

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	613	440	39%	▲
	Admits	241	193	25%	▲
	Discharges	12	67	-82%	▼
	Service Hours	2,238	7,017	-68%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	599	97.7%
	Case Management	15	2.4%

Client Demographics

Age	#	%	State Avg
18-25	43	7%	17%
26-34	92	15%	22%
35-44	121	20%	20%
45-54	269	44%	24%
55-64	79	13%	13%
65+	9	1%	4%

Ethnicity	#	%	State Avg
Non-Hispanic	374	61%	74%
Hisp-Puerto Rican	160	26%	12%
Hispanic-Other	53	9%	7%
Unknown	25	4%	7%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			0%

Gender	#	%	State Avg
Male	367	60%	60%
Female	246	40%	40%

Race	#	%	State Avg
Black/African American	330	54%	17%
Other	195	32%	15%
White/Caucasian	56	9%	64%
Unknown	20	3%	2%
Multiple Races	5	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Asian	3	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	599	440	36% ▲
Admits	226	193	17% ▲
Discharges	12	67	-82% ▼
Service Hours	2,188	7,017	-69% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Valid TEDS Data	96%	94%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	12%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	33%	50%	56%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		387	64%	75%	85%	-11% ▼
Abstinence/Reduced Drug Use		124	21%	55%	56%	-34% ▼
Stable Living Situation		363	60%	95%	82%	-35% ▼
Employed		59	10%	50%	34%	-40% ▼
Self Help		67	11%	60%	21%	-49% ▼
Improved/Maintained Axis V GAF Score		3	1%	75%	52%	-74% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		380	64%	90%	58%	-26% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		125	56%	75%	74%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Senior Services

Community Health Services Inc.

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15		
Admits	15	-	
Discharges	-	-	
Service Hours	50	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
On-Time Periodic 6 Month Updates	0%	34%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

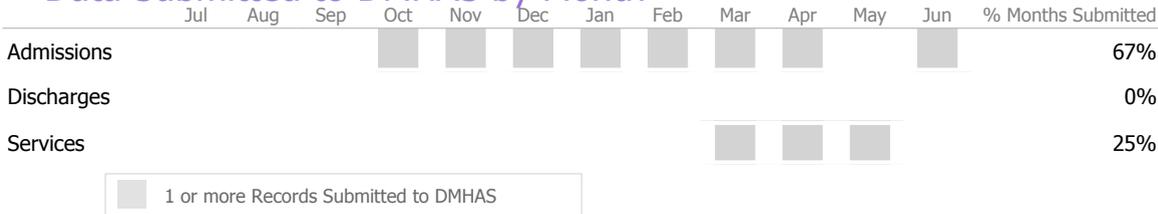
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		13	87%	80%	70%	7%
Employed		1	7%	20%	15%	-13%
Self Help		0	0%	60%	34%	-60%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	87%	90%	81%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs