

## **Outcome Measures For Women's Residence Services**

The Women's Outcomes Workgroup identified the six domains of outcomes that ideally would be measured for women leaving a residential program. For each domain, one or more potential measures are listed, along with some explanatory details.

### **1. Substance Use: Sobriety**

- a. **Percent of clients with no substance use** (during the 30-day period after discharge)
  - **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where zero substance use is recorded for the 30-day period after discharge.
  - **Exclusions:** Exclude discharges where the data lack valid responses on the relevant items.

### **2. Employment/education/vocational training**

- a. **Percent of clients competitively employed** (at the end of the 30-day period after discharge)
  - **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where the clients were competitively employed full-time or part-time at the end of the 30-day period after discharge.
  - **Exclusions:** Exclude discharges where the data lack valid responses on the relevant items.
  - **Exclusions:**
    - i. Exclude discharges where the data lack valid responses on the relevant items.
    - ii. Exclude discharges where the client was not in the labor force.
- b. **Percent of clients attending an educational program related to or in preparation for employment** (at the end of the 30-day period after discharge)
  - **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where the clients (at the end of the 30-day period after discharge) were attending an educational program related to or in preparation for employment.
  - **Exclusions:**
    - i. Exclude discharges where the data lack valid responses on the relevant items.
    - ii. Exclude discharges where the client was not in the labor force.

- c. **Percent of clients either competitively employed or attending an educational program related to or in preparation for employment** (at the end of the 30-day period after discharge)
- **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where the clients (at the end of the 30-day period after discharge) were either competitively employed or attending an educational program related to or in preparation for employment.
  - **Exclusions:**
    - i. Exclude discharges where the data lack valid responses on the relevant items.
    - ii. Exclude discharges where the client was not in the labor force.

**NOTE: The preceding 3 measures look at a point in time (the 30<sup>th</sup> day after discharge). The measures could also be re-framed to look at the majority of time during that 30-day period. For example: “Percentage of clients who were competitively employed during most of the 30-day period after discharge.”**

### **3. Reunification**

- a. **Percent of clients who were reunified with their children** (by the end of the 30-day period after discharge)
- **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where the client has a child living with her who was not living with her at the time of admission to the program (i.e., not living with the client due to action of DCF or the courts).
  - **Exclusions:**
    - i. Exclude discharges where the data lack valid responses on the relevant items.
    - ii. Exclude any clients who had no children who (a) were under 18 years old and (b) were living apart due to action of DCF or the courts.

### **4. Safe housing**

- a. **Percent of clients who report having safe and stable housing** (at the end of the 30-day period after discharge)
- **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where the clients report having housing that they consider both safe and stable. Stable means that the client is not faced with having to move against the client’s own wishes.
  - **Exclusions:** Exclude discharges where the data lack valid responses on the relevant items.

- b. **Percent of clients with no days homeless or in short-term shelters** (during the 30-day period after discharge)
- **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where the clients report having spent no days homeless or in short-term, overnight shelters. A short-term, overnight shelter is one in which the client's stay is on a day-to-day basis. On the other hand, a temporary residence where people know they can stay for a somewhat extended time (weeks or more), would not be considered "short-term, overnight" even if the temporary residence was available on an emergency basis &/or had "shelter" in its name (for example, a safe house for battered women).
  - **Exclusions:** Exclude discharges where the data lack valid responses on the relevant items.

## 5. Criminal Justice Involvement: Arrests

- a. **Percent of clients with no arrests** (during the 30-day period after discharge)
- **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where zero arrests are recorded for the 30-day period after discharge.
  - **Exclusions:** Exclude discharges where the data lack valid responses on the relevant items.

## 6. Social Connections

- a. **Percent of clients who report having supportive friends &/or family** (at the end of the 30-day period after discharge)
- **Data source:**
  - **Denominator:** number of discharges during the report period for which post-discharge data collection was completed.
  - **Numerator:** the number of those discharges where the clients report having connections with friends &/or family members who are supportive of their recovery.
  - **Exclusions:** Exclude discharges where the data lack valid responses on the relevant items.