



Criminal Justice Information System Governing Board Meeting

October 26, 2017

Agenda

- CISS Project Update
- CT: CHIEF Hosting Status
- OBTS Shutdown Vote
- CJIS Budget/Funding
- Stakeholder Legal Counsel
- Digital Evidence
 - Brian Clonan - DESPP
 - Chief Montminy - CPCA
 - John Russotto – DCJ
 - Next Steps
- Project Health Check

CISS Project Update

Current and Proposed Schedules

Release	Source System	Q3-2017	Q4-2017				Q1-2018			Q2-2018			Q3-2018			
		SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP		
Search 6	S6 - CIB (Judicial)	Approved Schedule	Proposed Extension				"PRODUCTION READY"									
	S7 - Case Management (DOC/BOPP)															
	WF3 - CIB ECM Documents (Judicial)															
	P4- Portal/UI/Document Library (CISS)															
Search 10	S8 - Drivers/Vehicles (DMV)	Approved Schedule	Proposed Extension				"PRODUCTION READY"									
	S11 - MNI/CCH (DESPP)															
	S12- WEAPONS (DESPP)															
	P3 - Portal/UI/Notfication/DQM (CISS)															
Workflow 11	WF2a - UAR	Approved Schedule						"PRODUCTION READY"								
	WF2b - Misdemeanors															
	WF4a - Post Arrest															
	WF4b - Arraignment															
	WF4c - Disposition															
	WF4d - Post Judgment															
Search 9	S9- SOR (DESPP)	Approved Schedule				Proposed Extension			"PRODUCTION READY"							
	S10 - CMIS (Judicial)															
	P5 -Portal/UI/Agency Security (CISS)															
Search 5	S14 - Wanted File (DESPP)	Approved Schedule				Proposed Extension			"PRODUCTION READY"							
	ECM-Search/Retrieval (CISS)															
	P3 - Portal/UI/Reporting (CISS)															

CISS Project Update

- Release 5 – In Development thru 2/9/2018
- Release 6 – In Systems Testing thru 12/15/2017
- Release 9 – In Development thru 2/9/2018
- Release 10 – Development Complete 10/6/2017
- Release 11 – In Development thru 12/15/2017

CISS Project Update

CISS Accomplishments

- All project requirements and design complete. Now building, testing and deploying
- R2.1 RMS Constraint Easement – Development and testing complete
- Software AG Upgrade (webMethods)
- Gap Analysis
 - CJIS hosted a series of meetings including statewide leaders and Judicial ITD personnel
 - Results:
 - Gaps have been resolved by CJIS Development Team, RMS code and Judicial ITD development
 - Development is underway, planned to be complete within the existing schedule



CISS Project Update

CISS Accomplishments, *continued ...*

- R11 Workflow Model Office
- Statute Table Distribution
 - RMS Vendors
 - DESPP (MNI/CCH)
 - DOC
- NEXGEN Early Arrest Notification Development Progress

CISS Project Update

Project Risks

- State Budget Cuts
 - Stakeholder involvement with CISS project may be impacted by State budget cuts
- CISS Demands on Stakeholders
 - CISS is in a project life cycle that is very demanding on Stakeholders to support 5 active releases
- Ensure CISS Phase 1 funding is in place
 - CJIS must get on the agenda for the next Bond Commission meeting

CISS Project Update

Project Risks, *continued* ...

- Access to NCIC Wanted & DMV Photos will require:
 - CISS team to develop a solution that will satisfy the CJIS security model requirements for data sources that require network user device identification and audit capabilities (Applet)

Hosting CT: CHIEF

- Status on CT: Chief
 - Wethersfield, New Britain, and Enfield PDs are live
 - Plainville PD – Migration in progress
- To date, 1 production incident support ticket had been opened for CJIS – Total support time was 1.75 hours to resolve
- The cost has been determined for FY 2018-2019
 - The new MOU for FY 2018 has been signed by 2 PD's with request for signature pending with the remaining 2 PD's

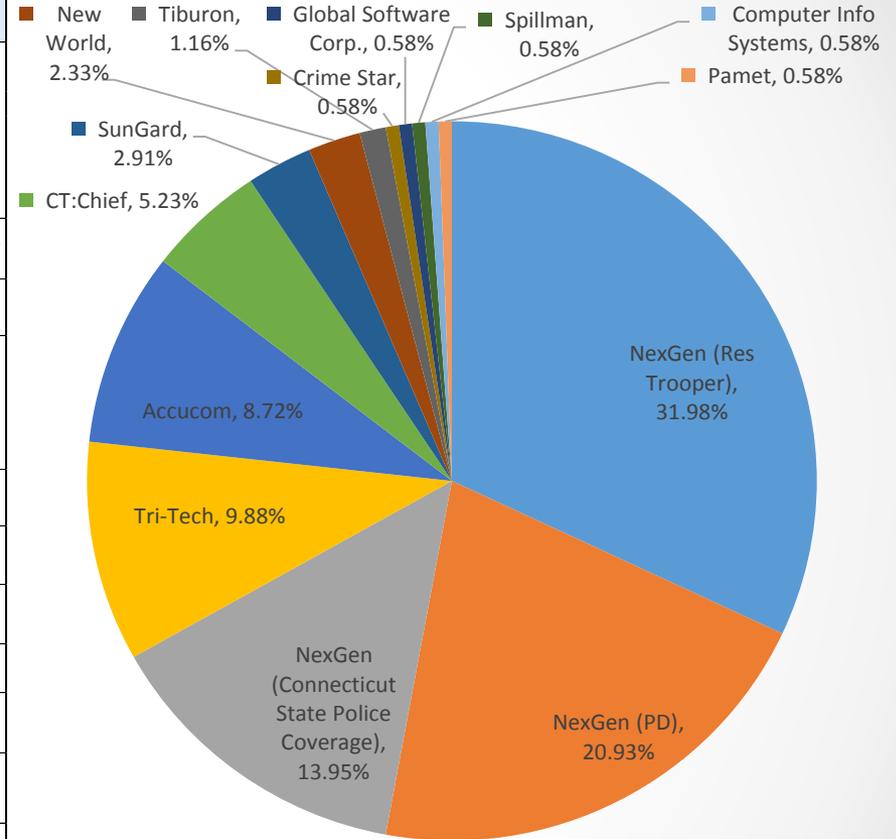
CISS Project Update

CISS Phase 1 Workflow Rollout

- **Law Enforcement Statewide Champions – Complete**
 - Sgt. Jason Carrier, Connecticut State Police
 - Lt. Andrew Power, Wethersfield Police Department
- **“Controlled Rollout”**
 - Initial Plan forecasts all law enforcement agencies in a GA going live simultaneously
 - “Controlled” means one law enforcement agency in a GA going live, then Courts and State’s Attorneys
 - Expand to other LEAs once “we’ve got it right”
 - RMS vendors need to be level 1 and level 2 certified

Record Management Systems (RMS)

RMS Vendor	RMS Installs through 2017	Percent of all Installations	Cumulative % of All Arrest	Agreement Status
NexGen (Res Trooper)	55	31.98%	31.98%	CJIS Contract Executed
NexGen (PD)	36	20.93%	52.91%	
NexGen (Connecticut State Police Coverage)	24	13.95%	66.86%	
Tri-Tech	17	9.88%	76.74%	In Negotiations for Three RMS Systems
Accucom	15	8.72%	85.47%	CJIS Contract Pending Signature
CT:Chief	9	5.23%	5.23%	CISS Level 1 in Production. CISS Workflow Level 2 Agreement in Negotiations
SunGard	5	2.91%	90.70%	Planning Meeting for August 2017
New World	4	2.33%		In Negotiations for Level 1 and 2
Tiburon	2	1.16%		Planning Meeting for August 2017
Crime Star	1	0.58%		Planning Meeting for August 2017
Global Software Corp.	1	0.58%		Planning Meeting for August 2017
Spillman	1	0.58%		Planning Meeting for August 2017
Computer Info Systems	1	0.58%		Planning Meeting for August 2017
Pamet	1	0.58%		Planning Meeting for August 2017
Grand Total	172	100.00%		



CISS Project Update

CISS Budget and Funding Issues

1. Late getting approved \$10M Bond Funds due to State Budget Delay
 - Mitigation:
 - Stretch existing funds as long as possible
 - Make sure we are on next Bond Commission meeting agenda
 - Explore other sources of funding
2. Delays in CISS Schedule of about 4 months will increase expected costs by about \$800K.
 - Mitigation:
 - Combine Releases to shorten schedule
 - CJIS helps Conduent resolve technical issues
 - Keep labor capacity utilization as high as possible



CISS Project Update

CISS Budget and Funding Issues, *continued ...*

3. Budget concerns by CISS Stakeholder Agencies can impact participation in implementation causing delays and increased costs
 - Mitigation:
 - Use “Tiger Team” concept by having qualified consultants work with stakeholder agencies
 - Improve planning with stakeholder agencies for CISS work
 - Use technology to help reduce stakeholder agency work where possible

4. Funding for Phase 2 Scope
 - Formal scope and budget not defined yet
 - CJIS is working on Phase 2 Scope definition, future stakeholder vetting, schedule, budget and management approvals

CISS Project Update

CISS PHASE-1 BOND FUND BUDGET SUMMARY TO 09/30/17		
FUNDING		TOTALS
Bond Funds Provided from 2011 to 2016 Inclusive	\$ 50,920,000	
CISS Budget Commitment*		\$50,920,000
CISS BOND EXPENDITURES		
BUDGETED FISCAL YEAR		
FY 2012 - FY 2017 Inclusive	\$ 45,023,092	
Total CISS Expenses from Bond Fund	\$ 45,023,092	
CISS EXPECTED FUTURE BOND EXPENDITURES FROM 10/01/17 TO DATE 6/30/18		
<u>Phase 1:</u>		
Expected costs for CJIS to June 30, 2018	\$ 4,747,115	
Xerox Contract Remaining Costs	\$ 5,516,306	
High Risk Project Schedule 10% Contingency	\$ 474,712	
RMS Vendor Connectivity Budget	\$ 2,600,000	
CISS Budget for Hardware Infrastructure Completion	\$ 1,178,144	
SharePoint 2016 Upgrade Budget	\$ 375,000	
Total Future Expected Cost	\$ 14,891,277	
Total Expected Costs for CISS Phase -1**		\$59,914,368
Expected Additional Bond Funds Needed***		(\$8,994,368)
Remaining Bond Fund Approved Requests	\$ 10,000,000	
Expected Bond Funds Remaining for CISS Phase-2		\$1,005,632
Note:		
* Bond Funds received to date.		
** Planned 18 State Positions Not Filled and Budgeted to Be Paid from Inmate Phone Revenues. Consultants are Used Instead of State Employees Who Are Paid from Bond Funds.		
*** Additional Bond Funds for FY 18 of \$10 M Planned		



CISS Project Update

Planned Decommission

- **Offender Based Tracking System (OBTS)**
 - Judicial Re-Write of CRMVS and Request to Stop feeds to OBTS Given CISS Search Releases
 - CISS Search Release 3 in Production Includes CRMVS
CISS Search Release 6 Includes CIB Targeted for January 2018
 - Train 339 Active OBTS Users to USE CISS before December 31, 2017 or have alternative way to accomplish their work.

Offender Based Tracking System

OBTS Shutdown Vote

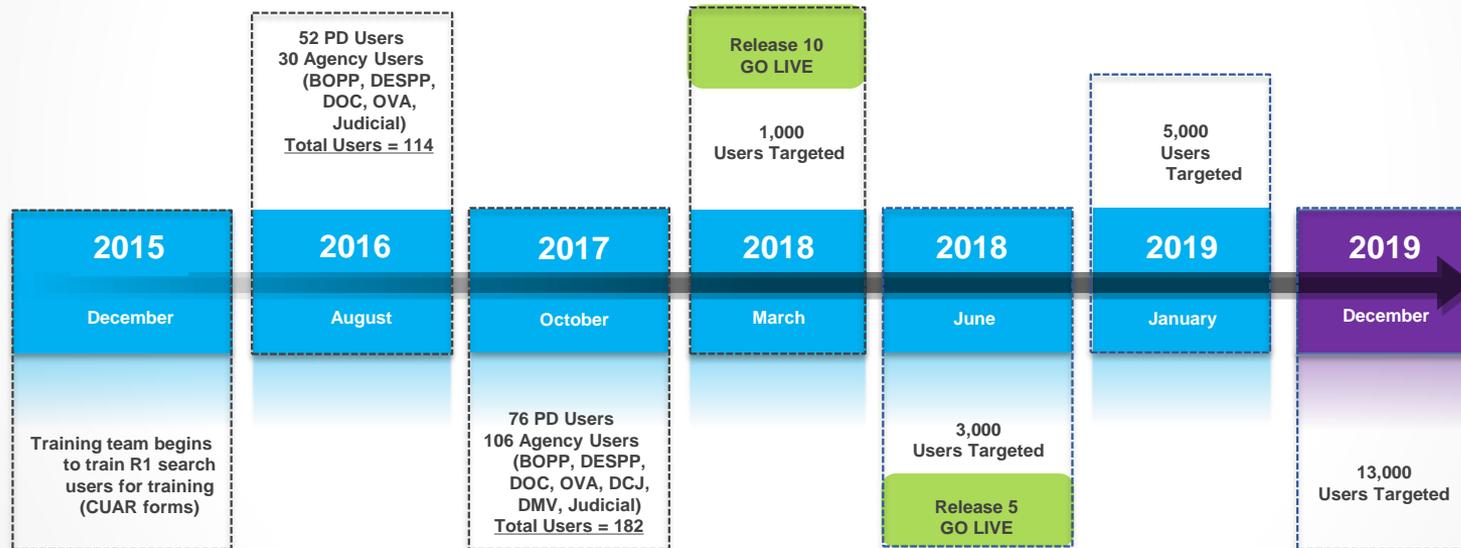
- Decision to shutdown OBTS by December 31, 2017



- Vote to Approve

CISS Project Update

CISS Search & Message Viewer Portal (MVP) User Rollout Timeline



CISS Project Update

CISS Search Key Benefits & Release Source Systems

- ❖ Improve officer and public safety
- ❖ Help criminal justice community to make more informed decisions
- ❖ Provide notifications of key events to criminal justice personnel quickly

Release 1 – PRAWN & OBIS - **(Available in CISS now)**

Release 3 – POR & CRMVS – **(Available in CISS now)**

Release 6 – CIB & DOC/BOPP CM – **(Available in CISS in January 2018)**

Release 10 – DMV LOBs, MNI/CCH & Weapons – **(Available in CISS in March 2018)**

Release 9 – Sex Offender Registry (SOR) & Case Management Information System (CSSD) –
(Available in CISS in May 2018)

Release 5 – NCIC Wanted, CT Wanted & RMS (NDEx) – **(Available in CISS in June 2018)**



CISS Project Update

Connected CISS Search & Message Viewer Portal (MVP) Users

<u>CJIS Agencies</u>	<u>Total Projected</u>	<u>Onboarded</u>	<u>Status (Network)</u>
Berlin	54	5	✓
BOPP	70	47	✓
DCJ	550	15	✓
DMV	112	7	✓
DOC	550	6	✓
DPDS	450	1	✓
OVA	4	3	✓
East Hartford	155	0	✓
Easton	20	0	✓
Enfield	121	39	✓
Judicial (CSSD, ITD, & SCO)	885	27	✓
Newington	62	0	✓
Orange	54	0	✓
Plainville	41	3	✓
Plymouth	30	22	✓
Redding	23	0	✓
South Windsor	54	0	✓
Southington	84	0	✓
Stratford	107	0	✓
Torrington	87	4	✓
Wallingford	94	0	✓
Weston	17	0	✓
Wethersfield	57	2	✓
Windsor Locks	33	1	✓
Total	3714	182	



CISS Project Update

CISS Planning for Phase 2 Scope

High Level Scope to Include:

- Completion of All RMS Vendor Connectivity and CISS Certification
- Complete all CISS CJIS Agency Workflow Integration
- Complete All CISS User Training and CISS Access
- Add Any Additional Required Information Exchanges
- Enhance CISS Available Data Based on Stakeholder Needs
- CISS User Group
- CISS Planned Releases
- Technology Enhancements
- Hardware Refresh
- Implement Center of Excellence
- Enhance Support Model for CJIS Infrastructure

Stakeholder Legal Council

Issue:

- CISS implementation involves legal questions and answers across multiple criminal justice agencies. DESPP provides legal counsel currently for CJIS but also requires other CJIS agencies impacted to advise on legal issues.

Proposed:

- Form legal committee from CJIS agency attorneys to handle legal issues on a case by case basis that are escalated for resolution.

Digital Evidence

Introduction

- CJIS community needs a comprehensive management strategy for digital media evidence as well as for FOI requests that can result from collection of video recordings either from body cameras or other static and mobile cameras in law enforcement
- Issues:
 - Vast amount of data
 - Multiple technologies and standards
 - Manpower required for review of videos
 - Public and media interest

Digital Evidence

Overview

- Brian Clonan
 - Body Cams, Standards, Legislation and Statutes
 - Progress on State Police Pilot
- Chief Montminy
 - Body Cam Implementation in Municipal PDs
 - Issues, Hurdles, Lessons Learned
- John Russotto
 - Digital Media Evidence Review, Communication and Redaction

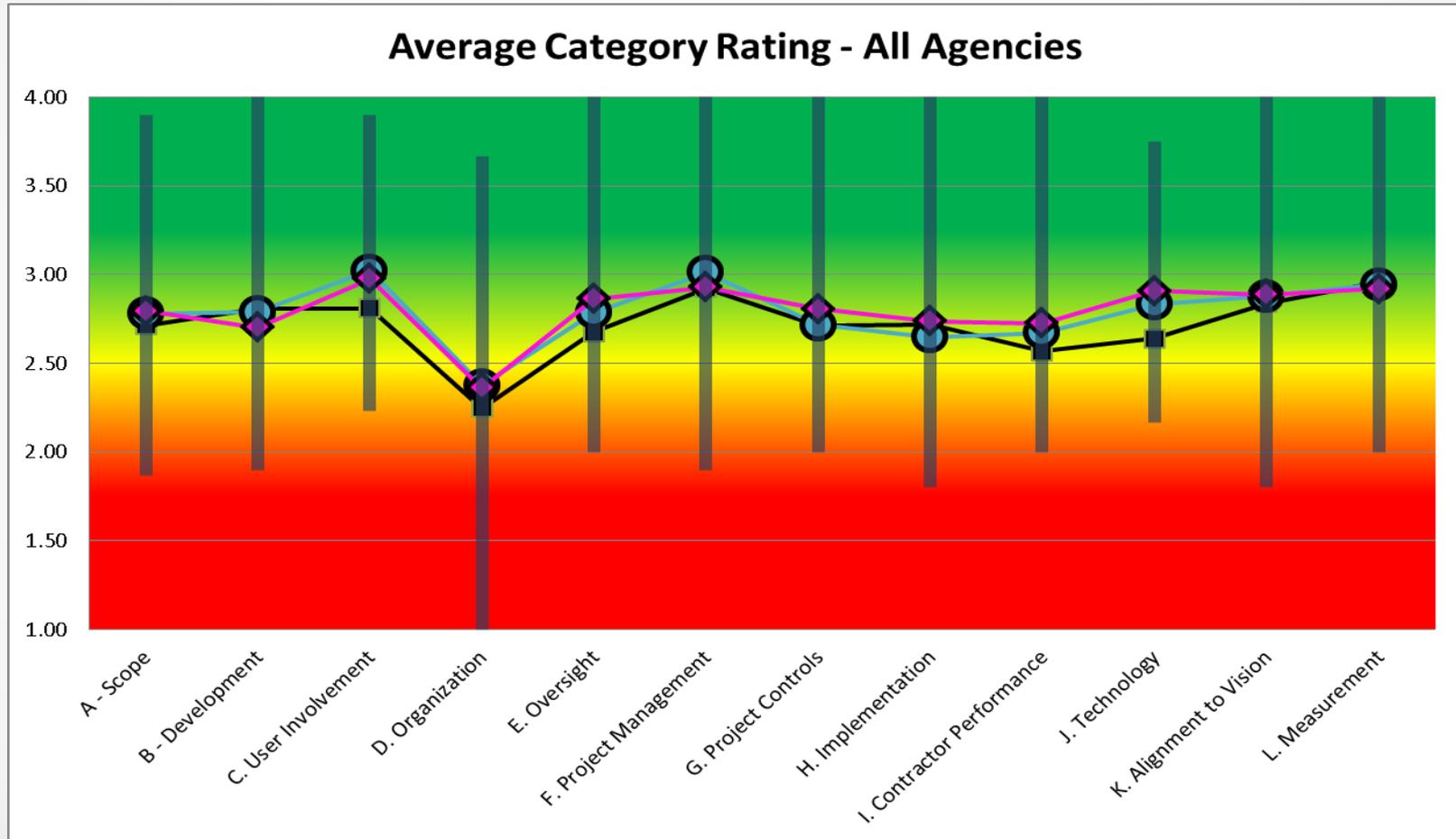
Digital Evidence

Next Steps

- Engage participants and experts in the Center of Excellence for investigation of issues related to Digital Media
 - Work with interested parties (DESPP, CPCA, DCJ, BEST, CJIS and others)
 - Review current efforts and lessons learned
 - Involve industry experts, research organizations, national law enforcement and attorney association groups and others
 - Develop an approach to managing digital media suited for the CJIS Community end to end
 - Cost effective
 - Efficient
 - Meets the needs of the Community

CISS Project Health Check

Reporting Period 6/15/2017 – 10/06/2017



■ Last Year Values

● Last Quarter Values

◆ Current Quarter Values

CISS Project Health Check

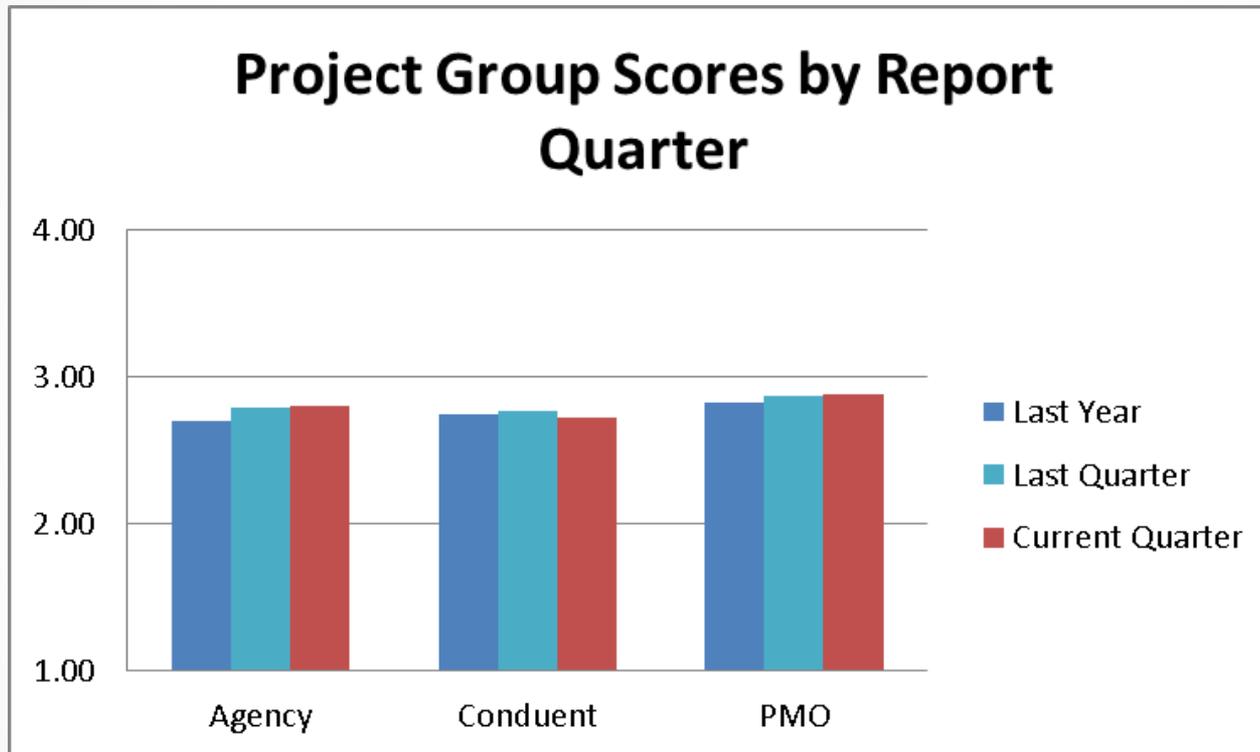
Reporting Period 6/15/2017 – 10/06/2017

A plan is needed to ensure project staff is maintained and paid even if bond funding is not accessible due to continued budget delays. If the project loses its contractors, too much time and institutional knowledge will be lost.

- In summary, the main concerns from those involved, outside of funding, are:
 - An operational support plan is not in place
 - Agency resources are very constrained and may be further reduced by the future State budget, impacting availability to meet project demands
 - Updated, consistent status reports are requested that show which agencies are working on which releases, transparent timelines, and change requests status

CISS Project Health Check

Reporting Period 6/15/2017 – 10/06/2017



- AGENCY – Agencies need to ensure they can meet key project dates.
- CONDUENT– Document change requests as they arise, but only pursue CRs that are deemed critical by Change Control Board.
- PMO – Ensure project funding and operational support are in place.

CISS Project Health Check

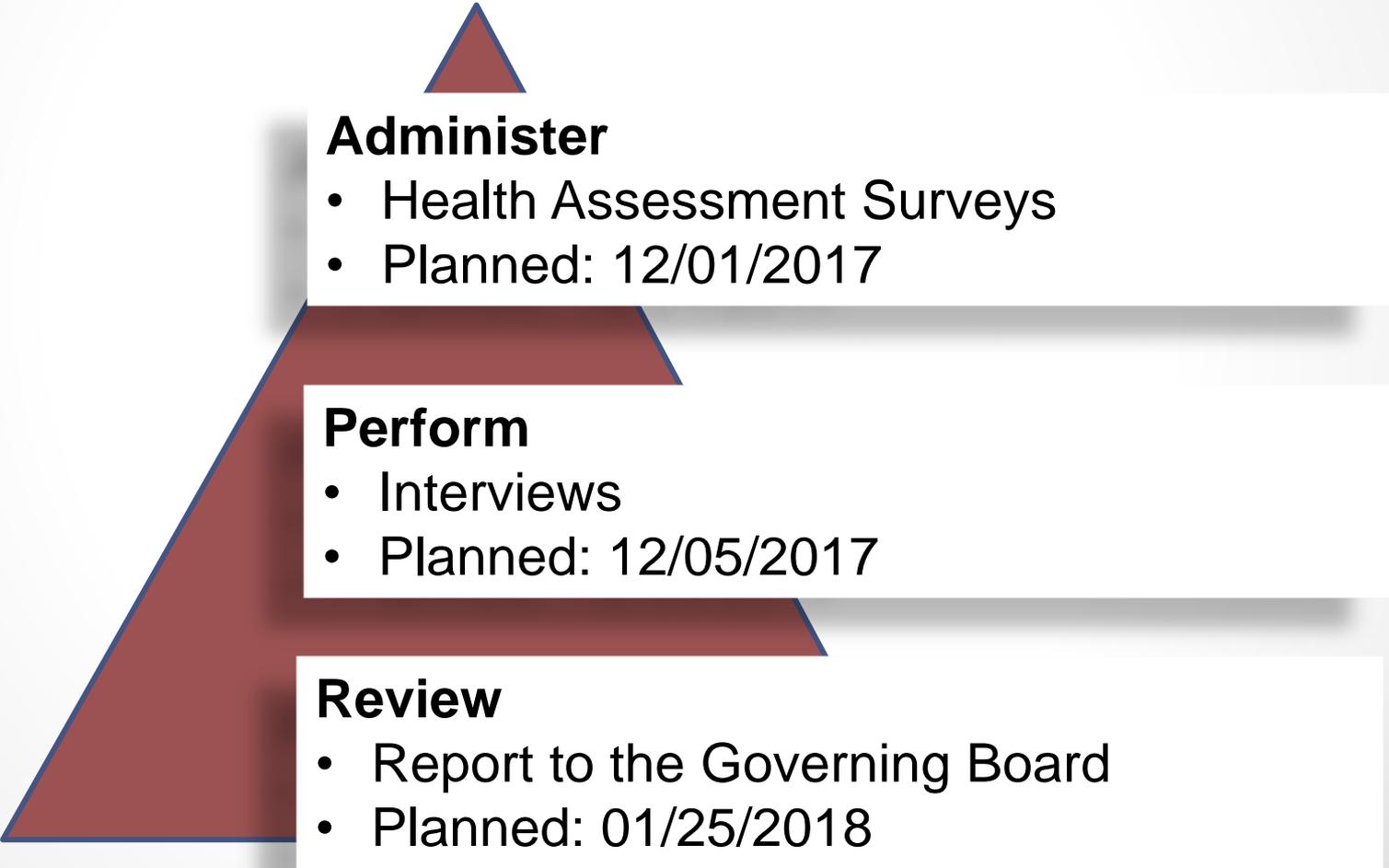
Reporting Period 6/15/2017 – 10/06/2017

Key Risks

- Risk #4 – The project needs to avoid the PMO turnover issues experienced in the past.
- Risk #5 – A plan to operationally support the system is critical to implement well before Conduent's contract ends.
- Risk #8 – Only pursue critical Change Requests prior to implementation.
- Risk #11 – A plan is needed to ensure staffing stability in the event State budget issues prohibit access to bond funding.

CISS Project Health Check

Looking Forward



Administer

- Health Assessment Surveys
- Planned: 12/01/2017

Perform

- Interviews
- Planned: 12/05/2017

Review

- Report to the Governing Board
- Planned: 01/25/2018

Upcoming Meeting



- **Thursday, January 25, 2018**

1:30 PM

300 Corporate Place, Rocky Hill, CT 06067