

Monthly Quality Directors Telephone Conference Call
Thursday – 9/18/2014
9am – 10am

Call in #: (866) 763-5185
Code: 5815602

MINUTES

➤ **FY14 ANNUAL QUALITY REPORT UPDATE:**

Annual Quality Report have been sent out to all providers and the reports will be posted to the EQMI web page – see the link below (see last bullet down):

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=489554>

EQMI staff are currently conducting State-operated and Substance Use Provider Data Quality Reviews. This is required by the State Auditors annually. State-operated Contract Management Managers will be invited to OOC to review the current EQMI processes and we will introduce to them to newly developed tools that will be helpful when monitoring Affiliate provider data quality and performance reviews. The date and time for this meeting will be forthcoming from Mark.

➤ **MONTHLY DATA QUALITY MONITORING NEWSLETTER:**

September's Newsletter went to all providers and was in regards to the data requirement for 6 Month Periodic Assessment Updates. 26 SA/MH Outpatient providers received a separate e-mail asking for a corrective action plan as their 6 month updates for the SA/MH OP Level of Care (LOC) are below the 50%. It is EQMI's expectation that all updates be within the 100% level as this data requires two data point when calculating performance in a number of areas.

➤ **DSM 5/GAF – DMHAS ISD will be able to accept the DSM 5 into DDaP by September 15th. Although it will not be required until October of next year, any provider wishing to test their extract file**

process can contact Mark to begin this process. GAF will continue to be required and State –operated will have this functionality “turned on” at the end of September in the WITs system with advance notification from EQMI.

- **CONSUMER SATISFACTION SURVEY UPDATE – Provider FY 14 results are now available on the EDW under the Outcomes Folder. Further enhanced reports are now being developed by an EQMI developer and these should be available to providers by the end of Sept. The full annual report is being developed and will also be available via EQMI we page soon.**

- **CRITICAL INCIDENT DATA BASE IMPLEMENTATION – October 1, 2014 is the go live date for state-operated and their affiliate Critical Incidents and closure processes to entered into the DDaP portal by State-operated staff. Substance Use contracted providers will be responsible for their own critical incident data entry activities on the same go live date. Training is currently ongoing and is available. The current EQMI Critical Incident web page link is as follows:**

<http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=549918>

- **Next Tele. Conf Call: Thursday – October 16th**