



STATE OF CONNECTICUT
DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
A Healthcare Service Agency

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**ACCESS TO RECOVERY (ATR) III and
BEHAVIORAL HEALTH RECOVERY PROGRAM (BHRP)**
SUPPORTED RECOVERY HOUSING SERVICES (SRHS)
PROVIDER ALERT

May 15, 2012

SUBJECT: Charging Non-Refundable Fees

The Department of Mental Health and Addiction Services (DMHAS) and Advanced Behavioral Health (ABH) appreciate your assistance with completing the recent SRHS provider survey. Based on the results of this survey, DMHAS has determined that charging non-refundable admission fees is not a recovery oriented practice that serves the needs of our clients and is a barrier to access to this important service.

Effective immediately, we are requiring that our contracted SRHS providers not charge non-refundable admission fees to any individual. Should fees be required in addition to the weekly or monthly rent, individuals should be given policies regarding these fees, including under what circumstances these fees will be refunded to them.

Please note that additional fees of any type should not be collected for individuals who are receiving assistance via ATR or the BHRP.

If you have questions about this notification please contact Paul Zakarian at (860) 704-6128 or pzakarian@abhct.com