

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	436	430	1%
	Admits	72	248	-71% ▼
	Discharges	35	67	-48% ▼
	Service Hours	561	1,104	-49% ▼
	Bed Days	11	4	175% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	433	99.3%
	Inpatient Services	3	0.7%

Consumer Satisfaction Survey

(Based on 7 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Overall		86%	80%	91%
✓ Outcome		86%	80%	83%
✓ Recovery		86%	80%	79%
● Access		43%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	46	12%	17%	Female	269	62%	40%
26-34	72	20%	22%	Male	167	38%	60%
35-44	64	17%	20%				
45-54	89	24%	24%				
55-64	47	13%	13%				
65+	51	14%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	418	96%	74%	White/Caucasian	426	98%	64%
Unknown	16	4%	7%	Black/African American	6	1%	17%
Hispanic-Other	2	0%	7%	Other	2	0%	15%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	0%	1%
Hispanic-Mexican			0%	Unknown	1	0%	2%
Hisp-Puerto Rican			12%	Asian			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% ▼
Admits	3	5	-40% ▼
Discharges	3	5	-40% ▼
Bed Days	11	4	175% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	95%	69%	5%
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	86%	15% ▲
● Follow-up within 30 Days of Discharge		1	33%	90%	42%	-57% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	4 days	0.7	6%	90%	111%	-84% ▼



Data Submitted to DMHAS by Month



* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	433	426	2%
Admits	69	243	-72% ▼
Discharges	32	62	-48% ▼
Service Hours	561	1,104	-49% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	26%	79%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	43%
Cooccurring	Actual	State Avg
MH Screen Complete	36%	60%
SA Screen Complete	25%	60%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		31	97%	50%	54%	47% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		8	2%	30%	17%	-28% ▼
● Social Support		11	3%	60%	49%	-57% ▼
● Improved/Maintained Axis V GAF Score		62	14%	75%	39%	-61% ▼
● Stable Living Situation		41	9%	95%	74%	-86% ▼

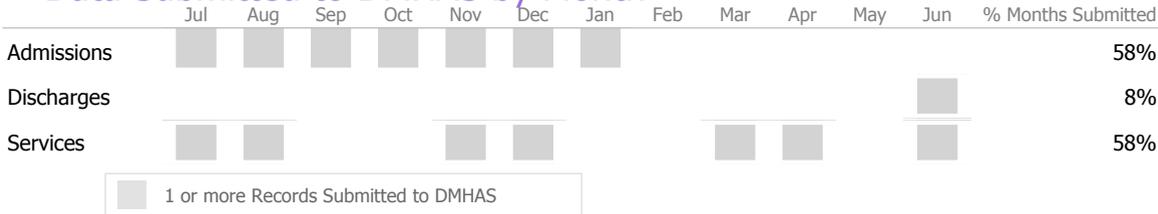
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		103	26%	90%	90%	-64% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		14	20%	75%	60%	-55% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs