

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	158	149	6%
	Admits	58	69	-16% ▼
	Discharges	45	50	-10%
	Service Hours	939	1,340	-30% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	158	100.0%

Consumer Satisfaction Survey (Based on 18 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Overall		94%	80%	91%
✓ Outcome		94%	80%	83%
✓ General Satisfaction		89%	80%	92%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	20	13%	17%	Male	98	62%	60%
26-34	30	20%	22%	Female	60	38%	40%
35-44	34	22%	20%				
45-54	43	28%	24%				
55-64	19	12%	13%				
65+	7	5%	4%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	107	68%	74%	White/Caucasian	133	84%	▲ 64%
Unknown	32	20%	▲ 7%	Other	10	6%	15%
Hispanic-Other	12	8%	7%	Black/African American	9	6%	▼ 17%
Hisp-Puerto Rican	7	4%	12%	Unknown	5	3%	2%
Hispanic-Cuban			0%	Asian	1	1%	1%
Hispanic-Mexican			0%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
Valid TEDS Data	99%	94%
On-Time Periodic		
6 Month Updates	36%	12%
Cooccurring		
MH Screen Complete	91%	96%
SA Screen Complete	91%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	90%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	41%	50%	56%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		128	80%	75%	85%	5%
Abstinence/Reduced Drug Use		71	44%	55%	56%	-11% ▼
Employed		45	28%	50%	34%	-22% ▼
Stable Living Situation		106	66%	95%	82%	-29% ▼
Improved/Maintained Axis V GAF Score		42	29%	75%	52%	-46% ▼
Self Help		6	4%	60%	21%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		66	57%	90%	58%	-33% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	29%	75%	74%	-46% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs