

**Monthly Quality Directors Telephone Conference Call
Thursday – 1/22/2015 – MINUTES**

- **FY Quality Directors tele. Conf. call schedule: 2/19; 3/19; 4/23; 5/21; 6/25**

- **FY15 QUALITY REPORT UPDATE: first quarter reports are now posted on DMHAS EQMI web page; The second Quarter Quality Reports are due out week of February 2, 2015 depending on EQMI and ISD's testing processes. Once received, providers will have the typical one month review and feedback period. All feedback should be e-mailed to mark.mcandrew@ct.gov**

- **MONTHLY DATA QUALITY MONITORING NEWSLETTER**
November's newsletter involved asking providers to be sure to update their active consumer Insurance information: December newsletter asked providers to ensure that all non-active clients be discharged in all levels of care, including residential programs: January's newsletter reminded providers to ensure that all consumers received appropriate discharge reasons when discharging from programs. This will ensure that the Quality Report Treatment Completion section is accurate. Please note that the Monthly NEWSLETTERS will be posted on the EQMI Data Quality web page:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334734>

- **DSM 5 + GAF /ICD 10 update: Any provider that plans to implement DSM 5 (already available in DDaP) and or ICD 10 (not to be implemented until October 2015) to contact Mark at mark.mcandrew@ct.gov**

- **CONSUMER SATISFACTION SURVEY UPDATE: The FY 14 C.S.S are now available in the reporting section of the EDW and are also posted to the DMHAS web page. FY15 implementation material are now available on the EQMI web page at the following link:**

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334726>

- **CRITICAL INCIDENT DATA BASE:** It appears that all funded and state-operated facilities are entering critical incident data into the DDaP Critical Incident portal. EQMI is planning to add a question regarding domestic violence. When the domestic violence language is approved EQMI will contact all providers to inform them of the changes. This change will be completed during a new release of the DDaP data base and is not expected for a month or two.

- **State-operated Quality Directors portion:**
 - **WITs data:** data issues continue to exist for July services and historical services. EQMI continues to work to find a resolution to these various data issues.
 - **State-operated outliers' reports:** Affiliate Contract monitors can expect the disk and a DMHAS memorandum to arrive soon via snail mail. Be sure to send Chrishaun your mailing address.
 - **State-operated affiliate Data Quality Reviews:** EQMI is still awaiting reviews from each of the SO affiliate reviews, except for SMHA.
 - **Change Control Request Processes (reports):** EQMI will begin to monitor all report requests to ensure duplicative reports are not done. Mark will begin to send the share-point spreadsheet to the group of all outstanding report change controls. Also, he will send out the report change control request form. Also, in mid Feb., Jim is planning on providing CVH staff an overview of EDW reports to help them to understand the utility of these reports and to help with the duplicative report request when report may already be available.

- **Next Tele. Conf Call: Weds – February 19, 2015**