

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	56	44	27%	▲
	Admits	46	33	39%	▲
	Discharges	47	34	38%	▲
	Bed Days	3,792	3,992	-5%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	56	100.0%

Consumer Satisfaction Survey (Based on 24 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		96%	80%	83%
✓ Respect		96%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Recovery		87%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	4%	17%
26-34	12	21%	22%
35-44	18	32%	20%
45-54	21	38%	24%
55-64	3	5%	13%
65+			4%

Gender	#	%	State Avg
Male	56	100%	60%
Female			40%

Ethnicity	#	%	State Avg
Non-Hispanic	45	80%	74%
Hisp-Puerto Rican	8	14%	12%
Hispanic-Other	3	5%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			7%

Race	#	%	State Avg
White/Caucasian	30	54%	64%
Black/African American	18	32%	17%
Other	8	14%	15%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			2%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	7%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	47%	70%	63%	-23% ▼
No Re-admit within 30 Days of Discharge		37	79%	85%	90%	-6%
Follow-up within 30 Days of Discharge		5	23%	90%	50%	-67% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		50	89%	70%	74%	19% ▲
Improved/Maintained Axis V GAF Score		47	98%	95%	76%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	153 days	0.2	87%	90%	94%	-3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs