

**DMHAS EQMI Bi-Monthly Data Quality Telephone Conference Calls
Wednesday – 5/27/2015**

MINUTES

FY15 QUALITY REPORT UPDATE: On 9 month quality reports were sent to all providers on 5/15. Your agency has one month for review and feedback. Final reports will be sent out to all providers on 6/15. Previous reports are posted at the DMHAS EQMI web page at the following link:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=489554>

MONTHLY DATA QUALITY MONITORING NEWSLETTERS: All monthly newsletters are designed to highlight specific data quality issues found within the DDaP system for providers. The newsletters are sent to all providers and then EQMI will specifically target those providers that are experiencing difficulties in the data quality area. Recently EQMI has been reviewing provider's that send extracts that update their DDaP program data. It has come to the attention of EQMI that some providers are not fixing extract errors in a timely fashion and this is impacting greatly the data quality for their agency's DDaP data and the quality reports for them and impacting negatively state-wide averages in specific performance areas. EQMI/ISD has contacted these agencies and will be working with them to help them understand the importance of having a comprehensive extract error correction processes at the agency level. The EQMI/ISD team has developed an Extract Correction Reference Guide (affectionately called the DEFECT Guide) that providers can utilize for their processes of correcting extract errors. Please find it and a "quick tips reference guide" at the following link:

<http://www.ct.gov/dmhas/lib/dmhas/eqmi/Filesubmissionsquicktips.pdf>

<http://www.ct.gov/dmhas/lib/dmhas/eqmi/DDaP-DEFECT.pdf>

DSM 5/ICD 10 update: All state-operated providers have switched over to utilizing the DSM 5. They are still required to submit the DSM IV GAF score as part of the performance measure for improvement or maintaining level of functioning in treatment related programs were that is measured. PNP funded providers that are planning to switch to DSM 5 are asked to contact Mark McAndrew at mark.mcandrew@ct.gov to begin the extract testing processes along with Joanne Jensen in our Information System's Division. ICD-10 implementation is scheduled to begin on October 1, 2015. The following CSM web page has information useful for ICD 10 implementation:

<http://www.cms.gov/Medicare/Coding/ICD10/index.html?redirect=/icd10/>

DMHAS will send out a provider alert when we begin to load ICD 10 into the DDaP data system and providers will be encouraged to contact DMHAS for extract testing.

CONSUMER SATISFACTION SURVEY UPDATE: All providers should be underway surveying their consumers. Collection of consumer satisfaction surveys are entered into the DDaP portal. All survey materials are available at the following link:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334726>

If you have any questions or concerns regarding this initiative, please contact Karin.Haberlin@ct.gov of Kristen.Miller@ct.gov

For all PNP LMHAs, the Behavioral Health Home "Health" assessments are now available for use in the DDaP system under the assessment tab. The assessment should be completed for all clients involved in this initiative. Be sure the client has agreed to partake in this initiative and has a BHH insurance type, start date, and Medicaid number entered in the insurance fields in the DDaP system. Any questions regarding this initiative should be directed to Cheryl.Stockford@ct.gov

Submitted by:

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