

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	18	13	38%	▲
	Admits	16	5	220%	▲
	Discharges	12	10	20%	▲
	Service Hours	136	138	-2%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	18	100.0%

Consumer Satisfaction Survey (Based on 12 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	6%	17%
26-34	3	17%	22%
35-44	5	28%	20%
45-54	5	28%	24%
55-64	4	22%	13%
65+			4%

Gender	#	%	State Avg
Female	14	78%	40%
Male	4	22%	60%

Ethnicity	#	%	State Avg
Non-Hispanic	15	83%	74%
Hisp-Puerto Rican	2	11%	12%
Unknown	1	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hispanic-Other			7%

Race	#	%	State Avg
White/Caucasian	13	72%	64%
Black/African American	5	28%	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			15%
Unknown			2%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	18	13	38% ▲
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	12%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	25%	50%	56%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		17	89%	55%	56%	34% ▲
Self Help		17	89%	60%	21%	29% ▲
Employed		14	74%	50%	34%	24% ▲
Not Arrested		18	95%	75%	85%	20% ▲
Improved/Maintained Axis V GAF Score		11	92%	75%	52%	17% ▲
Stable Living Situation		7	37%	95%	82%	-58% ▼

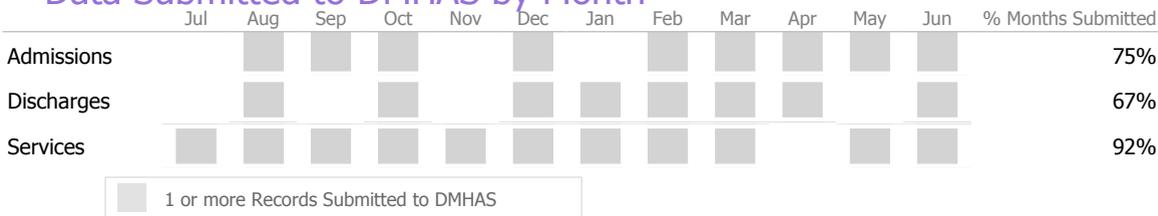
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		14	88%	75%	74%	13% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs