

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	204	194	5%
	Admits	216	194	11% ▲
	Discharges	211	196	8%
	Service Hours	14	74	-81% ▼
	S.Rehab/PHP/IOP	1,976	1,766	12% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	IOP	204	100.0%

Consumer Satisfaction Survey

(Based on 118 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Respect		97%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Access		95%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Outcome		91%	80%	83%
✓ Recovery		84%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	25	12%	16%	Male	124	61%	60%
26-34	57	28%	24%	Female	80	39%	40%
35-44	55	27%	19%				
45-54	48	24%	23%				
55-64	17	8%	14%				
65+	2	1%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	177	87%	75% ▲	White/Caucasian	186	91%	66% ▲
Hisp-Puerto Rican	11	5%	12%	Other	12	6%	13%
Unknown	10	5%	6%	Black/African American	4	2%	17% ▼
Hispanic-Other	5	2%	6%	Am. Indian/Native Alaskan	2	1%	1%
Hispanic-Cuban	1	0%	0%	Asian			1%
Hispanic-Mexican			1%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	14%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		147	70%	50%	55%	20% ▲
● Follow-up within 30 Days of Discharge		19	13%	90%	52%	-77% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		192	83%	55%	65%	28% ▲
✓ Self Help		187	81%	60%	51%	21% ▲
✓ Not Arrested		217	94%	75%	93%	19% ▲
✓ Improved/Maintained Axis V GAF Score		194	92%	75%	83%	17% ▲
● Stable Living Situation		215	93%	95%	90%	-2%
● Employed		53	23%	50%	31%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	95%	90%	80%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■		■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs