

PROVIDER ALERT

**STATE OF CONNECTICUT
DEPARTMENT OF MENTAL HEALTH & ADDICTION SERVICES
Behavioral Health Recovery Program (BHRP)**

Issued on February 18, 2015

DMHAS/BHRP Contracted SA Residential Levels of Care: Documentation of Billed Services

The DMHAS Audit Division, in collaboration with clinical reviewers from the DMHAS Behavioral Health team, conducts periodic reviews of service documentation (i.e. chart reviews) matched to paid claims.

The Department requires that all Residential Treatment Providers demonstrate documentation, in each client's medical record, of the total hours of service for the level of care for which they are contracted:

- Intensive Residential treatment providers (SA III.7 and SA III.7RE) must deliver and document 30 hours of substance use disorder services per week;
- Intermediate/Long term and Long Term Care providers (SA III.5 and SA III.3) must deliver and document 20 hours of substance use disorder services per week; and,
- Halfway House providers (SA III.1) must deliver and document 4 hours of substance use disorder services per week.

Clarifying language related to service hour delivery and documentation will be included in amended BHRP contracts.

Reviewers will continue to confirm that all intake, treatment plan and treatment plan reviews, progress notes reflecting the required number of service hours, and discharge summaries, are documented in the behavioral health record matched to paid claims.

For audits covering claim dates beginning 3/1/15, audit findings/recoveries will not be adjusted. All of the requirements listed above must be met.

If you have questions about the BHRP services, feel free to contact Colleen Harrington at (860)418-6848.