

### Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	168	209	-20%	▼
	Admits	166	208	-20%	▼
	Discharges	163	212	-23%	▼
	Service Hours	133	184	-28%	▼
	S.Rehab/PHP/IOP	1,499	2,033	-26%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	IOP	168	100.0%

### Consumer Satisfaction Survey

(Based on 147 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		98%	80%	91%
✓ Respect		98%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Access		92%	80%	88%
✓ Recovery		92%	80%	79%
✓ Outcome		90%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	20	12%	17%
26-34	58	35% ▲	22%
35-44	47	28%	20%
45-54	31	19%	24%
55-64	11	7%	13%
65+			4%

Gender	#	%	State Avg
Male	95	57%	60%
Female	73	43%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	143	85% ▲	74%
Hisp-Puerto Rican	9	5%	12%
Unknown	9	5%	7%
Hispanic-Other	7	4%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	149	89% ▲	64%
Black/African American	7	4%	17%
Other	7	4%	15%
Unknown	4	2%	2%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
Valid TEDS Data	100%	99%

  

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

  

Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%

  

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	81%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		111	68%	50%	62%	18% ▲
Follow-up within 30 Days of Discharge		6	5%	90%	42%	-85% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		166	92%	75%	88%	17% ▲
Improved/Maintained Axis V GAF Score		144	88%	75%	52%	13% ▲
Stable Living Situation		152	84%	95%	87%	-11% ▼
Self Help		86	48%	60%	27%	-12% ▼
Employed		33	18%	50%	24%	-32% ▼
Abstinence/Reduced Drug Use		38	21%	55%	44%	-34% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	100%	90%	41%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 49 Active Standard IOP Programs