

Monthly Quality Directors Telephone Conference Call
Thursday – 4/23/2015

MINUTES

FY15 Quality Directors tele. Conf. call schedule: 5/21; 6/25: Telephone conference calls begin promptly at 9:00am. If you have any additional items for the call's agenda, please do not hesitate to contact Mark McAndrew.

FY15 Third Quarter QUALITY REPORTS: Six month quality reports have been posted to the EQMI web page at the following link:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=489554>

The third quarter reports are now being tested and EQMI plans to send them to providers on or around May 15. As usual providers will have a one month review and feedback period before they are posted to the EQMI web page.

MONTHLY DATA QUALITY MONITORING NEWSLETTER:

December – LOS outliers; January – PA updates; Feb. – LOS Outliers; March – admissions, discharges and services; April – LOS outliers: Unfortunately, EQMI has decided to send to providers each month password protected spreadsheets for those consumers that appear to be no longer active in acute levels of care. For some reason, some providers are continually having difficulty managing their DDaP rosters in these levels of care leaving non-active clients active and this greatly affects a wide range of DMHAS reporting (federal, state, EDW reports and provider quality reports). Only those providers that are affected will receive these EQMI e-mails. Still, providers should pay close attention to all DDaP rosters and discharge those that are no longer active.

DSM 5/GAF – ICD 10: DSM 5 is now available in DDaP, but providers are asked to please test their files with Joanne Jensen before they begin to send DSM 5 diagnosis. This will help us track who is using DSM 5 and iron out any anomalies with each provider's extract. ICD 10 is due to be implemented on October 2015. Mark is meeting with DMHAS information system's

division on Monday to discuss next steps for DDaP implementation. This will continue to be a standing item and more information will follow.

CONSUMER SATISFACTION SURVEY UPDATE: All C.S. forms can be found at the following EQMI we link:

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334726>

If you have any questions, you are asked to please contact Karin Haberlin at (860) 418-6842 or by e-mail at Karin.Haberlin@ct.gov

DMHAS contract changes for AIDs residential and Sup't Ed: As promised, please find attached the new DMHAS human services contract performance measures for AIDs Residential and Supported Education programs. EQMI plans to implement these measures into the nine month provider quality reports. Community Services Division Linda Guillorn and Julienne Giard are setting up telephone conference call with providers to discuss these new measures. The Supported Education provider conference call is scheduled for May 7, 2015 from 10am to 11am. The AIDs residential telephone conference call is forthcoming. (See attached)

BHH Insurance implementation task time line (see attached from our managed care unit (Cheryl Stockford will be in on the call)): Cheryl gave an in-depth overview of the behavioral health homes implementation timeline (see attached timeline). This agenda item will continue to be a standing item going forward as it is very important to complete each outlined task. State-operated and PNP LMHAs and two PNP providers are participating in this initiative. If you have any questions or concerns you are asked to contact Cheryl.Stockford@ct.gov

Next Telephone Conference Call is scheduled for May 21, 2015