

Monthly Quality Directors Telephone Conference Call
Thursday – 12/18/2014
9am – 10am

Minutes

- **FY15 First Quarter FINAL QUALITY REPORTS:** Final FY15 first quarter quality reports have been distributed to all providers. If you have any questions or concerns, please do not hesitate to contact Mark at mark.mcandrew@ct.gov

- **MONTHLY DATA QUALITY MONITORING NEWSLETTER**
December – LOS outliers: All providers are being asked to review their DDaP program rosters to be sure that clients that are no longer active be discharged.

- **DSM 5/GAF:** Although DMHAS is not requiring funded providers to submit the DSM 5 or ICD 10 until October 2015, if your agency has plans to convert to the DSM 5 then we are asking that you contact Mark at mark.mcandrew@ct.gov to set up times for testing procedures. DDaP is set to accept the DSM 5.

- **CONSUMER SATISFACTION SURVEY UPDATE:** CSS excel reports have been sent to providers. Reports are now available in the EDW. If you have any questions or concerns you are asked to contact Karin Haberlin at (860) 418-6942.

- **CRITICAL INCIDENT Reporting:** Discussion centered on how providers where reporting domestic violence critical incidents. The Department is looking at ways to enhance the reporting process for this issue and the feedback from providers was very helpful. Decisions regarding how to report this issue will be forthcoming.

- **Next Tele. Conf Call: Thursday – Jan. 22nd**