

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	93	41	127%	▲
	Admits	64	41	56%	▲
	Discharges	35	12	192%	▲
	Service Hours	356	150	138%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	93	100.0%

Client Demographics

Age	#	%	State Avg
18-25	3	3%	17%
26-34	3	3%	22%
35-44	5	5%	20%
45-54	23	25%	24%
55-64	32	34%	13%
65+	27	29%	4%

Ethnicity	#	%	State Avg
Non-Hispanic	82	88%	74%
Hispanic-Other	7	8%	7%
Hisp-Puerto Rican	3	3%	12%
Unknown	1	1%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Gender	#	%	State Avg
Female	47	51%	40%
Male	46	49%	60%

Race	#	%	State Avg
White/Caucasian	64	69%	64%
Black/African American	21	23%	17%
Other	6	6%	15%
Unknown	2	2%	2%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Nursing Home Facility Program - 293

Southwestern CT Agency on Aging

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
On-Time Periodic 6 Month Updates	19%	38%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		25	74%	50%	43%	24% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		88	95%	80%	60%	15% ▲
● Social Support		53	57%	60%	38%	-3%
● Employed		0	0%	20%	7%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		57	98%	90%	68%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■		■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Standard Case Management Programs