

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|-----------------|--------|----------|------------|---|
| | Unique Clients | 2,325 | 2,625 | -11% | ▼ |
| | Admits | 1,425 | 2,459 | -42% | ▼ |
| | Discharges | 1,745 | 2,350 | -26% | ▼ |
| | Service Hours | 57,616 | 67,891 | -15% | ▼ |
| | Bed Days | 26,330 | 26,996 | -2% | |
| | S.Rehab/PHP/IOP | 6,548 | 6,952 | -6% | |

Consumer Satisfaction Survey

(Based on 552 FY14 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 94% | 80% | 93% |
| ✓ Participation in Treatment | | 94% | 80% | 92% |
| ✓ Respect | | 93% | 80% | 91% |
| ✓ General Satisfaction | | 93% | 80% | 92% |
| ✓ Overall | | 91% | 80% | 91% |
| ✓ Access | | 86% | 80% | 88% |
| ● Outcome | | 79% | 80% | 83% |
| ● Recovery | | 76% | 80% | 79% |

Satisfied % |
 Goal % |
 0-80% |
 80-100% |
 Goal Met |
 Under Goal

> 10% Over 1 Yr Ago |
 > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|-----------------------|---------------------------|-------|
| Mental Health | Outpatient | 1,153 | 34.4% |
| | Crisis Services | 235 | 7.0% |
| | Community Support | 218 | 6.5% |
| | ACT | 198 | 5.9% |
| | Employment Services | 198 | 5.9% |
| | Social Rehabilitation | 198 | 5.9% |
| | Case Management | 137 | 4.1% |
| | Residential Services | 95 | 2.8% |
| | Forensic MH | Forensics Community-based | 512 |
| Outpatient | | 275 | 8.2% |
| Case Management | | 15 | 0.4% |
| Addiction | Outpatient | 114 | 3.4% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg | |
|------------------|-------------------|-------|-----------|-------------|---------------------------------|-------|-----------|-----|
| 18-25 | 343 | 15% | 16% | Male | 1,189 | 51% | 60% | |
| 26-34 | 504 | 22% | 24% | Female | 1,136 | 49% | 40% | |
| 35-44 | 437 | 19% | 19% | Race | White/Caucasian | 1,621 | 70% | 66% |
| 45-54 | 601 | 26% | 23% | | Other | 367 | 16% | 13% |
| 55-64 | 362 | 16% | 14% | | Black/African American | 279 | 12% | 17% |
| 65+ | 74 | 3% | 4% | | Unknown | 38 | 2% | 3% |
| | | | | | Asian | 10 | 0% | 1% |
| Ethnicity | Non-Hispanic | 1,555 | 67% | 75% | Am. Indian/Native Alaskan | 5 | 0% | 1% |
| | Hisp-Puerto Rican | 502 | 22% | 12% | Hawaiian/Other Pacific Islander | 4 | 0% | 0% |
| | Unknown | 173 | 7% | 6% | Multiple Races | 1 | 0% | 1% |
| | Hispanic-Other | 91 | 4% | 6% | | | | |
| Hispanic-Cuban | 2 | 0% | 0% | | | | | |
| Hispanic-Mexican | 2 | 0% | 1% | | | | | |

Unique Clients |
 State Avg |
 > 10% Over State Avg |
 > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 132 | 104 | 27% | ▲ |
| Admits | 70 | 45 | 56% | ▲ |
| Discharges | 68 | 41 | 66% | ▲ |
| Service Hours | 779 | 696 | 12% | ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 79% | 94% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 98% | 66% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 71% | 67% |
| SA Screen Complete | 73% | 62% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 99% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 18 | 26% | 50% | 40% | -24% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 118 | 85% | 60% | 66% | 25% ▲ |
| Stable Living Situation | | 133 | 96% | 95% | 85% | 1% |
| Improved/Maintained Axis V GAF Score | | 102 | 86% | 75% | 57% | 11% ▲ |
| Employed | | 16 | 12% | 30% | 21% | -18% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 67 | 93% | 90% | 86% | 3% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 32 | 48% | 75% | 69% | -27% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal
 Goal Met
 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 942 | 1,558 | -40% ▼ |
| Admits | 115 | 849 | -86% ▼ |
| Discharges | 407 | 806 | -50% ▼ |
| Service Hours | 9,560 | 12,094 | -21% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 87% | 94% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 98% | 66% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 57% | 67% |
| SA Screen Complete | 56% | 62% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 127 | 31% | 50% | 40% | -19% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 794 | 84% | 60% | 66% | 24% ▲ |
| Stable Living Situation | | 878 | 92% | 95% | 85% | -3% |
| Employed | | 130 | 14% | 30% | 21% | -16% ▼ |
| Improved/Maintained Axis V GAF Score | | 519 | 57% | 75% | 57% | -18% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 539 | 99% | 90% | 86% | 9% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 85 | 76% | 75% | 69% | 1% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 104 | 100 | 4% |
| Admits | 18 | 14 | 29% ▲ |
| Discharges | 36 | 13 | 177% ▲ |
| Service Hours | 6,502 | 7,281 | -11% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 95% |
| On-Time Periodic | | |
| 6 Month Updates | 91% | 71% |
| Cooccurring | | |
| MH Screen Complete | 83% | 79% |
| SA Screen Complete | 83% | 76% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 86% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 21 | 58% | 65% | 54% | -7% |
| No Re-admit within 30 Days of Discharge | | 34 | 97% | 85% | 89% | 12% ▲ |
| Follow-up within 30 Days of Discharge | | 14 | 67% | 90% | 48% | -23% ▼ |

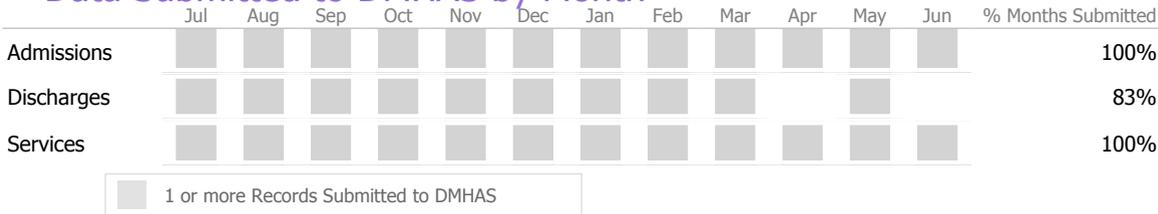
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 104 | 98% | 60% | 73% | 38% ▲ |
| Stable Living Situation | | 104 | 98% | 60% | 89% | 38% ▲ |
| Employed | | 8 | 8% | 15% | 9% | -7% |
| Improved/Maintained Axis V GAF Score | | 61 | 61% | 85% | 54% | -24% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 70 | 100% | 90% | 98% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 96 | 92 | 4% |
| Admits | 44 | 44 | 0% |
| Discharges | 41 | 16 | 156% ▲ |
| Service Hours | 7,063 | 9,597 | -26% ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 32 | 78% | 65% | 54% | 13% ▲ |
| ● No Re-admit within 30 Days of Discharge | | 15 | 37% | 85% | 89% | -48% ▼ |
| ● Follow-up within 30 Days of Discharge | | 7 | 22% | 90% | 48% | -68% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data | 84% | 95% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 83% | 71% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 57% | 79% |
| SA Screen Complete | 52% | 76% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 97% |
| ✓ Valid Axis V GAF Score | 99% | 86% |

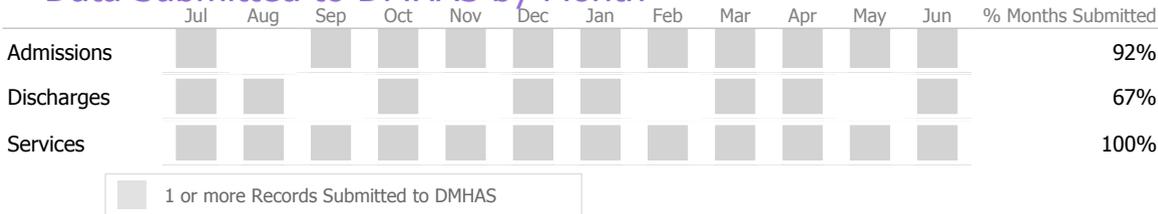
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 116 | 97% | 60% | 89% | 37% ▲ |
| ✓ Social Support | | 82 | 68% | 60% | 73% | 8% |
| ● Employed | | 13 | 11% | 15% | 9% | -4% |
| ● Improved/Maintained Axis V GAF Score | | 51 | 58% | 85% | 54% | -27% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 79 | 99% | 90% | 98% | 9% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 20 | 17 | 18% ▲ |
| Admits | 8 | 8 | 0% |
| Discharges | 9 | 5 | 80% ▲ |
| Bed Days | 4,307 | 4,021 | 7% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 97% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 82% | 64% |
| SA Screen Complete | 82% | 63% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 95% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 5 | 56% | 60% | 71% | -4% |
| Follow-up within 30 Days of Discharge | | 4 | 80% | 90% | 79% | -10% |

Recovery

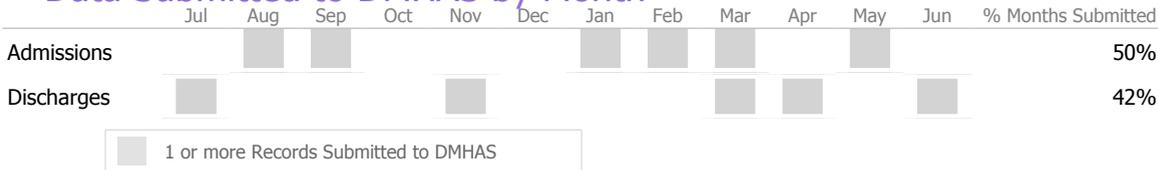
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 13 | 65% | 60% | 83% | 5% |
| Stable Living Situation | | 19 | 95% | 95% | 96% | 0% |
| Employed | | 4 | 20% | 25% | 9% | -5% |
| Improved/Maintained Axis V GAF Score | | 7 | 44% | 95% | 72% | -51% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 12 | 638 days | 0.2 | 98% | 90% | 92% | 8% |

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 4 | 75% ▲ |
| Admits | 4 | 3 | 33% ▲ |
| Discharges | 6 | 1 | 500% ▲ |
| Service Hours | 75 | 48 | 56% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 75% | 87% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 90% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 0% | 96% |
| SA Screen Complete | 0% | 93% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 17% | 50% | 30% | -33% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 4 | 57% | 60% | 68% | -3% |
| Employed | | 1 | 14% | 30% | 17% | -16% ▼ |
| Improved/Maintained Axis V GAF Score | | 4 | 57% | 75% | 64% | -18% ▼ |
| Stable Living Situation | | 5 | 71% | 95% | 87% | -24% ▼ |
| Self Help | | 0 | 0% | 60% | 30% | -60% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 1 | 100% | 90% | 98% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 3 | 75% | 75% | 82% | 0% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 22 | 15 | 47% ▲ |
| Admits | 16 | 10 | 60% ▲ |
| Discharges | 18 | 10 | 80% ▲ |
| Bed Days | 1,980 | 1,862 | 6% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge | | 17 | 94% | 85% | 86% | 9% |
| ✓ Follow-up within 30 Days of Discharge | | 14 | 100% | 90% | 77% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 3 | 173 days | 0.1 | 181% | 90% | 107% | 91% ▲ |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | 83% |
| Discharges | ■ | ■ | ■ | | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | 75% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Respite Bed Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 218 | 297 | -27% ▼ |
| Admits | 20 | 116 | -83% ▼ |
| Discharges | 82 | 105 | -22% ▼ |
| Service Hours | 3,968 | 6,979 | -43% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 90% | 96% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 98% | 92% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 88% | 67% |
| SA Screen Complete | 88% | 65% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 39 | 48% | 65% | 70% | -17% ▼ |

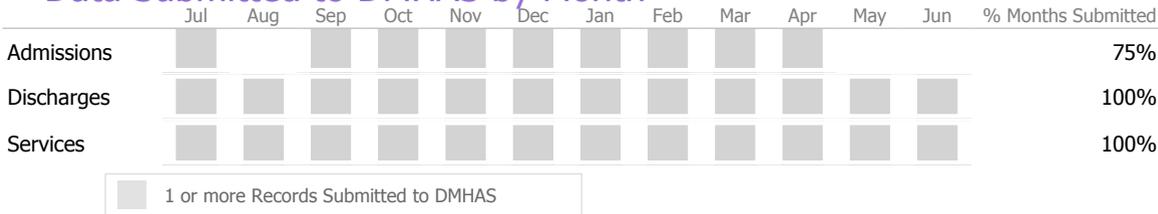
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 187 | 84% | 60% | 76% | 24% ▲ |
| Stable Living Situation | | 210 | 94% | 80% | 92% | 14% ▲ |
| Employed | | 16 | 7% | 20% | 11% | -13% ▼ |
| Improved/Maintained Axis V GAF Score | | 109 | 50% | 95% | 61% | -45% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 132 | 94% | 90% | 96% | 4% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 198 | 245 | -19% ▼ |
| Admits | 100 | 132 | -24% ▼ |
| Discharges | 114 | 143 | -20% ▼ |
| Service Hours | 5,014 | 7,030 | -29% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 74 | 36% | 35% | 39% | 1% |

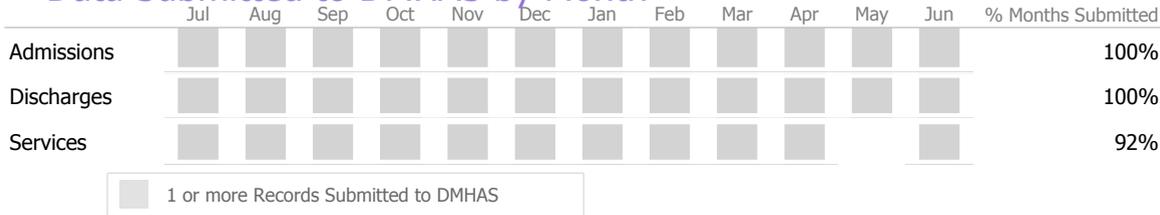
Service Utilization

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 92 | 99% | 90% | 96% | 9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| Valid NOMS Data | | 97% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 93% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 9 | 0% |
| Admits | 2 | 2 | 0% |
| Discharges | 1 | 2 | -50% ▼ |
| Bed Days | 2,508 | 2,599 | -4% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 80% | 72% | 20% ▲ |
| ● No Re-admit within 30 Days of Discharge | | 0 | 0% | 85% | 84% | -85% ▼ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 72% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 98% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 100% | 92% |
| Cooccurring | Actual | State Avg |
| ✓ MH Screen Complete | 100% | 94% |
| ✓ SA Screen Complete | 100% | 93% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 98% |
| ✓ Valid Axis V GAF Score | 100% | 96% |

Recovery

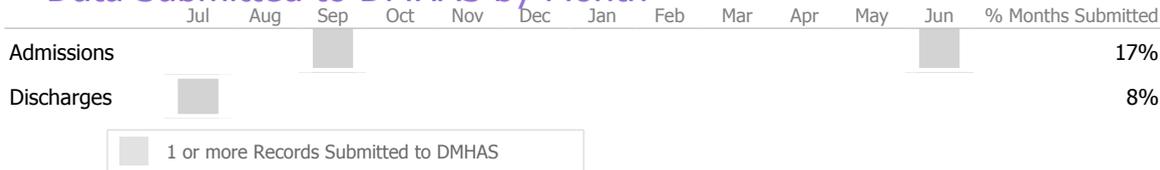
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 8 | 89% | 60% | 77% | 29% ▲ |
| ✓ Stable Living Situation | | 9 | 100% | 90% | 98% | 10% |
| ● Improved/Maintained Axis V GAF Score | | 5 | 62% | 95% | 67% | -33% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 8 | 2,581 days | 0.3 | 86% | 90% | 96% | -4% |

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 24 | 17 | 41% ▲ |
| Admits | 16 | 14 | 14% ▲ |
| Discharges | 8 | 9 | -11% ▼ |
| Service Hours | 25 | 62 | -60% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 99% | 95% |
| Valid TEDS Data | 100% | 92% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 33% |
| Cooccurring | | |
| MH Screen Complete | 0% | 97% |
| SA Screen Complete | 65% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 95% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 5 | 62% | 50% | 51% | 12% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 18 | 75% | 75% | 86% | 0% |
| ● Employed | | 11 | 46% | 50% | 40% | -4% |
| ● Stable Living Situation | | 21 | 88% | 95% | 85% | -7% |
| ● Abstinence/Reduced Drug Use | | 10 | 42% | 55% | 58% | -13% ▼ |
| ● Improved/Maintained Axis V GAF Score | | 5 | 25% | 75% | 62% | -50% ▼ |
| ● Self Help | | 0 | 0% | 60% | 26% | -60% ▼ |

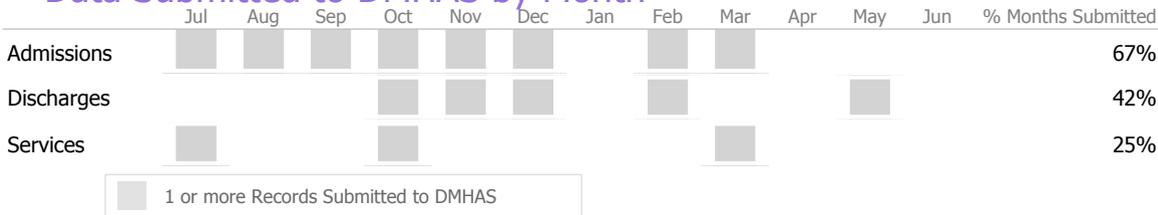
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 6 | 38% | 90% | 81% | -52% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | 2 | 13% | 75% | 73% | -63% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 14 | 15 | -7% |
| Admits | 6 | 5 | 20% ▲ |
| Discharges | 2 | 7 | -71% ▼ |
| Bed Days | 4,157 | 3,632 | 14% ▲ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 1 | 50% | 60% | 71% | -10% ▼ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 79% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 14 | 100% | 60% | 83% | 40% ▲ |
| ✓ Stable Living Situation | | 14 | 100% | 95% | 96% | 5% |
| ● Employed | | 3 | 21% | 25% | 9% | -4% |
| ● Improved/Maintained Axis V GAF Score | | 10 | 83% | 95% | 72% | -12% ▼ |

Data Submission Quality

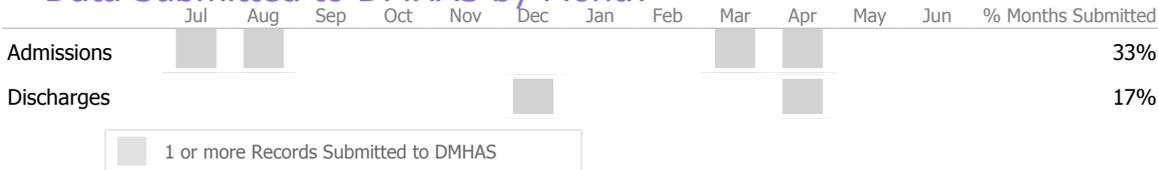
| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 99% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 100% | 97% |
| Cooccurring | Actual | State Avg |
| ✓ MH Screen Complete | 84% | 64% |
| ✓ SA Screen Complete | 84% | 63% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 99% |
| ✓ Valid Axis V GAF Score | 100% | 97% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 13 | 822 days | 0.3 | 88% | 90% | 92% | -2% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 157 | 115 | 37% ▲ |
| Admits | 156 | 114 | 37% ▲ |
| Discharges | 138 | 109 | 27% ▲ |
| Service Hours | 651 | 323 | 102% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data | 100% | 94% |
| On-Time Periodic 6 Month Updates | 0% | 66% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 99% | 67% |
| SA Screen Complete | 100% | 62% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 96 | 70% | 50% | 40% | 20% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 160 | 95% | 60% | 66% | 35% ▲ |
| Improved/Maintained Axis V GAF Score | | 128 | 92% | 75% | 57% | 17% ▲ |
| Stable Living Situation | | 144 | 85% | 95% | 85% | -10% |
| Employed | | 13 | 8% | 30% | 21% | -22% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 30 | 97% | 90% | 86% | 7% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 141 | 97% | 75% | 69% | 22% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 389 | 417 | -7% |
| Admits | 263 | 297 | -11% ▼ |
| Discharges | 219 | 305 | -28% ▼ |
| Service Hours | 2,830 | 2,030 | 39% ▲ |

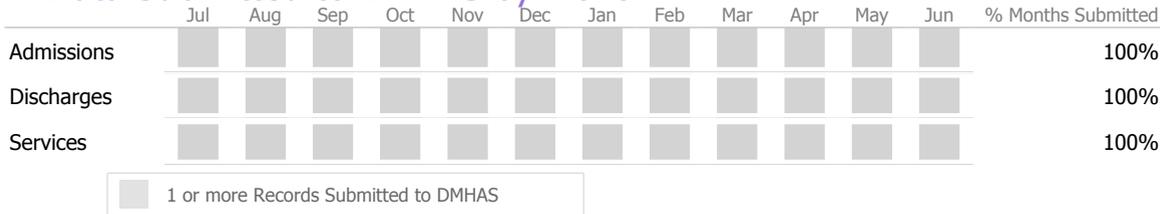
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal
  Goal Met
  Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Jail Diversion-Women 603342

Community Mental Health Affiliates

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

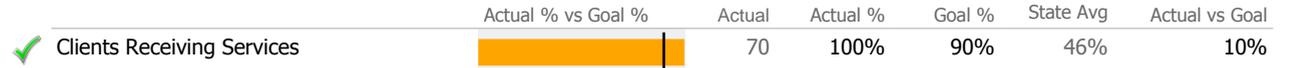
Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 166 | 157 | 6% |
| Admits | 94 | 167 | -44% ▼ |
| Discharges | 110 | 144 | -24% ▼ |
| Service Hours | 3,345 | 4,374 | -24% ▼ |

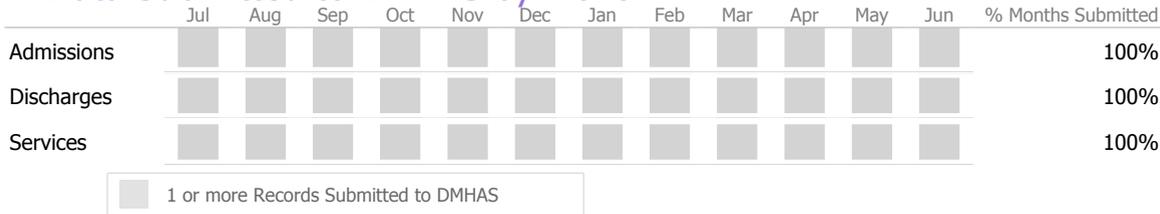
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 271 | 271 | 0% |
| Admits | 136 | 311 | -56% ▼ |
| Discharges | 159 | 247 | -36% ▼ |
| Service Hours | 3,151 | 4,286 | -26% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 84% | 87% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 88% | 90% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 99% | 96% |
| SA Screen Complete | 96% | 93% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 42 | 26% | 50% | 30% | -24% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 193 | 69% | 60% | 68% | 9% |
| Stable Living Situation | | 246 | 88% | 95% | 87% | -7% |
| Employed | | 60 | 22% | 30% | 17% | -8% |
| Improved/Maintained Axis V GAF Score | | 164 | 74% | 75% | 64% | -1% |
| Self Help | | 13 | 5% | 60% | 30% | -55% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 117 | 98% | 90% | 98% | 8% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 112 | 83% | 75% | 82% | 8% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal
 Goal Met
 Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 90 | 103 | -13% ▼ |
| Admits | 28 | 39 | -28% ▼ |
| Discharges | 26 | 42 | -38% ▼ |
| Service Hours | 2,288 | 2,253 | 2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 95% |
| Valid TEDS Data | 100% | 92% |
| On-Time Periodic | | |
| 6 Month Updates | 98% | 33% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 95% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 6 | 23% | 50% | 51% | -27% ▼ |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | | | | | | |
| Abstinence/Reduced Drug Use | | 74 | 81% | 55% | 58% | 26% ▲ |
| Not Arrested | | 88 | 97% | 75% | 86% | 22% ▲ |
| Improved/Maintained Axis V GAF Score | | 71 | 89% | 75% | 62% | 14% ▲ |
| Stable Living Situation | | 83 | 91% | 95% | 85% | -4% |
| Employed | | 8 | 9% | 50% | 40% | -41% ▼ |
| Self Help | | 0 | 0% | 60% | 26% | -60% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 65 | 100% | 90% | 81% | 10% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Outpatient | | | | | | |
| 2 or more Services within 30 days | | 24 | 86% | 75% | 73% | 11% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 92% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | | ■ | 92% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

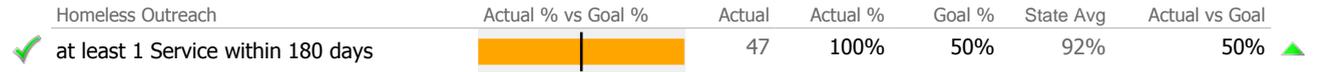
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 47 | | |
| Admits | 47 | - | |
| Discharges | 6 | - | |
| Service Hours | 720 | - | |

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Next Steps 603551

Community Mental Health Affiliates

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 24 | 27 | -11% ▼ |
| Admits | - | 3 | -100% ▼ |
| Discharges | 5 | 3 | 67% ▲ |
| Service Hours | 1,024 | 1,053 | -3% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 24 | 100% | 85% | 89% | 15% ▲ |

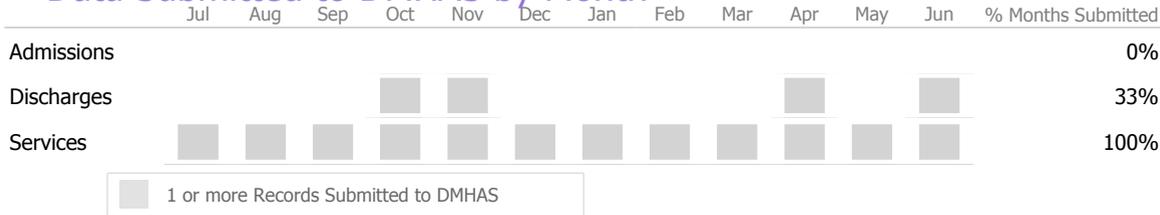
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 20 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| Valid NOMS Data | | 98% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 88% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 22 | 23 | -4% |
| Admits | 6 | 6 | 0% |
| Discharges | 10 | 8 | 25% ▲ |
| Bed Days | 5,276 | 5,782 | -9% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 10 | 100% | 75% | 72% | 25% ▲ |
| ● No Re-admit within 30 Days of Discharge | | 7 | 70% | 85% | 71% | -15% ▼ |
| ● Follow-up within 30 Days of Discharge | | 5 | 50% | 90% | 85% | -40% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 97% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 100% | 80% |
| Cooccurring | Actual | State Avg |
| ✓ MH Screen Complete | 100% | 91% |
| ✓ SA Screen Complete | 100% | 90% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 100% |
| ✓ Valid Axis V GAF Score | 100% | 80% |

Recovery

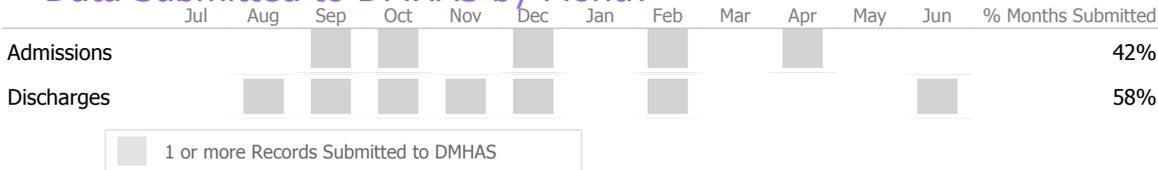
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Improved/Maintained Axis V GAF Score | | 17 | 81% | 75% | 58% | 6% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 17 | 907 days | 0.3 | 85% | 90% | 86% | -5% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 8 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 6 | 50% ▲ |
| Admits | 3 | 2 | 50% ▲ |
| Discharges | 5 | 1 | 400% ▲ |
| Bed Days | 1,934 | 2,157 | -10% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 5 | 100% | 60% | 71% | 40% ▲ |
| ● Follow-up within 30 Days of Discharge | | 1 | 20% | 90% | 79% | -70% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 8 | 89% | 60% | 83% | 29% ▲ |
| ✓ Stable Living Situation | | 9 | 100% | 95% | 96% | 5% |
| ● Employed | | 0 | 0% | 25% | 9% | -25% ▼ |
| ● Improved/Maintained Axis V GAF Score | | 6 | 75% | 95% | 72% | -20% ▼ |

Data Submission Quality

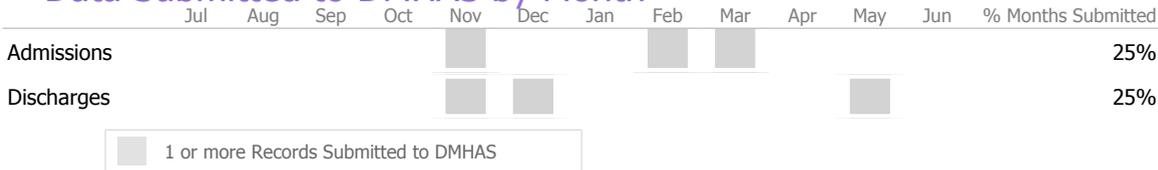
| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data | | 99% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 97% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | | 64% |
| SA Screen Complete | | 63% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | | 99% |
| ✓ Valid Axis V GAF Score | | 97% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 6 | 588 days | 0.2 | 88% | 90% | 92% | -2% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2 | 4 | -50% ▼ |
| Admits | - | - | |
| Discharges | - | 2 | -100% ▼ |
| Service Hours | 53 | 45 | 18% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 94% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 66% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 100% | 67% |
| SA Screen Complete | 100% | 62% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| Measure | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 40% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 2 | 100% | 60% | 66% | 40% ▲ |
| ✓ Stable Living Situation | | 2 | 100% | 95% | 85% | 5% |
| ● Improved/Maintained Axis V GAF Score | | 1 | 50% | 75% | 57% | -25% ▼ |
| ● Employed | | 0 | 0% | 30% | 21% | -30% ▼ |

Service Utilization

| Measure | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 2 | 100% | 90% | 86% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | 0 | 0% | 75% | 69% | -75% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 70 | 77 | -9% |
| Admits | 1 | 2 | -50% ▼ |
| Discharges | 3 | 8 | -63% ▼ |
| Service Hours | 2,572 | 2,854 | -10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 68 | 97% | 85% | 89% | 12% ▲ |

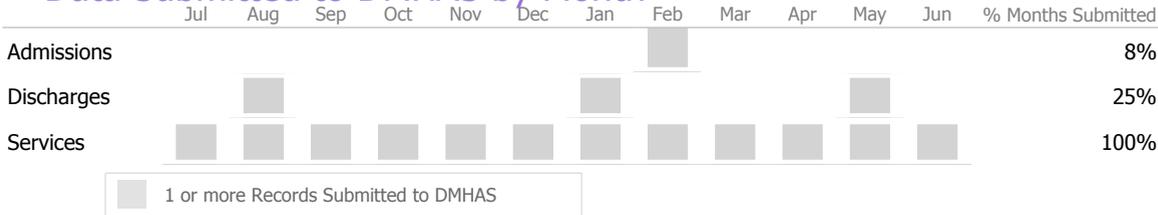
Service Utilization

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 67 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| Valid NOMS Data | | 98% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 88% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 69 Active Supportive Housing – Scattered Site Programs

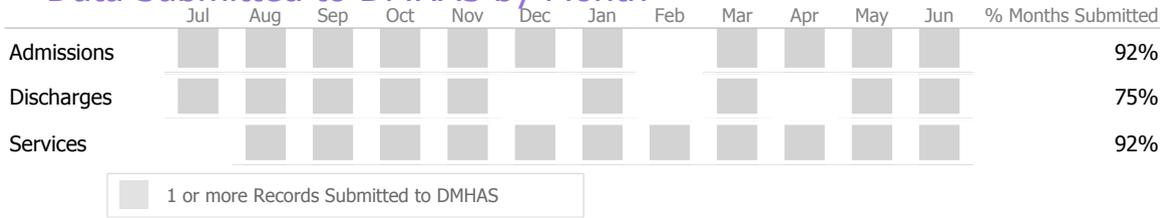
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 198 | 217 | -9% |
| Admits | 36 | 30 | 20% ▲ |
| Discharges | 41 | 56 | -27% ▼ |
| Service Hours | 7,822 | 6,390 | 22% ▲ |
| Social Rehab/PHP/IOP Days | 6,548 | 6,952 | -6% |

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 29 | 33 | -12% ▼ |
| Admits | 13 | 12 | 8% |
| Discharges | 11 | 17 | -35% ▼ |
| Bed Days | 6,168 | 6,943 | -11% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 98% | 97% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 80% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 85% | 91% |
| SA Screen Complete | 85% | 90% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 80% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 4 | 36% | 75% | 72% | -39% ▼ |
| No Re-admit within 30 Days of Discharge | | 10 | 91% | 85% | 71% | 6% |
| Follow-up within 30 Days of Discharge | | 4 | 100% | 90% | 85% | 10% |

Recovery

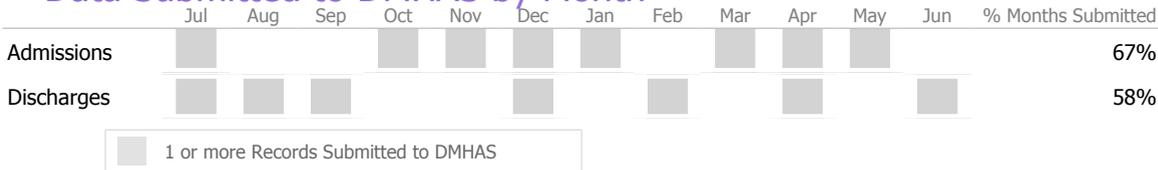
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 17 | 65% | 75% | 58% | -10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 17 | 820 days | 0.2 | 99% | 90% | 86% | 9% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active MH Intensive Res. Rehabilitation Programs

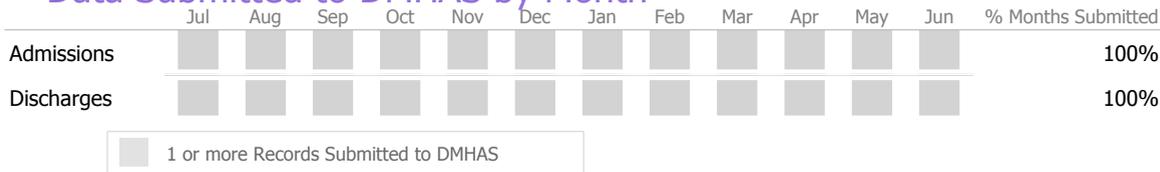
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 215 | 198 | 9% |
| Admits | 216 | 189 | 14% ▲ |
| Discharges | 184 | 203 | -9% |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | | 177 | 77% | 75% | 57% | 2% |
| ● Community Location Evaluation | | 177 | 77% | 80% | 61% | -3% |
| ● Follow-up Service within 48 hours | | 42 | 26% | 90% | 46% | -64% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs