

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,955	3,890	2%
	Admits	3,131	3,442	-9%
	Discharges	3,352	3,381	-1%
	Service Hours	60,941	61,198	0%
	Bed Days	5,178	4,617	12% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 460 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		92%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ Access		88%	80%	88%
✓ Overall		87%	80%	91%
● Outcome		69%	80%	83%
● Recovery		64%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Unique Clients by Level of Care

Program Type Level of Care Type # %

Mental Health

Outpatient		2,991	75.6%
Crisis Services		1,150	29.1%
Community Support		546	13.8%
Case Management		334	8.4%
Social Rehabilitation		214	5.4%
Employment Services		194	4.9%
Residential Services		122	3.1%
ACT		45	1.1%

Addiction

Outpatient		354	9.0%
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Client Demographics

Age # % State Avg

18-25		648	16%	17%
26-34		835	21%	22%
35-44		784	20%	20%
45-54		944	24%	24%
55-64		533	14%	13%
65+		194	5%	4%

Gender # % State Avg

Female		2,331	59%	▲ 40%
Male		1,624	41%	▼ 60%

Race # % State Avg

White/Caucasian		3,146	80%	▲ 64%
Other		606	15%	15%
Black/African American		149	4%	▼ 17%
Asian		19	0%	1%
Am. Indian/Native Alaskan		17	0%	1%
Unknown		8	0%	2%
Hawaiian/Other Pacific Islander		6	0%	0%
Multiple Races		4	0%	1%

Ethnicity # % State Avg

Non-Hispanic		3,339	84%	74%
Hispanic-Other		379	10%	7%
Hisp-Puerto Rican		213	5%	12%
Hispanic-Mexican		13	0%	0%
Unknown		10	0%	7%
Hispanic-Cuban		1	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	176	231	-24% ▼
Admits	107	178	-40% ▼
Discharges	132	163	-19% ▼
Service Hours	1,480	1,485	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	59%	12%
Cooccurring		
MH Screen Complete	81%	96%
SA Screen Complete	81%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		79	60%	50%	56%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		186	97%	75%	85%	22% ▲
Abstinence/Reduced Drug Use		113	59%	55%	56%	4%
Stable Living Situation		176	92%	95%	82%	-3%
Improved/Maintained Axis V GAF Score		103	63%	75%	52%	-12% ▼
Employed		49	26%	50%	34%	-24% ▼
Self Help		37	19%	60%	21%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		56	95%	90%	58%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		68	67%	75%	74%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	208	-12% ▼
Admits	123	129	-5%
Discharges	107	147	-27% ▼
Service Hours	2,115	1,862	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
Valid TEDS Data	98%	94%
On-Time Periodic		
6 Month Updates	62%	12%
Cooccurring		
MH Screen Complete	86%	96%
SA Screen Complete	87%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		59	55%	50%	56%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		192	97%	75%	85%	22% ▲
Abstinence/Reduced Drug Use		108	55%	55%	56%	0%
Stable Living Situation		176	89%	95%	82%	-6%
Employed		46	23%	50%	34%	-27% ▼
Self Help		66	34%	60%	21%	-26% ▼
Improved/Maintained Axis V GAF Score		89	60%	75%	52%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		89	99%	90%	58%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		85	71%	75%	74%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,121	1,101	2%
Admits	1,248	1,193	5%
Discharges	1,255	1,263	-1%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request		512	41%	75%	76%	-34% ▼
Community Location Evaluation		14	1%	80%	42%	-79% ▼
Follow-up Service within 48 hours		96	8%	90%	19%	-82% ▼

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,991	2,980	0%
Admits	1,109	1,201	-8%
Discharges	1,116	1,132	-1%
Service Hours	22,822	20,773	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	79%
On-Time Periodic 6 Month Updates	73%	43%
Cooccurring MH Screen Complete	82%	60%
SA Screen Complete	82%	60%
Diagnosis Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		520	47%	50%	54%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		734	24%	30%	17%	-6%
Stable Living Situation		2,752	89%	95%	74%	-6%
Social Support		1,331	43%	60%	49%	-17%
Improved/Maintained Axis V GAF Score		1,117	42%	75%	39%	-33%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,934	97%	90%	90%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		751	69%	75%	60%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	29	-7%
Admits	4	3	33% ▲
Discharges	5	5	0%
Service Hours	1,489	1,533	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		27	96%	85%	80%	11% ▲

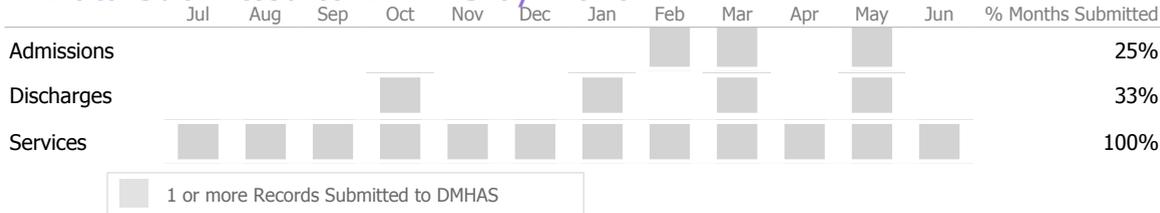
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	90%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	89%	59%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	546	467	17% ▲
Admits	201	195	3%
Discharges	175	140	25% ▲
Service Hours	9,462	6,406	48% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	92%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	52%	64%
SA Screen Complete	51%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	99%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		87	51%	65%	49%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		504	92%	80%	86%	12% ▲
Social Support		366	67%	60%	61%	7%
Employed		58	11%	20%	10%	-9%
Improved/Maintained Axis V GAF Score		158	33%	95%	49%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		373	99%	90%	97%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

Gatekeeper Program

United Services Inc.

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

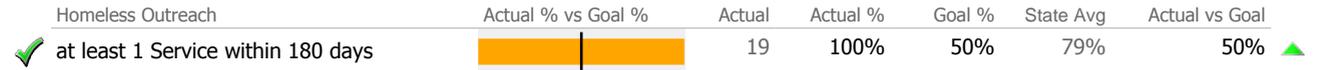
Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

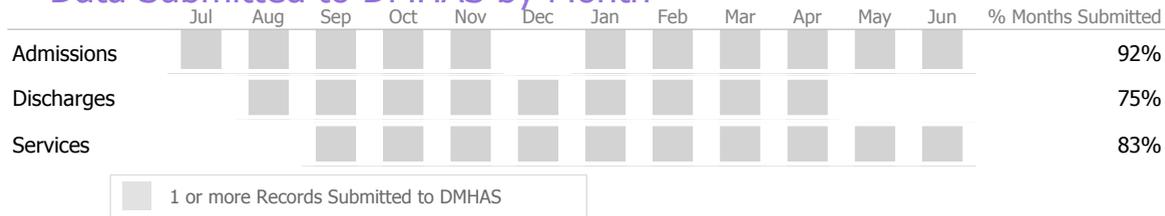
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	5	320% ▲
Admits	23	5	360% ▲
Discharges	16	3	433% ▲
Service Hours	146	8	1786% ▲

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	26	-19% ▼
Admits	8	14	-43% ▼
Discharges	10	15	-33% ▼
Bed Days	5,178	4,617	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	98%
On-Time Periodic		
6 Month Updates	14%	77%
Cooccurring		
MH Screen Complete	12%	88%
SA Screen Complete	12%	85%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	100%	80%	61%	20% ▲
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	88%	15% ▲
○ Follow-up within 30 Days of Discharge		7	70%	90%	87%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Stable Living Situation		17	81%	90%	95%	-9%
○ Improved/Maintained Axis V GAF Score		10	59%	95%	55%	-36% ▼
○ Social Support		0	0%	60%	78%	-60% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	1,530 days	0.7	101%	90%	93%	11% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 26 Active Group Home Programs

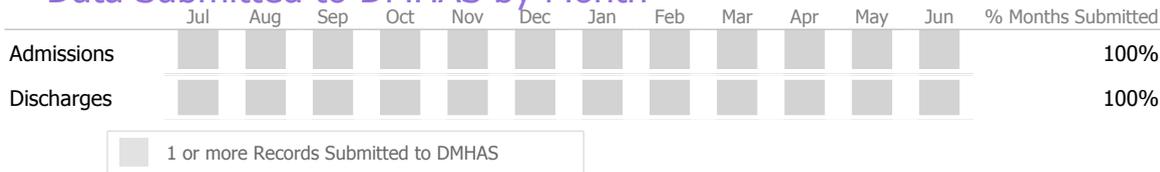
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	57	49% ▲
Admits	93	54	72% ▲
Discharges	92	59	56% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		56	78%	75%	76%	3%
✓ Community Location Evaluation		70	97%	80%	42%	17% ▲
● Follow-up Service within 48 hours		3	4%	90%	19%	-86% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	-	
Discharges	1	-	
Service Hours	276	294	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	82%	85%	90%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
6 Month Updates		72%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 65 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	91	-9%
Admits	26	31	-16% ▼
Discharges	37	35	6%
Service Hours	3,059	3,513	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	78%	80%
Cooccurring	Actual	State Avg
MH Screen Complete	31%	86%
SA Screen Complete	31%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	97%
Valid Axis V GAF Score	99%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		19	53%	50%	57%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		74	89%	85%	93%	4%
✓ Social Support		53	64%	60%	79%	4%
● Employed		5	6%	25%	10%	-19% ▼
● Improved/Maintained Axis V GAF Score		28	36%	95%	53%	-59% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	98%	90%	96%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	410	-39% ▼
Admits	13	197	-93% ▼
Discharges	242	185	31% ▲
Service Hours	486	4,360	-89% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	8%	36%
SA Screen Complete	8%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	97%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		101	42%	50%	74%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		238	95%	85%	84%	10%
Social Support		139	55%	60%	58%	-5%
Improved/Maintained Axis V GAF Score		217	86%	95%	77%	-9%
Employed		27	11%	25%	10%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	100%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

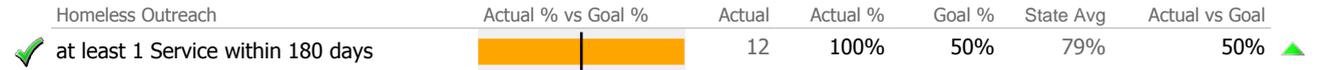
█ Actual | Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 24 Active Recovery Pathways Programs

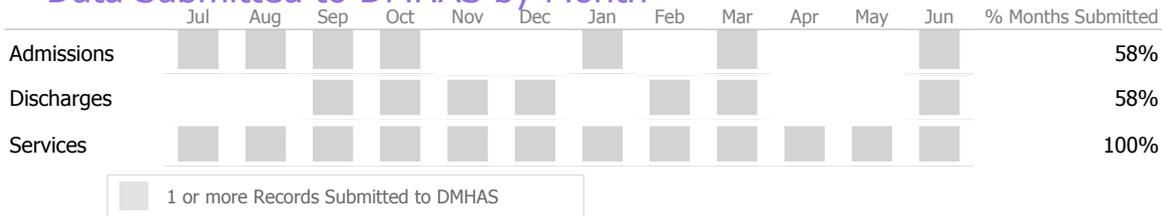
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	35	-20% ▼
Admits	12	15	-20% ▼
Discharges	17	19	-11% ▼
Service Hours	286	323	-12% ▼

Service Engagement



Data Submitted to DMHAS by Month

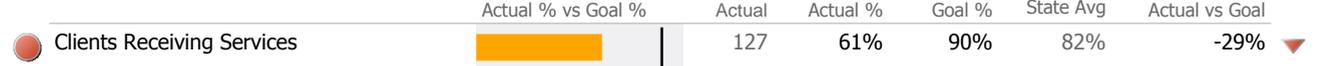


* State Avg based on 39 Active Outreach & Engagement Programs

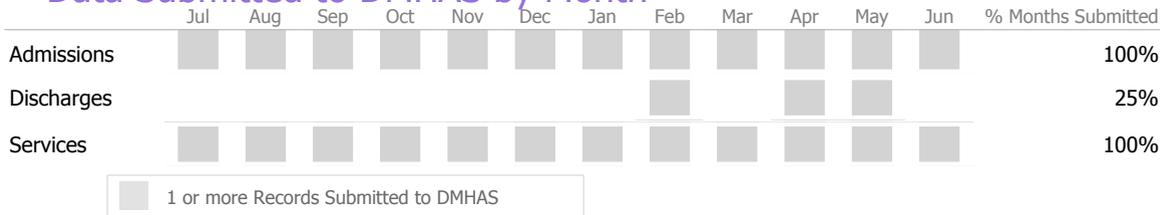
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	214	225	-5%
Admits	64	71	-10%
Discharges	7	76	-91% ▼
Service Hours	764	808	-5%
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 38 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	6	3	100% ▲
Discharges	9	7	29% ▲
Service Hours	1,019	1,223	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	62%	80%
Cooccurring	Actual	State Avg
MH Screen Complete	67%	86%
SA Screen Complete	67%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	78%	50%	57%	28% ▲

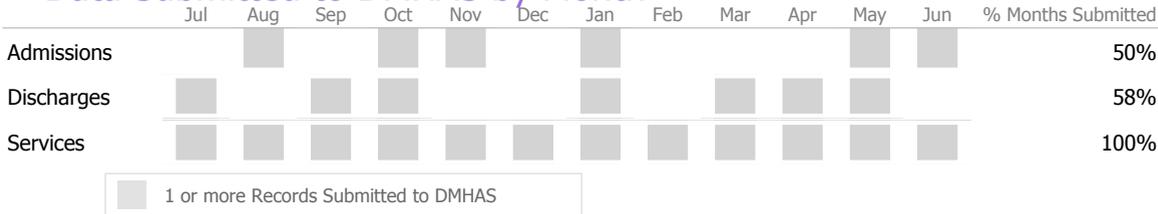
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		23	96%	85%	93%	11% ▲
✓ Social Support		16	67%	60%	79%	7%
● Employed		0	0%	25%	10%	-25% ▼
● Improved/Maintained Axis V GAF Score		8	36%	95%	53%	-59% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	96%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 54 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	194	239	-19% ▼
Admits	73	138	-47% ▼
Discharges	117	119	-2%
Service Hours	3,259	4,684	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		42	21%	35%	31%	-14% ▼

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		77	96%	90%	96%	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	79%	73%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	35	29% ▲
Admits	20	15	33% ▲
Discharges	14	13	8%
Service Hours	13,142	12,201	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
⊘ Treatment Completed Successfully		5	36%	65%	59%	-29% ▼
✔ No Re-admit within 30 Days of Discharge		14	100%	85%	100%	15% ▲
⊘ Follow-up within 30 Days of Discharge		1	20%	90%	39%	-70% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		88%
On-Time Periodic	Actual	State Avg
✔ 6 Month Updates		75%
Cooccurring	Actual	State Avg
✔ MH Screen Complete		78%
✔ SA Screen Complete		78%
Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis		99%
✔ Valid Axis V GAF Score		81%

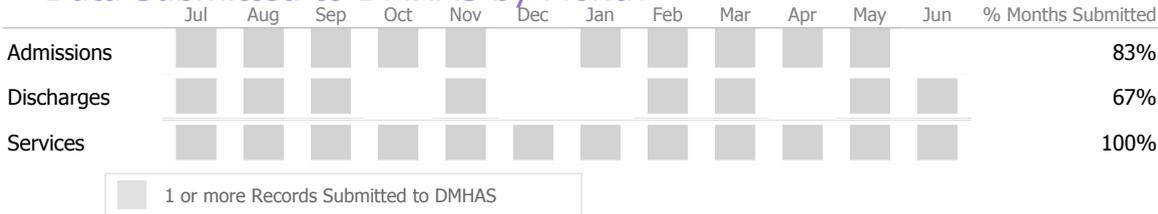
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		38	84%	60%	79%	24% ▲
⊘ Social Support		25	56%	60%	57%	-4%
⊘ Employed		3	7%	15%	8%	-8%
⊘ Improved/Maintained Axis V GAF Score		8	21%	85%	34%	-64% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		31	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 11 Active Assertive Community Treatment Programs