



Criminal Justice Information System Governing Board Meeting

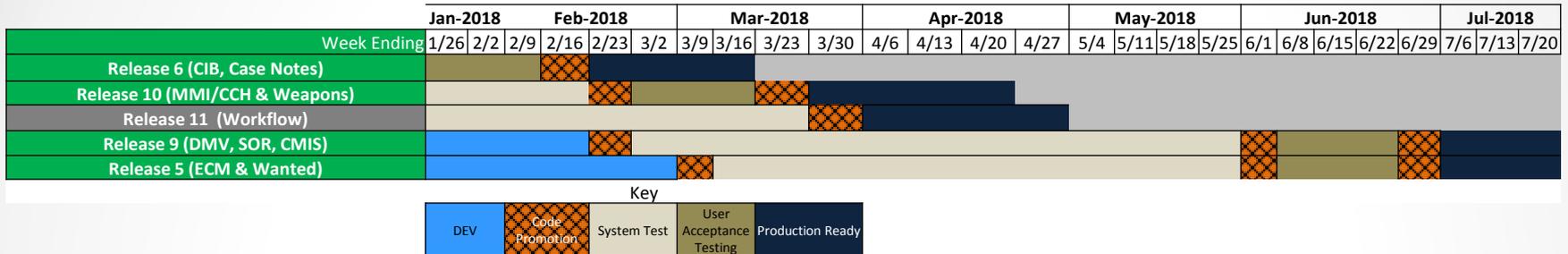
January 25, 2018

Agenda

- CISS Project Update
- Re-baselined CISS Schedule & Contract Amendment 3
- CJIS Budget / Funding
- Project Health Check
- Model Office Workflow Demonstration

CISS Project Update

Current Schedule



Release 6

- Multiview Issue Resolved
- Currently in UAT until 2/9
- Forecasted to move into Production on 2/19

Release 10

- DMV Source moved to R9
- Currently in System Test 2/16
- Forecasted to move into Production on 3/26

Release 11

- System Test to continue thru 3/30 on all components
- RMS end to end testing to begin after Phase I completed

Release 9

- Now includes DMV Driver and Vehicle Source system data
- Currently in Development until 2/16
- Forecasted to move into Production on 6/29

Release 5

- Development to continue thru 3/2
- Forecasted to move into Production on 6/26



CISS Project Update

CISS Accomplishments

- All project requirements and design complete. Now building, testing and deploying
- R2.1 RMS Constraint Easement – Development and System Testing complete
- Software AG Upgrade Complete
- Arrest data and documentation workflow now enabled and fully functional in the System Test environment
- Gap Analysis complete and demonstration conducted with Stakeholders
- NEXGEN Early Arrest Notification development progressing on schedule

CISS Project Update

Project Risks

- State Budget Cuts
 - Stakeholder involvement with CISS project may be impacted by State budget cuts
- CISS Demands on Stakeholders
 - CISS is in a project life cycle that is very demanding on Stakeholders to support 5 active releases
- Communication with Stakeholders
 - Completion of requirements and design phase has frustrated some Stakeholders because of reduction of communication

CISS Project Update

CISS Phase 1 Workflow Rollout

- **Increased Engagement with CPCA**
 - CPCA Regional Communication complete
 - LEA strongly encouraged with the workflow progress
- **“Controlled Rollout”**
 - Initial Plan forecasts all law enforcement agencies in a GA going live simultaneously
 - “Controlled” means one law enforcement agency in a GA going live, then Courts and State’s Attorneys
 - Expand to other LEAs once “we’ve got it right”
 - RMS vendors need to be Level 1 and Level 2 certified
 - Widespread LEA deployment dependent on R11 Disposition deployment

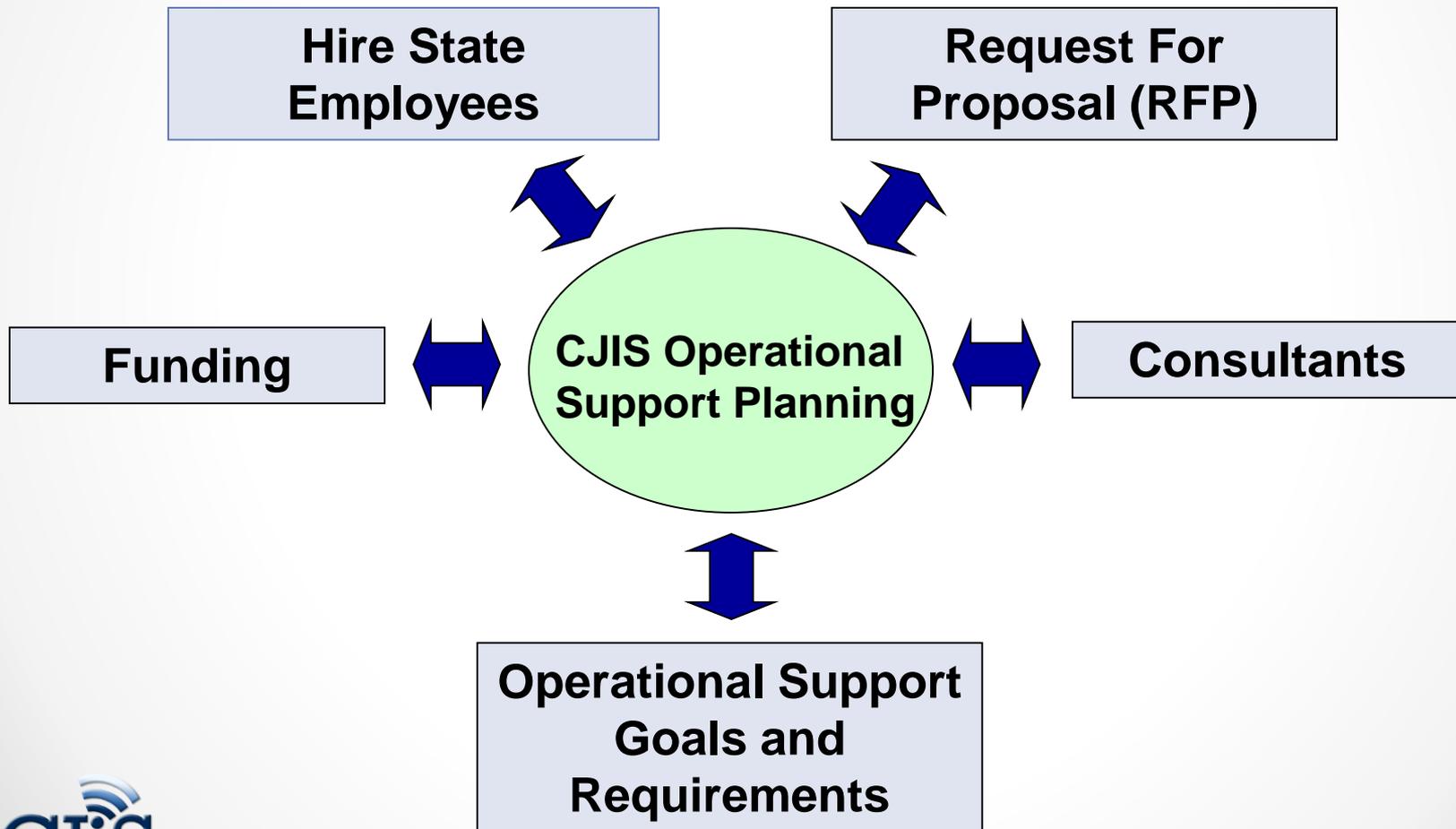
Communication Plan Matrix

Target Audience	Communication Method	Communication Purpose	Intended Frequency	Staff Responsibility
Legislators and Stakeholders	<ul style="list-style-type: none"> One-on-one meetings CJIS website 	<ul style="list-style-type: none"> Provide general project information Conduct problem solving Communicate project risks 	<ul style="list-style-type: none"> As needed Biweekly 	<ul style="list-style-type: none"> CJIS Governing Board Co-Chairs CJIS Executive Director CJIS Governance Committee
Legislature	<ul style="list-style-type: none"> Legislative briefings/report CJIS newsletter CJIS website 	<ul style="list-style-type: none"> Provide general information Provide project status updates Provide budget information 	<ul style="list-style-type: none"> Biannually Monthly Quarterly 	<ul style="list-style-type: none"> CJIS Governing Board Co-Chairs CJIS Executive Director
CJIS Governing Board	<ul style="list-style-type: none"> Governing Board meeting Formal monthly reports CJIS newsletter SharePoint project site CJIS website 	<ul style="list-style-type: none"> Provide general project information Communicate project status Communicate information on budget needs 	<ul style="list-style-type: none"> Quarterly As Needed Quarterly 	<ul style="list-style-type: none"> CJIS Executive Director CJIS Program Manager CJIS Senior Project Managers

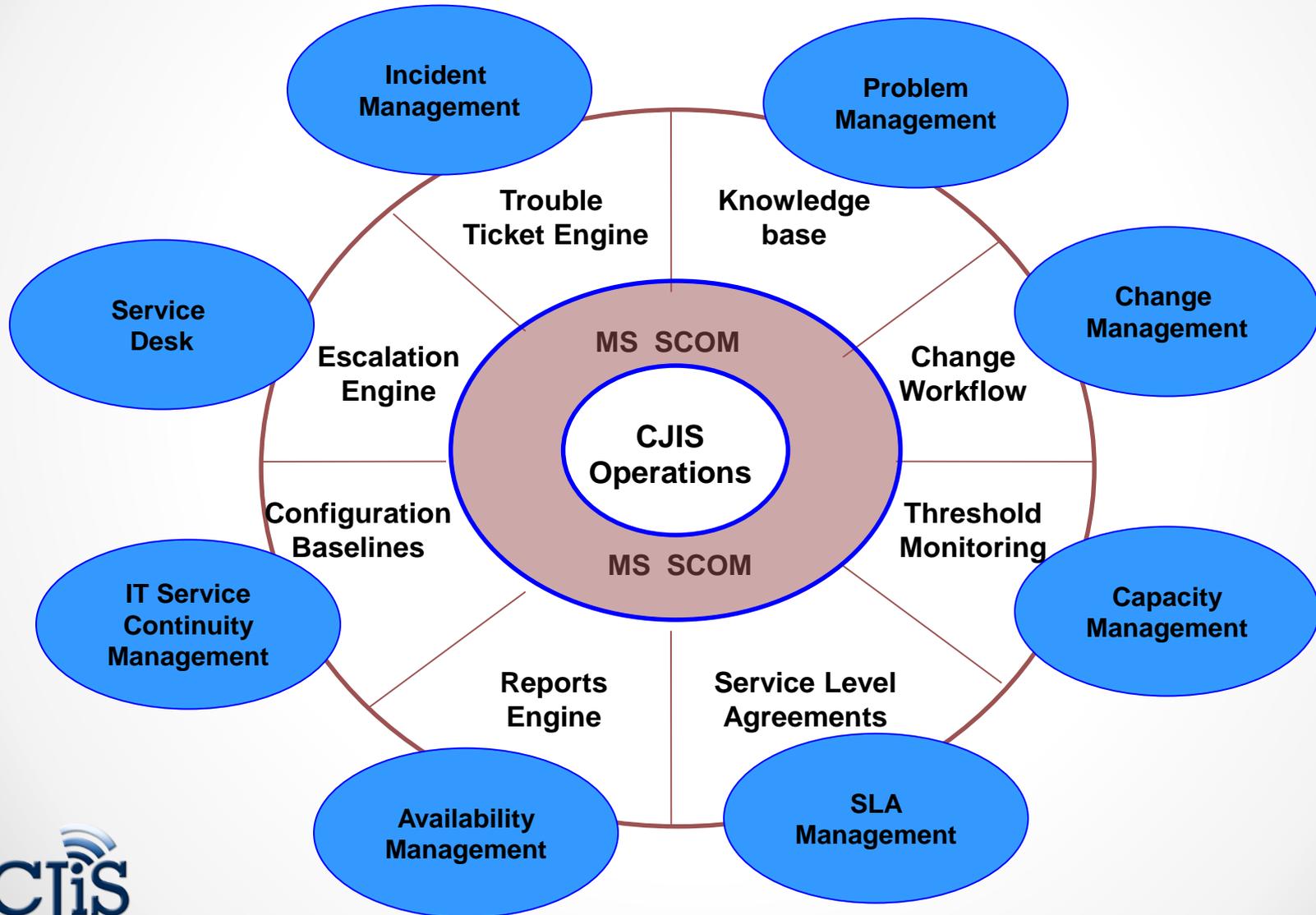
Communication Plan Matrix, Cont'd

Target Audience	Communication Method	Communication Purpose	Intended Frequency	Staff Responsibility
CJIS Agencies 	<ul style="list-style-type: none"> • CJIS newsletter • E-mail updates • SharePoint project site • CJIS website 	<ul style="list-style-type: none"> • Provide general project information • Communicate project status • Seek project input and assistance 	<ul style="list-style-type: none"> • Quarterly • Monthly • As Needed 	<ul style="list-style-type: none"> • CJIS Executive Director • CJIS Senior Project Managers
Public/Private Organization Stakeholders	<ul style="list-style-type: none"> • CJIS newsletter • CJIS website 	<ul style="list-style-type: none"> • Communicate project progress • Communicate CJIS benefits 	<ul style="list-style-type: none"> • Quarterly 	<ul style="list-style-type: none"> • CJIS Executive Director
General Public	<ul style="list-style-type: none"> • Press releases • Media interviews • Public speaking appearances • CJIS website 	<ul style="list-style-type: none"> • Communicate project progress • Communicate CJIS benefits 	<ul style="list-style-type: none"> • Project milestones 	<ul style="list-style-type: none"> • CJIS Governing Board Co-Chairs • CJIS Executive Director

Operational Support Plan Key Inputs



CJIS Operational Support with DevOps Based Processes



CISS Project Update

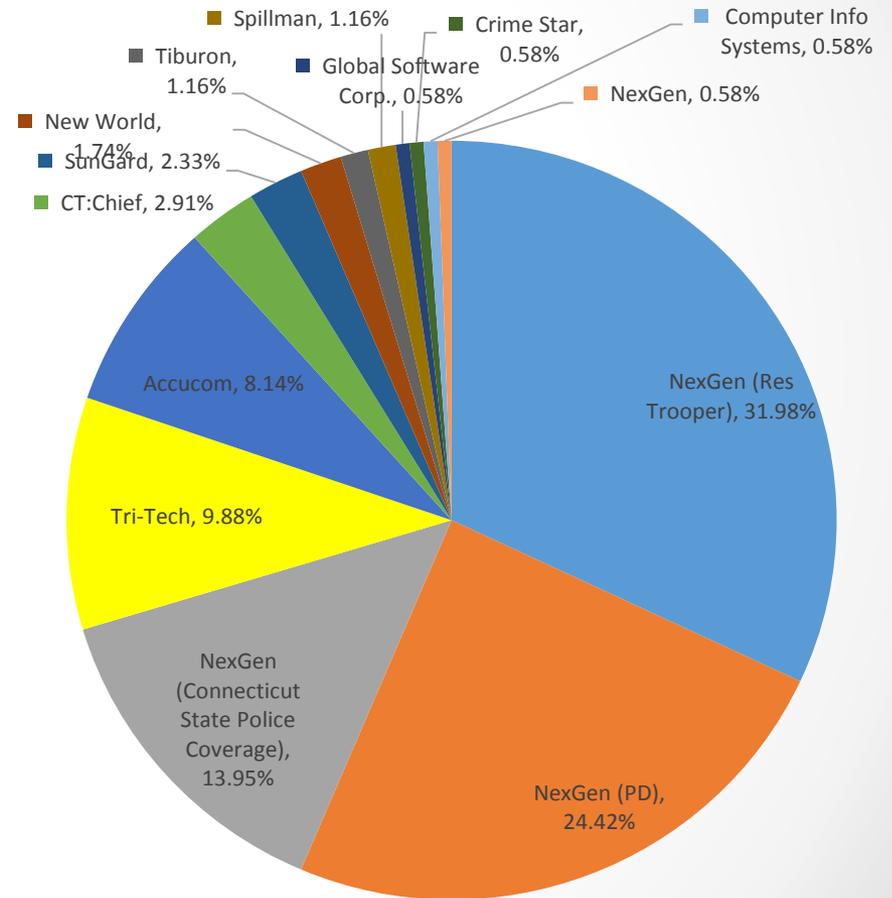
CISS PHASE-1 BOND FUND BUDGET SUMMARY TO 11/31/17		
FUNDING		TOTALS
Bond Funds Provided from 2011 to 2017 Inclusive	\$ 50,920,000	
CISS Budget Commitment*		\$50,920,000
CISS BOND EXPENDITURES		
BUDGETED FISCAL YEAR		
FY 2012 - FY 2017 Inclusive	\$ 45,379,398	
Total CISS Expenses from Bond Fund	\$ 45,379,398	
CISS EXPECTED FUTURE BOND EXPENDITURES FROM 12/01/17 TO DATE 6/30/18		
<u>Phase 1:</u>		
Expected costs for CJIS to June 30, 2018	\$ 5,487,798	
Xerox Contract Remaining Costs	\$ 5,316,306	
High Risk Project Schedule 5% Contingency	\$ 274,390	
RMS Vendor Connectivity Budget	\$ 2,600,000	
CISS Budget for Hardware Infrastructure Completion	\$ 1,178,144	
SharePoint 2016 Upgrade Budget	\$ 375,000	
Total Future Expected Cost	\$ 15,231,638	
Total Expected Costs for CISS Phase -1**		\$60,611,036
Expected Additional Bond Funds Needed***		(\$9,691,036)
Remaining Bond Fund Approved Requests	\$ 10,000,000	
Expected Bond Funds Remaining for CISS Phase-2		\$308,964
Note:		
* Bond Funds received to date.		
** Planned 18 State Positions Not Filled and Budgeted to Be Paid from Inmate Phone Revenues. Consultants are Used Instead of State Employees Who Are Paid from Bond Funds.		
*** Additional Bond Funds for FY 18 of \$10 M Approved And Pending		



Record Management Systems (RMS)

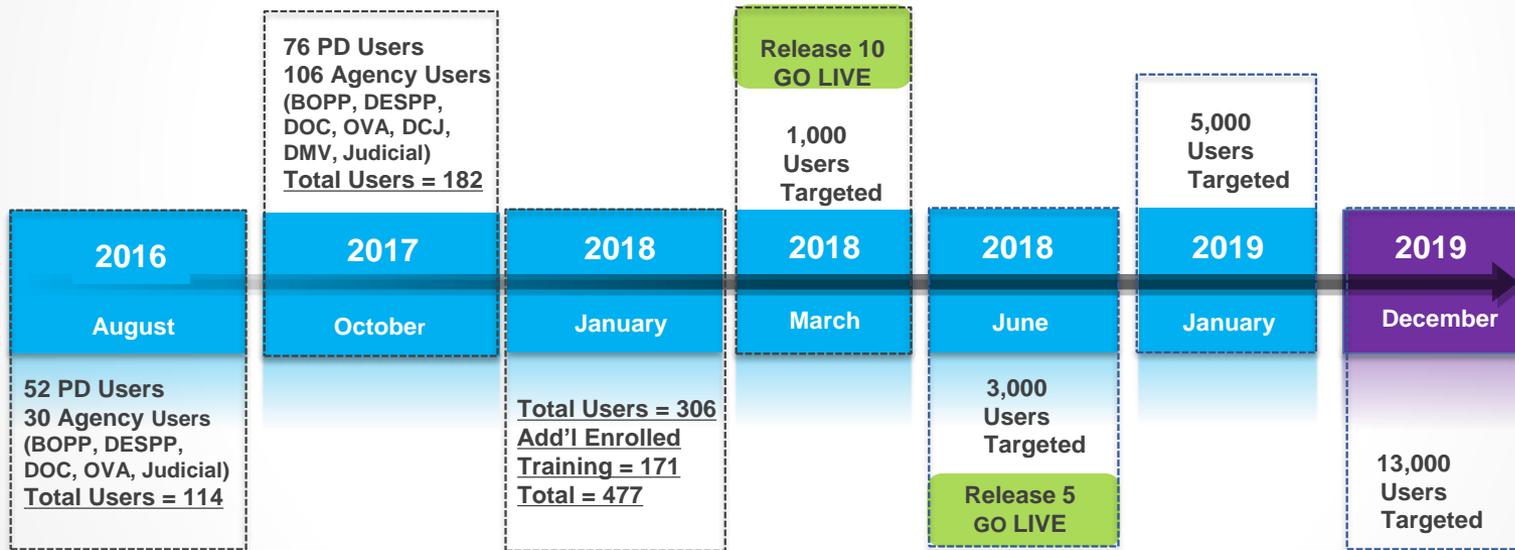
RMS Vendor	RMS Installs through 2017	Percent of all Installations	Cumulative % of All Arrest	Agreement Status
NexGen (Res Trooper)	55	31.98%	31.98%	CJIS Contract Executed
NexGen (PD)	42	24.42%	56.40%	
NexGen (Connecticut State Police Coverage)	24	13.95%	70.35%	In Negotiations for Three RMS Systems. Contract pending for Zuercher Technologies.
Tri-Tech	17	9.88%	80.23%	
Accucom	14	8.14%	88.37%	
TelePartner (CT:Chief)	5	2.91%	91.28%	CJIS Contract Executed
SunGard	4	2.33%	93.60%	
New World	3	1.74%		CISS Level 1 in Production. CISS Workflow Level 2 Agreement in Negotiations
Tiburon	2	1.16%		
Spillman	2	1.16%		
Global Software Corp.	1	0.58%		
Crime Star	1	0.58%		
Computer Info Systems	1	0.58%		
Pamet	1	0.58%		
Grand Total	172	100.00%		

Record Management Systems (RMS)



CISS Project Update

CISS Search & Message Viewer Portal (MVP) User Rollout Timeline



CISS Project Update

Connected CISS Search & Message Viewer Portal (MVP) Users

<u>CJIS Agencies</u>	<u>Total Projected</u>	<u>Pending Training</u>	<u>Onboarded</u>	<u>Status (COLLECT Network)</u>	<u>Status (CJIS Network)</u>
Avon	41	8	0	✓	
Berlin	54	0	13		✓
BOPP	70	0	47		✓
Branford	62	0	0	✓	
Bristol	145	0	0	✓	
Coventry	20	2	0		✓
Cromwell	33	6	0	✓	
Darien	59	3	0	✓	✓
DCJ	550	0	16		✓
DESPP	1100	17	8	✓	
DMV	112	0	9		✓
DOC	550	9	15		✓
DPDS	450	6	8		✓
East Hartford	155	0	0		✓
Easton	20	0	0		✓
Enfield	121	5	39		✓
Fairfield	112	1	14	✓	✓
Farmington	59	12	0	✓	
Glastonbury	74	4	12	✓	
Guilford	44	0	1	✓	
Hartford	458	0	0	✓	
Judicial (CSSD, ITD, SCO)	885	1	28		✓
Ledyard	22	0	0	✓	
Middlebury	12	0	0	✓	
Milford	128	2	0	✓	
New Haven	480	0	0	✓	
Newington	62	0	0		✓
New London	85	4	0	✓	



CISS Project Update

Connected CISS Search & Message Viewer Portal (MVP) Users

CIJS Agencies	Total Projected	Pending Training	Onboarded	Status (COLLECT Network)	Status (CIJS Network)
New Milford	61	0	0	✓	
Newtown	47	8	0	✓	
North Haven	57	31	0	✓	
Orange	54	3	10		✓
OVA	4	0	3		✓
Plainville	41	2	10		✓
Plymouth	30	0	22		✓
Redding	23	0	0		✓
Ridgefield	48	1	0	✓	
Rocky Hill	44	11	0	✓	
Shelton	56	0	0	✓	
South Windsor	54	0	0		✓
Southington	84	12	1		✓
Stratford	107	0	0		✓
Torrington	87	4	4		✓
Vernon	62	0	0	✓	
Wallingford	94	6	9		✓
Waterbury	331	0	0	✓	
Waterford	54	0	13	✓	
Watertown	48	0	0	✓	
West Hartford	146	0	0	✓	
West Haven	134	0	0	✓	
Weston	17	6	0		✓
Westport	73	6	0	✓	
Wethersfield	57	0	22		✓
Wilton	45	1	1	✓	
Windsor Locks	33	0	1		✓
Total	8224	171	306	30	27



CISS Project Update

CISS Planning for Phase 2 Scope

High Level Scope to Include:

- Completion of All RMS Vendor Connectivity and CISS Certification
- Complete all CISS CJIS Agency Workflow Integration
- Complete All CISS User Training and CISS Access
- Add Any Additional Required Information Exchanges
- Enhance CISS Available Data Based on Stakeholder Needs
- CISS User Group
- CISS Planned Releases
- Technology Enhancements
- Hardware Refresh
- Implement Center of Excellence
- Enhance Support Model for CJIS Infrastructure

CISS Project Update

CISS Planning for Phase 2

- Define Detail Scope
- Obtain Stakeholder and Management Approval for Scope
- Develop:
 - High Level Requirements
 - Draft Schedule
 - Draft Resource Plan
 - Draft Budget and Funding Source(s)
- Obtain Governing Board Approval

Hosting CT:CHIEF

- Status on CT: Chief
 - Live - Wethersfield, New Britain, and Enfield PDs
 - Plainville PD – Migration in progress
- To date, 1 production incident support ticket had been opened for CJIS – Total support time was 1.75 hours to resolve
- The cost has been determined for FY 2018-2019
 - The new MOU for FY 2018 has been signed by 2 PD's with request for signature pending with the remaining 2 PD's

CISS Project Update

Planned Decommission of Offender Based
Tracking System (OBTS)

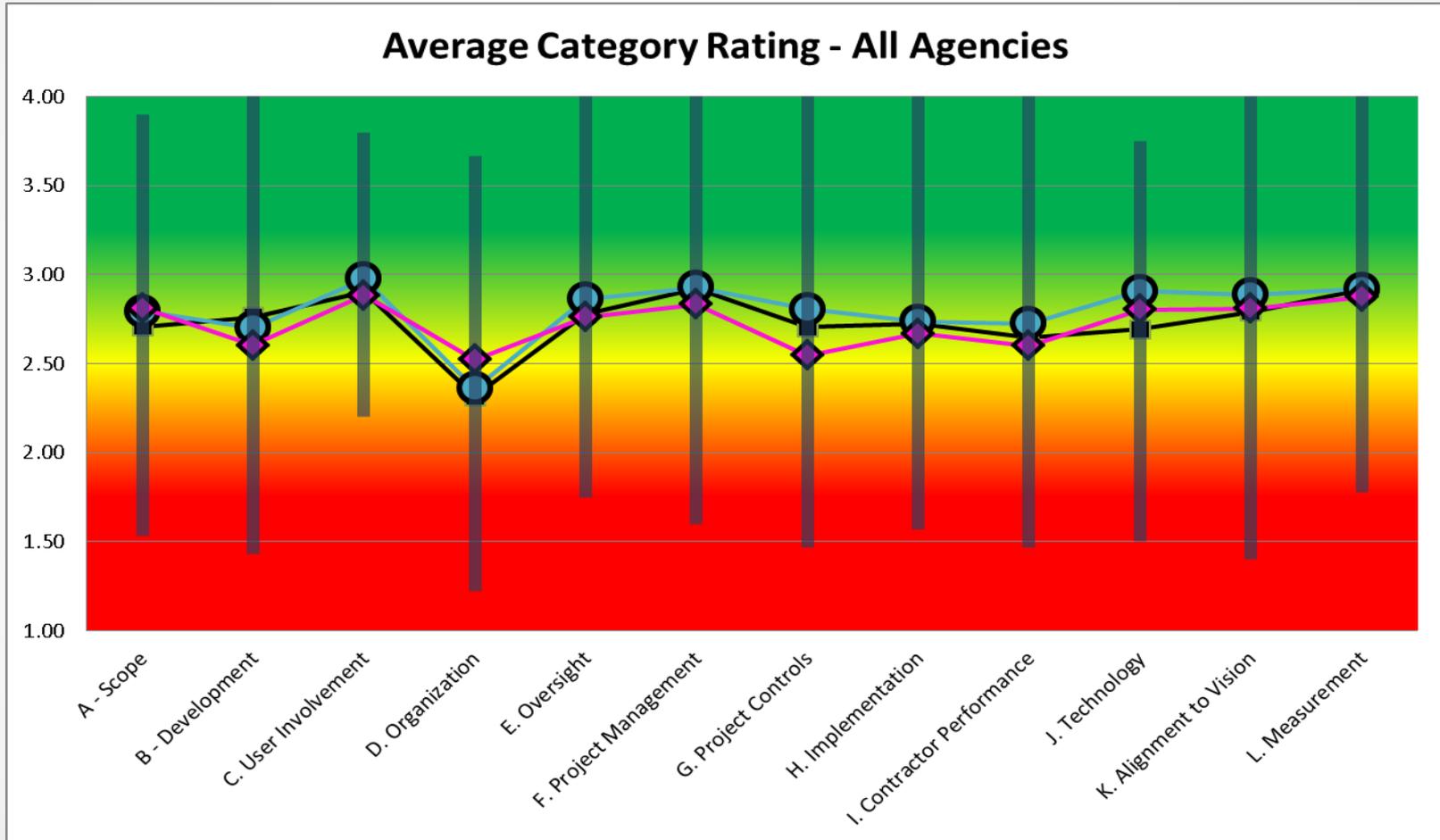
Completed 12/29/17

CJIS Project Update

- Formation of Legal Committee
 - To review cross agency legal issues for CJIS
 - Consists of legal advisors from several CJIS community members
 - CJIS Community Members have responded with Volunteers (DESPP, OVA, DCJ)
 - Additional Volunteers from DRS and DCP
 - Looking for Attorney General's Office review on case by case
- Requests for access to CISS from non-CJIS Agency Law Enforcement
 - Develop process to handle request, through a legal and security review
 - Department of Consumer Protection (DCP - Drug Control Unit)
 - Department of Revenue Services (DRS - Criminal Investigation Division)
 - Others expected (DEEP/EnCon Enforcement, University PDs, Other LEAs)

CISS Project Health Check

Reporting Period 10/07/2017 – 12/15/2017



■ Last Year Values

● Last Quarter Values

◆ Current Quarter Values

CISS Project Health Check

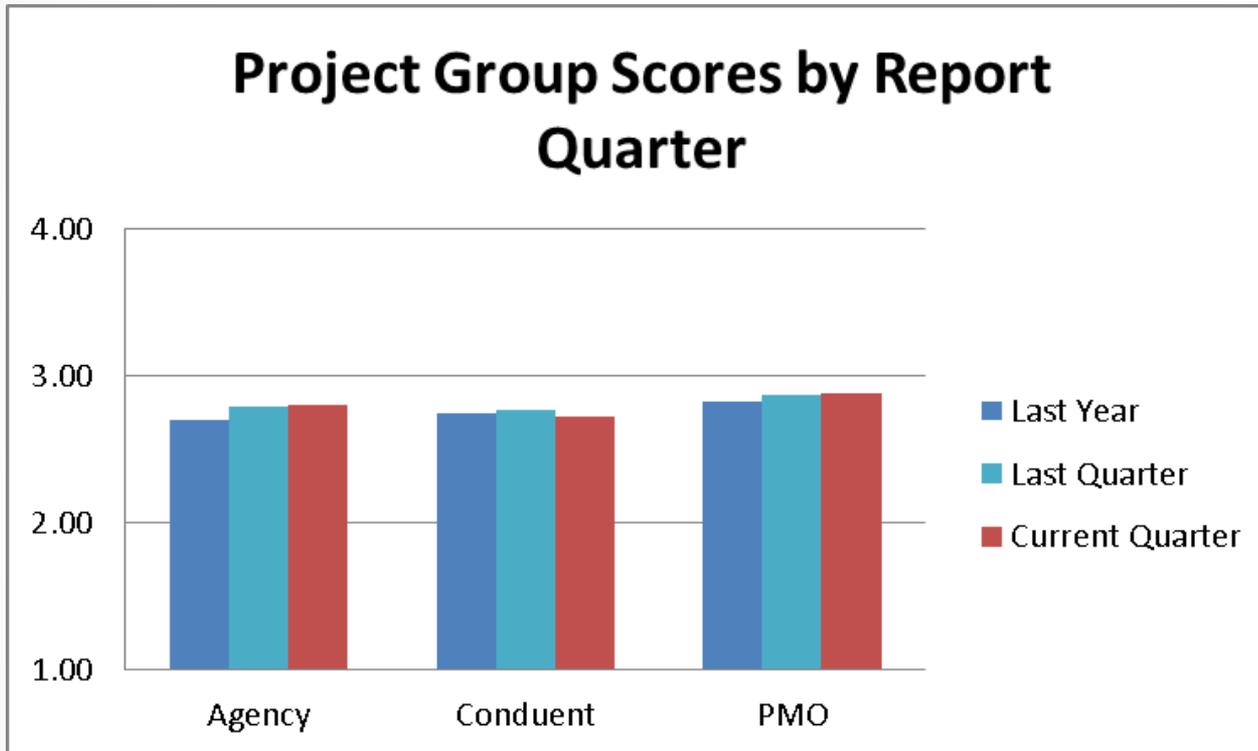
Reporting Period 10/07/2017 – 12/15/2017

Phase 1 funding has been secured, the first recent quarter with an Executive Director just completed, RMS Vendor interface contracts are being signed, an RFP for operational support is posted, and the number of new CRs is down. There were many success this past quarter.

- Given those successes, there are serious concerns:
 - Many stakeholders expressed project fatigue stemming from continued delays and inconsistent communication.
 - An operational support plan is not in place and Conduent will likely not train the full support team.
 - Agency resources are very constrained and have competing priorities, impacting availability to meet project demands
 - Updated, consistent status reports are requested that show which agencies are working on which releases, transparent timelines, change requests status, and an updated org chart.

CISS Project Health Check

Reporting Period 10/07/2017 – 12/15/2017



- AGENCY – Agencies need to ensure they can meet key project dates.
- CONDUENT– Needs to ensure the resources are in place to avoid delays like those with MultiVue.
- PMO – Get operational support in place and take steps to help reengage stakeholders and reduce project fatigue.

CISS Project Health Check

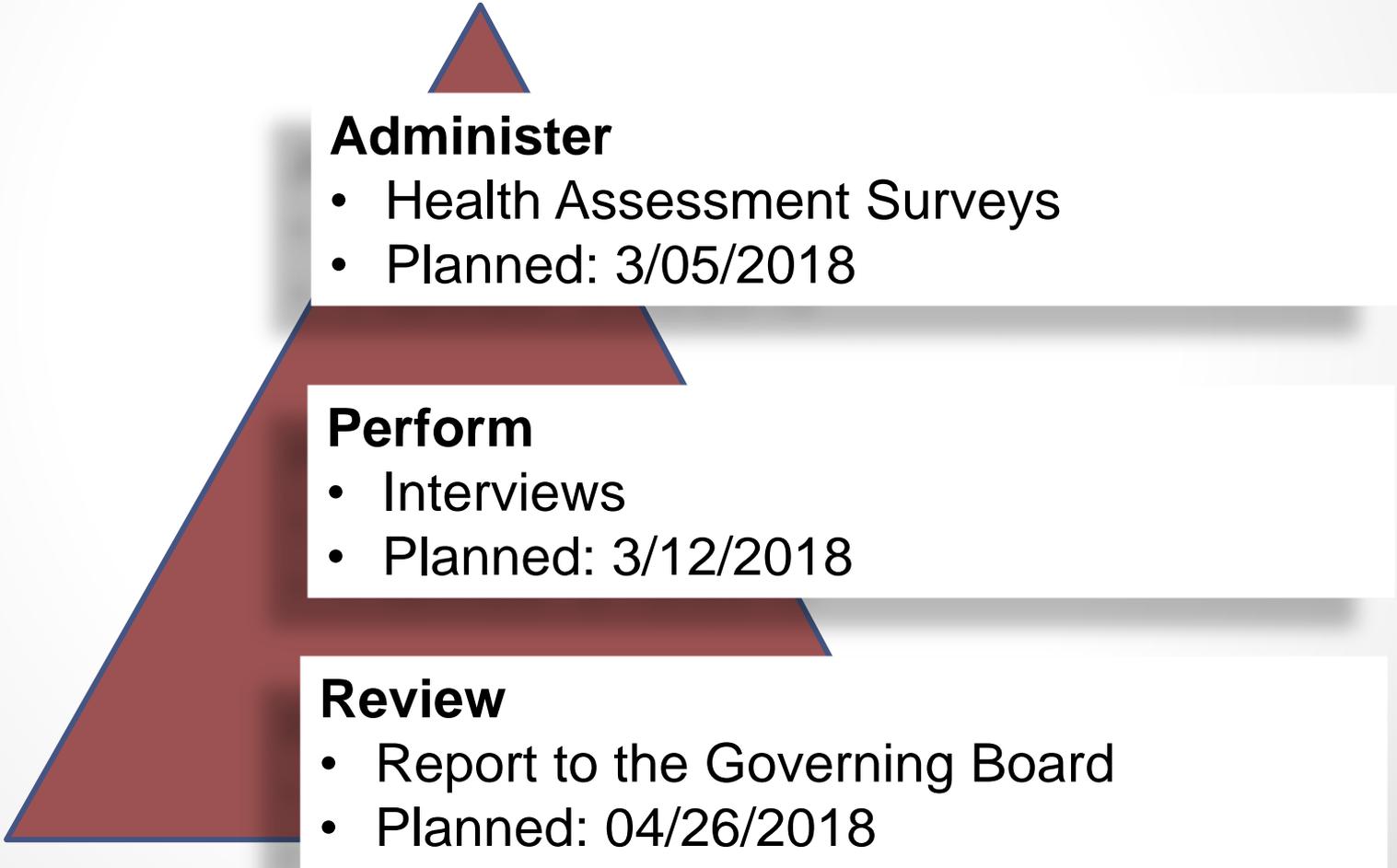
Reporting Period 10/07/2017 – 12/15/2017

Key Risks

- Risk #5 – A plan to operationally support the system is critical well before implementation so that the support team can be sufficiently trained.
- Risk #11 – Agencies have limited resources and competing priorities that could impact their ability to meet the project schedule. The Governance Committee and PMO need to work to ensure the CISS project is appropriately prioritized and that key dates are not missed.

CISS Project Health Check

Looking Forward



Administer

- Health Assessment Surveys
- Planned: 3/05/2018

Perform

- Interviews
- Planned: 3/12/2018

Review

- Report to the Governing Board
- Planned: 04/26/2018

Workflow Model Office Demo





Criminal Justice Information System CISS Electronic Arrest Process

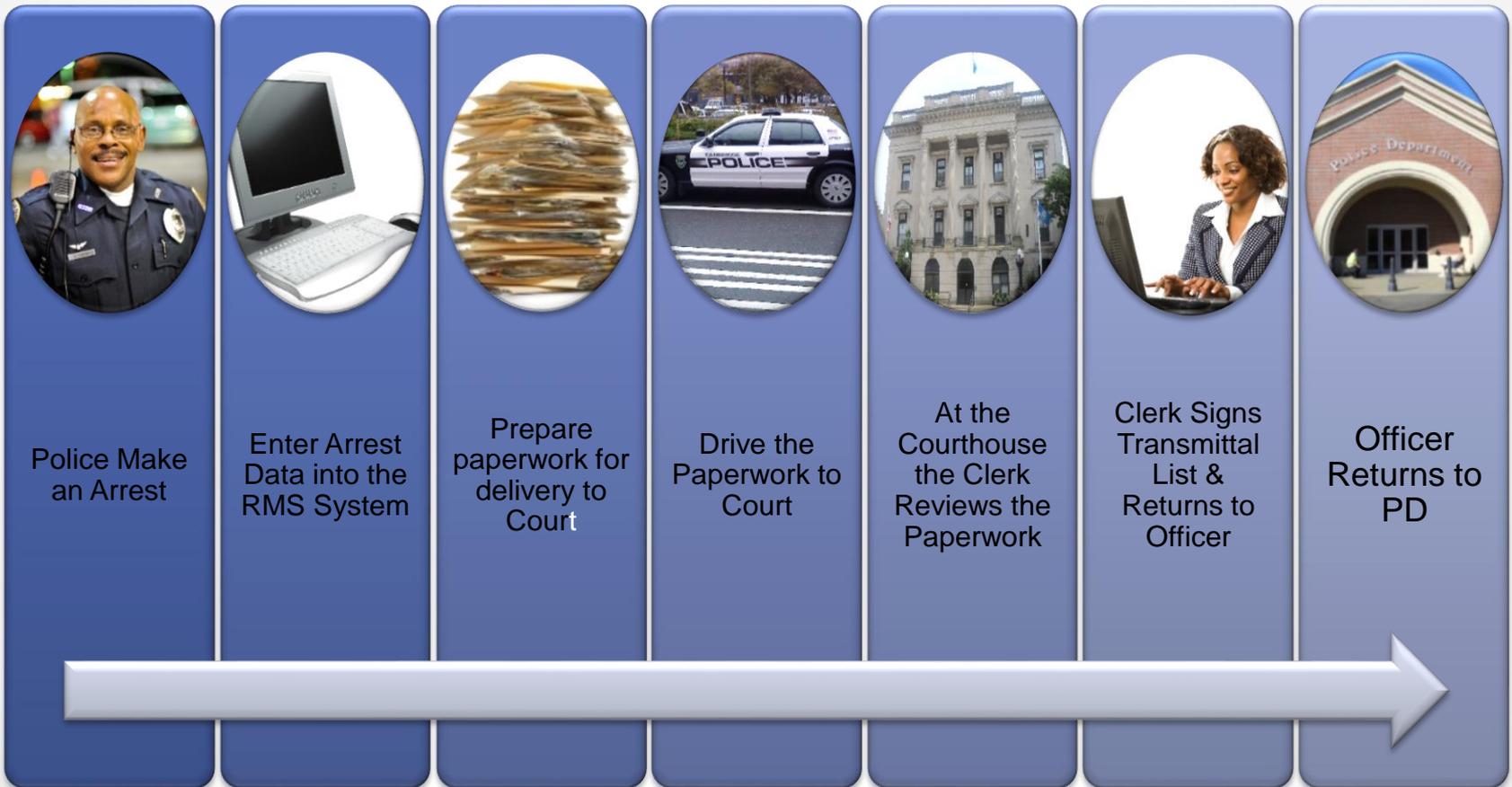
CISS Benefits

The tangible benefits of Criminal Information Sharing System (CISS) can be estimated by the automated sharing of justice information. The following tangible benefits would directly result from the implementation of CISS:

- Reduced data entry.
- Reduced data entry errors.
- Reduced processing time.
- Reduced material and transportation costs for manually exchanging documents.
- Reduced time spent manually seeking information.



Current Process



New Electronic CISS Process



You are Here



Administrator's Queue

*** Administrators Only - Clerks will never see this page ***

Transmittals: Awaiting Transmittal (Admin Only)

Filter Criteria: Location: Agency: Court Date: UAB Number Ticket Number: [Submit] [Clear]

Transmittals

Attachments	Process	UAB/Summons/Ticket Number	Defendant	Docket Number	DOB	Bond Type	Arrest Date	Court Date
		000000000001	George K Lewis	ABSDCR16FCM6475	12/12/1978	PS	7/3/2017	8/15/2017
		000000000001	George K Lewis	ABSDCR16FCM6475	12/12/1978	PS	7/3/2017	8/15/2017

UAB/CRIM_ARREST_REPORT Uniform Arrest Report Awaiting Transmittal



DCJ
End
Point

Transmittals: Awaiting Transmittal (Admin Only)

Filter Criteria: Location: Agency: Court Date: UAB Number Ticket Number: [Submit] [Clear]

Transmittals

Submit	Transmittal Date/Time	Submitting Agency	Items	Pending Items	Today's Items
	8/15/2017 8:14:06 AM	Department of Justice - CT00000000	2	2	0

Attachments

Attachments	Process	UAB/Summons/Ticket Number	Defendant	Docket Number	DOB	Bond Type	Arrest Date	Court Date
		000000000001	George K Lewis	ABSDCR16FCM6475	12/12/1978	PS	7/3/2017	8/15/2017
		000000000002	Uniform Arrest Report					
		000000000002	Uniform Arrest Report					
		000000000002	Uniform Arrest Report					

UAB/CRIM_ARREST_REPORT Uniform Arrest Report
UAB/CRIM_ARREST_REPORT Uniform Arrest Report
UAB/CRIM_ARREST_REPORT Uniform Arrest Report

TEST DATA!

Clerk's Queue

Administrators' Queue

*** Administrators Only - Clerks will never see this page ***

Transmittals Awaiting Transmittal (Admin Only)

Filter Criteria

Location Agency Court Date UAR/Summons Ticket Number

Arrests

Attachments	Process	UAR/Summons/Ticket Number	Defendant	Docket Number	DOB	Bond Type	Arrest Date	Court Date
	Awaiting Transmittal 8/1/2017 6:45:00 AM	00000000000001	George K Lewis	A05DCR1601234567S	12/12/1976	PS	7/31/2017	8/12/2017
	Awaiting Transmittal 8/1/2017 7:35:00 AM	00000000000001	George K Lewis	A05DCR1601234567S	12/12/1976	PS	7/31/2017	8/12/2017
UNIFORM_ARREST_REPORT		Uniform Arrest Report			Awaiting_Transmittal			

TEST DATA!

SAMPLE UAR: 00000000000001



Clerks' Queue

Transmittals Awaiting Transmittal (Admin Only)

Filter Criteria

Location Court Date
 Agency Transmittal Date
 UAR/Summons Ticket Number

Transmittals

Select	Transmittal date/time	Submitting Agency	Items	Pending Items	Today's Items
<input type="button" value="Review"/>	8/7/2017 9:54:06 AM	Department of Justice - CT0004900	2	2	0

Arrests

Attachments	Process	UAR/Summons/Ticket Number	Defendant	Docket Number	DOB	Bond Type	Arrest Date	Court Date
<input type="button" value="1"/>	<input type="button" value="Process"/>	00000000000001	George K Lewis	A05DCR1601234567S	12/12/1976	PS	7/31/2017	8/12/2017
UNIFORM_ARREST_REPORT		Uniform Arrest Report				Ready_To_Process		
<input type="button" value="2"/>	<input type="button" value="Process"/>	00000000000002	Minnie Disney Mouse		1/1/1975		7/31/2017	8/18/2017
UNIFORM_ARREST_REPORT		Uniform Arrest Report				Ready_To_Process		
OUI_ARREST_ALCOHOL		OUI Arrest and Alcohol Test Refusal or Failure Report				Ready_To_Process		



TEST DATA!



CISS Expected Tangible Benefits

The 25 highest-benefit exchanges total approximately \$15.5 million annually. The table below shows the 25 information exchanges with the highest estimated value of tangible benefits. The benefits listed were verified by the Savings Validation Committee working with MTG Management Consultants.

Exchanging Agencies	Document	Estimated Annual Value	Exchange Number
Law – Prosecution	Incident Report	\$ 4,212,000	1.01.03
Law – Judge	Case Report	1,645,313	1.01.29
Court Operations – Law	Disposition Abstract	1,620,000	4.48.52
Judge – Law	Arrest Warrant	1,023,047	2.21.01
Law – Prosecution	Affidavit for Arrest Warrant	796,912	1.01.15
Law – Law	Incident Report	631,800	11.01.25
Law – State Repository	Family Violence Report	628,560	16.03.07
Prosecution – Law	Request for Supplemental Information	499,350	1.14.53
Court Operations – Law	Seized Property Form	411,328	9.97.01
Law – Pretrial Services	Conditions of Release	393,864	1.01.25
Court Operations – Probation	Sentencing Order	392,137	6.76.17
Law – Law	Location Incident History	308,813	13.01.25
Prosecution – DPD	Information	308,361	1.14.05
Law – BOPP	Arrest Reports	303,104	7.54.19
Law – Probation	Incident Report	298,373	1.01.11
Court Operations – DOC	Continuance Mittimus	280,969	4.45.09
Law – DPD	Arrest Reports	265,024	11.03.03
Court Operations – DPD	Docket	242,308	4.46.05
Prosecution – DOC	Arrest Reports	224,544	6.76.31
BOPP – Prosecution	Notice of Parole Hearing	214,885	8.37.05
Law – Court Operations	Arrest Reports	200,117	1.03.09
DMV – Prosecution	Driver and Vehicle Status	166,695	1.02.06
Court Operations – DOC	Continuance Mittimus	163,898	4.48.71
Law – BOPP	Incident Report	140,400	1.01.13
Prosecution – Court Operations	Uniform Arrest Report/ Citation Packet	128,485	1.14.02
		\$15,500,287	



Upcoming Meeting



- **Thursday, April 26, 2018**

1:30 PM

300 Corporate Place, Rocky Hill, CT 06067