

CISS Change Request #119 - Schedule Changes

CT Request

"As we look at a reschedule of Phase 1, we should take into consideration some of the thoughts in adjusting the schedule to meet the principles defines at the bottom of this request:

- For R4, thoughts are that we bring this through a partial Systems test and let sit until R8 comes into SysTest. This would allow us to release the workflow as a complete process to the courts.
- Bring R7 CIB documents into R6 so that the CIB search will be whole by having access to the documents from the detail screen
- 3. Bring MNI/CCH into R6. This will allow the State to start to sunset OBTS. This will also allow a large monthly savings to the State as the vendor and support of OBTS would be able to be shut down
- 4. We should think about how we could complete workflow sections of the code from Xerox so that the state could free Xerox of the commitment to the project. The long leg of the rest of the release would be up to the State team to deploy to production. This would allow RMS Vendors and Stakeholders additional time for development if needed
- It would be very beneficial to the State if we could bring R9 up in schedule so that we could have all the search related work efforts completed and allow us to focus on the workflow as a last resort."

Conduent Response

In May 2016, Xerox agreed to a project end-date extension from August 2017 to November 2017 at no cost to CT. The assumptions associated with that schedule and cost impact were documented at that time.

On October 21, 2016, Xerox (now Conduent) opened discussions regarding a re-assessment of the Release Plan for the remainder of the project. The State deliverable and approval delays as of February 2, 2017 are noted in the following table

Contributing Factors to Schedule Change				
Deliverable from State	Planned	Actual	Delay	Release
R4 Design Approval	3/11/16	4/15/16	5 weeks	R4
DMV Driver Database	8/29/16	12/16/16	16 weeks	R6
DMV Vehicle Database	4/29/16	11/21/16	28 weeks	R6
S10-CMIS Final Requirements Approval	9/16/16	12/23/16	14 weeks	R9
S12-Weapons Final Design approval	12/2/16	2/7/17	10 weeks	. R9
S14-Collect (Wanted) Final Requirements Approval	9/16/16	12/29/16	15 weeks	R9
S14-Collect (Wanted) Final Design Approval	12/2/16	TBD	Ongoing	R9

Technical Constraints to revised Release Plan:

- RMS Search and ECM Search/Retrieval is dependent upon Workflow 2a and Workflow 2b UAR/Misdemeanor completion, but can be released simultaneously.
- To begin development of a non-federated search source, full database replicas must be available to the
 Development team with at least some data in each column. For a federated search source, the WSDL must be
 provided to Conduent at least three weeks prior to Design Walkthrough with stakeholders.
- 3. Data Quality Management (currently Portal Update 4) requires Notifications (Portal Update 3) functionality.

Itemized Change Detail:

- Consolidated Workflow 2a, Workflow 2b, Workflow 4a, Workflow 4b, Workflow 4c, and Workflow 4d Into a single release.
- 2. Integrated schedule changes for approved CRs for R3 as of 1/13/17.
- 3. Moved S8-DMV to right 26 weeks to accommodate Driver/Vehicle
- Moved Infractions Search and Retrieval (formerly R7 workflow) to Release 6 with S6-CIB and S7-DOC/BOPP.
- 5. Moved S6-CIB and S7-DOC DEV 13 weeks to right.
- 6. Created Release 10 to include:
 - a. S8- DMV LOBs (Both Driver and Vehicle)
 - b. P3/P4 Portal (Notifications/DQM)
 - 1. (P3 moved 6 weeks to left / P4 moved 13 weeks to right)
 - c. S11-MNI/CCH and S-12 Weapons
 - 1. (Shifted MNI/CCH and Weapons 1 week to right)
- 7. Created Release 11 to include:
 - a. Workflow 2a and Workflow 2b (moved 9 weeks to right)
 - b. Workflows 4a, 4b, 4c and 4d (moved 28 weeks to right)
- 8. Modified Release 5 to include:
 - a. S5-RMS (moved 23 weeks to the right)
 - b. ECM Search (moved 23 weeks to the right)
 - c. S14-COLLECT (moved 10 weeks to the right)
- 9. Release 9 is reduced to include:
 - a. S9-SOR (moved 10 weeks to the right)
 - b. S10-CMIS (moved 10 weeks to the right)
 - c. P5-Reporting/Analytics and P5 Portal Updates (moved 10 weeks to the right)
- 10. Overall project end date (production deployment of R5) is moved to end-February 2018.

Assumptions:

The Release Plan updates assume the following deliverable and CR approval dates. Failure to meet these dates could result in further schedule and/or cost impacts:

- 1. Testing durations are substantially similar to V6.3 of the Release Plan, which are twelve weeks in duration total for SYSTEST and UAT combined.
- 2. Testing Support and Deployments of code for SYSTEST and UAT will only occur during the defined SYSTEST and UAT weeks per v6.5.1 of the Release Plan.
- 3. Incorporates schedule changes in change requests approved by the state on or before 12/31/16.
- 4. Excludes migration to a newer version of SharePoint prior to completion of Conduent's core work in February 2018.
- 5. Includes a carefully planned upgrade of the Software AG product suite from v9.7 to v9.12 with no cost to the state and minimal if any Production downtime. The timing of the work will be at

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the discretion and best judgment of the Conduent team with close coordination with their state counterparts.

- 6. Conduent would perform all of the P5 Portal work and Conduent would perform the following services related to Reports:
 - a) Complete Design including data mapping for ALL of the reports finalized in the Requirements process
 - b) Create the foundation for the reports (predecessor work before any reports can be developed)
 - c) Develop 1 administrative report and 1 user-oriented reports; this is one report of each type selected by CJIS.
 - d) Provide Q&A-based Knowledge Transfer to the designated CJIS developers using the two reports developed by Conduent.
 - e) Conduent's completion of the above activities would trigger a hand-off to the CJIS team who would perform the remaining work. CJIS will receive a credit of \$61.4K from Conduent for taking on those activities.
 - 1. Note: Total number of reports assumed to be in scope = 20 (16 user reports; 4 administrative reports).
 - 2. Conduent will use best efforts to deploy the 2 reports as part R9 on 9/22, but commits that deployment will occur no later 11/24 as part of R5.

Cost Impacts

Cost impact: \$378,800 Credit to State: (\$61,400)

Net Cost Impact: \$317,400

Submitted By: David Wright for Conduent, Inc.

Accepted By:

Mark Tezaris, CJIS Program Manager

Signature

Signature

CIO for the State of Connecticut

afure Date

Date