

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	31	31	0%
	Admits	4	6	-33% ▼
	Discharges	31	5	520%
	Service Hours	187	593	-68% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	31	100.0%

Consumer Satisfaction Survey (Based on 23 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		96%	80%	92%
✓ Outcome		96%	80%	83%
✓ Respect		95%	80%	91%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	6%	17% ▼
26-34	5	16%	22%
35-44	4	13%	20%
45-54	12	39%	24% ▲
55-64	6	19%	13%
65+	2	6%	4%

Gender	#	%	State Avg
Male	21	68%	60%
Female	10	32%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	29	94%	74% ▲
Hispanic-Other	2	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hisp-Puerto Rican			12% ▼
Unknown			7%

Race	#	%	State Avg
White/Caucasian	26	84%	64% ▲
Asian	2	6%	1%
Black/African American	2	6%	17% ▼
Am. Indian/Native Alaskan	1	3%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			15% ▼
Unknown			2%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

