

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8,666	8,056	8%
	Admits	6,063	6,545	-7%
	Discharges	4,833	5,704	-15% ▼
	Service Hours	101,865	114,963	-11% ▼
	Bed Days	25,721	26,211	-2%
	S.Rehab/PHP/IOP	13,832	13,327	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 908 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		92%	80%	92%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Respect		91%	80%	91%
✓ Access		90%	80%	88%
✓ Overall		88%	80%	91%
● Outcome		71%	80%	83%
● Recovery		66%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	6,412	74.0%
	Community Support	680	7.8%
	Employment Services	420	4.8%
	Case Management	335	3.9%
	Crisis Services	331	3.8%
	IOP	287	3.3%
	Social Rehabilitation	281	3.2%
	ACT	174	2.0%
	Residential Services	76	0.9%
	Forensic SA	Forensics Community-based	933
Addiction			
	Outpatient	467	5.4%
	Residential Services	344	4.0%
Forensic MH	Forensics Community-based	473	5.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg		
18-25	1,797	21%	17%	Female	4,425	51%	▲ 40%		
26-34	1,816	21%	22%	Male	4,237	49%	▼ 60%		
35-44	1,628	19%	20%	Race	White/Caucasian	5,701	78%	▲ 64%	
45-54	1,993	23%	24%		Black/African American	793	11%	17%	
55-64	1,084	13%	13%		Other	423	6%	15%	
65+	303	4%	4%		Unknown	164	2%	2%	
Ethnicity	Non-Hispanic	7,368	85%		▲ 74%	Asian	68	1%	1%
	Hisp-Puerto Rican	599	7%		12%	Multiple Races	67	1%	1%
	Unknown	410	5%	7%	Am. Indian/Native Alaskan	52	1%	1%	
	Hispanic-Other	242	3%	7%	Hawaiian/Other Pacific Islander	12	0%	0%	
	Hispanic-Mexican	34	0%	0%					
Hispanic-Cuban	13	0%	0%						

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	75	-3%
Admits	32	22	45% ▲
Discharges	16	34	-53% ▼
Service Hours	4,383	4,590	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
On-Time Periodic		
6 Month Updates	2%	75%
Cooccurring		
MH Screen Complete	84%	78%
SA Screen Complete	81%	78%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	96%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	31%	65%	59%	-34% ▼
No Re-admit within 30 Days of Discharge		13	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		2	50%	90%	39%	-40% ▼

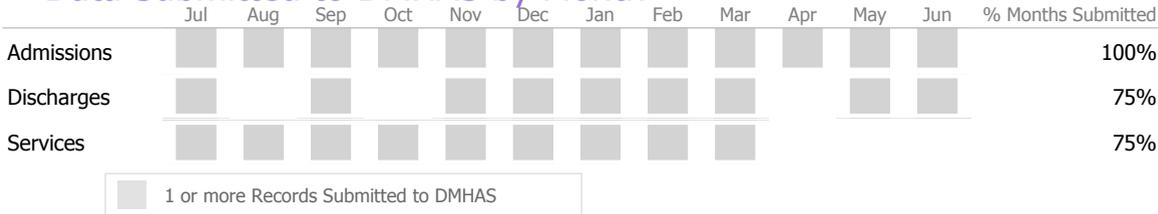
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		66	89%	60%	79%	29% ▲
Social Support		43	58%	60%	57%	-2%
Employed		2	3%	15%	8%	-12% ▼
Improved/Maintained Axis V GAF Score		19	30%	85%	34%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		57	98%	90%	98%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ▲ Goal Met ● Below Goal

* State Avg based on 11 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	287	250	15% ▲
Admits	308	270	14% ▲
Discharges	302	264	14% ▲
Service Hours	369	384	-4%
Social Rehab/PHP/IOP Days	3,726	3,636	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	82%
On-Time Periodic 6 Month Updates	N/A	0%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	76%
SA Screen Complete	96%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	82%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		222	74%	50%	79%	24% ▲
Follow-up within 30 Days of Discharge		156	70%	90%	56%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		237	71%	60%	50%	11% ▲
Improved/Maintained Axis V GAF Score		288	95%	75%	69%	20% ▲
Stable Living Situation		315	94%	95%	77%	-1%
Employed		50	15%	30%	13%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	94%	90%	36%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	906	722	25% ▲
Admits	455	407	12% ▲
Discharges	351	273	29% ▲
Service Hours	5,622	5,445	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	79%
On-Time Periodic 6 Month Updates	22%	43%
Cooccurring	Actual	State Avg
MH Screen Complete	89%	60%
SA Screen Complete	85%	60%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		86	25%	50%	54%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		319	34%	30%	17%	4%
Stable Living Situation		837	89%	95%	74%	-6%
Social Support		440	47%	60%	49%	-13% ▼
Improved/Maintained Axis V GAF Score		398	53%	75%	39%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		577	98%	90%	90%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		365	81%	75%	60%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,579	2,132	21% ▲
Admits	1,038	990	5%
Discharges	682	576	18% ▲
Service Hours	13,410	11,521	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	79%
On-Time Periodic 6 Month Updates	16%	43%
Cooccurring	Actual	State Avg
MH Screen Complete	92%	60%
SA Screen Complete	92%	60%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		111	17%	50%	54%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		783	30%	30%	17%	0%
Stable Living Situation		2,314	87%	95%	74%	-8%
Social Support		1,318	50%	60%	49%	-10%
Improved/Maintained Axis V GAF Score		764	35%	75%	39%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,822	93%	90%	90%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		763	74%	75%	60%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,053	2,880	6%
Admits	1,151	1,395	-17% ▼
Discharges	557	1,008	-45% ▼
Service Hours	16,207	14,802	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	79%
On-Time Periodic 6 Month Updates	8%	43%
Cooccurring	Actual	State Avg
MH Screen Complete	89%	60%
SA Screen Complete	88%	60%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		69	13%	50%	54%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		717	23%	30%	17%	-7%
Stable Living Situation		2,686	86%	95%	74%	-9%
Social Support		1,551	50%	60%	49%	-10%
Improved/Maintained Axis V GAF Score		1,008	39%	75%	39%	-36% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2,337	91%	90%	90%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		696	61%	75%	60%	-14% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	83%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Center Street Apartments

Community Health Resources Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	10	-100% ▼
Discharges	1	-	
Service Hours	243	114	113% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	80%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	90%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		59%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	100	5%
Admits	72	87	-17% ▼
Discharges	42	73	-42% ▼
Service Hours	366	603	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	94%
Valid TEDS Data	77%	94%
On-Time Periodic		
6 Month Updates	0%	12%
Cooccurring		
MH Screen Complete	71%	96%
SA Screen Complete	68%	96%
Diagnosis		
Valid Axis I Diagnosis	95%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	29%	50%	56%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		81	75%	75%	85%	0%
Employed		40	37%	50%	34%	-13% ▼
Stable Living Situation		87	81%	95%	82%	-14% ▼
Abstinence/Reduced Drug Use		39	36%	55%	56%	-19% ▼
Improved/Maintained Axis V GAF Score		41	53%	75%	52%	-22% ▼
Self Help		20	19%	60%	21%	-41% ▼

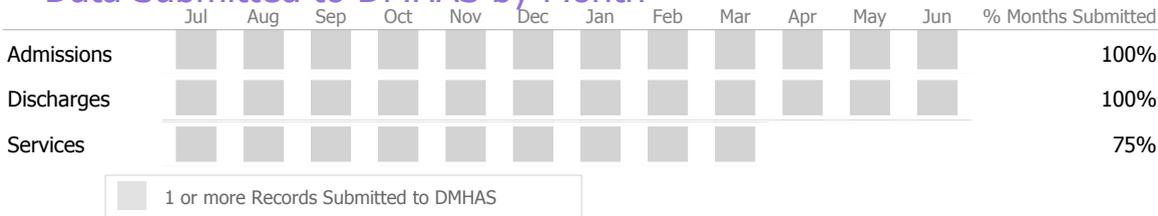
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	76%	90%	58%	-14% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		37	51%	75%	74%	-24% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	97	-3%
Admits	-	-	
Discharges	-	3	-100% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
Valid TEDS Data	N/A	94%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	0%	12%
Cooccurring		
	Actual	State Avg
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	96%
Diagnosis		
	Actual	State Avg
Valid Axis I Diagnosis	93%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	56%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	34%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	56%	-55% ▼
Self Help		0	0%	60%	21%	-60% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75% ▼
Not Arrested		0	0%	75%	85%	-75% ▼
Stable Living Situation		0	0%	95%	82%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	-90% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	26	8%
Admits	26	24	8%
Discharges	27	24	13% ▲
Bed Days	652	547	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	89%	99%
SA Screen Complete	93%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	100%	80%	80%	20% ▲
✓ No Re-admit within 30 Days of Discharge		27	100%	85%	93%	15% ▲
● Follow-up within 30 Days of Discharge		9	33%	90%	54%	-57% ▼

Recovery

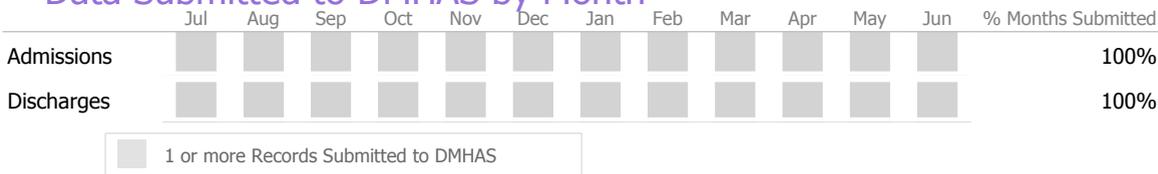
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		27	100%	75%	90%	25% ▲
● Abstinence/Reduced Drug Use		11	39%	70%	51%	-31% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	26 days	0.1	89%	90%	90%	-1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	182	-29% ▼
Admits	126	182	-31% ▼
Discharges	132	185	-29% ▼
Bed Days	2,451	4,080	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Valid TEDS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	94%	99%
SA Screen Complete	95%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		75	57%	80%	80%	-23% ▼
No Re-admit within 30 Days of Discharge		117	89%	85%	93%	4%
Follow-up within 30 Days of Discharge		45	60%	90%	54%	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		131	99%	75%	90%	24% ▲
Abstinence/Reduced Drug Use		25	19%	70%	51%	-51% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	21 days	0.1	48%	90%	90%	-42% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	21	33% ▲
Admits	25	17	47% ▲
Discharges	20	19	5%
Bed Days	2,330	1,508	55% ▲

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	40%	70%	63%	-30% ▼
No Re-admit within 30 Days of Discharge		18	90%	85%	90%	5%
Follow-up within 30 Days of Discharge		3	38%	90%	50%	-52% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates		7%
Cooccurring		
MH Screen Complete		98%
SA Screen Complete		98%
Diagnosis		
Valid Axis I Diagnosis		99%
Valid Axis V GAF Score		99%

Recovery

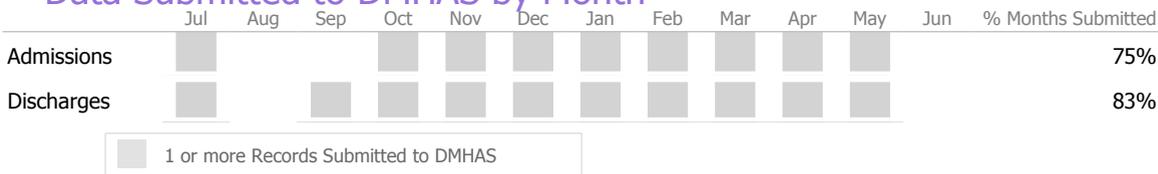
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		19	83%	95%	76%	-12% ▼
Abstinence/Reduced Drug Use		10	36%	70%	74%	-34% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	194 days	0.2	106%	90%	94%	16% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

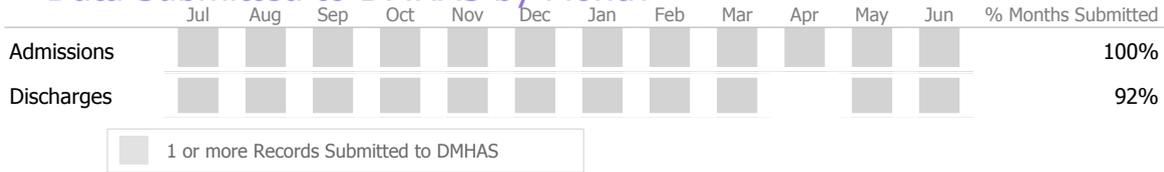
■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	81	-9%
Admits	69	80	-14% ▼
Discharges	70	77	-9%
Bed Days	3,265	3,166	3%

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	287	-87% ▼
Admits	33	344	-90% ▼
Discharges	38	344	-89% ▼
Bed Days	154	273	-44% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		33	87%	80%	78%	7%
● No Re-admit within 30 Days of Discharge		26	68%	85%	85%	-17% ▼
● Follow-up within 30 Days of Discharge		19	58%	90%	50%	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	87%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	76%
✓ SA Screen Complete	100%	72%

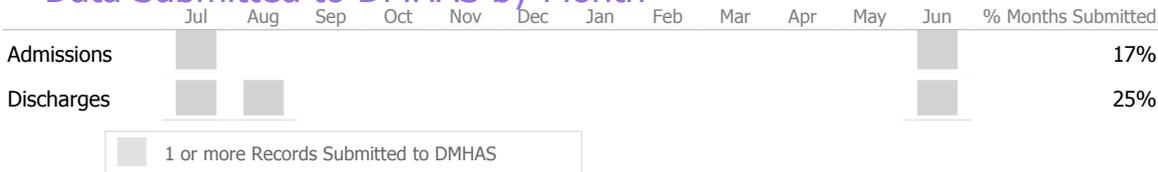
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	86%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	4 days	0.2	41%	90%	83%	-49% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

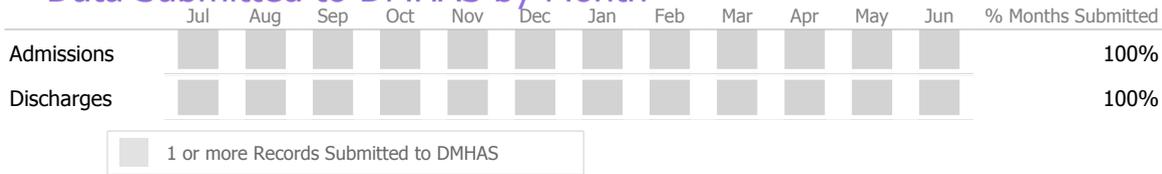
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	408	404	1%
Admits	266	248	7%
Discharges	306	262	17% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	529	588	-10%
Admits	347	352	-1%
Discharges	389	403	-3%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	10	30% ▲
Admits	11	10	10%
Discharges	10	9	11% ▲
Bed Days	1,091	646	69% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	64%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	80%	70%	63%	10% ▲
No Re-admit within 30 Days of Discharge		10	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		6	75%	90%	50%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		10	77%	70%	74%	7%
Improved/Maintained Axis V GAF Score		10	91%	95%	76%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	192 days	0.2	149%	90%	94%	59% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	73	-4%
Admits	62	65	-5%
Discharges	61	63	-3%
Bed Days	4,092	3,889	5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		33	54%	70%	63%	-16% ▼
No Re-admit within 30 Days of Discharge		49	80%	85%	90%	-5%
Follow-up within 30 Days of Discharge		25	76%	90%	50%	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates		7%
Cooccurring		
MH Screen Complete		98%
SA Screen Complete		98%
Diagnosis		
Valid Axis I Diagnosis		99%
Valid Axis V GAF Score		99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		54	89%	95%	76%	-6%
Abstinence/Reduced Drug Use		31	42%	70%	74%	-28% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	106 days	0.2	93%	90%	94%	3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	271	167	62% ▲
Admits	226	159	42% ▲
Discharges	151	118	28% ▲
Service Hours	1,595	622	156% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	94%
Valid TEDS Data	66%	94%
On-Time Periodic		
6 Month Updates	2%	12%
Cooccurring		
MH Screen Complete	73%	96%
SA Screen Complete	77%	96%
Diagnosis		
Valid Axis I Diagnosis	96%	97%
Valid Axis V GAF Score	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	23%	50%	56%	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		242	86%	75%	85%	11% ▲
Abstinence/Reduced Drug Use		137	49%	55%	56%	-6%
Stable Living Situation		233	83%	95%	82%	-12% ▼
Improved/Maintained Axis V GAF Score		155	76%	75%	52%	1%
Employed		81	29%	50%	34%	-21% ▼
Self Help		105	37%	60%	21%	-23% ▼

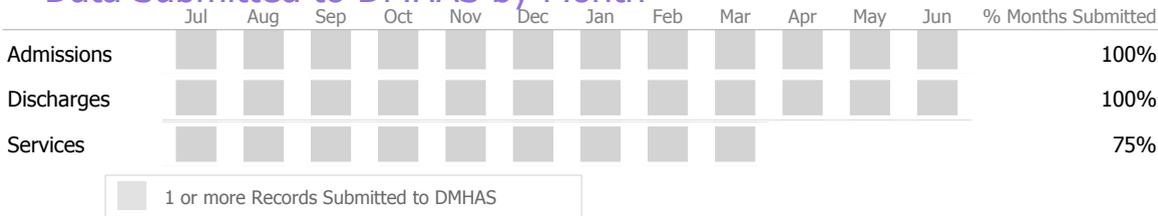
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		123	94%	90%	58%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		140	64%	75%	74%	-11% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

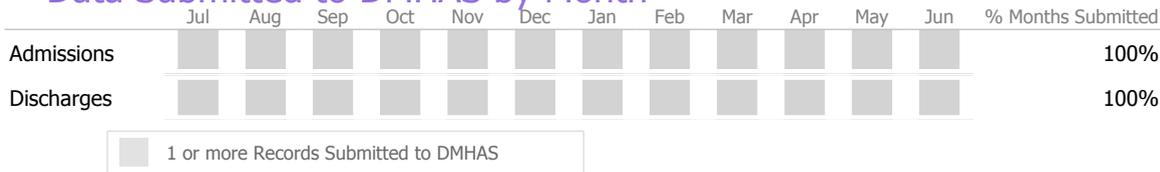
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	261	258	1%
Admits	299	297	1%
Discharges	301	297	1%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		225	76%	75%	76%	1%
✓ Community Location Evaluation		295	99%	80%	42%	19% ▲
● Follow-up Service within 48 hours		41	14%	90%	19%	-76% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	327	226	45% ▲
Admits	233	178	31% ▲
Discharges	99	125	-21% ▼
Service Hours	5,625	3,414	65% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic 6 Month Updates	5%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	80%	64%
SA Screen Complete	80%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		46	47%	65%	49%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		307	89%	80%	86%	9%
Employed		31	9%	20%	10%	-11% ▼
Social Support		160	47%	60%	61%	-13% ▼
Improved/Maintained Axis V GAF Score		93	32%	95%	49%	-63% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		241	98%	90%	97%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	355	176	102% ▲
Admits	335	102	228% ▲
Discharges	168	131	28% ▲
Service Hours	5,382	2,571	109% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	20%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	54%	64%
SA Screen Complete	54%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		66	40%	65%	49%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		340	88%	80%	86%	8%
Social Support		200	52%	60%	61%	-8%
Employed		42	11%	20%	10%	-9%
Improved/Maintained Axis V GAF Score		153	51%	95%	49%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		215	98%	90%	97%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	81	-67% ▼
Admits	4	42	-90% ▼
Discharges	27	58	-53% ▼
Service Hours	386	2,094	-82% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	66%

Cooccurring	Actual	State Avg
MH Screen Complete	80%	64%
SA Screen Complete	80%	67%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		26	96%	65%	49%	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		25	93%	80%	86%	13% ▲
Improved/Maintained Axis V GAF Score		25	93%	95%	49%	-2%
Employed		1	4%	20%	10%	-16% ▼
Social Support		9	33%	60%	61%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	97%	-90% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	228	194	18% ▲
Admits	189	163	16% ▲
Discharges	152	152	0%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		14	29%	0%	21%	29% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

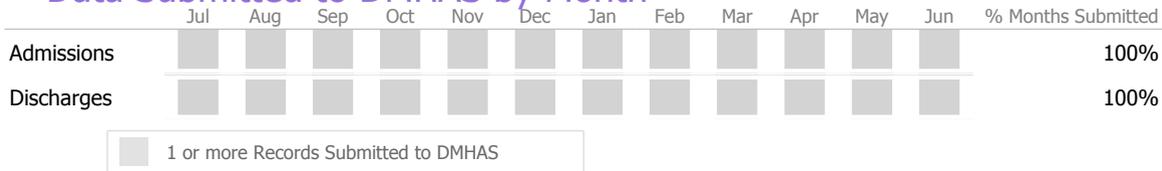
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	251	294	-15% ▼
Admits	138	234	-41% ▼
Discharges	145	182	-20% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		10	8%	0%	21%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	192	189	2%
Admits	109	113	-4%
Discharges	106	105	1%
Service Hours	1,646	1,813	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		86	43%	35%	31%	8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		82	87%	90%	96%	-3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	51%	73%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	28	-25% ▼
Admits	1	4	-75% ▼
Discharges	1	8	-88% ▼
Service Hours	482	478	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	86%	85%	90%	1%

Service Utilization

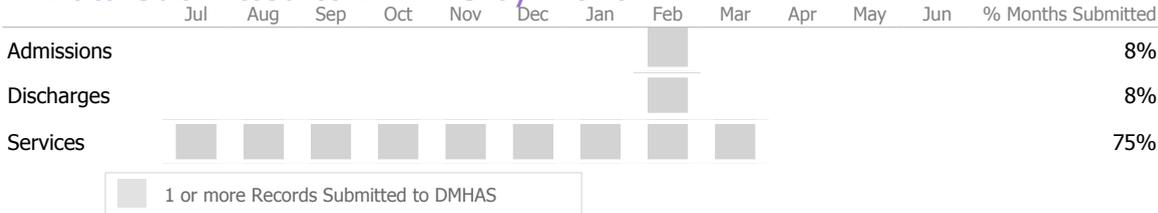
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	95%	90%	96%	5%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		72%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	15	-20% ▼
Admits	4	6	-33% ▼
Discharges	4	7	-43% ▼
Bed Days	2,920	2,985	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
⊘ Treatment Completed Successfully		3	75%	80%	61%	-5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	88%	15% ▲
⊘ Follow-up within 30 Days of Discharge		1	33%	90%	87%	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
6 Month Updates		77%
Cooccurring	Actual	State Avg
MH Screen Complete		88%
SA Screen Complete		85%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		97%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	78%	23% ▲
✓ Stable Living Situation		12	100%	90%	95%	10%
⊘ Improved/Maintained Axis V GAF Score		5	50%	95%	55%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	643 days	0.7	100%	90%	93%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ⊘ Below Goal

* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	27	-22% ▼
Admits	13	19	-32% ▼
Discharges	16	20	-20% ▼
Service Hours	131	441	-70% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	95%
On-Time Periodic 6 Month Updates	0%	38%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	50%	50%	43%	0%

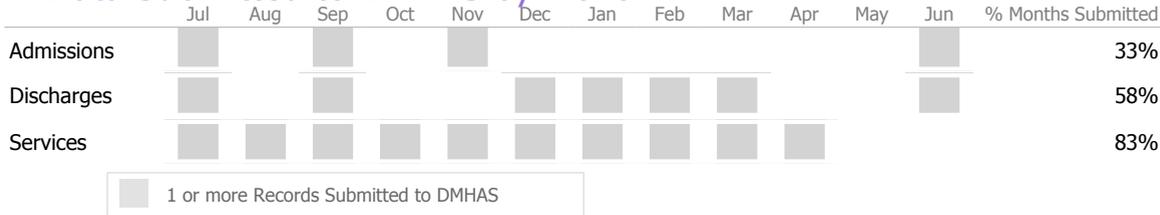
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		20	95%	80%	60%	15% ▲
● Employed		0	0%	20%	7%	-20% ▼
● Social Support		0	0%	60%	38%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	80%	90%	68%	-10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 37 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	2	2	0%
Discharges	1	1	0%
Service Hours	113	100	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		6	100%	85%	90%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	80%	90%	96%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		72%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	2	0%
Discharges	1	1	0%
Service Hours	394	311	27% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	90%	6%

Service Utilization

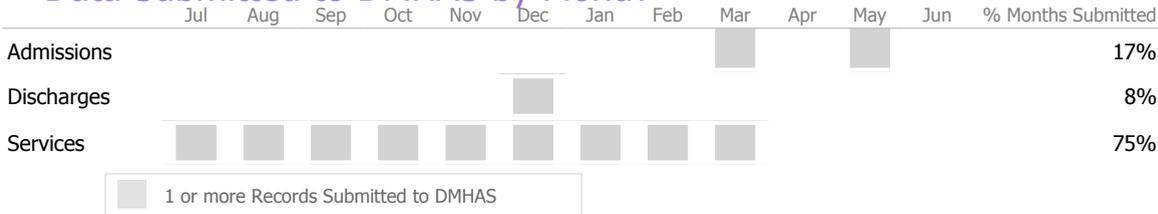
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		72%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	206	-45% ▼
Admits	12	138	-91% ▼
Discharges	113	115	-2%
Service Hours	376	1,680	-78% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
On-Time Periodic 6 Month Updates	N/A	0%
Cooccurring MH Screen Complete	29%	36%
SA Screen Complete	25%	67%
Diagnosis Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		102	90%	50%	74%	40% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		77	68%	60%	58%	8%
Stable Living Situation		102	90%	85%	84%	5%
Improved/Maintained Axis V GAF Score		113	100%	95%	77%	5%
Employed		9	8%	25%	10%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	100%	-90% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 24 Active Recovery Pathways Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	153	194	-21% ▼
Admits	28	116	-76% ▼
Discharges	153	77	99% ▲
Service Hours	539	1,534	-65% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		146	95%	50%	74%	45% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		144	94%	85%	84%	9%
✓ Improved/Maintained Axis V GAF Score		150	98%	95%	77%	3%
● Social Support		78	51%	60%	58%	-9%
● Employed		18	12%	25%	10%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	100%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	86%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg	
✓ MH Screen Complete		100%	36%
✓ SA Screen Complete		100%	67%

Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		98%	98%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 24 Active Recovery Pathways Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	29	0%
Admits	9	11	-18% ▼
Discharges	8	9	-11% ▼
Service Hours	2,295	3,139	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic 6 Month Updates	8%	80%
Cooccurring	Actual	State Avg
MH Screen Complete	60%	86%
SA Screen Complete	60%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	97%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	75%	50%	57%	25% ▲

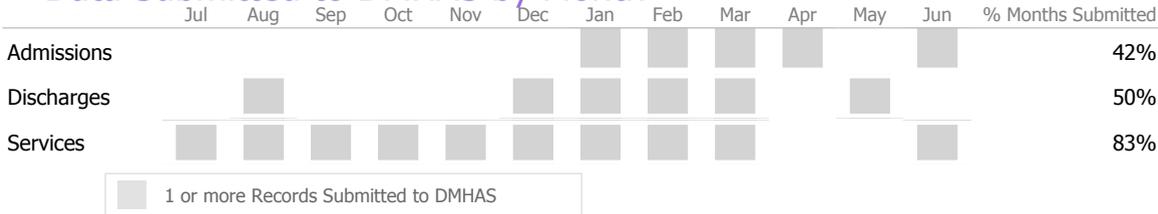
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		29	100%	85%	93%	15% ▲
Employed		3	10%	25%	10%	-15% ▼
Social Support		13	45%	60%	79%	-15% ▼
Improved/Maintained Axis V GAF Score		7	35%	95%	53%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		21	100%	90%	96%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	89	7%
Admits	138	138	0%
Discharges	136	135	1%
Bed Days	1,423	1,295	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		136	100%	85%	100%	15% ▲
● Follow-up within 30 Days of Discharge		98	89%	90%	53%	-1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	16 days	0.1	78%	90%	96%	-12% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	113	4%
Admits	34	32	6%
Discharges	20	29	-31% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	5,697	5,189	10%

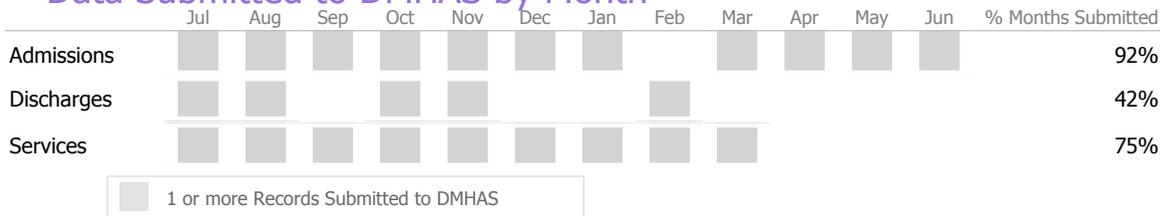
Service Utilization



Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	96	97%	90%	82%	7%

Data Submitted to DMHAS by Month



* State Avg based on 38 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	2	-	
Discharges	-	-	
Bed Days	1,617	1,464	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	50%	74%
Cooccurring	Actual	State Avg
MH Screen Complete	50%	78%
SA Screen Complete	50%	77%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	59%	N/A

Recovery

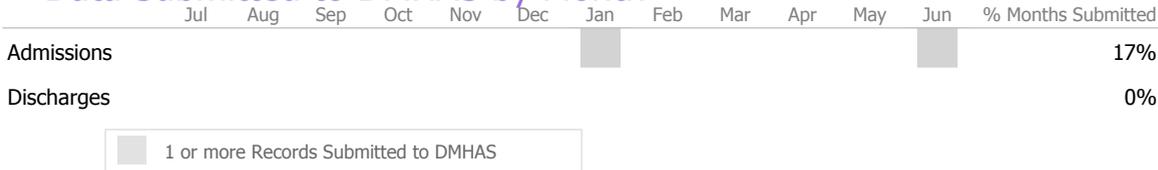
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	67%	60%	77%	7%
✓ Stable Living Situation		6	100%	95%	92%	5%
● Employed		0	0%	25%	7%	-25% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	55%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	1,045 days	0.7	111%	90%	96%	21% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supervised Apartments Programs

Supported Employment - Enfield 620222

Community Health Resources Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	228	192	19% ▲
Admits	169	142	19% ▲
Discharges	147	131	12% ▲
Service Hours	1,701	1,811	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		86	35%	35%	31%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		88	91%	90%	96%	1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
6 Month Updates		73%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	21	10%
Admits	8	10	-20% ▼
Discharges	11	6	83% ▲
Bed Days	4,406	4,439	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	74%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	78%
SA Screen Complete	100%	77%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	82%	60%	59%	22% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		5	22%	25%	7%	-3%
Stable Living Situation		18	78%	95%	92%	-17% ▼
Social Support		9	39%	60%	77%	-21% ▼
Improved/Maintained Axis V GAF Score		11	58%	95%	55%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	560 days	0.6	86%	90%	96%	-4%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 68 Active Supervised Apartments Programs

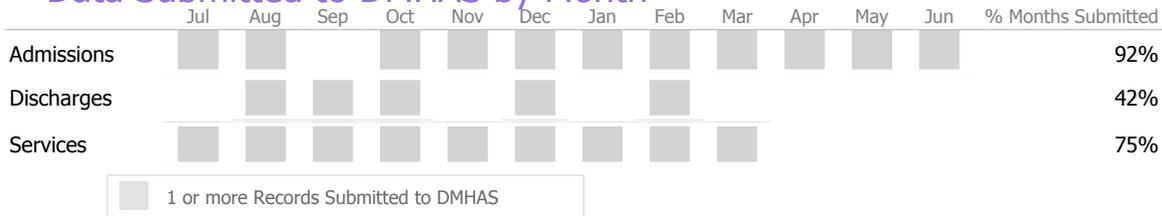
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	165	163	1%
Admits	32	64	-50% ▼
Discharges	16	29	-45% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	4,409	4,502	-2%

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 38 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	75	-5%
Admits	37	31	19% ▲
Discharges	39	41	-5%
Service Hours	4,295	4,251	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
On-Time Periodic		
6 Month Updates	33%	75%
Cooccurring		
MH Screen Complete	70%	78%
SA Screen Complete	70%	78%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	38%	65%	59%	-27% ▼
No Re-admit within 30 Days of Discharge		39	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		6	40%	90%	39%	-50% ▼

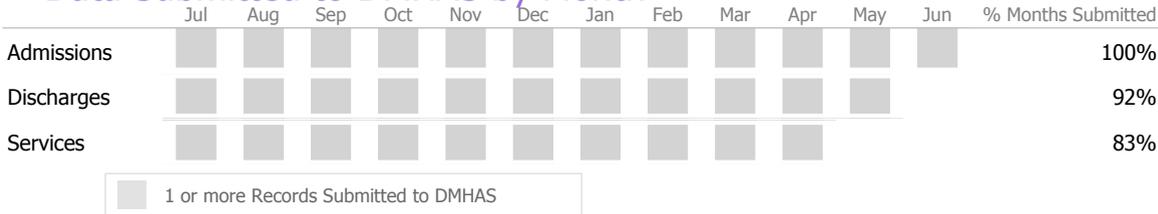
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		65	89%	60%	79%	29% ▲
Employed		13	18%	15%	8%	3%
Social Support		38	52%	60%	57%	-8%
Improved/Maintained Axis V GAF Score		37	65%	85%	34%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		33	97%	90%	98%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ▲ Goal Met ● Below Goal

* State Avg based on 11 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	2	4	-50% ▼
Discharges	3	-	
Bed Days	1,320	709	86% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	50%	74%
Cooccurring	Actual	State Avg
MH Screen Complete	33%	78%
SA Screen Complete	33%	77%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	60%	59%	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	100%	95%	92%	5%
Social Support		3	50%	60%	77%	-10%
Employed		0	0%	25%	7%	-25% ▼
Improved/Maintained Axis V GAF Score		3	60%	95%	55%	-35% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	470 days	0.5	121%	90%	96%	31% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 68 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	26	27% ▲
Admits	16	16	0%
Discharges	11	9	22% ▲
Service Hours	2,696	2,737	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	88%
On-Time Periodic		
6 Month Updates	21%	75%
Cooccurring		
MH Screen Complete	82%	78%
SA Screen Complete	82%	78%
Diagnosis		
Valid Axis I Diagnosis	91%	99%
Valid Axis V GAF Score	91%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	9%	65%	59%	-56% ▼
No Re-admit within 30 Days of Discharge		11	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	39%	10%

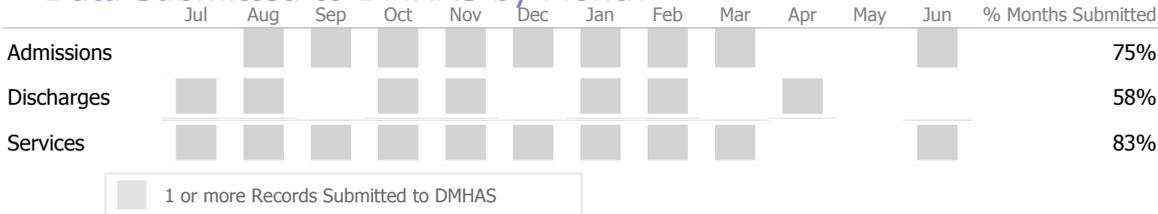
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		28	85%	60%	79%	25% ▲
Employed		3	9%	15%	8%	-6%
Social Support		13	39%	60%	57%	-21% ▼
Improved/Maintained Axis V GAF Score		12	48%	85%	34%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		22	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Assertive Community Treatment Programs