

**DMHAS EQMI Bi-Monthly Data Quality Telephone Conference Calls
Wednesday – 3/25/2015**

MINUTES

FY15 QUALITY REPORT UPDATE: On 3/10/2015 second quarter reports were sent to all state-operated and PNP funded providers for their review and feedback. Final reports will be sent out within the first two weeks of April and then posted to the DMHAS EQMI web page at the following link:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=489554>

MONTHLY DATA QUALITY MONITORING NEWSLETTERS: All monthly newsletters are designed to highlight specific data quality issues found within the DDaP system for providers. The newsletters are sent to all providers and then EQMI will specifically target those providers that are experiencing difficulties in the data quality area. Recently EQMI has been reviewing provider's that send extracts that update their DDaP program data. It has come to the attention of EQMI that some providers are not fixing extract errors in a timely fashion and this is impacting greatly the data quality for their agency's DDaP data and the quality reports for them and impacting negatively state-wide averages in specific performance areas. EQMI/ISD have contacted some of these agencies and will be working with them to help them to understand the importance of having a comprehensive extract error correction process at the agency level. The EQMI/ISD team has developed Extract Correction Reference Guide (affectionately called the DEFECT Guide) that providers can utilize in the process of correcting extract errors. Please find it and a "quick tips reference guide" at the following link:

<http://www.ct.gov/dmhas/lib/dmhas/eqmi/Filesubmissionsquicktips.pdf>

<http://www.ct.gov/dmhas/lib/dmhas/eqmi/DDaP-DEFECT.pdf>

DSM 5/ICD 10 update: All state-operated providers have switched over to utilizing the DSM 5. They are still required to submit the DSM IV GAF score as part of the performance measure for improvement or maintaining level of functioning in treatment related programs were that is measured. PNP funded providers that are planning to switch to DSM 5 are asked to contact Mark McAndrew at mark.mcandrew@ct.gov to begin the extract testing processes along with Joanne Jensen in our Information System's Division. ICD-10 implementation is tentatively scheduled for October 2015.

CONSUMER SATISFACTION SURVEY UPDATE: All providers should be underway for surveying their consumers. Collection of surveys is to be data entered into the DDaP portal. All survey materials are available at the following link:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334726>

If you have any questions or concerns regarding this initiative, please contact Karin.Haberlin@ct.gov of Kristen.Miller@ct.gov

CRITICAL INCIDENT DATA BASE: A Domestic Violence question has been added to the critical incident data collection form. A definition for Domestic Violence has been sent out to all provider in the form of a EQMI Provider Alert/Newsletter on 3/24 and can be found at the following DMHAS NEWSLETTER link (please double click on the NEWSLETTER 3/24/15:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334734>

For information regarding the critical incident reporting processes, please find the EQMI web page link below:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=549918>

The Next Telephone Conference Call is: May 27th. The minutes for this and other data quality calls can be found at the following EQMI web link:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334734>

Submitted by:

Mark McAndrew, MSW