

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,248	3,205	1%
	Admits	4,608	4,817	-4%
	Discharges	4,674	4,739	-1%
	Service Hours	25,613	37,109	-31% ▼
	Bed Days	46,467	46,899	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 259 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		90%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Overall		88%	80%	91%
✓ Respect		88%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Outcome		85%	80%	83%
✓ Access		84%	80%	88%
✓ Recovery		80%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	2,642	81.3%
	Employment Services	434	13.4%
	Outpatient	304	9.4%
	Case Management	199	6.1%
	Forensics Community-based	80	2.5%
	Other	2	0.1%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg		
18-25	458	14%	17%	Male	2,250	69%	60%		
26-34	875	27%	22%	Female	995	31%	40%		
35-44	768	24%	20%	Race	White/Caucasian	1,842	57%	64%	
45-54	874	27%	24%		Other	769	24%	15%	
55-64	244	8%	13%		Black/African American	601	19%	17%	
65+	26	1%	4%		Am. Indian/Native Alaskan	20	1%	1%	
Ethnicity	Non-Hispanic	2,393	74%		74%	Asian	5	0%	1%
	Hisp-Puerto Rican	676	21%		12%	Multiple Races	5	0%	1%
	Hispanic-Other	140	4%	7%	Hawaiian/Other Pacific Islander	3	0%	0%	
	Unknown	29	1%	7%	Unknown	3	0%	2%	
Hispanic-Cuban	6	0%	0%						
Hispanic-Mexican	4	0%	0%						

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

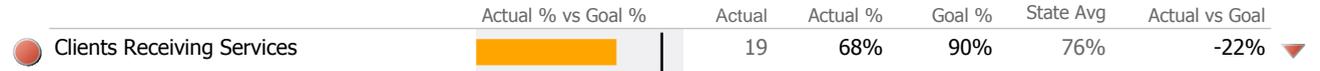
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	133	124	7%
Admits	102	86	19% ▲
Discharges	114	95	20% ▲
Service Hours	73	78	-6%

Recovery



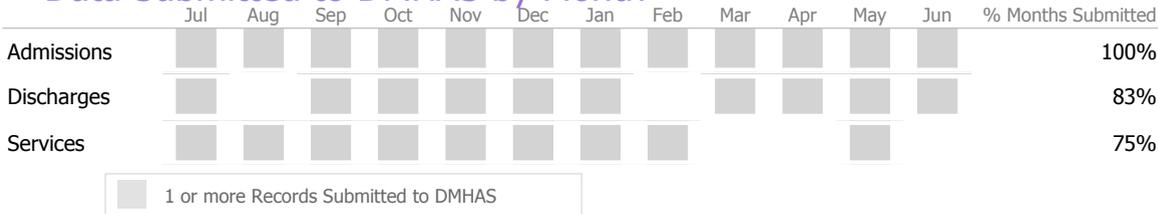
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 7 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	72	-68% ▼
Admits	9	40	-78% ▼
Discharges	22	58	-62% ▼
Service Hours	6	36	-85% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	17%	35%	23%	-18% ▼

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	60%	90%	76%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	86%

On-Time Periodic	Actual	State Avg
6 Month Updates	67%	34%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

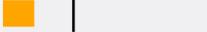
Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	278	292	-5%
Admits	216	214	1%
Discharges	226	234	-3%
Service Hours	170	204	-17% ▼

Recovery

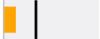
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Employed		44	16%	35%	23%	-19% ▼	

Service Utilization

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		44	77%	90%	76%	-13% ▼	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 83%	86%

On-Time Periodic	Actual	State Avg
6 Month Updates	 13%	34%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													75%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 7 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	55	24% ▲
Admits	55	42	31% ▲
Discharges	56	42	33% ▲
Bed Days	5,012	5,030	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	50%	85%	77%	-35% ▼
No Re-admit within 30 Days of Discharge		44	79%	85%	91%	-6%
Follow-up within 30 Days of Discharge		12	43%	90%	14%	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	3%
Cooccurring		
MH Screen Complete	97%	98%
SA Screen Complete	97%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	61%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		61	88%	70%	30%	18% ▲
Improved/Maintained Axis V GAF Score		54	96%	75%	36%	21% ▲
Employed		33	48%	60%	43%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	126 days	0.2	92%	90%	93%	2%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	51	-24% ▼
Admits	31	48	-35% ▼
Discharges	30	47	-36% ▼
Bed Days	3,488	3,228	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	97%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	7%
Cooccurring	Actual	State Avg
MH Screen Complete	98%	98%
SA Screen Complete	97%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	57%	70%	63%	-13% ▼
No Re-admit within 30 Days of Discharge		26	87%	85%	90%	2%
Follow-up within 30 Days of Discharge		6	35%	90%	50%	-55% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		33	82%	70%	74%	12% ▲
Improved/Maintained Axis V GAF Score		25	81%	95%	76%	-14% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	154 days	0.3	96%	90%	94%	6%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

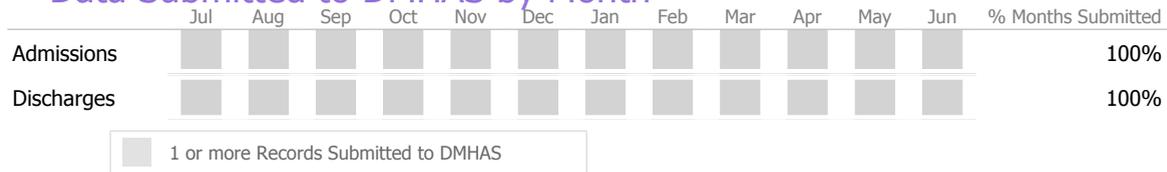
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	231	219	5%
Admits	232	231	0%
Discharges	230	233	-1%
Bed Days	6,283	5,903	6%

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	221	227	-3%
Admits	172	208	-17% ▼
Discharges	204	173	18% ▲
Service Hours	3,278	3,772	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	20%	12%
Cooccurring		
MH Screen Complete	99%	96%
SA Screen Complete	99%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		83	41%	50%	56%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		205	86%	55%	56%	31% ▲
Not Arrested		230	96%	75%	85%	21% ▲
Self Help		143	60%	60%	21%	0%
Stable Living Situation		223	93%	95%	82%	-2%
Improved/Maintained Axis V GAF Score		159	76%	75%	52%	1%
Employed		91	38%	50%	34%	-12% ▼

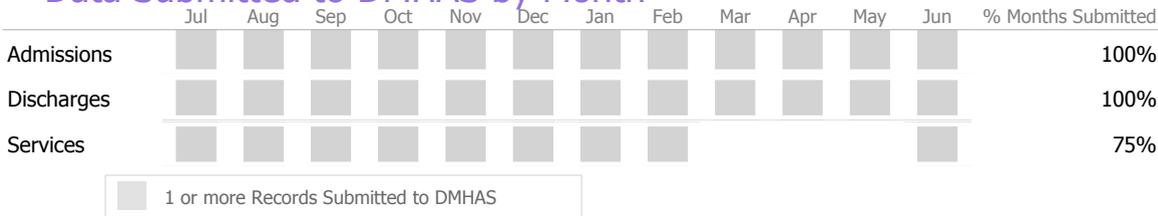
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		30	86%	90%	58%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		143	90%	75%	74%	15% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 Goal Met
 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	4	-75% ▼
Admits	-	4	-100% ▼
Discharges	1	3	-67% ▼
Service Hours	-	19	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	N/A	12%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	0%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	0%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	56%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		1	100%	55%	56%	45% ▲
Self Help		1	100%	60%	21%	40% ▲
Improved/Maintained Axis V GAF Score		1	100%	75%	52%	25% ▲
Not Arrested		1	100%	75%	85%	25% ▲
Employed		0	0%	50%	34%	-50% ▼
Stable Living Situation		0	0%	95%	82%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	-90% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

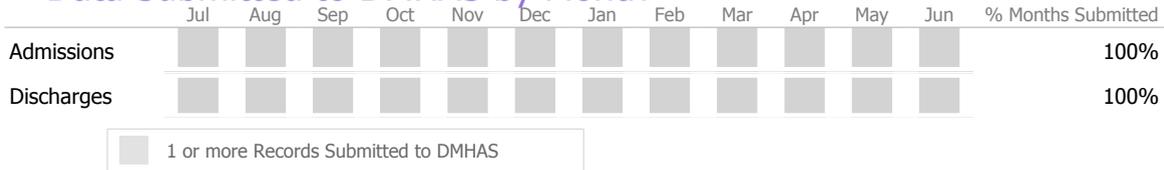
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	103	-10%
Admits	90	100	-10%
Discharges	95	100	-5%
Bed Days	2,120	2,432	-13% ▼

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Residential Detox 950600

Alcohol & Drug Recovery Center-ADRC

Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,255	2,220	2%
Admits	2,896	2,944	-2%
Discharges	2,888	2,951	-2%
Bed Days	10,760	11,196	-4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2,130	74%	80%	78%	-6%
No Re-admit within 30 Days of Discharge		2,422	84%	85%	85%	-1%
Follow-up within 30 Days of Discharge		948	45%	90%	50%	-45%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		87%
Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates		0%
Cooccurring		
MH Screen Complete		76%
SA Screen Complete		72%
Diagnosis		
Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		86%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		35	4 days	0.0	84%	90%	84%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✔ Goal Met Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

SA Jail Diversion Program

Alcohol & Drug Recovery Center-ADRC

Addiction - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

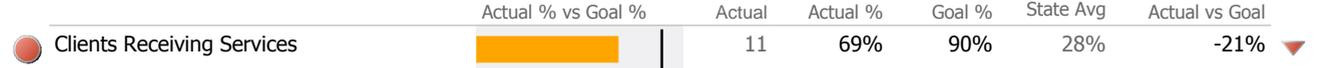
Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

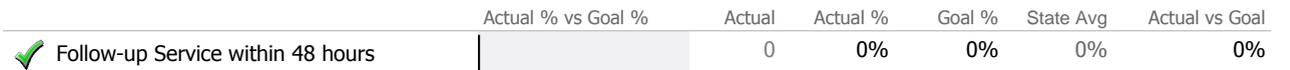
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	64	25% ▲
Admits	66	65	2%
Discharges	65	50	30% ▲
Service Hours	17	11	57% ▲

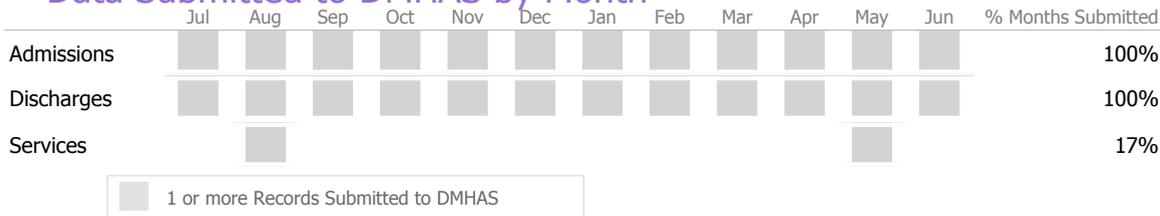
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	80	-20% ▼
Admits	61	75	-19% ▼
Discharges	61	76	-20% ▼
Bed Days	1,730	1,602	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	3%

Cooccurring	Actual	State Avg
MH Screen Complete	95%	98%
SA Screen Complete	95%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	61%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		47	77%	85%	77%	-8%
No Re-admit within 30 Days of Discharge		30	49%	85%	91%	-36% ▼
Follow-up within 30 Days of Discharge		25	53%	90%	14%	-37% ▼

Recovery

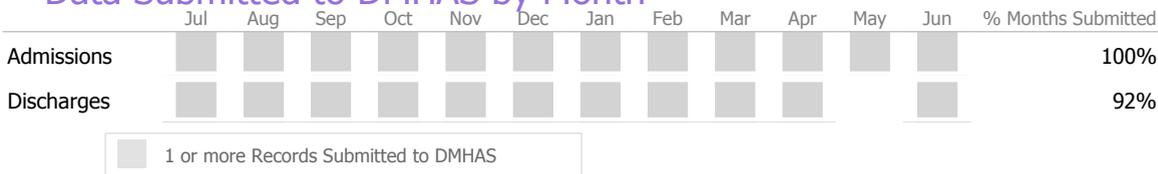
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		56	92%	75%	36%	17% ▲
Abstinence/Reduced Drug Use		51	78%	70%	30%	8%
Employed		8	12%	60%	43%	-48% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	52 days	0.1	79%	90%	93%	-11% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	478	487	-2%
Admits	470	482	-2%
Discharges	468	482	-3%
Bed Days	8,858	8,955	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	90%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	99%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		342	73%	80%	80%	-7%
No Re-admit within 30 Days of Discharge		429	92%	85%	93%	7%
Follow-up within 30 Days of Discharge		249	73%	90%	54%	-17%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		400	81%	70%	51%	11%
Improved/Maintained Axis V GAF Score		424	91%	75%	90%	16%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		28	21 days	0.1	87%	90%	90%	-3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	75	-8%
Admits	59	65	-9%
Discharges	59	65	-9%
Bed Days	3,609	3,581	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		40	68%	85%	77%	-17% ▼
No Re-admit within 30 Days of Discharge		36	61%	85%	91%	-24% ▼
Follow-up within 30 Days of Discharge		24	60%	90%	14%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	3%
Cooccurring		
MH Screen Complete	99%	98%
SA Screen Complete	97%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	61%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		62	90%	70%	30%	20% ▲
Improved/Maintained Axis V GAF Score		51	86%	75%	36%	11% ▲
Employed		6	9%	60%	43%	-51% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	69 days	0.1	99%	90%	93%	9%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	138	-14% ▼
Admits	37	99	-63% ▼
Discharges	17	60	-72% ▼
Service Hours	127	276	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	88%
On-Time Periodic 6 Month Updates	0%	34%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	29%	50%	48%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		6	5%	20%	15%	-15% ▼
Stable Living Situation		73	62%	80%	70%	-18% ▼
Self Help		10	8%	60%	34%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		36	36%	90%	81%	-54% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	45	-2%
Admits	31	32	-3%
Discharges	31	33	-6%
Bed Days	4,607	4,972	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	86%	61%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	39%	85%	77%	-46% ▼
No Re-admit within 30 Days of Discharge		24	77%	85%	91%	-8%
Follow-up within 30 Days of Discharge		5	42%	90%	14%	-48% ▼

Recovery

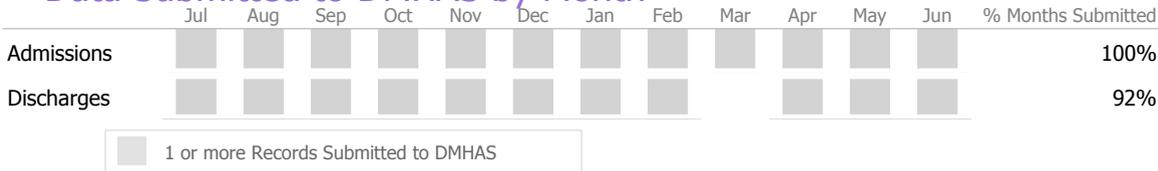
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		42	95%	70%	30%	25% ▲
Employed		14	32%	60%	43%	-28% ▼
Improved/Maintained Axis V GAF Score		18	53%	75%	36%	-22% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	218 days	0.3	84%	90%	93%	-6%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	63	37% ▲
Admits	56	22	155% ▲
Discharges	45	34	32% ▲
Service Hours	391	307	27% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
Valid TEDS Data	84%	94%
On-Time Periodic		
6 Month Updates	28%	12%
Cooccurring		
MH Screen Complete	88%	96%
SA Screen Complete	88%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	18%	50%	56%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		75	87%	75%	85%	12% ▲
Abstinence/Reduced Drug Use		50	58%	55%	56%	3%
Improved/Maintained Axis V GAF Score		43	58%	75%	52%	-17% ▼
Self Help		28	33%	60%	21%	-27% ▼
Stable Living Situation		56	65%	95%	82%	-30% ▼
Employed		6	7%	50%	34%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	98%	90%	58%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	20%	75%	74%	-55% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Senior Services

Alcohol & Drug Recovery Center-ADRC

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	60	35% ▲
Admits	25	60	-58% ▼
Discharges	62	3	1967% ▲
Service Hours	160	280	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	50%	34%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	3%	50%	48%	-47% ▼

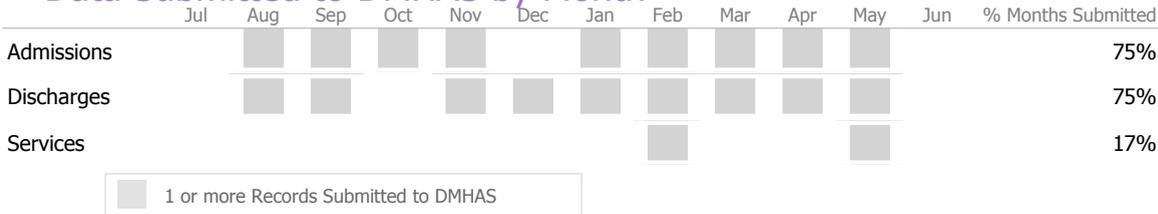
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		63	77%	80%	70%	-3%
Employed		6	7%	20%	15%	-13% ▼
Self Help		16	20%	60%	34%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	75%	90%	81%	-15% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs