



DDAP YOUNG ADULT SERVICES (YAS) ASSESSMENT GUIDE

DMHAS Information Systems Division



April 2012

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YOUNG ADULT SERVICES (YAS) ASSESSMENT

OVERVIEW

The Young Adult Services (YAS) program offers behavioral health treatment to at-risk clients who have transferred from the Department of Children and Family (DCF) program because they turned 18. Each client is given a survey upon admission into the YAS program, and periodically during the program to monitor progress. The YAS survey collects Employment Measures and Education Measures about clients.

The survey is to be completed quarterly (Jan 1, April 1, Jul 1, Oct 1), beginning July 1, 2011. A survey may be completed at any time during the quarter (i.e., at time of admission for new YAS clients) as long as all required surveys are submitted by the quarterly deadlines.

Young Adult Services data can only be entered into DDaP through the front end.

Forms

The following forms are used when admitting a client to a **Young Adult Services Program**:

- DDaP Admission Form
- DDaP Young Adult Services Assessment Form

These forms are located on the **DMHAS website** in the **New Data Collection System Updates** section under [DDaP User Documentation](http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334736) found at the following link:
<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334736>

DDaP Training Guide

Refer to the **DDaP Training Guide**, for instructions on admitting a new client, admitting an existing client, entering and updating Services and Assessments and Discharging clients.

The **DDaP Training Guide** can be found at the following location:

- The DDaP Application under '**Documentation**' in the '**Tools**' link on the **Sidebar**

Required Assessment Report

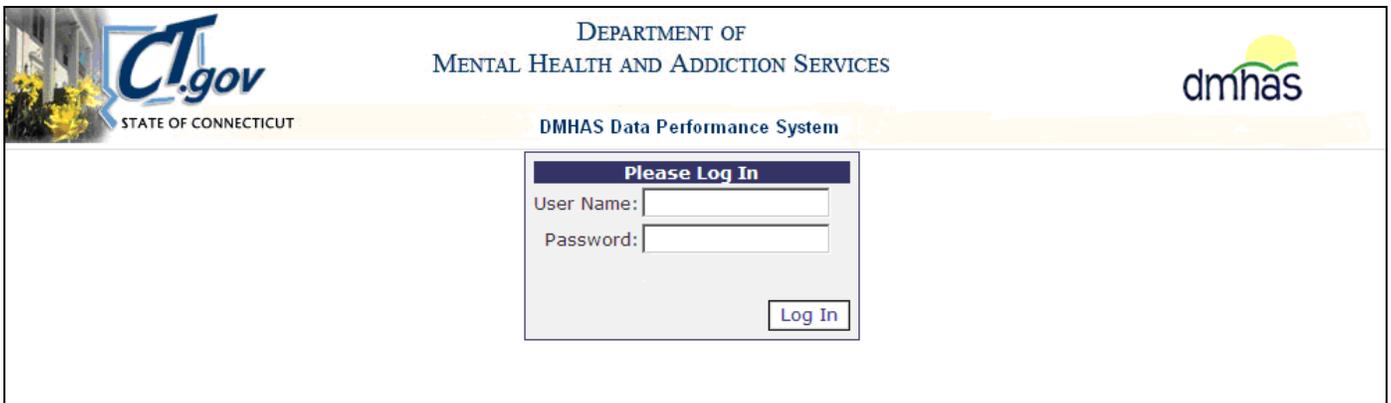
Refer to the **Required Assessment** report in the DMHAS Data Warehouse in the Data Quality folder to see a listing of clients who require the Young Adult Services Assessment. See page 7 in this document for instructions on running the report.

LOGGING INTO THE DMHAS DATA PERFORMANCE SYSTEM

Only authorized users with a system assigned login name and password may access the DMHAS Data Performance System (DDaP).

To log in, follow the steps below:

1. Boot-up the pc to the Windows desktop screen.
2. Non-VPN users (Ex. State workers), go to step 4.
3. For VPN users, once VPN or Nortel has run, enter password and Token number. Launch Internet Explorer; an icon will display.
4. Launch Internet Explorer.
5. Enter the DMHAS Data Performance System (DDaP) IP address.
6. Hit the Enter key.
7. The Log In screen will be displayed:



The screenshot shows a web browser window displaying the login page for the DMHAS Data Performance System. The page has a yellow header with the following elements from left to right: the CT.gov logo with 'STATE OF CONNECTICUT' below it, the text 'DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES', and the dmhas logo. Below the header, the text 'DMHAS Data Performance System' is centered. The main content area contains a login form titled 'Please Log In' with two input fields: 'User Name:' and 'Password:'. A 'Log In' button is located at the bottom right of the form.

8. Enter the following information in the Log In window:

User Name: Enter your user name

Password: Enter your password

9. Point and click on the Log In button.

Note: If this is your first time logging into DDaP, you will be prompted to change your password.

*The **DMHAS Suite of Applications** window will display.*

PROVIDER SUITE OF APPLICATIONS

There are 3 sections in the Provider Suite of Applications:

- [DMHAS Data Performance \(DDaP\)](#) – DDaP application
- [DMHAS Data Warehouse](#) – Reporting
- [DMHAS Consumer Survey](#) – select to complete Consumer Surveys



Each user has specific access based on defined roles in the system. Application views and access will vary based on assigned roles. Therefore, the Provider Suite of Applications view will display only the applications to which a particular user has access.

USING THE HELP FUNCTION ON THE SIDE BAR

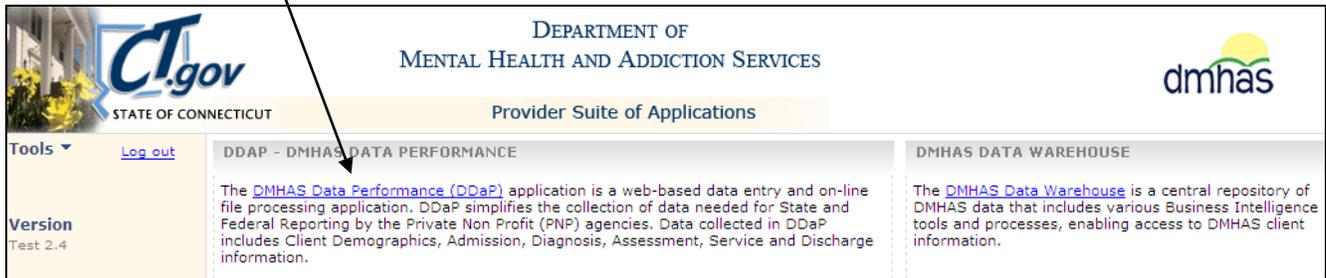
The DMHAS Data Performance System (DDaP) provides Informational Links and Documentation on the Side Bar to assist in using the application.

To access these informational links and documents, follow the steps below:

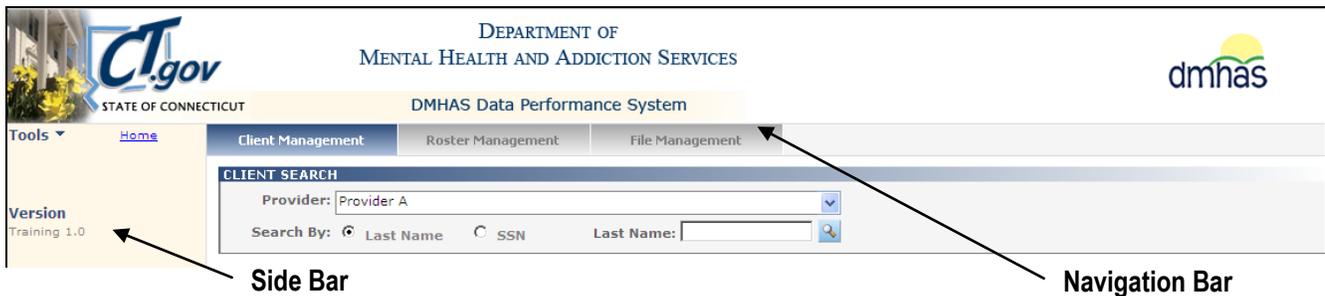
1. Click on the **Tools** option in the **Side Bar** to the left of the application listing. A list of options will display:
 - **INFORMATIONAL LINKS:** Displays links to information that providers may need to refer to while working in DDaP.
 - **DOCUMENTATION:** Displays Training Guide and other relevant documents.
 - **CHANGE PASSWORD**
2. Select the desired option.

To begin the **Admission** process, view or update client information:

1. Select [DMHAS Data Performance \(DDaP\)](#) in the Provider Suite of Applications window.



2. The **Client Management** screen will display.



SIDE BAR

The Side Bar on the Provider Suite of Applications displays information in 'Tools', Change Password and the [Log out](#) link.

Once in the DMHAS Data Performance system (DDaP), the Side Bar displays information in 'Tools' including links to documentation and client information. Bookmarks can be selected on each screen to go to specific areas on that screen. The [Home](#) link will take you back to the Provider Suite of Applications and the [Log out](#) link.

NAVIGATION BAR

Once in the DMHAS Data Performance (DDaP) application, Client Management screen (individual client search) displays. The **Navigation Bar** also displays Roster Management (full client roster for the program) and File Management (uploading, submitting and editing files). When the [Details](#) link is selected on Client Management or Roster Management, the client admissions screens will display. (Client Demographics, Admission, Diagnosis, Assessment and Co-Occurring Screening)

SYMBOLS KEY

There are a variety of symbols with specific meanings throughout the DDaP application.



You can use the mouse to hover over the object to see the meaning.

The following is a list of the symbols or icons and their meanings:



Search



Display Calendar



Edit



Save



Delete



Cancel



Open



Cannot be Deleted



Cannot be Updated



Select

FUNCTION BUTTONS

The function buttons are located at the bottom of each screen in the DDaP system:

CONTINUE: This will save the data on the current screen and take you to the next screen.

CANCEL: A prompt will display, when in a new admission or update, asking if you want to cancel. If you select YES, you will be taken off the current screen and changes **will not** be saved. If you select, NO, you will remain on the screen.

BACK: This takes you back to the previous screen. (**DO NOT use the back arrow at the top of the computer or browser history.**)

EDIT: This enables you to make changes to the current screen.

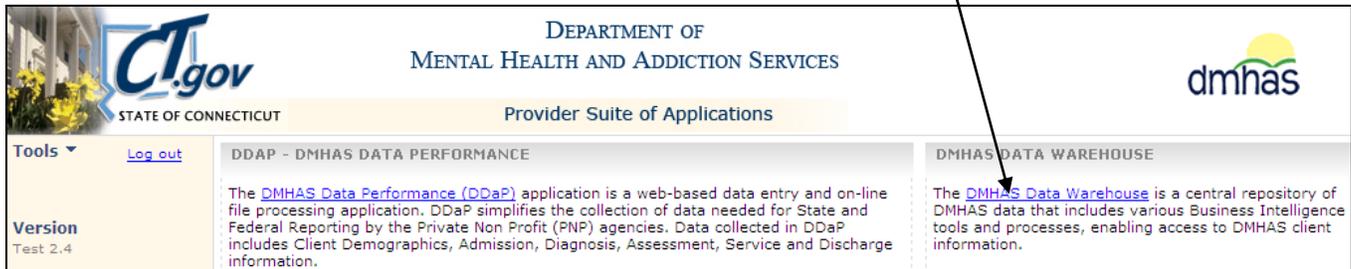
SAVE: This will save information entered or selected on the screen.

SAVE & EXIT: This will save information and exit you from the screen.

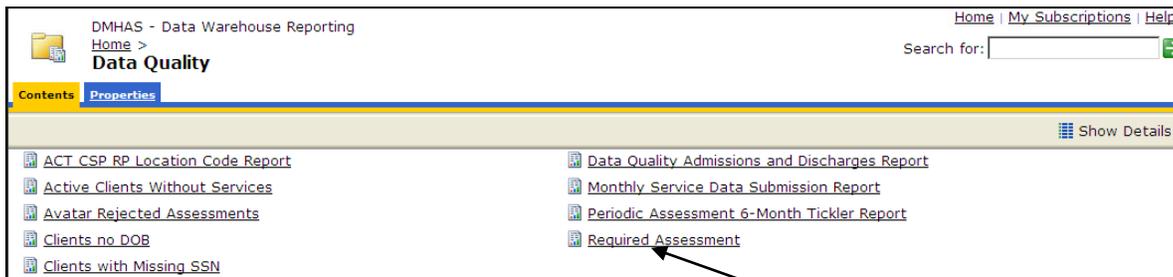
REQUIRED ASSESSMENT REPORT

The **Required Assessment** report is in DMHAS Data Warehouse in the **Data Quality** folder and displays a listing of required assessment counts (or optional assessments, or both), as well as a listing of clients who require an Assessment.

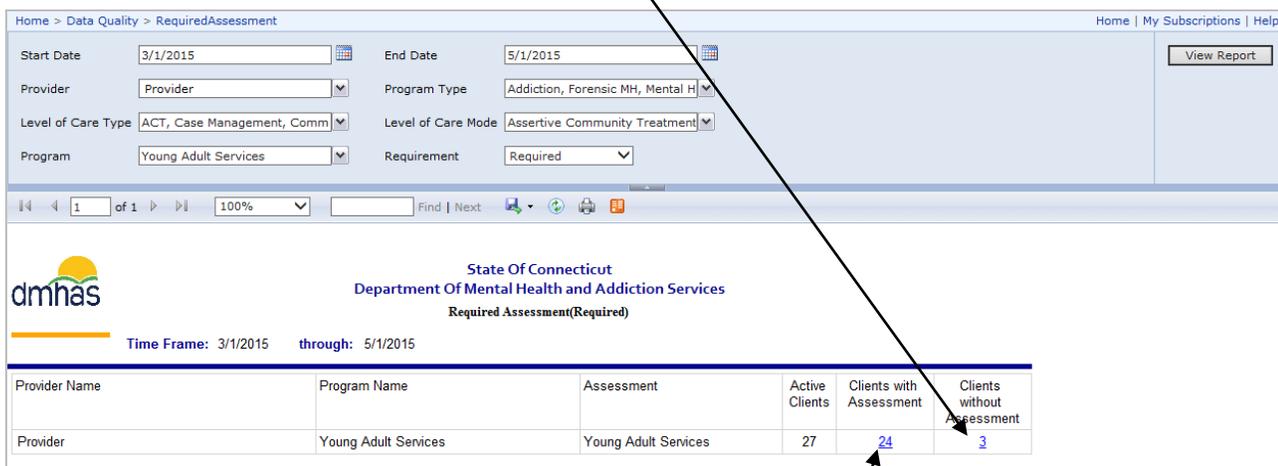
To run the **Required Assessment** report to see which clients require a YAS Assessment, log into the DMHAS Suite of Application and select the DMHAS Data Warehouse link.



 This does not include Periodic Assessments. See the 6 Month Periodic Tickler report.



1. Select the **Data Quality** folder and select the **Required Assessment** report.
2. The report will display with criteria to be selected.
3. Enter a **Start** and **End Date** in the correct MM/DD/YYYY date format, or use the calendar.
4. Select the **Provider(s)** and select the **Program Type**, (one or more or 'All').
5. Select the **LOC Type** and the **LOC Mode**, (one or more or 'All')
6. Select the desired **Program(s)**, or select 'All' for all Programs.
7. Select the Requirement from the droplist. (Required, Optional or Both)
8. Select the View Report button and the report will display based on the criteria selected.
9. Select 'Clients without Assessments' number to see clients who need a YAS Assessment completed.



10. Select the 'Clients with Assessments' number to see clients with assessments.

ROSTER SEARCH

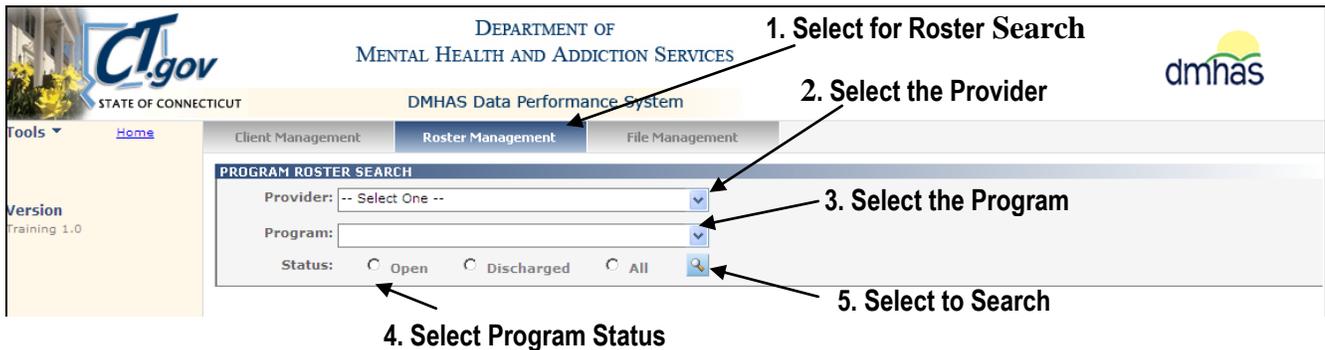
Once you have a list of the clients that need YAS assessments completed, search on the client or clients in DDaP. If you are completing assessments for more than one client in your program, you can do a Roster Search and complete all the assessments on the Assessments screen. (Select Client Management if only searching for one client.)

1. Select the **Roster Management** tab.
2. Select the **Provider** from the drop list.

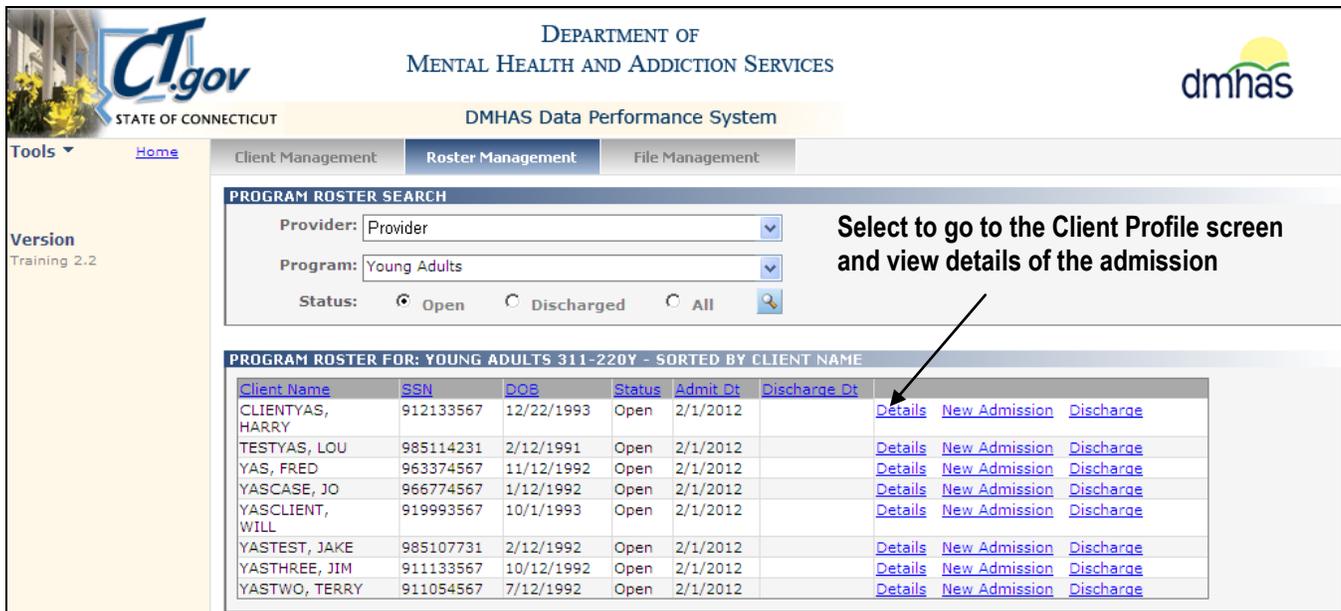


Only the Providers that you have access to will display in the drop list.

3. Select the **Program** from the drop list.
4. Select the **Program Status** radio button: Open, Discharged or All.
5. Select the **Search**  icon on the screen.



6. A list of all clients and admissions will display for that Program and Provider.

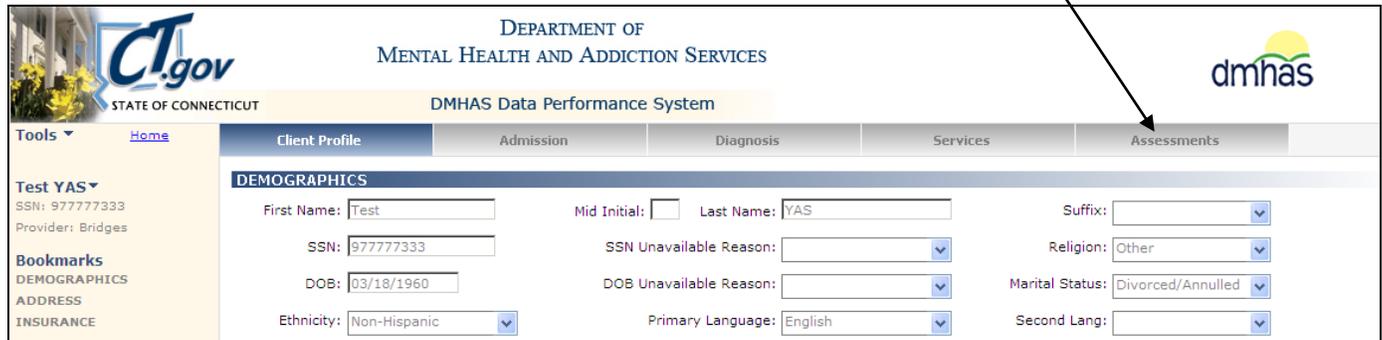


Client Name	SSN	DOB	Status	Admit Dt	Discharge Dt	Details	New Admission	Discharge
CLIENTYAS, HARRY	912133567	12/22/1993	Open	2/1/2012		Details	New Admission	Discharge
TESTYAS, LOU	985114231	2/12/1991	Open	2/1/2012		Details	New Admission	Discharge
YAS, FRED	963374567	11/12/1992	Open	2/1/2012		Details	New Admission	Discharge
YASCASE, JO	966774567	1/12/1992	Open	2/1/2012		Details	New Admission	Discharge
YASCLIENT, WILL	919993567	10/1/1993	Open	2/1/2012		Details	New Admission	Discharge
YATEST, JAKE	985107731	2/12/1992	Open	2/1/2012		Details	New Admission	Discharge
YASTHREE, JIM	911133567	10/12/1992	Open	2/1/2012		Details	New Admission	Discharge
YASTWO, TERRY	911054567	7/12/1992	Open	2/1/2012		Details	New Admission	Discharge

7. Select [Details](#) next to the client or admission for which you want to view details.
8. The **Client Profile** screen will display.

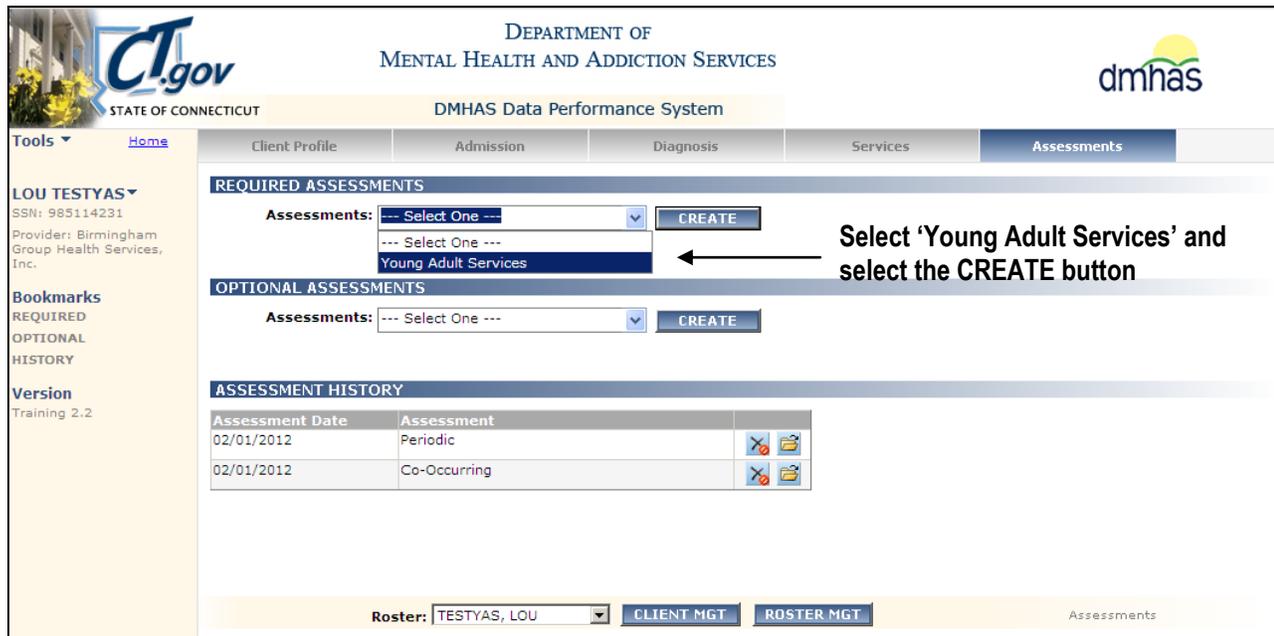
ADDING A YAS ASSESSMENT AFTER SEARCHING ON CLIENT(S)

1. On the Client Profile screen, select the **Assessments** tab in the **Navigator Bar**.

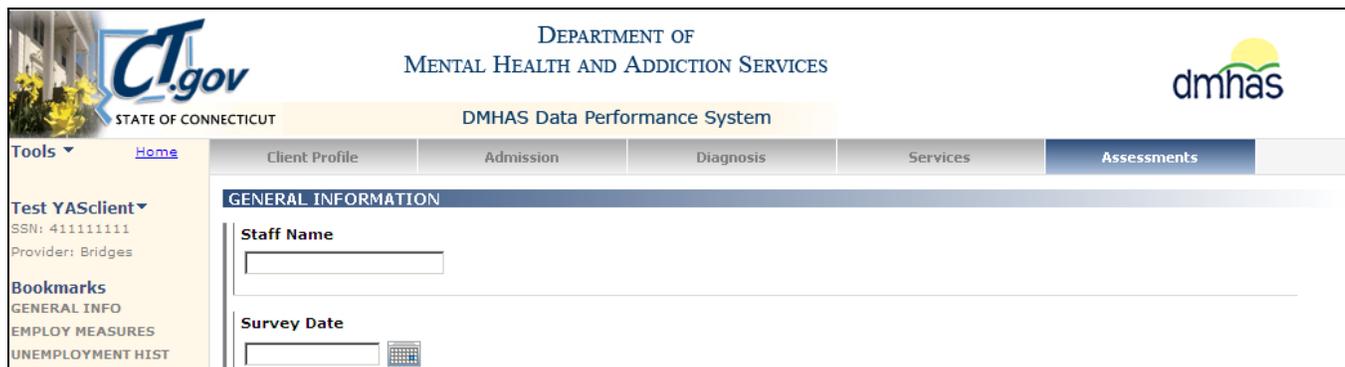


2. The Assessments screen will display with 'Young Adult Services' listed in **REQUIRED ASSESSMENTS**.

3. Select 'Young Adult Services' in the **REQUIRED ASSESSMENTS** drop list and select **CREATE**.



4. The Young Adult Services **ASSESSMENT** screen will display.



5. Complete the fields as noted on the following pages.

GENERAL INFORMATION

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
DMHAS Data Performance System

Client Profile | Admission | Diagnosis | Services | **Assessments**

GENERAL INFORMATION

Staff Name
[Text Field]

Survey Date
[Date Picker]

Survey Type
 If 'Employment' is selected, complete 'General Info', 'Employment Measures', 'Unemployment History', 'Employment History', 'Pre-Employment Information' and 'Job Life Skills' sections. If 'Education' is selected, complete 'General Info', 'Education Measures', and 'Education Life Skills' sections. If 'Both' is selected, complete all sections.
 Employment Education Both

Information Based On
 Client Present Staff Report/Notes

Do you have a valid driver's license?
 Yes No Unsure

1. Complete the **GENERAL INFORMATION** data fields as noted below:

STAFF NAME	REQUIRED FIELD. Enter the name of the staff member who completed the YAS Survey. There can only be one Staff Name per YAS survey.
SURVEY DATE	REQUIRED FIELD. Enter the date the YAS survey was filled out, in MM/DD/YYYY format. The date must be greater than or equal to the Admission Date and not be greater than the current date.
SURVEY TYPE	REQUIRED FIELD. Select the type of survey the user is administering (Employment, Education or Both)
INFORMATION BASED ON	REQUIRED FIELD. Select the source of the data that is input into the YAS survey.
DO YOU HAVE A VALID DRIVER'S LICENSE?	REQUIRED FIELD. Select 'Yes', 'No' or 'Unsure'. <i>If NO is selected, the next question will display.</i>

Do you have a valid driver's license?
 Yes No Unsure

If NO, is it your goal to get/reinstate a driver's license?
 Yes No Unsure

IF NO - IS IT YOUR GOAL TO GET/REINSTATE A DRIVER'S LICENSE?	REQUIRED FIELD. Select 'Yes', 'No' or 'Unsure'.
---	--

EMPLOYMENT MEASURES

2. Complete the **YAS EMPLOYMENT MEASURES** data fields as noted below:

Did you complete an Employment Assessment at admission?	Select 'Yes', 'No' or 'Unsure'.
Have you met with a specialized Benefits Counselor?	Select 'Yes', 'No' or 'Unsure'. <i>If YES is selected, the next question will display.</i>

If YES, what was the date?	Enter the date that the client met with a specialized Benefits Counselor, in MM/DD/YYYY format.  This date in this field must be greater than the admission date.
-----------------------------------	---

If you are receiving benefits, have you received an individualized benefits report explaining the impact of work/education on your current benefits?	Select 'Yes', 'No' or 'Unsure'.
Would you agree that preparing, obtaining, or improving your employment status is a goal of yours?	Select 'Yes', 'No' or 'Unsure'.
Was an Employment Specialist present at your last Treatment Plan meeting?	Select 'Yes', 'No' or 'Unsure'.
Did you require agency transportation services (involving staff or agency vehicle and/or driver) for job seeking and/or employment?	Select 'Yes', 'No' or 'Unsure'.

UNEMPLOYMENT HISTORY

Complete the **UNEMPLOYMENT HISTORY** data fields as noted below.

1. Select 'Yes' or 'No' for the unemployment question.

<p>Were you unemployed during this time period?</p>	<p>REQUIRED. Select 'Yes' or 'No'.  If YES, select the ADD EMPLOYMENT button to add unemployment information. If NO, continue on to the EMPLOYMENT HISTORY questions.</p>
--	--

2. If the answer the question above is 'Yes', select the **ADD UNEMPLOYMENT** button.

3. The **Add New Unemployment** window will display:

4. Select the **unemployment status** from the drop list. *This is a REQUIRED field.*

5. Enter the Unemployment **Start Date**.

6. Enter the Unemployment **End Date**, if applicable.

<p>UNEMPLOYMENT START DATE</p>	<p>REQUIRED. Enter the date when a client becomes unemployed in MM/DD/YYYY format.  If the client has been previously employed, this date should be one day after the Job End Date from the client's most recent job. In cases where the client has never had a job, this field should contain the date when the survey was last administered.</p>
<p>UNEMPLOYMENT END DATE</p>	<p>Enter the date when a client becomes employed in MM/DD/YYYY format.  This date should be identical to the Job Start Date from the new job that the client is starting. In cases where the client has never had a job, this field will be empty, but can only be empty on one period of unemployment.</p>

EMPLOYMENT HISTORY



Complete the **EMPLOYMENT HISTORY** if the client has been employed during this reporting period.

1. Select the **ADD EMPLOYMENT** button to complete employment history for this reporting period.
2. The **Add New Employment** window will display.

3. Complete the **EMPLOYMENT HISTORY** data fields as noted below:

JOB CATEGORY	Required if ADD EMPLOYMENT button is selected. Select the Job Category: 'New Job/Position' or 'Continuing (from last report) Job/Position'. This determines whether or not the client has taken a new job.
JOB CODE	Required if ADD EMPLOYMENT button is selected. Select the Job Code that determines the client's level of employment from drop list. Only one Job Code can be selected.
EMPLOYER	Required if ADD EMPLOYMENT button is selected. Enter the name of the client's employer. Only one Employer can be assigned to a given job.
JOB TITLE	Required if ADD EMPLOYMENT button is selected. Enter the client's job title. There can only be one Job Title.
JOB START DATE	Required if ADD EMPLOYMENT button is selected. Enter the date that the client started a given job in MM/DD/YYYY format. The Job Start Date must be greater than the client's Date of Birth.
JOB END DATE	Enter the date that the client stopped working a given job in MM/DD/YYYY format. The Job End Date must be greater than the Job Start Date.
NUMBER OF DAYS WORKED / VOLUNTEERED DURING THIS REPORTING PERIOD.	Required if the ADD EMPLOYMENT button is selected. Enter the number of days that the client either worked or volunteered during this reporting period. (Valid values 0 - 90)

EMPLOYMENT INFORMATION (Cont.)

AVERAGE NUMBER OF HOURS WORKED / VOLUNTEERED PER WEEK	Required if the ADD EMPLOYMENT button is selected. Enter the average number of days that the client works per week. (Valid values 0 – 100)
HOURLY PAY	Required if the ADD EMPLOYMENT button is selected. Enter the client's hourly pay. (Valid values 0–250, 2 decimal places)
JOB CHANGE LOSS	Required if Job End Date is entered (job loss). Select the reason(s) a client lost or changed their current job from the drop list. (Check all that apply)
JOB CHANGE LOSS OTHER	Enter the reason for the Job Change Loss if 'Other' was selected for Job Change Loss. You must check the 'Other' checkbox if entering data in this field.
ACTIVITY TYPE: WHAT TYPE OF ACTIVITIES WERE YOU (THEY) DOING IN THIS REPORTING PERIOD?	(Required if 'Paid but non-competitive work' was selected for JOB CATEGORY or Employment Status Code # 11 on YAS Survey) Select the activities the client was engaged in from the drop list. (Check all that apply)
ACTIVITY TYPE OTHER	Describe the activity of 'Other' was selected for Activity Type. You must check the 'Other' checkbox if entering data in this field.

PRE-EMPLOYMENT INFORMATION

PRE-EMPLOYMENT INFORMATION

Pre Emp Enhancements - Were they engaged in pre-employment/enhancement activities during this reporting period? (Check all that apply)

<input type="checkbox"/> No <input type="checkbox"/> Enrolled in BRS <input type="checkbox"/> Enrolled in an IPS specific employment program. <input type="checkbox"/> Job shadowing <input type="checkbox"/> Enrolled in vocational counseling/supported employment <input type="checkbox"/> Community service work <input type="checkbox"/> Peer-to-Peer support <input type="checkbox"/> CT Works	<input type="checkbox"/> Enrolled in job-training program <input type="checkbox"/> Enrolled in a Clubhouse <input type="checkbox"/> Communication skill building <input type="checkbox"/> Transportation training <input type="checkbox"/> Enrolled in a work-based mentoring program <input type="checkbox"/> General community integration <input type="checkbox"/> Ansell-Casey Curriculum <input type="checkbox"/> Other (specify)
---	---

Pre Emp Enhancements Other

4. Complete the **PRE-EMPLOYMENT INFORMATION** data fields as noted below:

Pre Emp Enhancements - Were they engaged in pre-employment/enhancement activities during this reporting period?	Select the activities the client was engaged in if the client was not employed. (Check all that apply)
Pre Emp Enhancements Other	Describe the activity if 'Other' was selected for Pre Emp Enhancements .  If data is entered in this field, the 'Other' checkbox must be selected or an error will display.

FROM THE STAFF PERSPECTIVE:

From the staff perspective: What barriers prevented the client from being employed? (Check all that apply)

<input type="checkbox"/> Limited access to transportation	<input type="checkbox"/> Lack of stable housing
<input type="checkbox"/> Basic needs	<input type="checkbox"/> Treatment and work schedules conflict
<input type="checkbox"/> Criminal history	<input type="checkbox"/> Fear of losing benefits
<input type="checkbox"/> Substance use/abuse/dependence	<input type="checkbox"/> Interpersonal/behavioral challenges
<input type="checkbox"/> Lack of education/training	<input type="checkbox"/> Lack of experience
<input type="checkbox"/> Lack of vocational support	<input type="checkbox"/> Language barrier
<input type="checkbox"/> Medical condition	<input type="checkbox"/> Medication related issues
<input type="checkbox"/> Symptom related issues	<input type="checkbox"/> Family obligations (e.g., child care or care giving)
<input type="checkbox"/> Pregnancy	<input type="checkbox"/> Immigration status
<input type="checkbox"/> Other (specify)	

From the staff perspective: Other barriers

5. Complete the following data fields from the Staff perspective:

From the STAFF Perspective: What barriers prevented the client from being employed?	Select the type of barriers to employment the client experienced. (check all that apply)
From the staff perspective: Other Barriers	Describe the barriers if 'Other' was selected.  <i>If data is entered in this field, the 'Other' check box must be selected or an error will display.</i>

FROM THE CLIENT PERSPECTIVE:

From the client perspective: What barriers prevented the client from being employed? (Check all that apply)

<input type="checkbox"/> Limited access to transportation	<input type="checkbox"/> Lack of stable housing
<input type="checkbox"/> Basic needs	<input type="checkbox"/> Treatment and work schedules conflict
<input type="checkbox"/> Criminal history	<input type="checkbox"/> Fear of losing benefits
<input type="checkbox"/> Substance use/abuse/dependence	<input type="checkbox"/> Interpersonal/behavioral challenges
<input type="checkbox"/> Lack of education/training	<input type="checkbox"/> Lack of experience
<input type="checkbox"/> Lack of vocational support	<input type="checkbox"/> Language barrier
<input type="checkbox"/> Medical condition	<input type="checkbox"/> Medication related issues
<input type="checkbox"/> Symptom related issues	<input type="checkbox"/> Family obligations (e.g., child care or care giving)
<input type="checkbox"/> Pregnancy	<input type="checkbox"/> Immigration status
<input type="checkbox"/> Other (specify)	

From the client perspective: Other barriers

6. Complete the following data fields from the Client perspective:

From the CLIENT perspective: What barriers prevented the client from being employed?	Select the type of barriers to employment the client experienced. (check all that apply)
From the client perspective: Other Barriers	Describe the barriers if 'Other' was selected.  <i>If data is entered in this field, the 'Other' check box must be selected or an error will display.</i>

JOB LIFE SKILLS

Job Seeking Skills *(Complete if applicable)*

JOB LIFE SKILLS	
Job Seeking Skills (Check all that apply)	
BASIC	
<input type="checkbox"/>	Has reasonable idea of the types of jobs available to him/her
<input type="checkbox"/>	Knows what the minimum wage is
INTERMEDIATE	
<input type="checkbox"/>	Can fill out a standard job application form
<input type="checkbox"/>	Can read the want ads and find appropriate leads
<input type="checkbox"/>	Can complete a mock interview giving appropriate answers to potential questions
<input type="checkbox"/>	Can make an appointment for a job interview
<input type="checkbox"/>	Knows the appropriate clothing to wear for the interview
ADVANCED	
<input type="checkbox"/>	Can write a resume
<input type="checkbox"/>	Has a completed job application/fact sheet to take on a job interview
<input type="checkbox"/>	Knows to prepare for a job interview
<input type="checkbox"/>	Can complete a job interview
<input type="checkbox"/>	Knows the function of and can contact the public employment agency
<input type="checkbox"/>	Knows the function of and understands that private employment agencies charge fees
<input type="checkbox"/>	Knows the function of and can contact the public employment agency
<input type="checkbox"/>	Knows the function of and understands that private employment agencies charge fees
<input type="checkbox"/>	Can identify ads placed by private employment agencies
<input type="checkbox"/>	Can contact temporary employment services
EXCEPTIONAL	
<input type="checkbox"/>	Has a resume.
<input type="checkbox"/>	Can follow up an interview with a letter.
<input type="checkbox"/>	Is able to weigh the advantages of one job over another.
<input type="checkbox"/>	Understands legal discrimination and where to seek help if discriminated against illegally.

7. Complete the **Job Seeking Skills** data fields as noted below:

JOB SEEKING SKILLS - Basic	Select the types of job-seeking skills that a client has under Basic . <i>(Check all that apply)</i>
JOB SEEKING SKILLS - Intermediate	Select the types of job-seeking skills that a client has under Intermediate . <i>(Check all that apply)</i>
JOB SEEKING SKILLS - Advanced	Select the types of job-seeking skills that a client has under Advanced . <i>(Check all that apply)</i>
JOB SEEKING SKILLS - Exceptional	Select the types of job-seeking skills that a client has under Exceptional . <i>(Check all that apply)</i>

JOB LIFE SKILLS (Cont.)

Job Maintenance Skills



Complete the Job Maintenance Skills if the client had been employed during this reporting period.

Job Maintenance Skills (Check all that apply)

BASIC

- Dresses for work appropriately
- Reports to work on time
- Knows job responsibilities and how to complete job tasks
- Knows to contact employer when not able to go to work

INTERMEDIATE

- Know how to read a pay stub
- Knows appropriate way to talk to supervisor
- Knows what behaviors will get a person fired immediately
- Knows how to ask for help with a problem on the job

ADVANCED

- Knows if eligible for sick time, vacation time, or personal time
- Knows what a grievance procedure is
- Know what to do to get a raise
- Knows where and when not to talk with co-workers
- Has a plan for handling anger when angry at supervisor, co-workers, or customers

EXCEPTIONAL

- Can implement anger management plan in majority of cases
- Knows how to use company grievance procedure to resolve disagreements
- Knows companies 'unwritten policies' and can function within them
- Knows how to ask for a raise
- Knows what to do to be eligible for promotion
- Knows legal rights as an employee

8. Complete the Job Maintenance Skills data fields as noted below:

JOB MAINTENANCE SKILLS - BASIC	Select the types of job-maintenance skills that a client has under Basic . <i>(Check all that apply)</i>
JOB MAINTENANCE SKILLS - INTERMEDIATE	Select the types of job-maintenance skills that a client has under Intermediate . <i>(Check all that apply)</i>
JOB MAINTENANCE SKILLS - ADVANCED	Select the types of job-maintenance skills that a client has under Advanced . <i>(Check all that apply)</i>
JOB MAINTENANCE SKILLS - EXCEPTIONAL	Select the types of job-maintenance skills that a client has under Exceptional . <i>(Check all that apply)</i>

EDUCATION MEASURES

EDUCATION MEASURES
<p>Did you complete an Educational Assessment at admission?</p> <p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure</p>
<p>Would you agree that preparing, obtaining, or improving your educational status is a goal of yours?</p> <p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure</p>

1. Complete the **EDUCATION MEASURES** data fields as noted below:

Did you complete an Educational Assessment at admission?	Select 'Yes', 'No' or 'Unsure'.
Would you agree that preparing, obtaining, or improving your educational status is a goal of yours?	Select 'Yes', 'No' or 'Unsure'. Select 'Not Applicable' if the question does not apply.  If YES is selected, a second related question will display. If NO , continue on to the 'Were you presented with educational options....question.

<p>Would you agree that preparing, obtaining, or improving your educational status is a goal of yours?</p> <p><input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure</p> <p>If YES, are your educational goals captured as part of your last Treatment Plan?</p> <p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure</p>

If YES, are your educational goals captured as part of your last Treatment Plan?	Select 'Yes', 'No' or 'Unsure'.
---	---------------------------------

<p>Were you presented with educational options and available resources at your last Treatment Plan meeting?</p> <p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure</p> <p>Did you require agency transportation services (involving staff or agency vehicle and/or driver) for education-related activities/events?</p> <p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure</p>
--

Were you presented with educational options and available resources at your last Treatment Plan meeting?	Select 'Yes', 'No' or 'Unsure'.
Did you require agency transportation services (involving staff or agency vehicle and/or driver) for education-related activities/events?	Select 'Yes', 'No' or 'Unsure'.

EDUCATION MEASURES (Cont.)

In this reporting period, how would you describe your education status? (Check all that apply)

- Educational goals were furthered or completed
- Not enrolled in an education program
- Formally withdrew from an education program
- Expelled from education program
- Dropped out of education program
- Enrolled in and/or attending GED program
- Obtained GED
- Enrolled in high school diploma eligible program (on-line or in a program)
- Graduated high school
- Voc/tech program after high school but no voc/tech diploma (electrician, plumbing, mechanics, carpentry, culinary)
- Voc/tech diploma after high school
- Non-Credit Adult Continuing Education Course (e.g. computer basics, jewelry making, internet skills for job search)
- Advocacy Unlimited Training
- NAMI Peer-to-peer Training
- Enrolled in college level course (non-matriculated)
- Completed college level course(non-matriculated) (please fill in field below)
- Number of college credits to date
- Enrolled in certificate program of study (e.g. Mental Health Aid, CNA, etc.)
- Completed certificate program of study
- Continuing Associates degree
- Completed Associates degree
- Continuing at a 4-year University
- Completed 4-year degree
- Other (specify):

Education Status Other

2. Complete the **EDUCATION MEASURES** data fields as noted below:

<p>IN THIS REPORTING PERIOD, HOW WOULD YOU DESCRIBE YOUR EDUCATION STATUS?</p>	<p>Select items from the list that would describe your education status. (Check all that apply)</p>
<p>EDUCATION STATUS: OTHER</p>	<p>Describe the Education Status if 'Other' was selected.</p> <p> <i>If data is entered in this field, the 'Other' check box must be selected or an error will display.</i></p>

EDUCATION MEASURES (Cont.)



Complete the following if the client was NOT in an Education program during this reporting period.

	<p>In this reporting period, what were the barriers that prevented you from either furthering your education or completing your education goals? (Check all that apply)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Not Applicable (skip to next question) <input type="checkbox"/> Limited access to transportation <input type="checkbox"/> Lack of stable Housing <input type="checkbox"/> Basic needs <input type="checkbox"/> Cost/Financial reasons <input type="checkbox"/> Receiving treatment <input type="checkbox"/> Fear of losing benefits <input type="checkbox"/> Substance use/abuse/dependence <input type="checkbox"/> Interpersonal/behavioral challenges <input type="checkbox"/> Language barrier <input type="checkbox"/> Medical condition <input type="checkbox"/> Symptom/medication management <input type="checkbox"/> Family obligations (e.g., child care or care giving) <input type="checkbox"/> Lack of understanding of the admissions process <input type="checkbox"/> Lack of understanding of the financial aid process <input type="checkbox"/> Lack of availability or access to resources both on and off campus (i.e. libraries, labs, etc.) <input type="checkbox"/> Lack of coordination/communication between on-campus service providers and off-campus support staff <input type="checkbox"/> Lack of understanding regarding psychiatric disabilities by college faculty and staff <input type="checkbox"/> Feels stigmatized and labeled by an inaccurate and hurtful representation of mental illness <input type="checkbox"/> Lack of college based peer support group <input type="checkbox"/> Fear of failure <input type="checkbox"/> Pregnancy <input type="checkbox"/> Lack of educational support services <input type="checkbox"/> Immigration status <input type="checkbox"/> Other (specify): <p>Education Barriers Other</p> <input style="width: 200px; height: 15px;" type="text"/>
--	---

3. Complete the YAS EDUCATION MEASURES data fields as noted below:

<p>In this reporting period, what were the barriers that prevented you from either furthering your education or completing your education goals?</p>	<p>Select items from the list that would describe the barriers preventing you from furthering or completing education goals. (Check all that apply)</p>
<p>EDUCATION BARRIERS OTHER</p>	<p>Describe the Education Barriers if 'Other' was selected.</p>  <p><i>If data is entered in this field, the 'Other' check box must be selected or an error will display.</i></p>

EDUCATION MEASURES (Cont.)

Educational Planning Skills *(Complete if applicable)*

STATE OF CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES dmhas

DMHAS Data Performance System

Tools Home Client Profile Admission Diagnosis Services Assessments

Test YAS
SSN: 977777333
Provider: Bridges

Bookmarks
ADMINISTRATIVE
EMPLOYMENT
JOB INFORMATION
UNEMPLOYMENT
LIFE SKILLS
EDUCATION

Version
Test 1.3

Educational Planning Skills (Check all that apply)

BASIC

- Understands his/her chances for completing high school
- If high school graduation is not realistic, understands what a GED is and how to obtain one

INTERMEDIATE

- Can fill out forms to enroll in an educational program
- Has a general idea of what education is needed for the job he/she wants
- Can discuss educational/vocational plans with teachers/counselor
- Is aware of educational resources available in the community

ADVANCED

- Knows how to obtain school transcripts
- Is aware of current educational credits and standing
- Has an appropriate educational plan for the job selected
- Understands educational/skill requirements for job selected
- Is aware of the cost of higher education/vocational training
- Knows the difference between a loan and a grant

EXCEPTIONAL

- 'Shops around' to find the best educational resources
- Knows where to find and how to access adult education or vocational training in the community
- Knows how to obtain financial aid/scholarships for additional education
- Understands future prospects and probable living standards relative to levels of education and specialized skills
- Is able to identify the connection between course work and vocational goals

4. Complete the **Education Planning Skills** data fields as noted below:

EDUCATIONAL PLANNING SKILLS - BASIC	Select the types of Educational Planning Skills that a client has under Basic . <i>(Check all that apply)</i>
EDUCATIONAL PLANNING SKILLS - INTERMEDIATE	Select the types of Educational Planning Skills that a client has under Intermediate . <i>(Check all that apply)</i>
EDUCATIONAL PLANNING SKILLS - ADVANCED	Select the types of Educational Planning Skills that a client has under Advanced . <i>(Check all that apply)</i>
EDUCATIONAL PLANNING SKILLS - EXCEPTIONAL	Select the types of Educational Planning Skills that a client has under Exceptional . <i>(Check all that apply)</i>

EDUCATION MEASURES (Cont.)

Educational Management Skills *(Complete if applicable)*



Complete the following if the client was in an Education program during this reporting period.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
DMHAS Data Performance System

Client Profile | Admission | Diagnosis | Services | **Assessments**

Education Management Skills (Check all that apply)

BASIC

- Comes to class prepared
- Knows how to get around campus and where classes are located
- Arrives to class on time
- Understands responsibilities as a student
- Knows how to contact instructor/teacher when not able to attend class

INTERMEDIATE

- Know how to read a course schedule and transcripts of grades
- Knows what behaviors will get him/her suspended from school/college immediately
- Knows where and when not to talk with other students, instructors or other student support personnel
- Knows how to ask for assistance if struggling with class assignments or other academic concerns

ADVANCED

- Knows how to register with Student Disability Services and has knowledge of accommodation planning
- Knows how to withdraw from a class and/or request an incomplete grade
- Know how to advocate for self especially as it relates to academic success
- Has a plan for handling anger when angry at instructor/teacher or other student support personnel

EXCEPTIONAL

- Can implement anger management plan in majority of cases
- Knows how to use campus mediation procedure to resolve disagreements
- Knows campus 'unwritten policies' and can function within them
- Knows how to request meeting to address a grade in question and to ask for additional class assignments to better grade
- Knows what to do to be eligible for student financial aid
- Knows legal rights as a student regarding but not limited to: accommodation planning and confidentiality

SAVE | **SAVE & EXIT** | CANCEL

Young Adult Services Assessment

Select to save & return to the Assessments screen

5. Complete the **Education Management Skills** data fields as noted below:

EDUCATIONAL MANAGEMENT SKILLS - BASIC	Select the types of Educational Management Skills that a client has under Basic . <i>(Check all that apply)</i>
EDUCATIONAL MANAGEMENT SKILLS - INTERMEDIATE	Select the types of Educational Management Skills that a client has under Intermediate . <i>(Check all that apply)</i>
EDUCATIONAL MANAGEMENT SKILLS - ADVANCED	Select the types of Educational Management Skills that a client has under Advanced . <i>(Check all that apply)</i>
EDUCATIONAL MANAGEMENT SKILLS - EXCEPTIONAL	Select the types of Educational Management Skills that a client has under Exceptional . <i>(Check all that apply)</i>

6. Select the **SAVE** button to save the **Young Adult Services** Assessment. (Select the **CANCEL** button to cancel the Employment Assessment information.)

7. Select the **SAVE & EXIT** button to save the Employment Assessment and return to the **Assessments** screen.

ASSESSMENT HISTORY

1. The **Young Adult Services** Assessment will display in the **ASSESSMENT HISTORY** grid once it has been completed.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
DMHAS Data Performance System

STATE OF CONNECTICUT

Client Profile | Admission | Diagnosis | Services | **Assessments**

REQUIRED ASSESSMENTS
Assessments: --- Select One --- **CREATE**

OPTIONAL ASSESSMENTS
Assessments: --- Select One --- **CREATE**

ASSESSMENT HISTORY

Assessment Date	Assessment	
02/01/2012	Young Adult Services	
02/01/2012	Periodic	
02/01/2012	Co-Occurring	

Annotations:
 - 'YAS' displays in Assessment History (points to 'Young Adult Services')
 - Select to delete (points to delete icon)
 - Select to edit (points to edit icon)
 - Select the next client who needs a YAS assessment completed (points to dropdown menu)

Dropdown Menu:
 CLIENTYAS, HARRY
 TESTYAS, LOU
YAS, FRED
 YASCASE, JO
 YASCLIENT, WILL
 YASTEST, JAKE
 YASTHREE, JIM
 YASTWO, TERRY

Roster: TESTYAS, LOU **CLIENT MGT** **ROSTER MGT** Assessments

2. Select the open icon in the **ASSESSMENT HISTORY** grid to view or edit the assessment.
3. Select the delete icon in the grid to delete the assessment. If the assessment is deleted, it will display in the **REQUIRED ASSESSMENTS** grid.
4. Continue to select the clients from the Roster list who need the YAS assessments until the assessments have been completed.
5. Select the **CLIENT MGT** or **ROSTER MGT** to return to **Client Search** or **Roster Search**.
6. Select any of the tabs in the **Navigator Bar** to go to another screen to view or update client data.

7. The **Young Adult Services Assessment** will display in the **OPTIONAL ASSESSMENTS** drop list and can be added again for the next reporting period.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
DMHAS Data Performance System

STATE OF CONNECTICUT

Tools Home

Client Profile Admission Diagnosis Services **Assessments**

REQUIRED ASSESSMENTS
Assessments: --- Select One --- CREATE

OPTIONAL ASSESSMENTS
Assessments: --- Select One --- CREATE
--- Select One ---
Co-Occurring
Education
Employment Services
Hospital Emergency Room
Hospitalization
Periodic
Young Adult Services
Co-Occurring

ASSESSMENT HISTORY

Assessment Date		
10/01/2010		
09/01/2010		
09/01/2010		

CLIENT MGT ROSTER MGT Assessments

'Young Adult Services' will display in the Optional Assessments drop list.



An error message will display if a **Young Adult Services Assessment** is added with *the same Survey date*.

♦ **Invalid Survey Date: Assessment already exists.**

ADMINISTRATIVE

Staff Name
staff

Survey Date
10/1/2010

ADDING A YAS ASSESSMENT WITH A NEW ADMISSION

1. If adding the **Young Adult Services Assessment** immediately following a new admission, select the [Assessments for New Admission](#) link on the **Admission Complete** screen.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES

STATE OF CONNECTICUT DMHAS Data Performance System

Client → Admission → Diagnosis → Periodic Assessment → Co-Occurring Screening → Admission Complete

A new admission has been created for Test YAS in the 'Jail Diversion 309-341' program.

Proceed To: [Assessments For New Admission](#) ← Select [Assessments for New Admission](#)
[Services For New Admission](#)
[Diagnoses For New Admission](#)
[Client Info For New Admission](#)
[Create Another Admission For Test YAS](#)

2. The **ASSESSMENTS** screen will display.
3. Select 'Young Adult Services' from the **REQUIRED ASSESSMENTS** drop list.
4. Select the **CREATE** button.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES

STATE OF CONNECTICUT DMHAS Data Performance System

Client Profile Admission Diagnosis Services **Assessments**

REQUIRED ASSESSMENTS

Assessments: --- Select One ---
 --- Select One ---
 Young Adult Services ← Select 'Young Adult Services' and select the CREATE button

OPTIONAL ASSESSMENTS

Assessments: --- Select One ---

ASSESSMENT HISTORY

Assessment Date	Assessment	
09/01/2010	Periodic	
09/01/2010	Co-Occurring	

5. The **Young Adult Services ASSESSMENT** screen will display.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES

STATE OF CONNECTICUT DMHAS Data Performance System

Client Profile Admission Diagnosis Services **Assessments**

GENERAL INFORMATION

Staff Name

Survey Date

6. Complete the YAS data fields as described on the previous pages.

UPDATING AN EXISTING YOUNG ADULT SERVICES ASSESSMENT



The edit  icon is only selected if updating the current reporting period. If there are changes for the next reporting period, a new Young Adult Services Assessment should be created by selecting from the Optional Assessments drop list.

To update a **YAS** Assessment for a particular reporting period, do as follows:

1. Select the  open file icon for the Assessment Date for that reporting period.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
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STATE OF CONNECTICUT DMHAS Data Performance System

Tools Home

CLIENT YAS-A
SSN: 985111111
Provider: Ability Beyond Disability Institute

Bookmarks
REQUIRED
OPTIONAL
HISTORY

Version
Training 1.7

Client Profile Admission Diagnosis Services **Assessments**

REQUIRED ASSESSMENTS
Assessments: --- Select One --- CREATE

OPTIONAL ASSESSMENTS
Assessments: --- Select One --- CREATE

ASSESSMENT HISTORY

Assessment Date	Assessment	
02/01/2011	Young Adult Services	
11/01/2010	Periodic	
11/01/2010	Co-Occurring	

'Young Adult Services' will display in the Assessment History grid

2. The **YAS Assessment** screen will display.
3. Any field can be updated, **EXCEPT the Survey Date.**

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
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STATE OF CONNECTICUT DMHAS Data Performance System

Tools Home

Test YASclient
SSN: 411111111
Provider: Bridges

Bookmarks
GENERAL INFO
EMPLOY MEASURES
UNEMPLOYMENT HIST

Client Profile Admission Diagnosis Services **Assessments**

GENERAL INFORMATION

Staff Name
joe staff

Survey Date
12/20/2011

The Survey Date cannot be changed once a YAS assessment has been added and saved for a reporting period.

EMPLOYMENT HISTORY

ADD EMPLOYMENT

Start Date	Employer	Job Title	
1/1/2012	company	title	

Select to add a new job.

Select to edit employment details.



Select the edit  icon in the **EMPLOYMENT HISTORY** grid to view or edit employment details. Select the **ADD EMPLOYMENT** button to add a new job.

- When the edit icon is selected, the **Edit Employment** window will display.
- Make any updates to the fields for that reporting period.



If adding a new job, enter and **End Date** for the previous job and select a **Job Change Loss** reason.

- Once the updates are completed, select the **SAVE** button. (Select **CANCEL** to cancel the updates.)
- Select the **ADD EMPLOYMENT** button to add a new job.
- The **Add New Employment** window will display with blank fields.

- Complete the employment fields accordingly.
- Select the **SAVE** button. (Select **CANCEL** to not save the new employment information.)

11. The YAS Assessment screen will display.
12. Complete any additional updates.
13. Select the **SAVE & EXIT** button to save any updates and return to Assessment History.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
DMHAS Data Performance System

CLIENT YAS-A
SSN: 985111111
Provider: Ability Beyond Disability Institute

Bookmarks
REQUIRED
OPTIONAL
HISTORY

Version
Training 1.7

Client Profile | Admission | Diagnosis | Services | **Assessments**

REQUIRED ASSESSMENTS
Assessments: --- Select One --- **CREATE**

OPTIONAL ASSESSMENTS
Assessments: --- Select One --- **CREATE**

ASSESSMENT HISTORY

Assessment Date	Assessment		
02/01/2011	Young Adult Services	X	📄
11/01/2010	Periodic	X	📄
11/01/2010	Co-Occurring	X	📄

The updated 'Young Adult Services' will display in Assessments History grid

14. The updated Young Adult Services Assessment will display in the Assessment History grid.



To add another YAS Assessment for the **next reporting period**, select '**Young Adult Services**' from the **Optional Assessments** drop list and follow the instructions for adding a YAS assessment in this training guide.

ADDING A YAS ASSESSMENT FOR THE NEXT REPORTING PERIOD



Run the **Required Assessment** report to see a listing of clients who require the YAS Assessment.

1. Search in DDaP for the client that needs the new YAS assessment.
2. Once on the Client Profile screen, select the Assessments tab.
3. Select the Young Adult Services assessment from the Optional Assessments drop list.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
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STATE OF CONNECTICUT DMHAS Data Performance System

Tools Home Client Profile Admission Diagnosis Services **Assessments**

REQUIRED ASSESSMENTS
Assessments: --- Select One --- CREATE

OPTIONAL ASSESSMENTS
Assessments: --- Select One --- CREATE
--- Select One ---
Co-Occurring
Education
Employment Services
Hospital Emergency Room
Hospitalization
Periodic
Young Adult Services
Periodic

ASSESSMENT HISTORY

Assessment Date	Assessment Type	Actions
02/24/2012	Hospitalization	[X] [Print]
12/20/2011	Periodic	[X] [Print]
12/01/2011	Young Adult Services	[X] [Print]
12/01/2011	Co-Occurring	[X] [Print]

Test YASclient
SSN: 41111111
Provider: Bridges

Bookmarks
REQUIRED
OPTIONAL
HISTORY
Version
Test 2.3

GENERAL INFORMATION

Staff Name
[Text Field]

Survey Date
[Text Field] [Calendar Icon]

Survey Type
If 'Employment' is selected, complete 'General Info', 'Employment Measures', 'Unemployment History', 'Employment History', 'Pre-Employment Information' and 'Job Life Skills' sections. If 'Education' is selected, complete 'General Info', 'Education Measures', and 'Education Life Skills' sections. If 'Both' is selected, complete all sections.
 Employment Education Both

Information Based On
 Client Present Staff Report/Notes

Do you have a valid driver's license?
 Yes No Unsure

4. The Young Adult Services assessment screen will display.
5. Enter the Staff Name, a current Survey Date and complete the remaining General Information fields.

DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
dmhas

STATE OF CONNECTICUT DMHAS Data Performance System

Tools Home Client Profile Admission Diagnosis Services **Assessments**

Test YASclient
SSN: 41111111
Provider: Bridges

Bookmarks
GENERAL INFO
EMPLOY MEASURES
UNEMPLOYMENT HIST
EMPLOYMENT HISTORY
PRE-EMPLOYMENT
JOB LIFE SKILLS
EDUCATION
EDUC LIFE SKILLS
Version
Test 2.3

GENERAL INFORMATION

Staff Name
[Text Field]

Survey Date
[Text Field] [Calendar Icon]

Survey Type
If 'Employment' is selected, complete 'General Info', 'Employment Measures', 'Unemployment History', 'Employment History', 'Pre-Employment Information' and 'Job Life Skills' sections. If 'Education' is selected, complete 'General Info', 'Education Measures', and 'Education Life Skills' sections. If 'Both' is selected, complete all sections.
 Employment Education Both

Information Based On
 Client Present Staff Report/Notes

Do you have a valid driver's license?
 Yes No Unsure

6. Some of the remaining fields will display pre-filled. *Complete and/or change fields accordingly.*

7. If the client is *now Unemployed*, select 'Yes' and add the unemployment status information.

8. If the client is still employed, *but has had a job change*, select the edit  button for the last update in the Employment history grid, add the **Job End Date** and 'Save' the update.

Start Date	Employer	Job Title	
12/1/2011	company 1	clerk I	 

9. If the client has had no change in the current job, select the edit  button for the last update in the Employment history grid and select '**Continuing last Job/position**' and make no other changes.

10. If the client has new employment, select the **ADD EMPLOYMENT** button and add the new job information in the Add New Employment window.

11. Select the 'Save' buttons to save any updates that were made for the YAS Assessment.

CHANGING YOUR DDaP PASSWORD

To **CHANGE YOUR PASSWORD ANYTIME**, follow the steps below:

1. Click on the **Tools** menu on the **Side bar** on the **DMHAS Suite of Applications** Home page.
2. Select the **Change Password** option. DDaP will display the **Change Your Password** window:



3. Enter your **Current Password** and your **New Password**.
4. Enter your **New Password** again to **Confirm**.
5. Select the **Change Password** button. (Select **Cancel** to close out of the window.)
6. The **Change Password Complete** window will display.



7. Select the **Continue** button. Select [DMHAS Data Performance \(DDaP\)](#) to get into the DDaP application, or [Log out](#) to log out of the application (See 'Logging out' below.)

You will be prompted after a certain period of time to change your password. Follow the steps above.

LOGGING OUT OF THE DMHAS DATA PERFORMANCE SYSTEM

When you are finished working in the DMHAS Data Performance System (DDaP), you should log out to ensure the confidentiality of the client data.

To **log out of DDaP**, follow the steps below:

1. Click on the [Home](#) link on the Side Bar.
2. Once back on the DMHAS Suite of Applications screen, select [Log out](#) on the Side Bar.
3. Click on close (X) button on the upper right end of the screen.

YOUNG ADULT SERVICES ASSESSMENT FORM – DDaP

*REPORTING AGENCY:	_____
*PROGRAM:	_____
*CLIENT NAME:	_____
*CLIENT DOB:	____ / ____ / ____
*CLIENT GENDER:	<input type="checkbox"/> MALE <input type="checkbox"/> FEMALE <input type="checkbox"/> UNKNOWN
STAFF NAME:	_____
SURVEY DATE:	____ / ____ / ____
SURVEY TYPE:	<input type="checkbox"/> EMPLOYMENT MEASURES <input type="checkbox"/> EDUCATION MEASURES <input type="checkbox"/> BOTH
INFORMATION BASED ON:	<input type="checkbox"/> CLIENT PRESENT <input type="checkbox"/> STAFF REPORT/NOTES

NOTE: *Timeframe covered in by this assessment is the last 90 days.*

DO YOU HAVE A VALID DRIVER'S LICENSE? YES NO UNSURE

IF NO, IS YOUR GOAL TO GET / REINSTATE A DRIVER'S LICENSE? YES NO UNSURE

***This information is entered in DDaP at the time of admission.**

EMPLOYMENT MEASURES

Did you complete an Employment Assessment at admission? YES NO UNSURE

Have you met with a specialized Benefits Counselor? YES NO UNSURE

If YES, what was the date? _____ / _____ / _____

If you are receiving benefits, have you received an individualized benefits report explaining the impact of work/education on your current benefits? YES NO UNSURE

Would you agree that preparing, obtaining or improving your employment status is a goal of yours? YES NO UNSURE

If YES, are your employment goals captured as part of you last Treatment Plan? YES NO UNSURE

Was an Employment Specialist present at you last Treatment Plan Meeting? YES NO UNSURE

Do you require agency transportation services (involving staff or agency vehicle and/or driver) for job seeking and/or employment? YES NO UNSURE

Were you unemployed during this time period? YES NO

If YES, select your unemployment status from list below. If NO, go to JOB INFORMATION.

UNEMPLOYMENT STATUS (check one box only)

- | | |
|---|---|
| <input type="checkbox"/> UNEMPLOYMENT (looking for work in the past 30 days, or on a layoff) | <input type="checkbox"/> NOT IN LABOR FORCE; Inmate of institution that restrains a person, otherwise able, from the work force |
| <input type="checkbox"/> NOT IN LABOR FORCE; student enrolled in a school | <input type="checkbox"/> NOT IN LABOR FORCE; other reason (i.e. pregnancy, homeless, medical, etc) |
| <input type="checkbox"/> NOT IN LABOR FORCE; job training program | <input type="checkbox"/> REFUSED |
| <input type="checkbox"/> NOT IN LABOR FORCE; homemaker | <input type="checkbox"/> OTHER |
| <input type="checkbox"/> NOT IN LABOR FORCE; disabled | <input type="checkbox"/> UNKNOWN |
| <input type="checkbox"/> NOT IN LABOR FORCE; extended and numerous psychiatric hospitalizations | <input type="checkbox"/> NOT COLLECTED |

UNEMPLOYMENT START DATE: _____ / _____ / _____

UNEMPLOYMENT END DATE: _____ / _____ / _____

JOB INFORMATION

Complete the following if the client was **EMPLOYED** during this reporting period.

JOB

CATEGORY: NEW POSITION / JOB CONTINUING (from last report) JOB / POSITION

JOB CODE : (check one box)

- EMPLOYED FULL TIME (COMPETITIVE WITH NATURAL SUPPORTS)
- EMPLOYED FULL TIME (COMPETITIVE WITH STAFF SUPPORT ON-SITE)
- EMPLOYED FULL TIME (COMPETITIVE WITH STAFF SUPPORT OFF-SITE)
- EMPLOYED PART TIME (COMPETITIVE WITH NATURAL SUPPORTS)
- EMPLOYED PART TIME (COMPETITIVE WITH STAFF SUPPORT ON-SITE)
- EMPLOYED PART TIME (COMPETITIVE WITH STAFF SUPPORT OFF-SITE)
- SELF-EMPLOYED (FULL-TIME)
- SELF-EMPLOYED (PART-TIME)
- EMPLOYED SEASONAL/TEMPORARY FULL TIME
- EMPLOYED SEASONAL/TEMPORARY PART TIME
- PAID BUT NON-COMPETITIVE WORK (INCLUDING SHELTERED WORK, TRANSITIONAL EMPLOYMENT PROGRAMS, BRS WORKING INTERVIEW/ASSESSMENT, AGENCY RUN BUSINESS, ETC.)
- VOLUNTEER (NOT PAID)

EMPLOYER: _____

JOB TITLE: _____

JOB START DATE: _____ / _____ / _____

JOB END DATE: _____ / _____ / _____

**NUMBER OF DAYS WORKED/VOLUNTEERED
DURING THIS REPORTING PERIOD:**

(enter 0 – 30)

**AVERAGE WEEKLY HOURS WORKED / VOLUNTEERED PER
WEEK:**

(enter 0 – 100)

HOURLY PAY: _____ . _____

If there was a job change or job loss during this reporting period, check reasons that apply.

JOB CHANGE LOSS (check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> MOVED | <input type="checkbox"/> FOUND ANOTHER JOB |
| <input type="checkbox"/> FURTHERING EDUCATION | <input type="checkbox"/> PROMOTED (JOB TITLE CHANGE) |
| <input type="checkbox"/> TRANSFERRED WITHIN COMPANY | <input type="checkbox"/> DURATIONAL POSITION ENDED |
| <input type="checkbox"/> VOLUNTARILY QUIT | <input type="checkbox"/> LAID OFF |
| <input type="checkbox"/> SEASONAL JOB | <input type="checkbox"/> TRANSPORTATION DIFFICULTIES |
| <input type="checkbox"/> INCREASED SYMPTOMS | <input type="checkbox"/> SUBSTANCE ABUSE PROBLEMS |
| <input type="checkbox"/> HOSPITALIZATION | <input type="checkbox"/> INADEQUATE VOCATIONAL SUPPORT |
| <input type="checkbox"/> LEGAL ISSUES | <input type="checkbox"/> DISCHARGED / FIRED |
| <input type="checkbox"/> OTHER (describe below) | |

JOB CHANGE LOSS –

OTHER: _____

What type of activities were you (they) doing in this reporting period? Check activities that apply from list below:

(Complete if 'Paid but non-competitive work' was selected for JOB CATEGORY or Employment Status Code # 11 on YAS Survey)

ACTIVITY TYPE (Check all that apply)	
<input type="checkbox"/> STUDENT ENROLLED IN SCHOOL	<input type="checkbox"/> SHELTERED WORKSHOP
<input type="checkbox"/> TRANSITIONAL EMPLOYMENT POSITIONS	<input type="checkbox"/> PAID APPRENTICESHIP
<input type="checkbox"/> AGENCY RUN BUSINESS	<input type="checkbox"/> SITUATION ASSESSMENT/WORKING INTERVIEWS
<input type="checkbox"/> GENERIC BUSINESS MODEL	<input type="checkbox"/> STIPEND
<input type="checkbox"/> PAID-WORK STUDY	<input type="checkbox"/> TRANSPORTATION
<input type="checkbox"/> OTHER (<i>describe below</i>)	

ACTIVITY TYPE – OTHER: _____

(If data is entered in the 'Activity Type – Other' text box, the 'Other' check box must be checked off.)

PRE-EMPLOYMENT INFORMATION

Was the client engaged in pre-employment/enhancement activities during this reporting period? Check enhancements that apply from list below:

PRE-EMPLOYMENT ENHANCEMENTS (Check all that apply)	
<input type="checkbox"/> NO	<input type="checkbox"/> ENROLLED IN VOCATIONAL COUNSELING/SUPPORTED EMPLOYMENT
<input type="checkbox"/> ENROLLED IN JOB-TRAINING PROGRAM	<input type="checkbox"/> ENROLLED IN WORK-BASED MENTORING PROGRAM
<input type="checkbox"/> ENROLLED IN BRS	<input type="checkbox"/> COMMUNITY SERVICE WORK
<input type="checkbox"/> ENROLLED IN A CLUBHOUSE	<input type="checkbox"/> GENERAL COMMUNITY INTEGRATION
<input type="checkbox"/> ENROLLED IN AS IPS SPECIFIC EMPLOYMENT PROGRAM	<input type="checkbox"/> PEER-TO-PEER SUPPORT
<input type="checkbox"/> COMMUNICATION SKILL BUILDING	<input type="checkbox"/> ANSELL-CASY CURRICULUM
<input type="checkbox"/> JOB SHADOWING	<input type="checkbox"/> CT WORKS
<input type="checkbox"/> TRANSPORTATION TRAINING	<input type="checkbox"/> OTHER (<i>describe below</i>)

PRE-EMPLOYMENT ENHANCEMENTS –

OTHER: _____

(If data is entered in the 'Pre-Employ-Other': text box, the 'Other' check box must be checked off.)

Complete the following if the client was **UNEMPLOYED** during this reporting period.

FROM THE STAFF PERSPECTIVE: What barriers prevented the client from being employed?

Check barriers that apply from list below:

BARRIERS FROM THE STAFF PERSPECTIVE (Check all that apply)	
<input type="checkbox"/> LIMITED ACCESS TO TRANSPORTATION	<input type="checkbox"/> LACK OF STABLE HOUSING
<input type="checkbox"/> BASIC NEEDS	<input type="checkbox"/> TREATMENT AND WORK SCHEDULES CONFLICT
<input type="checkbox"/> CRIMINAL HISTORY	<input type="checkbox"/> FEAR OF LOSING BENEFITS
<input type="checkbox"/> SUBSTANCE USE/ABUSE/DEPENDENCE	<input type="checkbox"/> INTERPERSONAL/BEHAVIORAL CHALLENGES
<input type="checkbox"/> LACK OF EDUCATION/TRAINING	<input type="checkbox"/> LACK OF EXPERIENCE
<input type="checkbox"/> LACK OF VOCATIONAL SUPPORT	<input type="checkbox"/> LANGUAGE BARRIER
<input type="checkbox"/> MEDICAL CONDITION	<input type="checkbox"/> MEDICATION RELATED ISSUES
<input type="checkbox"/> SYMPTOM RELATED ISSUES	<input type="checkbox"/> FAMILY OBLIGATIONS (E.G., CHILD CARE OR CARE GIVING)
<input type="checkbox"/> PREGNANCY	<input type="checkbox"/> IMMIGRATION STATUS
<input type="checkbox"/> OTHER (describe below)	

FROM THE STAFF PERSPECTIVE - OTHER BARRIERS: _____

(If data is entered in the 'Other Barriers:' text box, the 'Other' check box must be checked off.)

FROM THE CLIENT PERSPECTIVE: What barriers prevented the client from being employed? Check barriers that apply from list below:

BARRIERS FROM THE CLIENT PERSPECTIVE (Check all that apply)	
<input type="checkbox"/> LIMITED ACCESS TO TRANSPORTATION	<input type="checkbox"/> LACK OF STABLE HOUSING
<input type="checkbox"/> BASIC NEEDS	<input type="checkbox"/> TREATMENT AND WORK SCHEDULES CONFLICT
<input type="checkbox"/> CRIMINAL HISTORY	<input type="checkbox"/> FEAR OF LOSING BENEFITS
<input type="checkbox"/> SUBSTANCE USE/ABUSE/DEPENDENCE	<input type="checkbox"/> INTERPERSONAL/BEHAVIORAL CHALLENGES
<input type="checkbox"/> LACK OF EDUCATION/TRAINING	<input type="checkbox"/> LACK OF EXPERIENCE
<input type="checkbox"/> LACK OF VOCATIONAL SUPPORT	<input type="checkbox"/> LANGUAGE BARRIER
<input type="checkbox"/> MEDICAL CONDITION	<input type="checkbox"/> MEDICATION RELATED ISSUES
<input type="checkbox"/> SYMPTOM RELATED ISSUES	<input type="checkbox"/> FAMILY OBLIGATIONS (E.G., CHILD CARE OR CARE GIVING)
<input type="checkbox"/> PREGNANCY	<input type="checkbox"/> IMMIGRATION STATUS
<input type="checkbox"/> OTHER (describe below)	

FROM THE CLIENT PERSPECTIVE - OTHER BARRIERS: _____

(If data is entered in the 'Other Barriers:' text box, the 'Other' check box must be checked off.)

LIFE SKILLS

JOB SEEKING SKILLS (Check all that apply)

BASIC SKILLS:

- HAS REASONABLE IDEA OF THE TYPES OF JOBS AVAILABLE TO HIM/HER
- KNOWS WHAT THE MINIMUM WAGE IS

INTERMEDIATE SKILLS:

- CAN FILL OUT A STANDARD JOB APPLICATION FORM
- CAN READ THE WANT ADS AND FIND APPROPRIATE LEADS
- CAN COMPLETE A MOCK INTERVIEW GIVING APPROPRIATE ANSWERS TO POTENTIAL QUESTIONS
- CAN MAKE AN APPOINTMENT FOR A JOB INTERVIEW
- KNOWS THE APPROPRIATE CLOTHING TO WEAR FOR THE INTERVIEW

ADVANCED SKILLS:

- CAN WRITE A RESUME
- HAS A COMPLETED JOB APPLICATION/FACT SHEET TO TAKE ON A JOB INTERVIEW
- KNOWS TO PREPARE FOR A JOB INTERVIEW
- CAN COMPLETE A JOB INTERVIEW
- KNOWS THE FUNCTION OF AND CAN CONTACT THE PUBLIC EMPLOYMENT AGENCY
- KNOWS THE FUNCTION OF AND UNDERSTANDS THAT PRIVATE EMPLOYMENT AGENCIES CHARGE FEES
- CAN IDENTIFY ADS PLACED BY PRIVATE EMPLOYMENT AGENCIES
- CAN CONTACT TEMPORARY EMPLOYMENT SERVICES

EXCEPTIONAL SKILLS:

- HAS A RESUME
- CAN FOLLOW UP ON AN INTERVIEW WITH A LETTER
- IS ABLE TO WEIGH THE ADVANTAGES OF ONE JOB OVER ANOTHER
- UNDERSTANDS LEGAL DISCRIMINATION AND WHERE TO SEEK HELP IF DISCRIMINATED AGAINST ILLEGALLY.

Complete the following if the client was EMPLOYED during this reporting period.

JOB MAINTENANCE SKILLS (Check all that apply)

BASIC SKILLS:

- DRESSES FOR WORK APPROPRIATELY
- REPORTS TO WORK ON TIME
- KNOWS JOB RESPONSIBILITIES AND HOW TO COMPLETE JOB TASKS
- KNOWS TO CONTACT EMPLOYER WHEN NOT ABLE TO GO TO WORK

INTERMEDIATE SKILLS:

- KNOW HOW TO READ A PAY STUB
- KNOWS APPROPRIATE WAY TO TALK TO SUPERVISOR
- KNOWS WHAT BEHAVIORS WILL GET A PERSON FIRED IMMEDIATELY
- KNOWS HOW TO ASK FOR HELP WITH A PROBLEM ON THE JOB

ADVANCED SKILLS:

- KNOWS IF ELIGIBLE FOR SICK TIME, VACATION TIME, OR PERSONAL TIME
- KNOWS WHAT A GRIEVANCE PROCEDURE IS
- KNOW WHAT TO DO TO GET A RAISE
- KNOWS WHERE AND WHEN NOT TO TALK WITH CO-WORKERS
- HAS A PLAN FOR HANDLING ANGER WHEN ANGRY AT SUPERVISOR, CO-WORKERS, OR CUSTOMERS

EXCEPTIONAL SKILLS:

- CAN IMPLEMENT ANGER MANAGEMENT PLAN IN MAJORITY OF CASES
- KNOWS HOW TO USE COMPANY GRIEVANCE PROCEDURE TO RESOLVE DISAGREEMENTS
- KNOWS COMPANIES 'UNWRITTEN POLICIES' AND CAN FUNCTION WITHIN THEM
- KNOWS HOW TO ASK FOR A RAISE
- KNOWS WHAT TO DO TO BE ELIGIBLE FOR PROMOTION
- KNOWS LEGAL RIGHTS AS AN EMPLOYEE

EDUCATION MEASURES

DID YOU COMPLETE AN EDUCATIONAL ASSESSMENT AT ADMISSION? YES NO UNSURE

WOULD YOU AGREE THAT PREPARING, OBTAINING, OR IMPROVING YOUR EDUCATIONAL STATUS IS A GOAL OF YOURS? YES NO UNSURE

IF YES, ARE YOUR EDUCATION GOALS CAPTURED AS PART OF YOUR LAST TREATMENT PLAN? YES NO UNSURE

WERE YOU PRESENTED WITH EDUCATIONAL OPTIONS AND AVAILABLE RESOURCES AT YOUR LAST TREATMENT PLAN MEETING? YES NO UNSURE

DID YOU REQUIRE AGENCY TRANSPORTATION SERVICES (INVOLVING STAFF OR AGENCY VEHICLE AND /OR DRIVER) FOR EDUCATION-RELATED ACTIVITIES/EVENTS? YES NO UNSURE

In this reporting period, how would you describe your education status? Check the education statuses that apply from list below:

EDUCATION STATUS: (Check all that apply)	
<input type="checkbox"/>	EDUCATIONAL GOALS WERE FURTHERED OR COMPLETED
<input type="checkbox"/>	NOT ENROLLED IN AN EDUCATION PROGRAM
<input type="checkbox"/>	FORMALLY WITHDREW FROM AN EDUCATION PROGRAM
<input type="checkbox"/>	EXPELLED FROM EDUCATION PROGRAM
<input type="checkbox"/>	DROPPED OUT OF EDUCATION PROGRAM
<input type="checkbox"/>	ENROLLED IN AND/OR ATTENDING GED PROGRAM
<input type="checkbox"/>	OBTAINED GED
<input type="checkbox"/>	ENROLLED IN HIGH SCHOOL DIPLOMA ELIGIBLE PROGRAM (ON-LINE OR IN A PROGRAM)
<input type="checkbox"/>	GRADUATED HIGH SCHOOL
<input type="checkbox"/>	VOC/TECH PROGRAM AFTER HIGH SCHOOL BUT NO VOC/TECH DIPLOMA (ELECTRICIAN, PLUMBING, MECHANICS, CARPENTRY, CULINARY)
<input type="checkbox"/>	VOC/TECH DIPLOMA AFTER HIGH SCHOOL
<input type="checkbox"/>	NON-CREDIT ADULT CONTINUING EDUCATION COURSE (E.G. COMPUTER BASICS, JEWELRY MAKING, INTERNET SKILLS FOR JOB SEARCH)
<input type="checkbox"/>	ADVOCACY UNLIMITED TRAINING
<input type="checkbox"/>	NAMI PEER-TO-PEER TRAINING
<input type="checkbox"/>	ENROLLED IN COLLEGE LEVEL COURSE (NON-MATRICULATED)
<input type="checkbox"/>	COMPLETED COLLEGE LEVEL COURSE (NON-MATRICULATED) (PLEASE FILL IN FIELD BELOW)
	NUMBER OF COLLEGE CREDITS TO DATE: <input type="text"/>
<input type="checkbox"/>	ENROLLED IN CERTIFICATE PROGRAM OF STUDY (MENTAL HEALTH AID, CNA, ETC.)
<input type="checkbox"/>	COMPLETED CERTIFICATE PROGRAM OF STUDY
<input type="checkbox"/>	CONTINUING ASSOCIATES DEGREE
<input type="checkbox"/>	COMPLETED ASSOCIATES DEGREE
<input type="checkbox"/>	CONTINUING AT A 4-YEAR UNIVERSITY
<input type="checkbox"/>	COMPLETED 4-YEAR DEGREE
<input type="checkbox"/>	OTHER (<i>describe below</i>)

EDUCATION STATUS – OTHER: _____

(If data is entered in the 'Education Status-Other:' text box, the 'Other' checkbox must be selected.)

Complete the following if the client was NOT in an education program during this reporting period.

In this reporting period, what were the barriers that prevented you from either furthering your education or completing your education goals? Check all barriers that apply from list below:

EDUCATION BARRIERS: (Check all that apply)	
<input type="checkbox"/>	NOT APPLICABLE (SKIP TO NEXT QUESTION)
<input type="checkbox"/>	LIMITED ACCESS TO TRANSPORTATION
<input type="checkbox"/>	LACK OF STABLE HOUSING
<input type="checkbox"/>	BASIC NEEDS
<input type="checkbox"/>	COST/FINANCIAL REASONS
<input type="checkbox"/>	RECEIVING TREATMENT
<input type="checkbox"/>	FEAR OF LOSING BENEFITS
<input type="checkbox"/>	SUBSTANCE USE/ABUSE/DEPENDENCE
<input type="checkbox"/>	INTERPERSONAL/BEHAVIORAL CHALLENGES
<input type="checkbox"/>	LANGUAGE BARRIER
<input type="checkbox"/>	MEDICAL CONDITION
<input type="checkbox"/>	SYMPTOM/MEDICATION MANAGEMENT
<input type="checkbox"/>	FAMILY OBLIGATIONS (E.G., CHILD CARE OR CARE GIVING)
<input type="checkbox"/>	LACK OF UNDERSTANDING OF THE ADMISSIONS PROCESS
<input type="checkbox"/>	LACK OF UNDERSTANDING OF THE FINANCIAL AID PROCESS
<input type="checkbox"/>	LACK OF AVAILABILITY OR ACCESS TO RESOURCES BOTH ON AND OFF CAMPUS (I.E. LIBRARIES, LABS, ETC.)
<input type="checkbox"/>	LACK OF COORDINATION/COMMUNICATION BETWEEN ON-CAMPUS SERVICE PROVIDERS AND OFF-CAMPUS SUPPORT STAFF
<input type="checkbox"/>	LACK OF UNDERSTANDING REGARDING PSYCHIATRIC DISABILITIES BY COLLEGE FACULTY AND STAFF
<input type="checkbox"/>	FEELS STIGMATIZED AND LABELED BY AN INACCURATE AND HURTFUL REPRESENTATION OF MENTAL ILLNESS
<input type="checkbox"/>	LACK OF COLLEGE BASED PEER SUPPORT GROUP
<input type="checkbox"/>	FEAR OF FAILURE
<input type="checkbox"/>	PREGNANCY
<input type="checkbox"/>	LACK OF EDUCATIONAL SUPPORT SERVICES
<input type="checkbox"/>	IMMIGRATION STATUS
<input type="checkbox"/>	OTHER (<i>describe below</i>)

**EDUCATION BARRIERS –
OTHER:**

EDUCATION PLANNING SKILLS (*Check all that apply*)

BASIC SKILLS:

- UNDERSTANDS HIS/HER CHANCES FOR COMPLETING HIGH SCHOOL
- IF HIGH SCHOOL GRADUATION IS NOT REALISTIC, UNDERSTANDS WHAT A GED IS AND HOW TO OBTAIN ONE

INTERMEDIATE SKILLS:

- CAN FILL OUT FORMS TO ENROLL IN AN EDUCATIONAL PROGRAM
- HAS A GENERAL IDEA OF WHAT EDUCATION IS NEEDED FOR THE JOB HE/SHE WANTS
- CAN DISCUSS EDUCATIONAL/VOCATIONAL PLANS WITH TEACHERS/COUNSELOR
- IS AWARE OF EDUCATIONAL RESOURCES AVAILABLE IN THE COMMUNITY

ADVANCED SKILLS:

- KNOWS HOW TO OBTAIN SCHOOL TRANSCRIPTS
- IS AWARE OF CURRENT EDUCATIONAL CREDITS AND STANDING
- HAS AN APPROPRIATE EDUCATIONAL PLAN FOR THE JOB SELECTED
- UNDERSTANDS EDUCATIONAL/SKILL REQUIREMENTS FOR JOB SELECTED
- IS AWARE OF THE COST OF HIGHER EDUCATION/VOCATIONAL TRAINING
- KNOWS THE DIFFERENCE BETWEEN A LOAN AND A GRANT

EXCEPTIONAL SKILLS:

- 'SHOPS AROUND' TO FIND THE BEST EDUCATIONAL RESOURCES
- KNOWS WHERE TO FIND AND HOW TO ACCESS ADULT EDUCATION OR VOCATIONAL TRAINING IN THE COMMUNITY
- KNOWS HOW TO OBTAIN FINANCIAL AID/SCHOLARSHIPS FOR ADDITIONAL EDUCATION
- UNDERSTANDS FUTURE PROSPECTS AND PROBABLE LIVING STANDARDS RELATIVE TO LEVELS OF EDUCATION AND SPECIALIZED SKILLS
- IS ABLE TO IDENTIFY THE CONNECTION BETWEEN COURSE WORK AND VOCATIONAL GOALS

Complete the following if the client was in an education program during this reporting period.

EDUCATION MANAGEMENT SKILLS (Check all that apply)
BASIC SKILLS: <input type="checkbox"/> COMES TO CLASS PREPARED <input type="checkbox"/> KNOWS HOW TO GET AROUND CAMPUS AND WHERE CLASSES ARE LOCATED <input type="checkbox"/> ARRIVES TO CLASS ON TIME <input type="checkbox"/> UNDERSTANDS RESPONSIBILITIES AS A STUDENT <input type="checkbox"/> KNOWS HOW TO CONTACT INSTRUCTOR/TEACHER WHEN NOT ABLE TO ATTEND CLASS
INTERMEDIATE SKILLS: <input type="checkbox"/> KNOW HOW TO READ A COURSE SCHEDULE AND TRANSCRIPTS OF GRADES <input type="checkbox"/> KNOWS WHAT BEHAVIORS WILL GET HIM/HER SUSPENDED FROM SCHOOL/COLLEGE IMMEDIATELY <input type="checkbox"/> KNOWS WHERE AND WHEN NOT TO TALK WITH OTHER STUDENTS, INSTRUCTORS OR OTHER STUDENT SUPPORT PERSONNEL <input type="checkbox"/> KNOWS HOW TO ASK FOR ASSISTANCE IF STRUGGLING WITH CLASS ASSIGNMENTS OR OTHER ACADEMIC CONCERNS
ADVANCED SKILLS: <input type="checkbox"/> KNOWS HOW TO REGISTER WITH STUDENT DISABILITY SERVICES AND HAS KNOWLEDGE OF ACCOMMODATION PLANNING <input type="checkbox"/> KNOWS HOW TO WITHDRAW FROM A CLASS AND/OR REQUEST AN INCOMPLETE GRADE <input type="checkbox"/> KNOW HOW TO ADVOCATE FOR SELF ESPECIALLY AS IT RELATES TO ACADEMIC SUCCESS <input type="checkbox"/> HAS A PLAN FOR HANDLING ANGER WHEN ANGRY AT INSTRUCTOR/TEACHER OR OTHER STUDENT SUPPORT PERSONNEL
EXCEPTIONAL SKILLS: <input type="checkbox"/> CAN IMPLEMENT ANGER MANAGEMENT PLAN IN MAJORITY OF CASES <input type="checkbox"/> KNOWS HOW TO USE CAMPUS MEDIATION PROCEDURE TO RESOLVE DISAGREEMENTS <input type="checkbox"/> KNOWS CAMPUS 'UNWRITTEN POLICIES' AND CAN FUNCTION WITHIN THEM <input type="checkbox"/> KNOWS HOW TO REQUEST MEETING TO ADDRESS A GRADE IN QUESTION AND TO ASK FOR ADDITIONAL CLASS ASSIGNMENTS TO BETTER GRADE <input type="checkbox"/> KNOWS WHAT TO DO TO BE ELIGIBLE FOR STUDENT FINANCIAL AID <input type="checkbox"/> KNOWS LEGAL RIGHTS AS A STUDENT REGARDING BUT NOT LIMITED TO: ACCOMMODATION PLANNING AND CONFIDENTIALITY