAS
Compliance, Leadership, Accountability and Stewardship

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Date: 11/03/2011 05:04 PM

Subject: Farmington Plan

See attached plan

[attachment "Farmingto1.doc" deleted by Diana R. Mahoney/NUS]

(NOTE: These numbers are estimates only. Work assumes no unanticipated findings during restoration)
Farmington (from WFM only)

	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Estimated Customers Out	25,000	11,500	6,500	2,500		
Planned to be restored	10,000	5,000	4,000	2,500		
Line Crew Working	15	20	40	40		
Tree Crew Working	6	10	15	15		

Daily Plan for Thursday, Nov 3, 2011

Crews working to restore the following circuits: 1C08, 1C02, and 1C06 (the latter two circuits only up to the 8L switching station). This would enable picking up Farmington HS, Town Hall, and Devonwood. (NOTE: this plan was not achieved. All three circuits are ready for switching, but not energized as of 20:00 hours.)

Crews working on restoring 1C20 including Farmington Ave from Old Mountain to the West Hartford border. (work completed, customers restored)

Daily for Friday, Nov 4, 2011

Switch in the 1C02 and 1C06 per previous plan. Continue to repair damage on remainder of 1C02 and 1C06. This would pick up Farmington HS, Town Hall and the Sewage Treatment Plant.

Switch in the 4A6 up to New Britain Ave picking up Chatfield Drive, Burnam Dr, and Elmfield St areas. Work on remainder of 4A6 including South Road, Maple Ridge Dr, New Britain Ave, South Main St areas.

Crews working on the 1C01 (pick up few side taps.)

Daily Plan Saturday, Nov 5, 2011

Crews to work on the 4A9
 Crews to work on the 4A10

Daily Plan Sunday, Nov 6, 2011

Crews to work on the 4A9
 Crews to work on the 4A10

Daily Plan Monday, Nov 7th, 2011

(NOTE: These numbers are estimates only. Work assumes no unanticipated findings during restoration)

Avon (from WFM only)

	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Estimated Customers Out	6,500	6,500	3,100	1,500		
Planned to be restored	0	3,400	1,600	1,500		
Line Crew Working	0	8	20	25		
Tree Crew Working	2	4	11	15		

Daily Plan for Thursday, Nov 3, 2011

No crews in Avon on 11/3 (working on 1C02 but within the town of Farmington)

Daily for Friday, Nov 4, 2011

Complete restoration of 1C02 picking up West Avon Road which includes several priority customers. Crews working to complete restoration on 1C06: Huckleberry Hill and Lovely St. areas. Crews to work on 1C21 to pick up Waterville Road (being dispatched out of Simsbury NOT WFM).

Daily Plan Saturday, Nov 5, 2011

Crews working on 4A9.

Daily Plan Sunday, Nov 6, 2011

Crews finishing work on 4A9

Daily Plan Monday, Nov 7th, 2011

(NOTE: These numbers are estimates only. Work assumes no unanticipated findings during restoration)

West Hartford (from WFM only)

	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Estimated Customers Out	25,000	20,000	15,000	5,000		
Planned to be restored	5,000	5,000	10,000	5,000		
Line Crew Working	15	13	30	30		
Tree Crew Working	6	6	15	15		

Daily Plan for Thursday, Nov 3, 2011

Crews working on the 4A5 to pick up Channel 30, Ridgewood Road to Tunxis, Beechwood, and Berkshire Rd areas.

Crews working on 4A6 to pick up elderly housing on Chatfield Dr., Burnam Dr. and Elmfield St. areas (work completed, but switching to take place on 11/4)

Crews working on 47N3 to pick up backbone including Talcott Rd, South Quaker, Flatbush Ave, and Oakwood areas.

Daily for Friday, Nov 4, 2011

Crews to work on the 47N8 and 47N2 including Hamilton Ave, Kane St, Oakwood Ave, Park Rd, South Main, Newport Ave, and Glenbrook areas.

Crews to work on the 4A7 including Greenhouse Rd, Rt 173 to Cambridge St, and Grove St. areas.

Daily Plan Saturday, Nov 5, 2011

Crews to work on the 1C03 to restore remainder of the circuit. Begin work on the 4.8kV circuits with additional crews.

Daily Plan Sunday, Nov 6, 2011

Complete work on the 4.8kV circuits.

Daily Plan Monday, Nov 7th, 2011

EXHIBIT F

From: [Roderick S. Kalbfleisch](#)
To: [Bruce P. Bernier](#)
Cc: [James A. Muntz](#); [Linda A. Jackson-Biestek](#); [Robert T. Hybsch](#)
Subject: Re: URGENT: Western Line Resource Needs
Date: 11/04/2011 10:37 AM

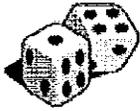
Bruce,

I believe that the "service related calls" were removed from your trouble spot count.

This assumes that you will be restoring the services with the service crews.

Rod

*Roderick Kalbfleisch
Director of System Operations
Connecticut Light & Power
TEL: (860) 665-2079*



Be smart, be careful and don't rely on luck for your safety!

▽ Bruce P. Bernier---11/03/2011 03:18:00 PM---In focusing on our 99% projection glide path to Sunday at midnight in Western, it is clear at this

From: Bruce P. Bernier/NUS
To: Roderick S. Kalbfleisch/NUS@NU, Linda A. Jackson-Biestek/NUS@NU
Cc: Robert T. Hybsch/NUS@NU, James A. Muntz/NUS@NU
Date: 11/03/2011 03:18 PM
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In focusing on our 99% projection glide path to Sunday at midnight in Western, it is clear at this time that the AWC "T-spots" count used to calculate the crew ramp up allocation is tracking 33% lower when compared to our present trouble spot count. Based on this delta in "T-spots", unless I receive 33% more crews than what I presently have allocated through today, for each AWC, my effort to support the 99% company target will be significantly compromised. As you know my estimate for 99% was originally calculated to be November 8th.

We have to keep in mind that the average customers per "T" spot is going to go down after today which adds to the number of locations that need to be restored to achieve the daily restoration targets. At this point, unless I receive additional buckets (35 Cheshire, 35 Torrington, 30 Waterbury) **tomorrow**, the daily targets after today become unrealistic, proved by simple math, and makes the Sunday 99% projection glide path unattainable.

We will achieve working together but right now.....the math doesn't add.

I welcome your sanity check by re-running the glide path sheets using today's "T spot" counts for Western's AWCs to validate my request for additional crews and give a yell with any questions.

Thank You !

Bruce P. Bernier
Connecticut Light & Power
Director - Western Division Operations
250 Freight Street
Waterbury, CT. 06702
Bernibp@NU.com
O. 203-597-4322
C. **REDACTED**
Fax 203-597-4221

EXHIBIT G

From: Carol L. Brochu
To: Sherri L. Winslow; Duncan R. MacKay; Jeffrey S. Franson
Subject: Farmington Plan
Date: 11/03/2011 05:04 PM
Attachments: Farmingto1.doc

See attached plan



Farmington

	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Estimated Customers Out	12,000	8,000	6,000	4,000	2,000	500
Planned to be restored	4,000	2,000	2,000	2,000	1,500	500
Line Crew Working	14	20	28	28	28	28
Tree Crew Working	11	15	18	18	18	18

Daily Plan for Thursday, Nov 3, 2011

Crews working to restore the following areas Huckberry Hill, portion of West Avon Road, Arch Road and Waterville (High School, Middle School and Fire Station)

Daily for Friday, Nov 4, 2011

Crews working to restore portion of Lovely St (Farmington Woods) , complete the restoration of West Avon Rd, Part of Old Farms, Scoville, Thomson and Country Club

Daily Plan Saturday, Nov 5, 2011

Crews working to restore Lovely Street and begin sidestreets to Hucklberry Hill

Daily Plan Sunday, Nov 6, 2011

Crews working to restore side taps to West farms, Arch Road, Country Club

Daily Plan Monday, Nov 7th, 2011

Crews working to restore sidetaps to Old Farms, Scoville , Arch Road, Waterville

Farmington

	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Estimated Customers Out	12,000	8,000	6,000	4,000	2,000	500
Planned to be restored	4,000	2,000	2,000	2,000	1,500	500
Line Crew Working	14	20	28	28	28	28
Tree Crew Working	11	15	18	18	18	18

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EXHIBIT H

From: James A. Muntz
Sent: Fri 11/04/2011 10:41 AM (GMT -4)
To: Roderick S. Kalbfleisch; Bruce Bernier
Cc:
Bcc:
Subject: Re: URGENT: Western Line Resource Needs

@If(@Version < @Text(300); "";
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;"stdNotesLtr25"; DLogo); !@IsNewDoc
& Logo = ""; "stdNotesLtr25";
@Contains(From; "@");
"StdNotesLtrGateway"; Logo)



Re: URGENT: Western Line Resource Needs
A21FBE7567662CE48525793E00503A54
From: James A. Muntz <PRES TRANS OPER >11/04/2011 10:41
<703-3315 > AM
To: Roderick S. Kalbfleisch, "Bruce
Bernier"
@If(@Version < @Text(172); @Return(""); "");
@SetEnvironment("mHeaderDetails"; "1");
@Command([RefreshHideFormulas])Show Details

Not a great assumption Rod. I think I am hearing the service crews can't do a high pct of the ones they are assigned, and they are finding more we don't know about, many of which they can't do. I do think they are doing the ones they can, of what they find. Bruce, any comments?

Roderick S. Kalbfleisch---11/04/2011 10:37 AM EDT---Bruce, I believe that the "service related calls" were removed from your trouble spot count.

From: Roderick S. Kalbfleisch
To: Bruce Bernier
Cc: James Muntz; Linda Jackson-Biestek; Robert Hybsch
Date: 11/04/2011 10:37 AM EDT
Subject: Re: URGENT: Western Line Resource Needs

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C. **REDACTED**
Fax 203-597-4221

EXHIBIT I

Day	Date	Time	Event
			Alan Carey reported that Torrington restored 4,000 customers from yesterday through last night. They are making good progress on schools. All but one school has been restored. Alan reported a problem with EDS overstating his customer counts by 1,000. Rod Kalbfleisch will correct this situation. Alan is expecting larger buckets to come in to set some poles today.
			Kevin Dupre stated that there will be changes to the targets we have been sending out. We will get these updates out later today.
			Bob Hybsch commented that we need to continue to work safely. Key to hitting goals is getting incoming crews out to work immediately.
		8:36 a.m.	320,775 CL&P customer outages. (355,722 CL&P and WMECO)
		8:50 a.m.	Angelo Ruggiero brought in thank you letters to CL&P from various children.
		8:52 a.m.	Rita Lemery is coordinating all service crews including PSNH. (confirmed by Linda Jackson)
		9:00 a.m.	Rod Kalbfleisch requested that Vegetation Management (Dave Goodson) do a full sweep of the following towns: Greenwich, Stamford, New London, Madison.
		9:25 a.m.	Suggested revision to goal by Bob Hybsch. Do not promise by community. We already have some communities fully restored. However, some communities may be over 1% by midnight Sunday making us unable to reach our goal the way it is currently stated.
		9:30 a.m.	Al Roy gave final approval to establish a 6th staging area with Base Logistics. Tom McDermott and the Berlin cafeteria are working to provide meals tonight, and breakfast & lunch tomorrow. Base Logistics will take over tomorrow night.
		9:34 a.m.	Discussion on air cards (Kalbfleisch / Hybsch / Burley).
		9:35 a.m.	Sean Martin reported that the Mayor of Vernon is on WDRC asking for electricians that the town can hire. (heard on radio by Safety Administrator who reported this to Sean Martin)
		10:00 a.m.	Al Roy is fielding an issue that CL&P is not accepting UI crews. Al is investigating if crews were possibly misdirected to an area work center (telecon Al Roy). Per Bob Hybsch, no employee of CL&P is authorized to turn away any personnel unless directed by the EOC. At 10:10 a.m., Al Roy confirmed that these UI individuals (bird dogs) did not leave the area work center building. This situation is being resolved.
		10:05 a.m.	Logistics Chief must keep Financial Chief apprised of any changes in numbers of contractor crews. (per Bob Hybsch)
		10:30 a.m.	Rod Kalbfleisch requested 50 laptops from Peter Roding. Jessica Cain has aircards.
		10:35 a.m.	Rocky Hill satellite people will complete their shift tonight and staff a new satellite at Rainbow Road in Windsor. (per Al Roy)
		10:50 a.m.	Update: Camp Malloy is not available to us because the state had another use for it. (confirmed by Linda Jackson)
		11:10 a.m.	Southern wants to push out every town projection in their area to Monday for 99%. Rod Kalbfleisch does not agree to this.
		11:12 a.m.	Triangle Substation, Danbury: Report of inadvertent trip. George Garner investigated -- trip was due to squirrel on the 13KV bus.
		11:44 a.m.	The EOC was informed that Senator Kevin Witkos will be touring our facility.
		11:57 a.m.	Senator Witkos was escorted by Mike Ahern on a tour of the EOC. They reviewed the outage maps, Mike answered their questions, and the tour took approximately 15 minutes.
Friday	11/4/11 Afternoon	1:00 p.m. Conference Call	To date, we have restored 754,227 customers since the storm hit. We only have approx. 300,000 more customers to go.
			Safety report: A tree crew, making a final cut, took out energized open wire secondary which burned down. There was also an unannounced OSHA visit to Middletown. OSHA met with Chuck Fontenault, and OSHA was impressed with our operations.
			Statistics from Storm Irene and Storm Alfred were compared.
			Near Misses: 14 (Irene); 5 (Al)
			Motor Vehicle Accidents: 11 (Irene); 14 (Al)
			Injuries: 9 (Irene); 5 (Al)
			Customer Threats: 0 (Irene); 15 (Al)
			Lee Olivier addressed the group. We shouldn't let a handful of people who have shown deplorable behavior represent how we think about our customers. The vast majority of people really respect the company and our workers. Unfortunately, the media has incited a subsection of the population to have reckless behavior. Jeff Butler has discussed this with the governor and the governor is very sensitive to this. We have provided guidance on how to deal with aberrant behavior. We have had difficult outage situations in all 3 states, but we are not seeing this reckless behavior in Massachusetts or New Hampshire.
			Lee mentioned that the news conference last night went extremely well. Also, the news conference this morning was even more balanced.
			The conference call dial-in numbers will be changed for future calls.
			George Garner provided an update on Triangle substation in Danbury. A squirrel caused relay operation to clear some of the bus. Everything is now back to normal with no permanent damage.
			George also spoke about Campville substation in northwest Connecticut. Problem was with the 14R31 or 14R32 feeders. Crews are now being deployed.
			Weather report shows winds picking up, so we have to balance new outages with storm outages.

EXHIBIT J

From: [Frank J. Poirot](#)
To: [David Radanovich](#); [Theresa J. Gilbert](#); [Mitchell S. Gross](#)
Subject: News Release : Farmington Valley Municipal Leaders Meet With CL&P Executives to Review Area Power Restoration Plan
Date: 11/04/2011 06:06 PM

Frank J. Poirot
Senior Communications Specialist
Northeast Utilities
107 Selden Street
Berlin, CT 06037
(860) 665-3409 office
REDACTED
poirotfj@nu.com

----- Forwarded by Frank J. Poirot/NUS on 11/04/2011 06:04 PM -----

From: "Cooke Thomas" <tcooke@simsbury-ct.gov>
To: Frank J. Poirot/NUS@NU
Cc: "Cooke Thomas" <tcooke@simsbury-ct.gov>
Date: 11/04/2011 04:11 PM
Subject: FW: Farmington Valley Municipal Leaders Meet With CL&P Executives to Review Area Power Restoration Plan

Frank:

I made the changes you recommended. Thanks again for everything you're doing.

Tom

Thomas F. Cooke

Director of Administrative Services

Town of Simsbury

933 Hopmeadow Street

P.O. Box 495

Simsbury, Connecticut 06070

(860) 658-3264

-----Original Message-----

From: Cooke Thomas

Sent: Friday, November 04, 2011 4:10 PM

To: WTIC (wticnews@cbs.com); Fox News (newsteam@ctnow.com); Julie Stagis (jstagis@courant.com); NBC-30 (news@nbconnecticut.com); Stephanie Riefe (steph.riefe@patch.com); WFSB 3 (newsdesk3@wfsb.com)

Cc: Kimball Sean; Marchand Brett; Glassman Mary; 'Brandon Robertson (brobertson@town.avon.ct.us)'; 'Richard J. Barlow (rbarlow@townofcantonct.org)'; 'Kathy Eagen'; 'William Smith'; 'francis.creighton@mail.house.gov'; linda.schofield@cga.ct.gov

Subject: Farmington Valley Municipal Leaders Meet With CL&P Executives to Review Area Power Restoration Plan

FOR IMMEDIATE RELEASE – Friday, November 04, 2011 – 4:00 p.m.

Contact: Tom Cooke, Director of Administrative Services

O: (860) 658-3264

C: **REDACTED**

tcooke@simsbury-ct.gov

Farmington Valley Municipal Leaders Meet With CL&P Executives to Review Area Power Restoration Plan – Elected and appointed officials from Avon, Canton, Farmington, Granby and Simsbury met today with Connecticut Light & Power Vice President of Customer Solutions William J. Quinlan and other CL&P senior staff members to review CL&P's plan to restore power to 99% of area residents by midnight on Sunday, November 6, 2011. Senator Richard Blumenthal, Congressman Chris Murphy, State Senator Kevin Witkos and State Representative Linda Schofield were also present to voice their support for the municipalities.

In a frank exchange, municipal leaders expressed skepticism about the power company's commitment to restore power to all but 1% of its Farmington Valley customers by Sunday and questioned the company's baseline assessment of the existing damage. Quinlan and Director of Operations Sherri Winslow responded that CL&P was committing the necessary resources to get the job done. "There's no question that this is a daunting challenge," said Quinlan, "but we are confident that power can be restored in this time frame."

CL&P agreed to meet with Town representatives on a regular basis to assess progress towards the full restoration goal. "I made clear in conversations yesterday with CL&P that this meeting was absolutely necessary," said Congressman Chris Murphy. "CL&P has made a commitment and they've agreed to be measured against that commitment. Now it is up to them to deliver."

CL&P plans a dramatic increase in crews of all types to meet its restoration goals. The company's power restoration efforts have been greatly enhanced by crews from out of state and by Connecticut National Guard troops who are helping to clear roads. Senior level contacts within CL&P were also identified for each town to ensure that problems can be communicated directly to CL&P decision-makers.

In attendance were Avon Town Manager Brandon Robertson, Canton First Selectman Richard Barlow, Farmington Town Manager Kathy Eagen, Granby Town Manager Bill Smith and Simsbury First Selectman Mary Glassman, as well as police, fire and emergency responders for all of the towns represented.

###

EXHIBIT K

11/14 6:00 AM Conference Call 57

clp = Line Tree = 1749

Steve Rowin 860- [redacted]
120 National Guardsman

Willi/Danielson collapsed
and began supporting
Tolland from the East

7:00 AM Director Conference Call (Central Division)
Mark Biron (Simsbury)

<u>Tolland</u>		<u>Willy</u>	<u>E Windsor</u>	<u>Tolland</u>
Incident Commander - Tolland (Mark)		Union	Enfield	S Windsor
Tolland - 4th area		Ashford	Suffield	Vernon
Network in the box - gathering room (Weste)		Willington	Windsor Locks	Ellington
		Coventry	E Windsor	Tolland
				Gomers
				Stafford

Hartford

Manchester - Bolton, Manchester
 Rocky Hill - Rocky Hill, Wetherfield
 Hartford - Hartford, East Hartford

Simsbury

Glasso - no more crews pushed @ this site.
 West Farms
 Al Roy working on addtl parking n feeding spot.

9.3 Hm - HAWC
 11.2 HAWC - SAWC
 4.4 SAWC - Simsbury Town Hall (933 (Haweside))
 4.4 Simsbury Town Hall - SAWC
 16.2 SAWC - West Farms Mall (arena) (Haweside)
 3.4 West Farms Mall - WH PD.
 8 WHPD - SAWC
 19 SAWC - Hm
 (18.6) Less Commute
 57.3

Resources
 Tolland - 2 of 3 GDL's from PSNH, 2 Analyzers, Safety person

C 177324
E 16604
S 44018
W 84407

11/4
6 AM

H 41571
S 66681
T 69373

EXHIBIT L

Storm Alfred Restoration Observations

- More severe damage, widespread
- No acknowledgment of damage extent... when providing restoration projections (mgt. vs. public goals)
- 99% for ex. town @ same time unrealistic
- Reluctance of some employees (Union) to fully engage at times
 - Elect. - go to dinner just before switching to start
 - Operators moving slowly
 - Many questions (legit?)
- Bottleneck for switching -
 - write & perform
 - Transition / collapse 3 skeletons into 1 - not smooth - gaps in switching resp
 - If switching not done w/in few hours of work completion - loss of faith in system integrity
- Not enough Analysts (Armed / proficient in EAS)
- Local Supv not able / used

Town Liaison / Info

- Difficult to predict where crews will be overnight for next day; can I.D. Town priority jobs, can then just estimate by # T.S. & Customer count (best guess)
- Some towns will have more crews early on based on where bulk s/s are located. - Need to work on B.Bones first (e.g. - Avon & W. etc do not have bulk s/s in town)

- Worked well - David Hayward
Town of E. Granby

- Get entire town to "Team" w/
CL&P
 - Fire Chief
 - Police Chief
 - DOT rep (state)
 - DPW
 - Mayor / 1st Selectman
- Take them to see damage, backbone route & crews working
- Let them go to satellite (mid day) to see operations
- Need to balance ops w/ Comm needs

- 1021 - Avon

Avon	2200				949 ⁰⁰ 11/8 2400
	3797 2232	448			
Barkhead	301 301	172	✓		11/7 1800
Bloomfield	6289 5672	632	+50 acres		11/8 2400
Contra	2585 <u>2055</u>	582			11/8 1200
E. Grady	443 43	172	✓		
Farmington	7771 5124	892		11/7 2400	11/8 2400
Grady	1647 1651	352		11/7 2400	11/8 1800
Hartford	107 107	122	✓		11/8 2400
<u>Sims</u>	5973 6251	592		11/7 2400	11/8 1800 ⁻²⁴⁰⁰
WH	14,547 14657 4718	522		11/7 2400	11/8 2400

13743
5171 5500
2715

EXHIBIT M

① - No safety issues to report

② - Plan has been put in place for the Holland and Sinsburg AWC
Several planned towns - Sinsburg, Farmington
towns - Union, Asford

- Analyzers
- Mgmt Teams

③ - NUMBERS SOLVE overall BUT NOT BY TOWN -
Tolland size of customers can in Union Asford

- Drive in Sinsburg, Farmington

night fears to stay and do the Town Lion or Brickings

④ - Fire crews from Hartland
WMBRO moving down to ASSIST

EXHIBIT N

① - No safety issues to report

② - Plan has been put in place for the tolland and Sinsburg AWC
Several Challenged Towns - Sinsburg, Farmington, Union, Asford

- Finalizer's
- Mgmt TEAMS

③ - NUMBERS SOLVE OVERALL BUT NOT BY TOWN -
Tolland size of customer same in Union Asford

- Damage in Sinsburg, Farmington

night fears to stay now also 12 Town Linnon Brickings

④ - Staff crews from Hartford

EXHIBIT O

- So, by 8am tomorrow, I want to see the following things from CL&P:
 - A restoration schedule broken down by town, by hour.
 - If at 8am tomorrow, CL&P knows it's not going to meet its goal, I want to know, and the people of Connecticut deserve to know, when that goal is going to be met.
 - And, I want to know when the 1% in each town can expect to see their power back.
 - These are documents I am asking for and I will distribute them to you.

EXHIBIT P

Extend Analyzers - 16 hour shifts with a modified signoff protocol, clean up after storm
 Shortcut to closing tickets. Extend local crews, food logistics need to be taken care of.
 Crews come in as normal 0700. Give the option to work an extended day
 Mgmt report at 0600 to get crews out faster.

Tonight work local crews 1 x hr hour - extended thru DST

Support staff - 8 hrs rest, report 1 hr early

NW Day crews

Tomorrow night - work all crews (daytime).

Messies report normal time, work till 9pm then feed beginning @ 9pm

6:00pm Central

Hartford - pu addtl 3000 to 4000 in Manchester

Simsbury - 3805 3808 \approx 3000 customers

- Gudetap \approx 1000

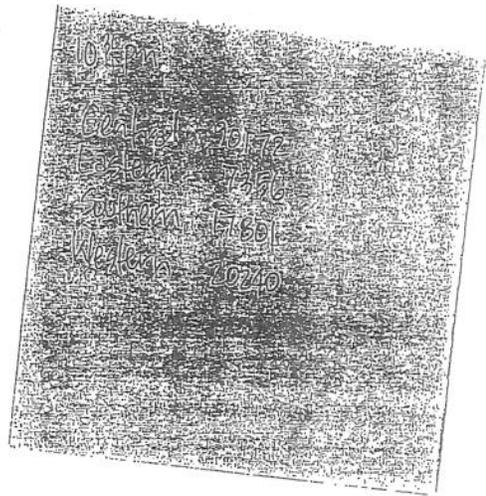
Tolland -

7:25pm 99% Estimate

	Pole set	TDBOO	Tree Crews	Electricians	Supv	Svc Crews	Dispatchers	Analyzers	EDS Spt	Crews	Adm	BD
Satellite												
Simsbury		10		4	4							50
WFM		4		4	5		1					30
Glassco								1				40
Tolland	2	10	35		8	12						170
AFD		2 ^m	28			15			4	20		10 22
Total	2	24	35	8	17	27	1	1	4	220	2	27

+ Safety Professionals
 Food and Lodging Support
 Matl 75 trfs
 Satellite in

99% Tuesday Night AFD
 99% Tuesday 2400



11/15

600pm

C 122474
E 6571
S 23463
W 29077

H 17300
S 57503
T 48505

860

Manchester - 2 EDS
(Hartford) 2 Bird Dogs
2 TD800 Qualified Bird Dogs

99% by midnight Hartford District
100% Tues midnight

No more crews - safety issue

10²⁰pm Sharon Flannery - to handle Mayor of Bloomfield
Dana Louth - mtg with Jeff, Hybsch, Quinlan & Ken Bowes, Div Dir
Mark - Simsbury
Bernier - Tolland
Sherril - Hartford } @ Work Centers 8^{4M}

11/6 6^{AM} Conference Call (Sunday) 6^{AM} - 8³⁰ PM 14.5 hrs

Simsbury AWC Ken Bowes inserted 6⁴ - 8^{PM} 14 hrs

assuming receipt of 50 additional crews with the prescribed ETA's (9^A-11^A). Also assumes
add support with EDS ~~mtg~~ to ensure system adequately and effectively managed in a timely manner.
99% Sun Midnight 99% mid Monday 1800 Tuesday

- | | | |
|--------------------|---------------|-----------------|
| <u>Barkhamsted</u> | Avon | <u>Simsbury</u> |
| E Granby | Bloomfield | |
| Hartford | Canton ✓ | |
| | Farmington | |
| | Granby | |
| | West Hartford | |

Tolland AWC

In most Towns we expect the areas to be reduced to 50% out by midnight Sunday.
projections based on current crew compliments. if NJ crews @ 300pm ETA

99% midnight Mon IR mid Tue 99% Sun mid

- | | | | |
|-------------------------------------|------------|---------------|---------------|
| midnight
today per
Rumbel ??? | Coventry | Ashford | South Windsor |
| | Union | E Windsor | E Windsor |
| | Willington | Ellington | |
| | | Enfield | |
| | | Somers | |
| | | S Windsor | |
| | | Stafford | |
| | | Suffield | |
| | | Tolland | |
| | | Vernon | |
| | | Windsor Locks | |

EXHIBIT Q

nd Analyzers - 16 hour shifts with a modified signoff protocol, clean up after storm
 Shortcut to closing tickets. Extend local crews, food logistics need to be taken care of.
 is come in as normal 0700. Give the option to work an extended day
 if report at 0600 to get crews out faster.

ght work local crews 1 x two hour - extended thru DST
 out staff - 8 hrs rest, report 1 hr early
 Day crews

monday night - work all crews (daytime).
 sites report normal time, work till 9pm then feed beginning @ 9pm

Central 6pm 11/15

Hartford - pu add'l 3000 to 4000 in Manchester
 Simsbury - 3805 ... 3808 ≈ 3000 customers
 - Gidetape ≈ 1000

olland -

99% Estimate

Site	Pole set	TDBOO	Tree Crews	Electricians	Supv Crews	Dispatchers	Analzers	EDs	Crews	Adm	BD
Simsbury		10		4	4				50		
WFM		4		4	5	1			30		
Glassco									40		
Tolland	2	10	35		8	12			170		22
HFD		2 ^m	X			15		4	100 100		
Total	2	24	35	8	17	27	1	4	220	2	27

800 [REDACTED] REDACTED

Manchester - 2 EDs
 (Hartford) 2 Bird Dogs
 2 TDBOO Qualified Bird Dogs

79% by midnight Hartford District
 100% Tues midnight

No more crews - safety issue

10:20pm Sharon Flannery - to handle Mayor of Blainfield
 Doris Louth - mtg with Jeff, Ilybsch, Quinlan. Ken Bowes, Div Dir
 Mark - Simsbury
 Bernier - Tolland } @ Work Centers 8 AM
 Shari - Hartford

11/16 6 AM Conference Call (Sunday) 6 AM - 8:30 AM 1.5 hrs

Simsbury AWC
 assuming receipt of 50 additional crews with the prescribed ETA's (9A-11A). Also assume
 add'l support with EDs ~~to~~ to ensure system accuracy and effectively today
 99% Sun Midnight 99% mid Monday 1800 Tuesday

Northamsted Avon
 E Granby Blainfield
 Hartford Canton ✓
 Farmington
 Granby
 West Hartford

Tolland AWC
 in most towns we expect the areas to be reduced to 50% out by midnight Sunday.
 projections based on current crew compliments; if NJ crews @ 3:00pm ETA
 99% midnight Mon 12 mid Tue 99% Sun mid

midnight } Coventry
 today per } Union
 Rumble ??? } Willington

Ashford
 E Windsor
 Ellington
 Enfield
 Somers
 S Windsor
 Stafford
 Suffield

South Windsor
 E Windsor

EXHIBIT R

From: [Jeffrey D. Butler](#)
Sent By: [Heidi K. Greenlaw](#)
To: [Occhiogrosso, Roy](#)
Subject: Town Projections 11/06/11 08:00
Date: 11/06/2011 08:49 AM
Attachments: [Projections by Town as of 11.06.11 0800.xls](#)

Town Projections 11/06/11 08:00

From: **Jeffrey D. Butler** <EXEC ADMIN-CL+P > <701-2100 >
To: "Bannon, Tim", Roy.Occhiogrosso

11/06/2011
08:38 AM

As discussed, here is the report for the Governor.



	A	B	C	D	E	F	G	H	I
1			Town Name	Customers Served	05:00 # Customers Out	Customers with Power	% Customers with Power	Projected 16:00 # Customers Out	% Customers Restored at 16:00
3			CL&P	1,237,972	117,047	1,120,925	90.5%	46,168	0%
4	Division	AWC							
5	Eastern	Willimantic	ANDOVER	1,396	2	1,394	99.9%	2	
6	Central	Tolland	ASHFORD	2,166	520	1,646	76.0%	260	
7	Central	Simsbury	AVON	8,666	2,232	6,434	74.2%	1,040	
8	Western	Torrington	BARKHAMSTED	1,743	301	1,442	82.7%	100	
9	Western	Waterbury	BEACON FALLS	2,666	9	2,657	99.7%	10	
10	Western	Cheshire	BERLIN	9,520	258	9,262	97.3%	76	
11	Western	Waterbury	BETHANY	2,305	24	2,281	99.0%	45	
12	Southern	Newtown	BETHEL	8,303	1,120	7,183	86.5%	470	
13	Western	Torrington	BETHLEHEM	1,863	551	1,312	70.4%	400	
14	Central	Simsbury	BLOOMFIELD	10,012	5,611	4,401	44.0%	1,200	
15	Central	Hartford	BOLTON	2,218	141	2,077	93.6%	50	
16	Eastern	Madison	BRANFORD	16,269	0	16,269	100.0%	0	
17	Southern	New Milford	BRIDGEWATER	958	143	815	85.1%	25	
18	Western	Cheshire	BRISTOL	29,443	2,091	27,352	92.9%	1,287	
19	Southern	Newtown	BROOKFIELD	7,803	1,738	6,065	77.7%	390	
20	Eastern	Danielson	BROOKLYN	3,545	1	3,544	100.0%	2	
21	Western	Torrington	BURLINGTON	3,668	1,103	2,565	69.9%	300	
22	Western	Torrington	CANAAN	1,287	164	1,123	87.3%	50	
23	Eastern	Danielson	CANTERBURY	2,216	0	2,216	100.0%	0	
24	Central	Simsbury	CANTON	4,928	2,805	2,123	43.1%	775	
25	Eastern	Willimantic	CHAPLIN	1,100	1	1,099	99.9%	1	
26	Western	Cheshire	CESHIRE	11,237	426	10,811	96.2%	446	
27	Eastern	Madison	CHESTER	2,049	0	2,049	100.0%	0	
28	Eastern	Madison	CLINTON	6,987	0	6,987	100.0%	0	
29	Eastern	East Hampton	COLCHESTER	7,002	38	6,964	99.5%	28	
30	Western	Torrington	COLEBROOK	811	43	768	94.7%	47	
31	Eastern	Willimantic	COLUMBIA	2,441	1	2,440	100.0%	1	
32	Western	Torrington	CORNWALL	1,186	49	1,137	95.9%	60	
33	Central	Tolland	COVENTRY	5,465	1,089	4,376	80.1%	545	
34	Eastern	Middletown	CROMWELL	6,935	33	6,902	99.5%	15	
35	Southern	Newtown	DANBURY	35,274	2,957	32,317	91.6%	2,250	
36	Southern	Stamford	DARIEN	7,860	0	7,860	100.0%	0	
37	Eastern	Madison	DEEP RIVER	2,409	0	2,409	100.0%	0	
38	Eastern	Middletown	DURHAM	3,073	44	3,029	98.6%	20	
39	Central	Simsbury	EAST GRANBY	2,613	431	2,182	83.5%	95	
40	#N/A	#N/A	EAST HADDAM	4,824	8	4,816	99.8%	3	
41	Eastern	East Hampton	EAST HAMPTON	6,083	65	6,018	98.9%	50	
42	Central	Hartford	EAST HARTFORD	23,137	1,409	21,728	93.9%	500	
43	Eastern	New London	EAST LYME	9,460	0	9,460	100.0%	0	
44	Central	Tolland	EAST WINDSOR	6,181	1,513	4,668	75.5%	756	
45	Eastern	Danielson	EASTFORD	878	29	849	96.7%	46	
46	Central	Tolland	ELLINGTON	7,062	2,717	4,345	61.5%	1,358	
47	Central	Tolland	ENFIELD	19,109	4,735	14,374	75.2%	2,367	
48	Eastern	Madison	ESSEX	3,919	0	3,919	100.0%	0	
49	Central	Simsbury	FARMINGTON	12,194	5,151	7,043	57.8%	2,200	
50	Eastern	Willimantic	FRANKLIN	979	3	976	99.7%	3	
51	Eastern	East Hampton	GLASTONBURY	15,405	2,956	12,447	80.8%	800	
52	Western	Torrington	GOSHEN	1,897	17	1,880	99.1%	2	
53	Central	Simsbury	GRANBY	4,694	1,651	3,043	64.8%	495	

	J	K	L	M
1	Projected 23:59	% Customers Restored	Projected 99% Restoration	Projected 100% Restoration
2	# Customers Out	at 23:59	Date/Time	Date/Time
3	12,319	99%		
4				
5	2	99.9%	Achieved by 11/5 2200	11/8 2359
6	50	97.7%	11/7 2359	11/9 2359
7	275	96.8%	11/7 2359	11/9 2359
8	47	97.3%	11/7 2359	11/9 2359
9	3	99.9%	Achieved by 11/5 2359	11/7 2359
10	1	100.0%	11/6 2359	11/8 2359
11	20	99.1%	11/6 2359	11/7 2359
12	176	97.9%	11/7 1200	11/9 2359
13	228	87.8%	11/7 2359	11/9 2359
14	319	96.8%	11/7 2359	11/9 2359
15	16	99.3%	11/6 2359	11/8 2359
16	0	100.0%	Achieved by 11/5 2200	Achieved by 11/5 2200
17	7	99.3%	11/6 2359	11/9 2359
18	411	98.6%	11/6 2359	11/8 2359
19	221	97.2%	11/7 1200	11/09 1200
20	1	100.0%	Achieved by 11/5 2200	11/7 2100
21	32	99.1%	11/6 2359	11/9 2359
22	5	99.6%	11/6 2359	11/9 2359
23	0	100.0%	Achieved by 11/5 2200	Achieved by 11/5 2200
24	205	95.8%	11/7 1200	11/9 2359
25	1	99.9%	Achieved by 11/5 2200	11/7 2100
26	330	97.1%	11/6 2359	11/8 2359
27	0	100.0%	Achieved by 11/5 2200	Achieved by 11/5 2200
28	0	100.0%	Achieved by 11/5 2200	Achieved by 11/5 2200
29	21	99.7%	Achieved by 11/5 2200	11/9 1800
30	9	98.9%	11/6 2359	11/9 2359
31	1	100.0%	Achieved by 11/5 2200	11/7 2100
32	13	98.9%	11/7 2359	11/9 2359
33	107	98.0%	11/6 2359	11/9 2359
34	12	99.8%	Achieved by 11/5 2200	11/9 1800
35	886	97.5%	11/7 1200	11/9 2359
36	0	100.0%	Achieved by 11/5 2200	Achieved by 11/6 0230
37	0	100.0%	Achieved by 11/5 2200	Achieved by 11/5 2200
38	16	99.5%	11/6 2359	11/9 1800
39	24	99.1%	11/6 2359	11/8 2359
40	1	100.0%	Achieved by 11/5 2200	11/9 1800
41	43	99.3%	11/6 2359	11/9 1800
42	176	99.2%	11/6 2359	11/8 2359
43	0	100.0%	Achieved by 11/5 2200	Achieved by 11/5 2200
44	150	97.6%	11/7 2359	11/9 2359
45	3	99.7%	11/6 2100	11/7 2100
46	269	96.2%	11/7 2359	11/9 2359
47	472	97.5%	11/7 2359	11/9 2359
48	0	100.0%	Achieved by 11/5 2200	Achieved by 11/5 2200
49	585	95.2%	11/7 2359	11/9 2359
50	1	99.9%	Achieved by 11/5 2200	11/7 2100
51	132	99.1%	11/6 2359	11/9 2359
52	1	99.9%	Achieved by 11/5 2200	11/9 2359
53	31	99.3%	11/6 2359	11/9 2359

	A	B	C	D	E	F	G	H	I
54	Southern	Greenwich	GREENWICH	27,909	55	27,854	99.8%		25
55	Eastern	Danielson	GRISWOLD	3,372	0	3,372	100.0%		0
56	Eastern	New London	GROTON	8,173	0	8,173	100.0%		0
57	Eastern	Madison	GUILFORD	10,779	0	10,779	100.0%		0
58	#N/A	#N/A	HADDAM	3,886	15	3,871	99.6%		5
59	Eastern	Danielson	HAMPTON	861	0	861	100.0%		0
60	Central	Hartford	HARTFORD	58,021	2,169	55,852	96.3%		300
61	Central	Simsbury	HARTLAND	868	107	761	87.7%		25
62	Western	Torrington	HARWINTON	2,495	692	1,803	72.3%		300
63	Eastern	East Hampton	HEBRON	3,908	57	3,851	98.5%		45
64	Southern	New Milford	KENT	2,107	140	1,967	93.4%		50
65	Eastern	Danielson	KILLINGLY	8,613	4	8,609	100.0%		4
66	Eastern	Madison	KILLINGWORTH	2,826	3	2,823	99.9%		1
67	Eastern	Willimantic	LEBANON	2,176	4	2,172	99.8%		4
68	Eastern	New London	LEDYARD	6,570	0	6,570	100.0%		0
69	Eastern	Danielson	LISBON	1,817	0	1,817	100.0%		0
70	Western	Torrington	LITCHFIELD	4,631	384	4,247	91.7%		200
71	Eastern	New London	LYME	1,316	2	1,314	99.8%		1
72	Eastern	Madison	MADISON	9,039	0	9,039	100.0%		0
73	Central	Hartford	MANCHESTER	28,651	1,170	27,481	95.9%		250
74	Eastern	Willimantic	MANSFIELD	6,586	137	6,429	97.9%		100
75	Eastern	East Hampton	MARLBOROUGH	2,624	18	2,606	99.3%		10
76	Western	Cheshire	MERIDEN	27,689	793	26,876	97.1%		676
77	Western	Waterbury	MIDDLEBURY	3,384	226	3,158	93.3%		110
78	Eastern	Middletown	MIDDLEFIELD	2,149	11	2,138	99.5%		5
79	Eastern	Middletown	MIDDLETOWN	22,581	300	22,281	98.7%		250
80	Southern	Newtown	MONROE	7,909	645	7,264	91.8%		350
81	#N/A	#N/A	MONTVILLE	7,990	0	7,990	100.0%		0
82	Western	Torrington	MORRIS	1,384	118	1,266	91.5%		100
83	Western	Waterbury	NAUGATUCK	14,341	68	14,273	99.5%		50
84	Western	Cheshire	NEW BRITAIN	34,239	1,043	33,196	97.0%		432
85	Southern	Norwalk	NEW CANAAN	8,371	79	8,292	99.1%		60
86	Southern	New Milford	NEW FAIRFIELD	6,012	813	5,199	86.5%		300
87	Western	Torrington	NEW HARTFORD	3,240	412	2,828	87.3%		200
88	Eastern	New London	NEW LONDON	13,752	0	13,752	100.0%		0
89	Southern	New Milford	NEW MILFORD	13,740	1,070	12,670	92.2%		500
90	Western	Cheshire	NEWINGTON	14,571	500	14,071	96.6%		178
91	Southern	Newtown	NEWTOWN	10,899	2,221	8,678	79.6%		425
92	Western	Torrington	NORFOLK	1,114	2	1,112	99.8%		2
93	Western	Torrington	NORTH CANAAN	1,467	35	1,432	97.6%		40
94	Eastern	New London	NORTH STONINGTON	2,539	0	2,539	100.0%		0
95	Southern	Norwalk	NORWALK	29,690	62	29,628	99.8%		50
96	Eastern	New London	OLD LYME	5,448	0	5,448	100.0%		0
97	Eastern	Madison	OLD SAYBROOK	6,800	0	6,800	100.0%		0
98	Western	Waterbury	OXFORD	5,266	510	4,756	90.3%		250
99	Eastern	Danielson	PLAINFIELD	7,078	1	7,077	100.0%		1
100	Western	Cheshire	PLAINVILLE	9,277	297	8,980	96.8%		111
101	Western	Cheshire	PLYMOUTH	5,770	800	4,970	86.1%		200
102	Eastern	#N/A	POMFRET	1,874	19	1,855	99.0%		20
103	Eastern	Middletown	PORTLAND	4,589	103	4,486	97.7%		40
104	Eastern	New London	PRESTON	2,156	0	2,156	100.0%		0
105	Western	Waterbury	PROSPECT	3,964	35	3,929	99.1%		15
106	Eastern	#N/A	PUTNAM	5,072	0	5,072	100.0%		0
107	Southern	Norwalk	REDDING	3,915	931	2,984	76.2%		357

EXHIBIT S

From: Jessica B. Cain
Sent: Sun 11/06/2011 11:24 PM (GMT -5)
To: Dana Louth; Ellen Roddy; Dominick Lauria
Cc: James Muntz
Bcc:
Subject: Fw: Updated Town Projections being Double-Validated (Sun, 11/06 8PM)

@If(@Version < @Text(300); "";
@IsNewDoc; @If(DLogo = ""
;"stdNotesLtr25"; DLogo);
!@IsNewDoc & Logo = "";
"stdNotesLtr25"; @Contains(From;
"@"); "StdNotesLtrGateway"; Logo)



Fw: Updated Town Projections being Double-Validated (Sun, 11/06 8PM)
From: Jessica B. Cain <CUS SOL DIR-NU > <701-5745 > 11/06/2011 11:24 PM
To: "Dana Louth", "Ellen Roddy", "Dominick Lauria"
Cc: "James Muntz" @If(@Version < @Text(172); @Return(""); ""); @SetEnvironment("mHeaderDetails"; "1"); @Command([RefreshHideFormulas])Show Details

Jessica Brahaney Cain

From my Blackberry

James A. Muntz

----- Original Message -----

From: James A. Muntz

Sent: 11/06/2011 10:27 PM EST

To: Jessica Cain

Subject: Re: Updated Town Projections being Double-Validated (Sun, 11/06 8PM)

If we miss a 99 go with noon tomorrow if less than 200, 6 pm if more.

JAM

Jessica B. Cain---11/06/2011 09:47 PM EST---Our night time Operations team is validating the restoration projection confidence level on some of

From: Jessica B. Cain
To: CL&P Account Executives; CL&P Directors; CL&P Division Directors; CL&P Outage Communicators - Town Liaisons; CL&P Outage Communicators Extended Team; CL&P Outage Events Communication Officers; Duncan MacKay; Einat Dorobantzu; James Muntz; Lisa Thibdaue; Theresa Gilbert; Mitchell Gross; David Radanovich; Katie Blint; Thomas Dorsey; Daniel Moore
Cc: Jeffrey Butler; Katherine Voght; Marcella Ferrara; Sharon Walter; William Quinlan; Roderick Kalbfleisch; Dominick Lauria; Robert Hybsch; Ashley Duncan; Mitchell Gross
Date: 11/06/2011 09:47 PM EST
Subject: Updated Town Projections being Double-Validated (Sun, 11/06 8PM)

Our night time Operations team is validating the restoration projection confidence level on some of the towns that are still not at 99% prior to publishing any changes.

Once those numbers are validated, Corporate Communications will send the Town Projections out to you in advance of the Media and our web site being updated.

Jessica Brahaney Cain
Connecticut Light & Power
Director, Customer Relations & Strategy

860-665-5745
Administrative Assistant, Alina Brown
860-665-5042

P Please consider the environment before printing this e-mail

NU's Environmental Policy - CLAS
Compliance, Leadership, Accountability and Stewardship

Jessica Brahaney Cain

From my Blackberry

James A. Muntz

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Jessica Brahaney Cain  
Connecticut Light & Power  
Director, Customer Relations & Strategy

860-665-5745  
Administrative Assistant, Alina Brown  
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