

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	51	56	-9%
	Admits	23	30	-23% ▼
	Discharges	19	34	-44% ▼
	Service Hours	663	838	-21% ▼
	Bed Days	5,407	5,108	6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	32	62.7%
	Case Management	19	37.3%

Consumer Satisfaction Survey (Based on 29 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Access		90%	80%	88%
✓ Respect		89%	80%	91%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			▼ 17%	Male	32	63%	60%
26-34	2	4%	▼ 22%	Female	19	37%	40%
35-44	11	22%	20%				
45-54	24	47%	▲ 24%				
55-64	14	27%	▲ 13%				
65+			4%				

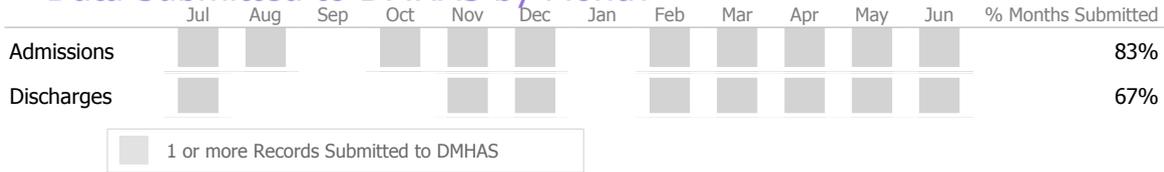
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	36	71%	74%	Black/African American	35	69%	▲ 17%
Hisp-Puerto Rican	10	20%	12%	White/Caucasian	14	27%	▼ 64%
Unknown	5	10%	7%	Other	2	4%	▼ 15%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			0%	Asian			1%
Hispanic-Other			7%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			2%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	37	-14% ▼
Admits	20	26	-23% ▼
Discharges	18	26	-31% ▼
Bed Days	5,407	5,108	6%

Data Submitted to DMHAS by Month



* State Avg based on 4 Active Other Programs

Liberty Supportive Housing Programs

Liberty Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	3	3	0%
Discharges	1	3	-67% ▼
Service Hours	663	804	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	95%	85%	90%	10%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		72%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Scattered Site Programs