

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	188	172	9%
	Admits	169	154	10%
	Discharges	166	155	7%
	Bed Days	7,786	6,745	15% ▲

Consumer Satisfaction Survey (Based on 1 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	188	100.0%

Client Demographics

Age	#	%	State Avg
18-25	21	11%	17%
26-34	59	32%	22%
35-44	43	23%	20%
45-54	54	29%	24%
55-64	8	4%	13%
65+			4%

Gender	#	%	State Avg
Female	99	53%	▲ 40%
Male	89	47%	▼ 60%

Ethnicity	#	%	State Avg
Non-Hispanic	166	88%	▲ 74%
Hisp-Puerto Rican	20	11%	12%
Hispanic-Other	1	1%	7%
Unknown	1	1%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	115	61%	64%
Black/African American	71	38%	▲ 17%
Am. Indian/Native Alaskan	2	1%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 15%
Unknown			2%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 3 Active ATR Programs

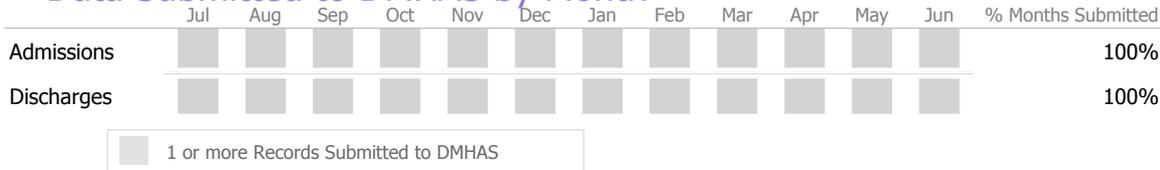
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	94	9%
Admits	93	83	12% ▲
Discharges	90	87	3%
Bed Days	4,230	3,671	15% ▲

Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 38 Active Supported Recovery Houses Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	78	10%
Admits	76	71	7%
Discharges	76	68	12% ▲
Bed Days	3,556	3,074	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Supported Recovery Houses Programs