

STATE OF CONNECTICUT
DEPARTMENT OF MENTAL HEALTH & ADDICTION SERVICES
MONTHLY PROVIDER DATA QUALITY

NEWSLETTER - JUNE 2015

DDaP File Submitters Error Correction Requirements

In an effort to continue to communicate to DMHAS funded providers data quality issues that can affect DMHAS' ability to report accurate information to providers, federal, state authorities and legislative committees, DMHAS EQMI will continue to send the **Monthly Provider Data Quality Newsletter**. **This newsletter is designed to inform providers of data quality issues that may need to be addressed by some providers.**

To that end, this month's newsletter addresses providers that submit files/extract to DDaP. Most providers have an internal process when correcting file errors once they have been submitted. Unfortunately, it has come to the attention of DMHAS EQMI that some providers may not have a good error correction process set up internally within their agency to correct DDaP data errors. This impacts on statewide and provider data quality. Identified areas affected are as follows:

- 1) DMHAS EQMI is unable to calculate human service contract performance outcome measures for contract monitoring and provider quality reports purposes resulting in provider poor performance evaluations in these areas.
- 2) DMHAS Federal reporting requirements, for example, TEDS data reporting, is greatly affected and if the federal data quality standard of 90% or better is not attained then federal funding levels for programs could be negatively affected.
- 3) Established Freedom of Information Requests, which are legislatively mandated, for accurate aggregate performance outcome data becomes negatively impacted.
- 4) The Legislative level Program Performance, Review and Investigation (PRI) Committee regularly review and evaluates DMHAS impact on program impact on consumer outcomes. Poor data affects DMHAS' ability to report accurate information to the committee.
- 5) Ongoing DMHAS System Analysis and Performance that determine "best practices" initiative impact on consumer's behavioral health outcomes is difficult when data is unreliable.

Please refer to the following DMHAS EQMI web link for some helpful documents when setting up a comprehensive DDaP extract error correction process:

<http://www.ct.gov/dmhas/lib/dmhas/eqmi/Filesubmissionsquicktips.pdf>

<http://www.ct.gov/dmhas/lib/dmhas/eqmi/DDaP-DEFECT.pdf>

Please make every effort to ensure that these monthly data submission requirements are met.
Questions? Contact: Mark.Mcandrew@ct.gov

