

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,168	2,251	-4%
	Admits	1,136	1,076	6%
	Discharges	762	1,234	-38% ▼
	Service Hours	1,280	2,661	-52% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,588	71.5%
Addiction			
	Outpatient	478	21.5%
	Case Management	127	5.7%
Mental Health			
	Case Management	27	1.2%

Consumer Satisfaction Survey

(Based on 156 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Access		90%	80%	88%
✓ Respect		90%	80%	91%
✓ Recovery		88%	80%	79%
✓ Outcome		87%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	572	26%	16%	Male	1,687	78%	60%
26-34	617	29%	24%	Female	480	22%	40%
35-44	415	19%	19%				
45-54	358	17%	23%				
55-64	154	7%	14%				
65+	46	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,135	52%	75%	White/Caucasian	1,010	47%	66%
Hisp-Puerto Rican	689	32%	12%	Black/African American	643	30%	17%
Hispanic-Other	280	13%	6%	Other	444	20%	13%
Hispanic-Mexican	45	2%	1%	Unknown	38	2%	3%
Unknown	12	1%	6%	Asian	20	1%	1%
Hispanic-Cuban	7	0%	0%	Am. Indian/Native Alaskan	6	0%	1%
				Multiple Races	5	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	15	13% ▲
Admits	3	2	50% ▲
Discharges	3	1	200% ▲
Service Hours	273	346	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		17	100%	85%	93%	15% ▲

Service Utilization

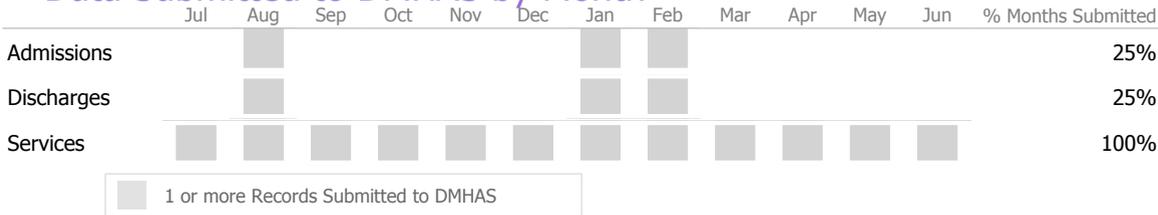
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		71%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	478	472	1%
Admits	331	381	-13% ▼
Discharges	158	321	-51% ▼
Service Hours	682	2,068	-67% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
Valid TEDS Data	99%	92%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	33%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	99%	97%
SA Screen Complete	Actual	State Avg
SA Screen Complete	92%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	32%	50%	51%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		462	95%	75%	86%	20% ▲
Stable Living Situation		441	91%	95%	85%	-4%
Abstinence/Reduced Drug Use		214	44%	55%	58%	-11% ▼
Employed		131	27%	50%	40%	-23% ▼
Improved/Maintained Axis V GAF Score		131	37%	75%	62%	-38% ▼
Self Help		27	6%	60%	26%	-54% ▼

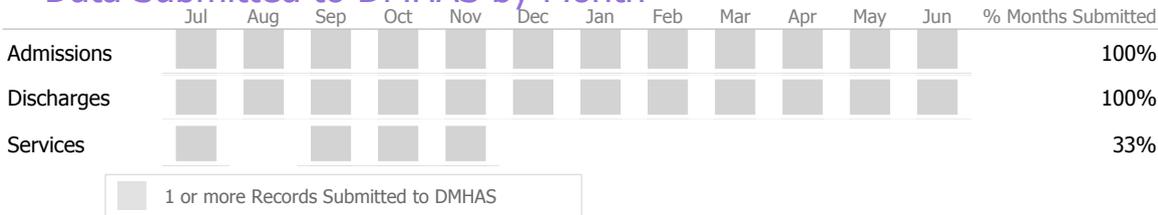
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	21%	90%	81%	-69% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		80	25%	75%	73%	-50% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

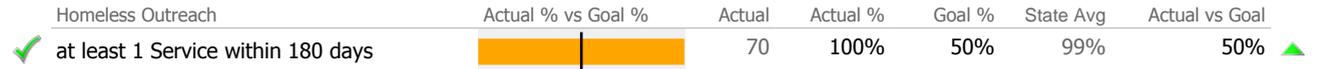
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

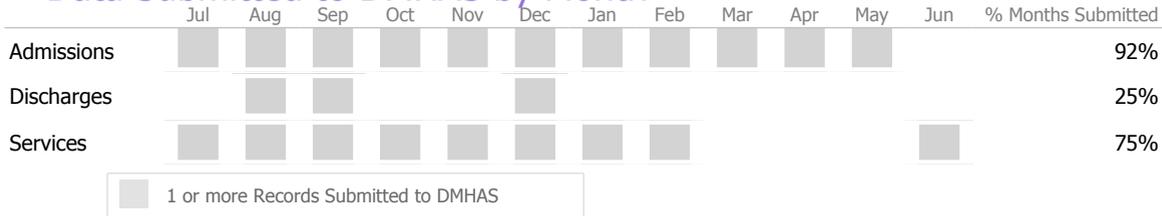
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	127	415	-69% ▼
Admits	72	80	-10%
Discharges	26	364	-93% ▼
Service Hours	201	247	-19% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,588	1,415	12% ▲
Admits	720	613	17% ▲
Discharges	575	548	5%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10		
Admits	10	-	
Discharges	-	-	
Service Hours	125	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	93%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		71%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs