

CJIS Governing Board

Partner with Stakeholders to Drive
Innovation and Smart Growth

CJIS Business Objectives / Goals

- Provide each agency the IT autonomy to achieve their business goals.
- Optimize existing IT investments and infrastructure within CJIS agencies.
- Develop a universal adaptor (dial tone) type service so that CJIS agencies can connect to Information Sharing (IS) system easily.
- Create a security model that meets State and federal standards.
- **Provide services that are boringly predictable**

CJIS Support Group (CSG)

Where We Are Now

- The CSG has significant strengths that benefit the CJIS community, but the unit also has improvement needs in the areas of process, best practices and organizational maturity.
- Internal CSG staffing is limited and gaps exist that may impact support for OBTS and later, CIDRIS. DOIT has committed to look to internal DOIT resources to help bridge these gaps.
- The CSG finalized the OBTS Transition Plan Narrative which Approved by the OBTS Application Steering Committee on September 11, 2009. The OBTS Transition is underway.
- A detail project plan for the OBTS Transition was completed on October 2nd and we are awaiting a final resolution on funding needs before the plan is formally published.
- Provided technical support to properly position the state for a successful demonstration of CIDRIS to NHTSA on September 17, 2009.

CJIS Support Group (CSG)

Where We Are Going – 6 to 12 Months

- Successfully transition OBTS to state support.
- Complete the Data Purity analysis and remediation recommendations.
- Support the testing efforts required by changes to OBTS related to Performance and Offender Status.
- Provide technical and project support to the CIDRIS Project.
- Implement an Application Support Model for OBTS.
- Implement work intake tracking and management for issues related to CJIS technical activities.
- Seek to implement the use of SharePoint amongst the CSG to provide improved knowledge transfer and access to critical application information.
- Develop a annual tactical work plan governing CJIS tactical technical activities with a biennial view.



CJIS Support Group (CSG)

Risks & Issues as of October 2009

Funding

Proper funding related to software licenses and some essential training is critical to the CSG's ability to properly support both OBTS and CIDRIS.

Parallel Project Support for CIDRIS and the OBTS Transition

The activities and deliverables supporting the OBTS Transition and the CIDRIS project will need to rely on the a small pool of the same resources, requiring schedule coordination. Because of the mandatory timelines involved in the OBTS Transition, CIDRIS project timelines will be secondary to the resource needs of the OBTS Transition.



Blueprint – Where We Are Now

Accomplishments:

- Decisions made at last meeting have been applied to approach and schedule.
- Based on CJIS Governing Board guidance a Savings Validation Committee was created.
- The Savings Validation Committee has reviewed and validated the savings estimates.
- Draft cost-benefit is ready for review.
- A draft Legislative Report is ready for review.

Benefits:

- The cost-benefit calculation shows a large ROI.
- The Legislative Report will provide key decisions makers with key information on CISS, costs, and savings.

Blueprint – Savings

Top 25 of 540 Information Exchange Savings – Top 1 Through 12:

Exchange Number	Exchange Type	Involved Agency	Document	Estimated Annual Savings
1.01.03	As-Is	Law – DCJ	Incident Report	\$4,212,000
1.01.29	As-Is	Law – Judge	Case Report	\$1,645,313
4.48.52	As-Is	Court Operations – Law	Disposition Abstract	\$1,620,000
2.21.01	As-Is	Judge – Law	Arrest Warrant	\$1,023,047
1.01.15	As-Is	Law – DCJ	Affidavit for Arrest Warrant	\$796,912
11.01.25	To-Be	Law – Law	Incident Report	\$631,800
16.03.07	To-Be	Law – State Repository	Family Violence Report	\$628,560
1.14.53	As-Is	DCJ – Law	Request for Supplemental Information	\$499,350
9.97.01	As-Is	Court Operations – Law	Seized Property Form	\$411,328
1.01.25	As-Is	Law – Pretrial Services	Conditions of Release	\$393,864
6.76.17	As-Is	Court Operations – Probation	Sentencing Order	\$392,137
13.01.25	To-Be	Law – Law	Location Incident History	\$308,813

Blueprint – Savings *(Continued)*

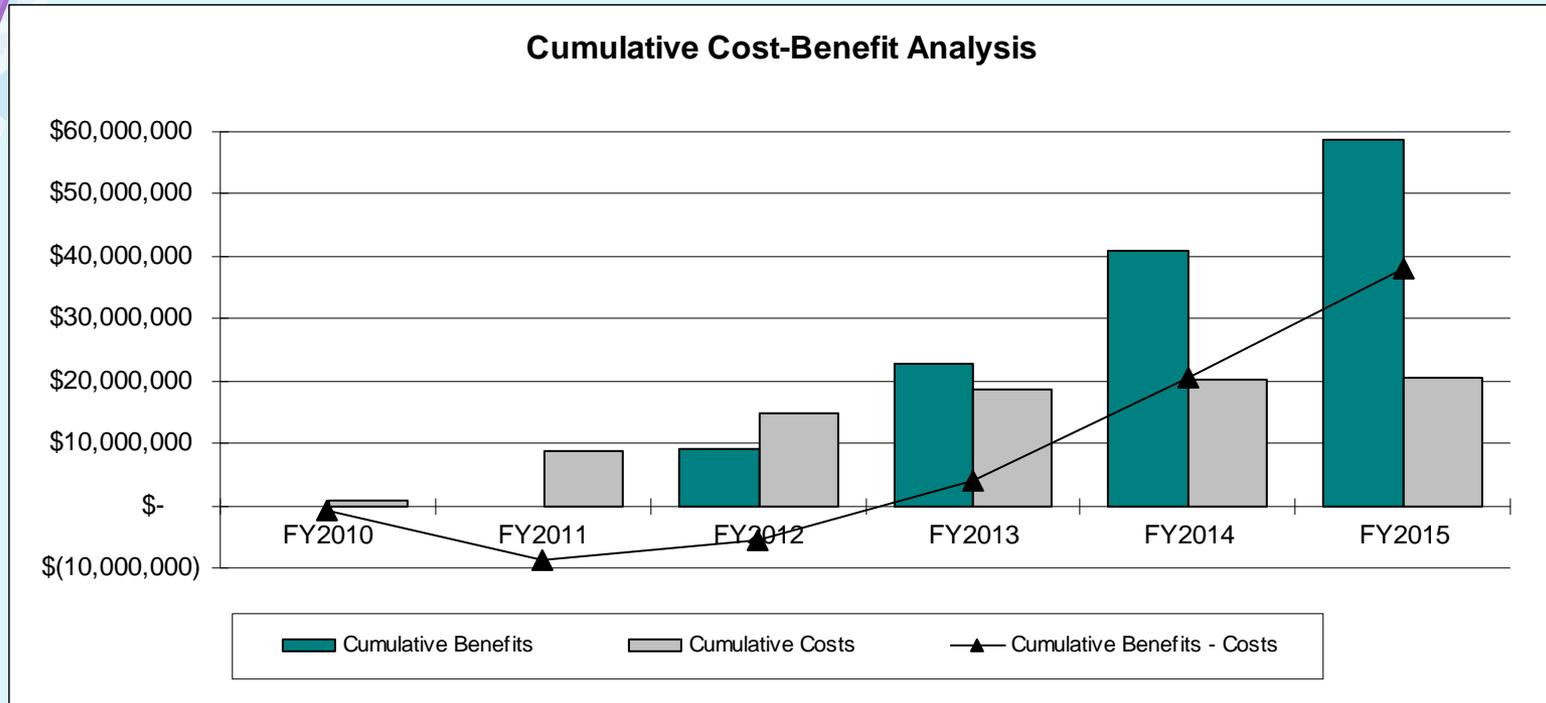
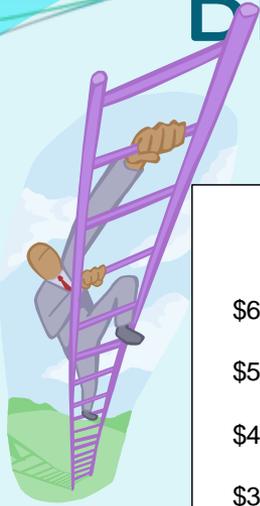
Top 25 of 540 Information Exchange Savings – Top 13 Through 25:



Exchange Number	Exchange Type	Involved Agency	Document	Estimated Annual Savings
1.14.05	As-Is	DCJ – DPD	Information	\$308,361
7.54.19	As-Is	Law – BoPP	Arrest Reports	\$303,104
1.01.11	As-Is	Law – Probation	Incident Report	\$298,373
4.45.09	As-Is	Court Operations – DOC	Continuance Mittimus	\$280,969
11.03.03	To-Be	Law – DPD	Arrest Reports	\$265,024
4.46.05	As-Is	Court Operations – DPD	Docket	\$242,308
6.76.31	As-Is	DCJ – DOC	Arrest Reports	\$224,544
8.37.05	As-Is	BOPP – DCJ	Notice of Parole Hearing	\$214,885
1.03.09	As-Is	Law – Court Operations	Arrest Reports	\$200,117
1.02.06	As-Is	DMV – DCJ	Driver & Vehicle Status	\$166,695
4.48.71	As-Is	Court Operations – DOC	Continuance Mittimus	\$163,898
1.01.13	As-Is	Law – BoPP	Incident Report	\$140,400
1.14.02	As-Is	DCJ – Court Operations	UAR/Citation Packet	\$128,485

Savings from **Top 25** Exchanges is over \$15Million Annually.

Blueprint – Cost-Benefit Table



The **Total** of all exchanges annual benefit is \$18.1M. Based on MTG's accrual assumptions, the cumulative benefit over 5 years is \$59M.



Blueprint – Benefits

Citizens

- Increased information sharing results in a reduction in crime and increased public safety

Justice Agencies

- CISS allows justice agencies to streamline internal business processes and reduce data entry workload.

CJIS Governing Board

- Benefits realized through the Governing Board assists the legislature in achieving its public policy goals.

Legislature

- CISS promotes and enables sound public policy in regard to the justice system.

State

- CISS allows statewide justice information sharing resulting in the benefits and cost savings.



CIDRIS – Where We Are Now

- Successfully completed the NHTSA pilot demonstration.
- Made changes to the project management leadership.
- Working on rebase lining the CIDRIS project.



CIDRIS – Critical Success Metrics

1. Must align with Connecticut Information Sharing Solution (CISS) initiative
2. NHTSA Information Quality Metrics must be supported
3. Solution must be expandable to support all arrests statewide



CIDRIS – Where We Are Going

- November
 - LAW construction begins
 - SDM Testing Phase begins
- December and beyond
 - System Acceptance
 - Initial Deployment
 - CPCA Deployment



CIDRIS – Risks & Issues

- Staffing for CIDRIS poses a challenge.
 - We are working with OPM and DoIT to provide adequate staffing for the project.

OBTS – Where We Are Now



Accomplishments:

- *First of its kind to go live nationwide.* “the first real” multi-agency integrated near real time information systems bridge.
- System Acceptance on May 15, 2009.
— *Sierra 1-Year Warranty Period* (May 14, 2010).
- OBTS Transition Plan — *Complete on September 11th.*
- Event Performance improvement and Offender Status remediation have begun.

OBTS Overall System Benefits:

- Sets the stage for the Connecticut Information Sharing System (CISS) defined in Public Act 08-01.
- Provides valuable lessons learned about the “AS IS” environment that exists across all Connecticut Criminal Justice entities.
- Identifies the need for uniform State/Federal IT policies and standards as a foundation for future data sharing.
- Identifies basic data purity (quality) inconsistencies, redundancy and gaps within and between agency legacy systems.

OBTS – Where We Are Going



Schedule – During *Sierra 1-Year Warranty Period* (May 14, 2010)

- Sierra to remediate:
 - 1) Event Message Processing,
 - 2) Offender Status, and
 - 3) System Documentation.
- The CJIS Support Group looking to eventually unify the CIDRIS and OBTS architectures to minimize system costs while provide seamless integration, better support and to meet business requirements for agreed upon Service Level Agreements (SLAs).
- Transition from Sierra to State (DOIT/CJIS Support Group) for OBTS application support and maintenance – Need completed *OBTS Transition Plan* to begin implementation of tasks in accordance with timelines.

Benefits of Transition from Sierra to State (DOIT/CJIS Support Group):

- Develop network of collaborative work teams from various disciplines.

OBTS – Risks & Issues



Risk #1 OBTS Transition Funding

Impact to Project: A lack of funding supporting the acquisition of development tools that are a necessary part of the transition of OBTS as well as funding that has been identified to support a transitional testing lead to support OBTS warranty testing can negatively impact the OBTS Transition.

Mitigation: Funding needs were escalated to the Executive Leadership Team on October 1st.

Risk #2 Data Purity – Confidence in OBTS Data

Impact to Project: A lack of confidence in OBTS data impacts the overall usefulness of the OBTS.

Mitigation: An analysis of data issues and the development of a remediation plan to address data purity is included as part of the OBTS Transition Plan – executing on the recommendations are outside the scope of the Transition.

OBTS – Risks & Issues



Risk #3 Key Technical Staff – Single Point of Failure

Impact to Project: The OBTS System Administrator is a single critical staff resource that requires continuity to ensure adequate operational support for the application.

Mitigation: The CJIS Support Group is working with DOIT to identify a suitably skilled resource that can provide the necessary backup for this key resource.

Administrative Committee

Where We Are Now



Accomplishment:

- The first committee meeting was held on 10/8/09.
- Metrics for the committees objectives were established.

Benefits:

- There were positive discussions concerning the committee's role.

Administrative Committee

Where We Are Going

Targets:

- Develop Performance Metrics for Committee Objectives.
- Develop a Business Case Template.
- Obtain a List of All Current CJIS Projects.
 - The list will identify primary agency contacts for each project (Business, Technology and High Level Sponsor).

Administrative Committee

Discussion Items and Recommendations

Items

- None



Technology Committee

Where We Are Now



Accomplishment:

- Initial meeting of the Technology Committee was held on September 24th.
- Sub-Committees are being established.
- Six month objectives have been identified.

Benefits:

- The Sub-Committees will allow the Technology Committee to focus on particular areas of interest to the CJIS community.
- The CJIS community going forward will have a documented process for evaluating and adopting technology standards.

Technology Committee

Where We Are Going



Committees:

- An Enterprise Content Management Sub-Committee will be formed.

This Committee's objective will be to identify the Content Management requirements within the CJIS Community.

- An E-Signature Sub-Committee will be formed.

This Committee's objective will be to identify the processes and standards required to implement E-Signature functionality within the CJIS Community.

Technology Committee

Where We Are Going



Standards:

- The Technology Committee will develop a standards adoption process to be followed when evaluating and adopting standards on behalf of the CJIS Community.
- The JIEM, Global JRA, and GFIPM standards will be researched and will be the first standards to follow the newly developed CJIS Standards Adoption Process.
- The Technology Committee will develop a checklist for agencies to use that documents their compliance with adopted standards.
- The Technology Committee agreed that CJIS needs to have committee representation on each of the nine DOIT Architecture Domain Teams.

Technology Committee

Discussion Items and Recommendations

Items:

- NIEM – The CJIS Technology Committee recommends that the CJIS Governing Board adopt the National Information Exchange Model (NIEM) data standard across the CJIS community.

Benefits:

- Conforming to the federal NIEM model will promote interoperability and data exchange. The adoption of NIEM will position Connecticut to be able to exchange information easily between other state agencies, between other states, and with the federal government.

Technology Committee

Discussion Items and Recommendations

DOIT Architecture Domain Teams:

1. Application Development
2. Collaboration & Directory Services
3. Data Management / Data Warehouse
4. Enterprise System Management
5. Platform
6. Security
7. Web / E-Government
8. Middleware
9. Network

Implementation Committee

Where We Are Now

Accomplishments:

- We held our first meeting.
- We are organizing our committee and setting 6 month objectives.
- We have distributed our vision and mission statements to all committee members for discussion at our next meeting.
- We discussed forming users groups for each of the CJIS/CISS projects.
- OBTS user group will be our first priority.

Benefits

- The committees are assembling a process that will allow each area to focus on their priorities in a logical fashion to ensure new projects are vetted properly and are given the best chance of success.
- We will be able to prioritize projects to ensure they are ready for Governing Board review.

Implementation Committee

Where We Are Going

- 
- Establish user groups for all CJIS/CISS projects.
 - Prioritize project for review by Governing Board.
 - Assist other committees as needed.
 - Coordinate with other committees to ensure that best practices are followed.
 - Establish six month goals and objectives.
 - Meet the goals and objectives.

Implementation Committee

Discussion Items and Recommendations

Items:

- None



Performance Target for current 180 Days

- ✓ Track progress of OBTS and CIDRIS application as Executive Sponsor.
- ✓ Oversee the Blueprint project as a Executive Sponsor.
- ✓ Evaluate technologies that will help us implement Information Sharing project.
- ✓ Implement CJIS Boards recommendations for Governance, reconstitute and update committee charters.
- ✓ Provide report to the legislature in June as required by statute.
- Release the CISS RFP.

Additional Achievements:

- ✓ Provide OBTS Transition assistance to DOIT.
- ✓ Restructure the CJIS Committees and develop mission, vision, values, goals and success metrics for each committee.
- ✓ CJIS' Administrative, Technology and Implementation committees started meeting on a regular basis.
- ✓ Successfully implemented CIDRIS demo for NHTSA.
- ✓ Completed CISS – Savings Validation – ROI Analysis.
- ✓ Developed a CISS Legislative Business Case.

Questions & Answers