

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,973	4,101	-3%
	Admits	3,682	3,449	7%
	Discharges	3,567	3,221	11% ▲
	Service Hours	33,570	593	
	Bed Days	12,676	12,763	-1%
	S.Rehab/PHP/IOP	187		

Consumer Satisfaction Survey

(Based on 735 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ Overall		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Access		93%	80%	88%
✓ Respect		91%	80%	91%
✓ Outcome		84%	80%	83%
● Recovery		78%	80%	79%



▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	2,795	46.7%
	Intake	1,192	19.9%
	Prevention	399	6.7%
	Inpatient Services	182	3.0%
	Community Support	121	2.0%
	Social Rehabilitation	109	1.8%
	Other	59	1.0%
	Crisis Services	54	0.9%
	Residential Services	52	0.9%
	ACT	43	0.7%
	Addiction	Outpatient	513
Forensic MH	Forensics Community-based	361	6.0%
	Case Management	103	1.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	616	16%	16%	Male	2,329	59%	60%	
26-34	809	21%	24%	Female	1,642	41%	40%	
35-44	662	17%	19%	Race	White/Caucasian	1,622	42% ▼	66%
45-54	896	23%	23%		Black/African American	1,296	33% ▲	17%
55-64	670	17%	14%		Other	800	21%	13%
65+	217	6%	4%		Asian	50	1%	1%
					Multiple Races	39	1%	1%
Ethnicity	Non-Hispanic	2,759	69%	75%	Unknown	32	1%	3%
	Hisp-Puerto Rican	624	16%	12%	Am. Indian/Native Alaskan	28	1%	1%
	Unknown	265	7%	6%	Hawaiian/Other Pacific Islander	2	0%	0%
	Hispanic-Other	259	7%	6%				
	Hispanic-Mexican	55	1%	1%				
Hispanic-Cuban	11	0%	0%					

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	11	-	
Discharges	5	-	
Service Hours	14	-	

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic 6 Month Updates	N/A	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	12%	-20% ▼
Social Support		N/A	N/A	60%	73%	-60% ▼
Stable Living Situation		N/A	N/A	80%	91%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	95%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 13 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	114	-70% ▼
Admits	7	130	-95% ▼
Discharges	42	121	-65% ▼

Data Submitted to DMHAS by Month



* State Avg based on 3 Active UM Screening Programs

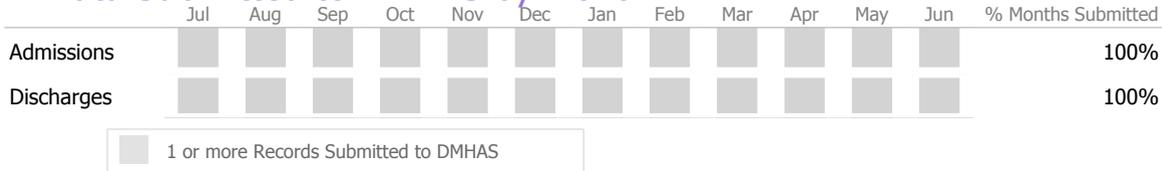
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	212	236	-10% ▼
Admits	177	212	-17% ▼
Discharges	195	202	-3%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		121	84%	0%	82%	84% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

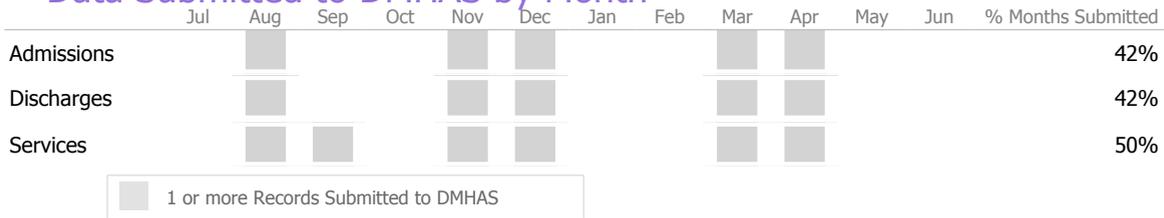
 Actual | Goal  Goal Met  Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	1	1400% ▲
Admits	15	1	1400% ▲
Discharges	15	1	1400% ▲
Service Hours	9	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

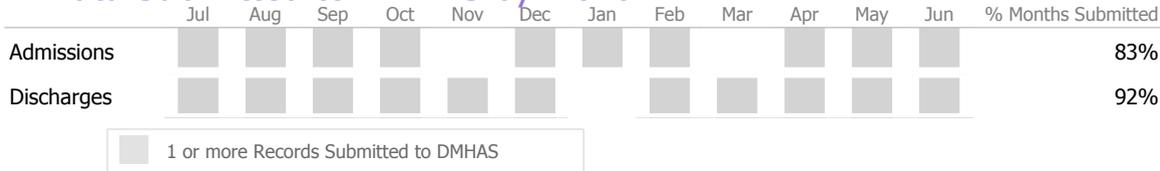
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	82	-48% ▼
Admits	38	69	-45% ▼
Discharges	33	75	-56% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		21	72%	0%	82%	72% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	111	-10%
Admits	23	28	-18% ▼
Discharges	28	35	-20% ▼
Service Hours	1,473	5	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	87%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	100%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	93%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	14%	50%	40%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		62	61%	60%	66%	1%
Stable Living Situation		92	90%	95%	85%	-5%
Improved/Maintained Axis V GAF Score		68	72%	75%	57%	-3%
Employed		5	5%	30%	21%	-25% ▼

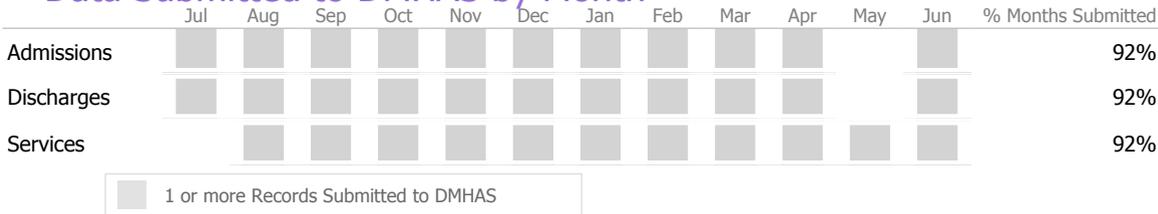
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		74	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		19	90%	75%	69%	15% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	289	333	-13% ▼
Admits	41	65	-37% ▼
Discharges	70	83	-16% ▼
Service Hours	3,304	10	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	85%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	96%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	94%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	30%	50%	40%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		188	65%	60%	66%	5%
Improved/Maintained Axis V GAF Score		219	79%	75%	57%	4%
Stable Living Situation		273	94%	95%	85%	-1%
Employed		39	13%	30%	21%	-17% ▼

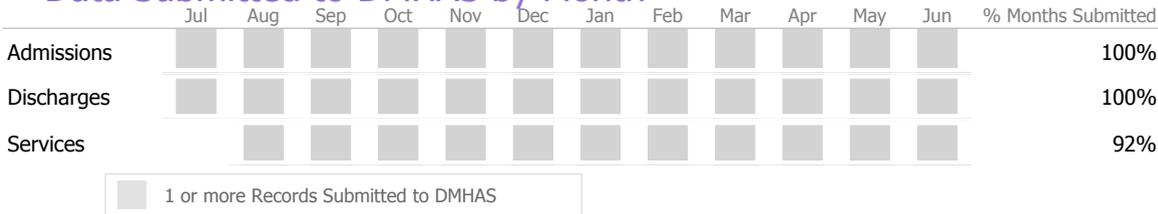
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		221	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		36	88%	75%	69%	13% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
Valid TEDS Data	N/A	92%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	N/A	33%
Cooccurring		
	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	58%	-55% ▼
Employed		N/A	N/A	50%	40%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	62%	-75% ▼
Not Arrested		N/A	N/A	75%	86%	-75% ▼
Self Help		N/A	N/A	60%	26%	-60% ▼
Stable Living Situation		N/A	N/A	95%	85%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	81%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

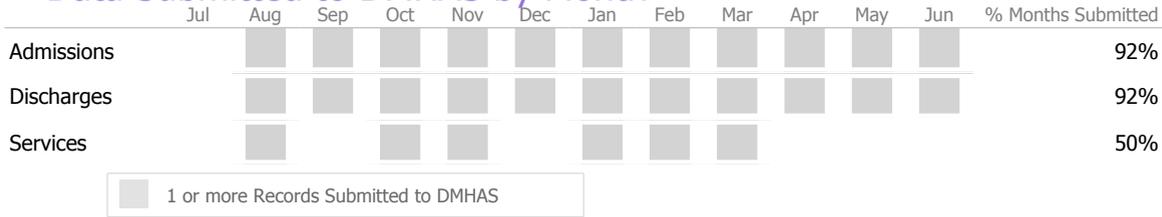
Actual Goal Goal Met Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54		
Admits	55	-	
Discharges	55	-	
Service Hours	13	-	

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	61	10%
Admits	56	51	10%
Discharges	49	52	-6%
Transfers - In	2	-	
Transfers - Out	6	1	500% ▲
Bed Days	7,176	7,256	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		42	86%	95%	72%	-9%
✓ No Re-admit within 30 Days of Discharge		46	94%	85%	88%	9%
● Follow-up within 30 Days of Discharge		35	83%	90%	50%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		28	47%	95%	46%	-48% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		79% / 90%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% / 40%
Cooccurring	Actual	State Avg
MH Screen Complete		95% / 96%
SA Screen Complete		85% / 90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99% / 61%
✓ Valid Axis V GAF Score		57% / 34%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	213 days	0.2	98%	90%	108%	8%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	117	4%
Admits	157	167	-6%
Discharges	159	168	-5%
Transfers - In	4	1	300% ▲
Bed Days	2,305	2,225	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		46	29%	95%	72%	-66% ▼
● No Re-admit within 30 Days of Discharge		113	71%	85%	88%	-14% ▼
● Follow-up within 30 Days of Discharge		24	52%	90%	50%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		12	8%	95%	46%	-87% ▼

Bed Utilization

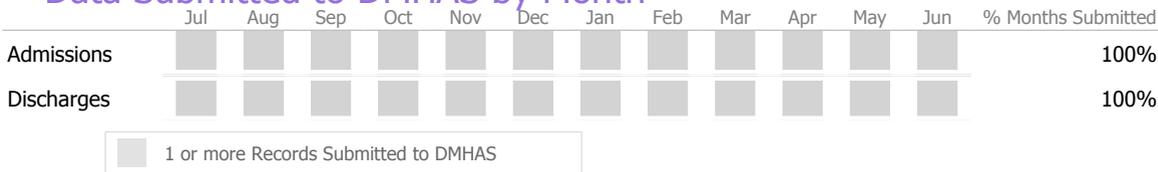
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		12	63 days	0.1	53%	90%	108%	-37% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		90%
On-Time Periodic	Actual	State Avg
6 Month Updates		40%
Cooccurring	Actual	State Avg
MH Screen Complete		96%
SA Screen Complete		90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		61%
Valid Axis V GAF Score		34%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	394	-62% ▼
Admits	22	322	-93% ▼
Discharges	62	298	-79% ▼
Service Hours	183	378	-52% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	4%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	73%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	43%	98%
Valid Axis V GAF Score	41%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	27%	50%	40%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		55	36%	30%	21%	6%
Stable Living Situation		116	77%	95%	85%	-18% ▼
Social Support		35	23%	60%	66%	-37% ▼
Improved/Maintained Axis V GAF Score		21	14%	75%	57%	-61% ▼

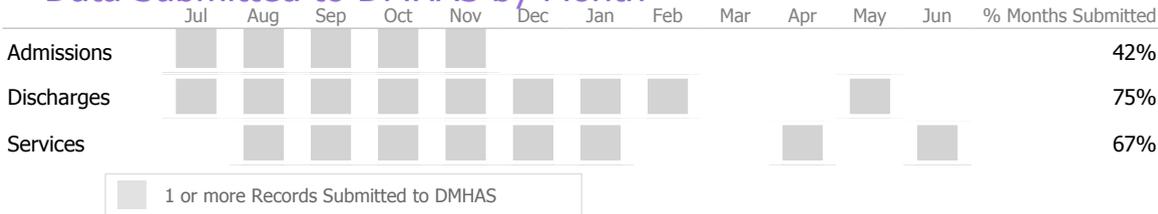
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	12%	90%	86%	-78% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		6	27%	75%	69%	-48% ▼

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
Valid TEDS Data	N/A	92%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	0%	33%
Cooccurring		
	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	96%
Diagnosis		
	Actual	State Avg
Valid Axis I Diagnosis	33%	97%
Valid Axis V GAF Score	17%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	40%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	58%	-55% ▼
Self Help		0	0%	60%	26%	-60% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	62%	-75% ▼
Not Arrested		0	0%	75%	86%	-75% ▼
Stable Living Situation		0	0%	95%	85%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	73%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	28	54% ▲
Admits	15	28	-46% ▼
Discharges	3	-	
Service Hours	1,414	3	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
On-Time Periodic		
6 Month Updates	65%	71%
Cooccurring		
MH Screen Complete	100%	79%
SA Screen Complete	91%	76%
Diagnosis		
Valid Axis I Diagnosis	91%	97%
Valid Axis V GAF Score	79%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	54%	-65% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	89%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	48%	N/A

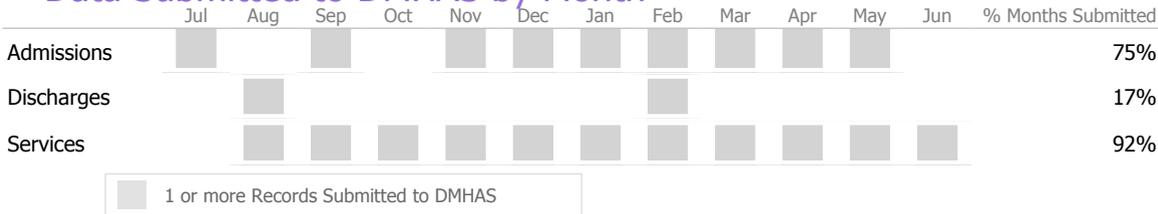
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		37	86%	60%	89%	26% ▲
Social Support		32	74%	60%	73%	14% ▲
Employed		0	0%	15%	9%	-15% ▼
Improved/Maintained Axis V GAF Score		14	41%	85%	54%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	40%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	72%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	50%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	46%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	102	1%
Admits	65	70	-7%
Discharges	63	64	-2%
Service Hours	1,758	3	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	23%	20%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	21%	50%	29%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		102	96%	60%	87%	36% ▲
Stable Living Situation		75	71%	80%	68%	-9%
Social Support		49	46%	60%	50%	-14% ▼
Employed		5	5%	20%	7%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		43	100%	90%	85%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Case Management Programs

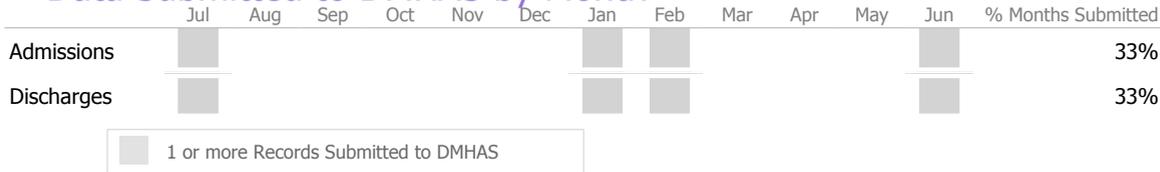
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	45	-64% ▼
Admits	15	47	-68% ▼
Discharges	15	47	-68% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		1	8%	75%	57%	-67% ▼
✓ Community Location Evaluation		12	92%	80%	61%	12% ▲
✓ Follow-up Service within 48 hours		3	100%	90%	46%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	62	-50% ▼
Admits	3	3	0%
Discharges	29	33	-12% ▼
Service Hours	1	1	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic 6 Month Updates	100%	92%
Cooccurring MH Screen Complete	100%	67%
SA Screen Complete	100%	65%
Diagnosis Valid Axis I Diagnosis	97%	97%
Valid Axis V GAF Score	94%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	97%	65%	70%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		26	81%	80%	92%	1%
Social Support		18	56%	60%	76%	-4%
Employed		1	3%	20%	11%	-17% ▼
Improved/Maintained Axis V GAF Score		21	70%	95%	61%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	67%	90%	96%	-23% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	291	324	-10% ▼
Admits	228	275	-17% ▼
Discharges	241	269	-10%
Service Hours	1,978	11	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	28%	66%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	67%
✓ SA Screen Complete	99%	62%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	41%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		100	41%	50%	40%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		134	45%	60%	66%	-15% ▼
● Employed		41	14%	30%	21%	-16% ▼
● Stable Living Situation		218	72%	95%	85%	-23% ▼
● Improved/Maintained Axis V GAF Score		78	30%	75%	57%	-45% ▼

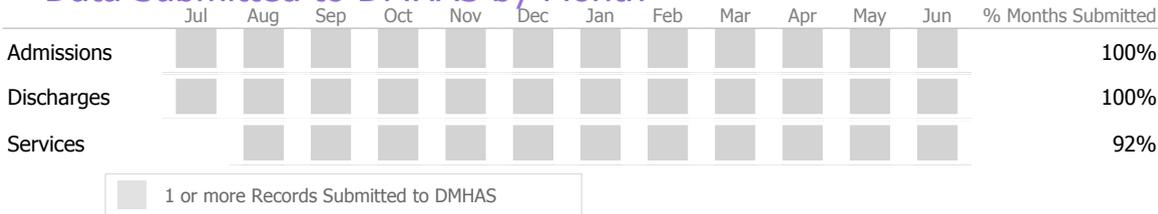
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		183	82%	75%	69%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

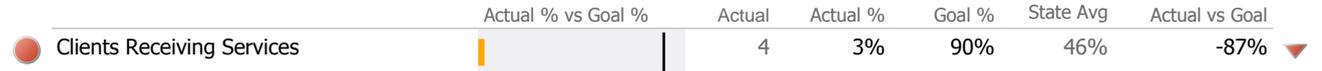
Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	361	454	-20% ▼
Admits	268	321	-17% ▼
Discharges	294	359	-18% ▼
Service Hours	6	-	

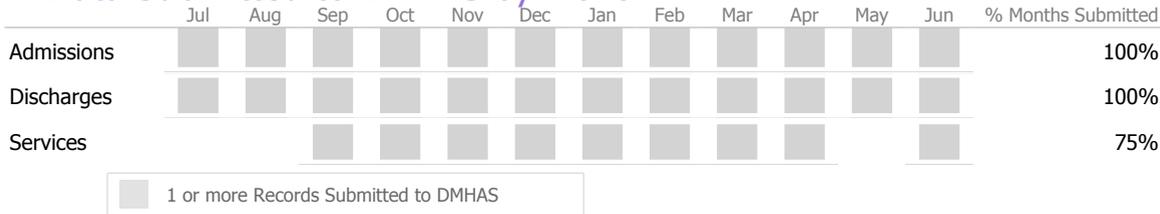
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

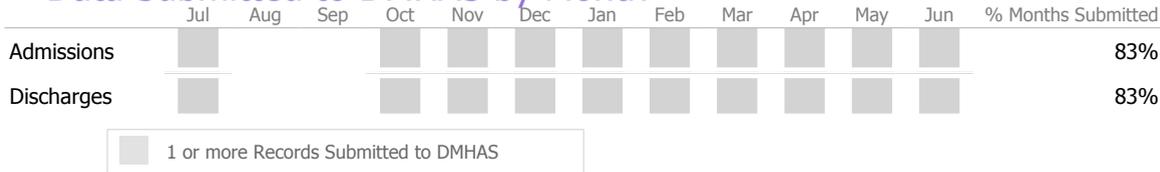
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	28	36% ▲
Admits	39	25	56% ▲
Discharges	41	26	58% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		23	77%	75%	57%	2%
✓ Community Location Evaluation		29	97%	80%	61%	17% ▲
✓ Follow-up Service within 48 hours		13	93%	90%	46%	3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	330	332	-1%
Admits	93	71	31% ▲
Discharges	53	94	-44% ▼
Service Hours	3,247	31	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	54%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	67%
SA Screen Complete	86%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	85%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	32%	50%	40%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		170	51%	60%	66%	-9%
Improved/Maintained Axis V GAF Score		194	62%	75%	57%	-13% ▼
Employed		37	11%	30%	21%	-19% ▼
Stable Living Situation		247	75%	95%	85%	-20% ▼

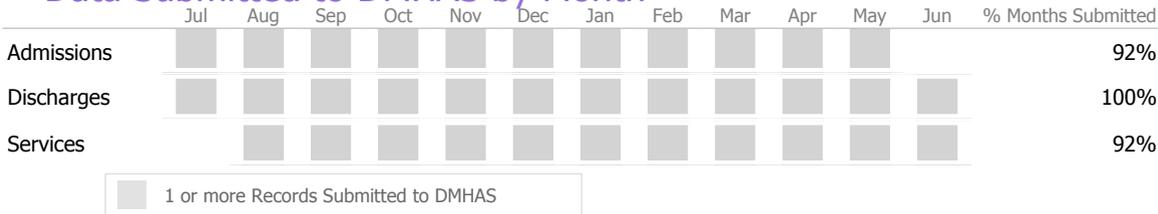
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		279	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		48	52%	75%	69%	-23% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	322	359	-10% ▼
Admits	30	108	-72% ▼
Discharges	41	67	-39% ▼
Service Hours	2,957	12	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	74%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	91%	67%
SA Screen Complete	74%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	74%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	10%	50%	40%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		241	75%	60%	66%	15% ▲
Stable Living Situation		293	91%	95%	85%	-4%
Improved/Maintained Axis V GAF Score		202	66%	75%	57%	-9%
Employed		44	14%	30%	21%	-16% ▼

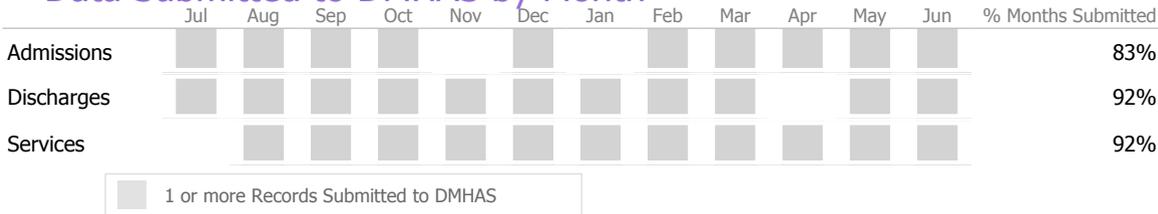
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		282	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	73%	75%	69%	-2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 Goal Met
 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	371	369	1%
Admits	39	116	-66% ▼
Discharges	47	35	34% ▲
Service Hours	3,408	14	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	94%
On-Time Periodic 6 Month Updates	60%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	67%
SA Screen Complete	78%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	90%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	15%	50%	40%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		257	73%	75%	57%	-2%
Social Support		183	49%	60%	66%	-11% ▼
Stable Living Situation		307	82%	95%	85%	-13% ▼
Employed		35	9%	30%	21%	-21% ▼

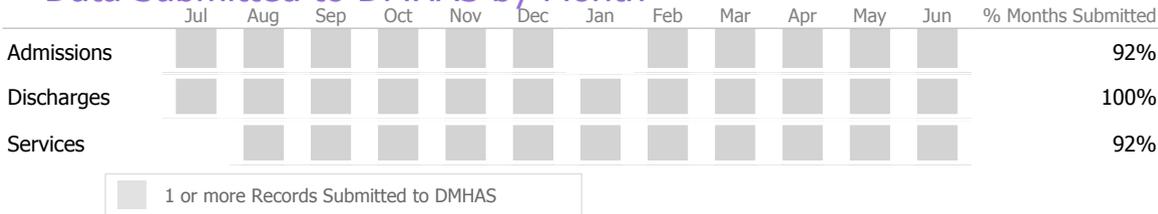
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		323	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	59%	75%	69%	-16% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

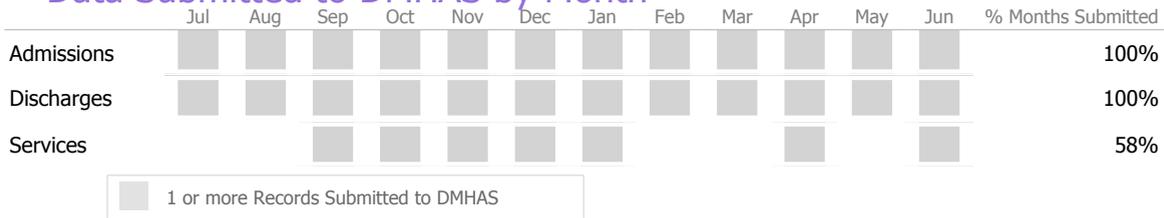
Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	597	5	11840% ▲
Admits	641	5	12720% ▲
Discharges	599	7	8457% ▲
Service Hours	28	1	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	42	43% ▲
Admits	38	11	245% ▲
Discharges	23	19	21% ▲
Service Hours	636	5	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	97%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	88%	98%
Valid Axis V GAF Score	70%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	17%	50%	40%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		43	70%	60%	66%	10%
Employed		15	25%	30%	21%	-5%
Stable Living Situation		52	85%	95%	85%	-10%
Improved/Maintained Axis V GAF Score		12	29%	75%	57%	-46% ▼

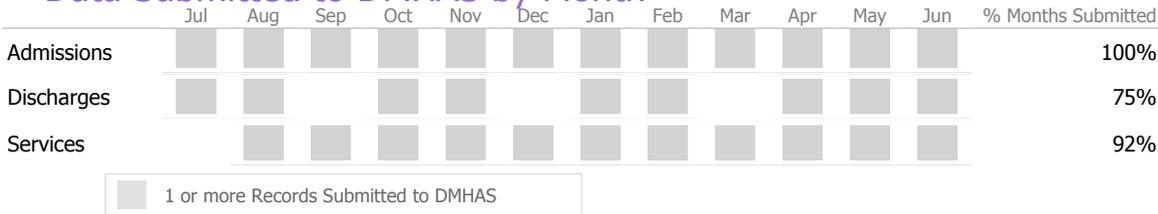
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		36	95%	75%	69%	20% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	112	3%
Admits	65	43	51% ▲
Discharges	51	56	-9%
Service Hours	1,273	3	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	64%	92%
Cooccurring	Actual	State Avg
MH Screen Complete	79%	67%
SA Screen Complete	50%	65%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	97%
Valid Axis V GAF Score	78%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		30	59%	65%	70%	-6%

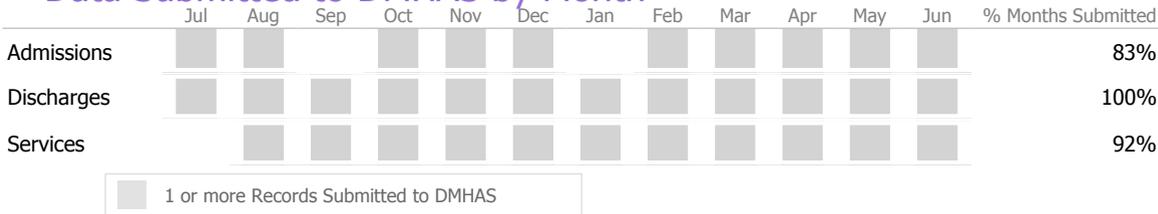
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		77	63%	60%	76%	3%
Stable Living Situation		99	80%	80%	92%	0%
Employed		7	6%	20%	11%	-14% ▼
Improved/Maintained Axis V GAF Score		58	55%	95%	61%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		64	89%	90%	96%	-1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	35	49% ▲
Admits	53	33	61% ▲
Discharges	48	36	33% ▲
Bed Days	3,195	3,282	-3%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		31	65%	75%	72%	-10% ▼
No Re-admit within 30 Days of Discharge		30	62%	85%	71%	-23% ▼
Follow-up within 30 Days of Discharge		27	87%	90%	85%	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	80%
Cooccurring	Actual	State Avg
MH Screen Complete		91%
SA Screen Complete		90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		80%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		13	27%	75%	58%	-48% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	92 days	0.1	88%	90%	86%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

Measure	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

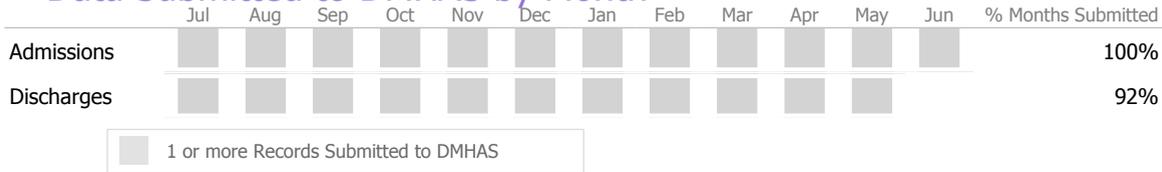
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	399	416	-4%
Admits	71	269	-74% ▼
Discharges	63	90	-30% ▼

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services

Connecticut Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

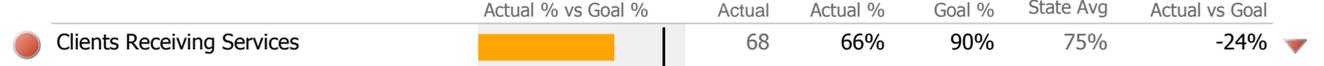
Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

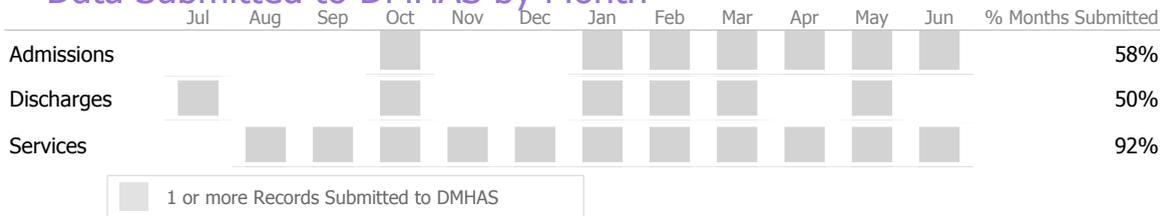
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109	101	8%
Admits	16	40	-60% ▼
Discharges	6	8	-25% ▼
Service Hours	1,005	-	
Social Rehab/PHP/IOP Days	187	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	4	700% ▲
Admits	28	3	833% ▲
Discharges	3	-	
Service Hours	21	13	62% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	93%	67%
SA Screen Complete	20%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	41%	98%
Valid Axis V GAF Score	13%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	40%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		25	78%	60%	66%	18% ▲
✓ Stable Living Situation		31	97%	95%	85%	2%
● Employed		1	3%	30%	21%	-27% ▼
● Improved/Maintained Axis V GAF Score		2	18%	75%	57%	-57% ▼

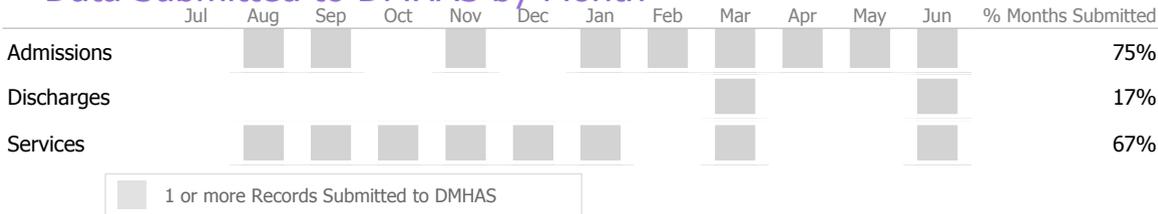
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	28%	90%	86%	-62% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		1	4%	75%	69%	-71% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	2	3200% ▲
Admits	65	2	3150% ▲
Discharges	43	1	4200% ▲
Service Hours	154	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	18%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	77%	67%
SA Screen Complete	35%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	71%	98%
Valid Axis V GAF Score	12%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	16%	50%	40%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		48	73%	60%	66%	13% ▲
✓ Stable Living Situation		65	98%	95%	85%	3%
● Employed		6	9%	30%	21%	-21% ▼
● Improved/Maintained Axis V GAF Score		3	6%	75%	57%	-69% ▼

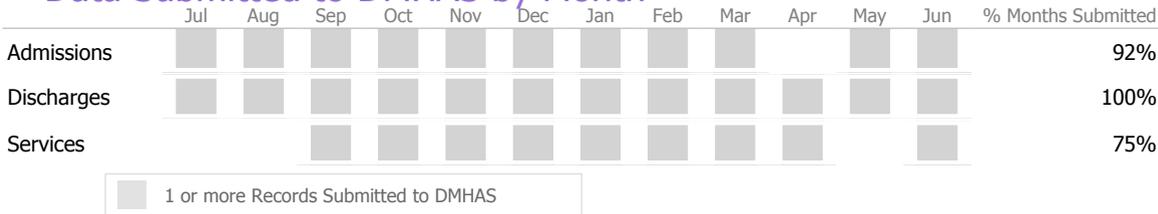
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		7	29%	90%	86%	-61% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		11	17%	75%	69%	-58% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20		
Admits	20	-	
Discharges	7	-	
Service Hours	140	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	86%	67%
SA Screen Complete	0%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	70%	98%
Valid Axis V GAF Score	0%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	14%	50%	40%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		18	90%	60%	66%	30% ▲
✓ Stable Living Situation		20	100%	95%	85%	5%
● Employed		1	5%	30%	21%	-25% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	57%	-75% ▼

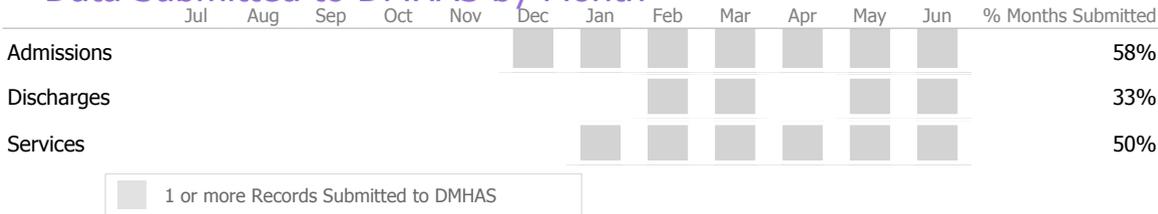
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	62%	90%	86%	-28% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		6	30%	75%	69%	-45% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8		
Admits	8	-	
Discharges	6	-	
Service Hours	8	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	66%
Cooccurring	Actual	State Avg
MH Screen Complete	86%	67%
SA Screen Complete	14%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	75%	98%
Valid Axis V GAF Score	0%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	40%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		7	88%	95%	85%	-7%
Social Support		4	50%	60%	66%	-10%
Employed		1	12%	30%	21%	-18% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	57%	-75% ▼

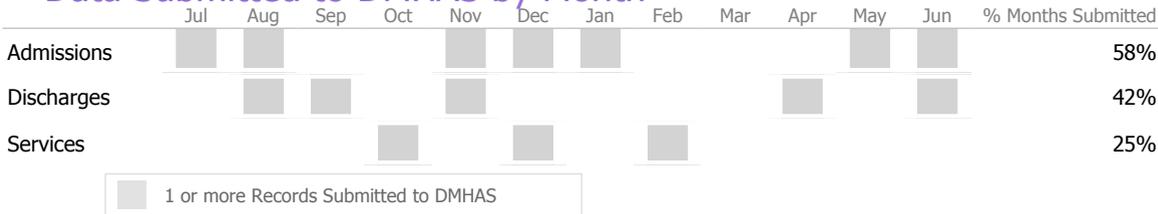
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	86%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	13%	75%	69%	-63% ▼

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13		
Admits	13	-	
Discharges	6	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	66%
Cooccurring	Actual	State Avg
MH Screen Complete	62%	67%
SA Screen Complete	38%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	69%	98%
Valid Axis V GAF Score	8%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	17%	50%	40%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	77%	60%	66%	17% ▲
✓ Stable Living Situation		13	100%	95%	85%	5%
● Employed		3	23%	30%	21%	-7%
● Improved/Maintained Axis V GAF Score		0	0%	75%	57%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	86%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	69%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	11	436% ▲
Admits	54	8	575% ▲
Discharges	34	6	467% ▲
Service Hours	165	3	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	18%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	88%	67%
SA Screen Complete	29%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	83%	98%
Valid Axis V GAF Score	19%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	12%	50%	40%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		49	83%	60%	66%	23% ▲
✓ Stable Living Situation		56	95%	95%	85%	0%
● Employed		4	7%	30%	21%	-23% ▼
● Improved/Maintained Axis V GAF Score		4	9%	75%	57%	-66% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		17	68%	90%	86%	-22% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		21	39%	75%	69%	-36% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13		
Admits	13	-	
Discharges	9	-	
Service Hours	89	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	66%
Cooccurring	Actual	State Avg
MH Screen Complete	86%	67%
SA Screen Complete	14%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	38%	98%
Valid Axis V GAF Score	23%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	40%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		11	85%	60%	66%	25% ▲
Stable Living Situation		13	100%	95%	85%	5%
Employed		0	0%	30%	21%	-30% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	57%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	50%	90%	86%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	62%	75%	69%	-13% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	16	344% ▲
Admits	56	16	250% ▲
Discharges	43	1	4200% ▲
Service Hours	41	1	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	31%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	67%
SA Screen Complete	24%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	68%	98%
Valid Axis V GAF Score	15%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	12%	50%	40%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		53	75%	60%	66%	15% ▲
Stable Living Situation		71	100%	95%	85%	5%
Employed		1	1%	30%	21%	-29% ▼
Improved/Maintained Axis V GAF Score		6	11%	75%	57%	-64% ▼

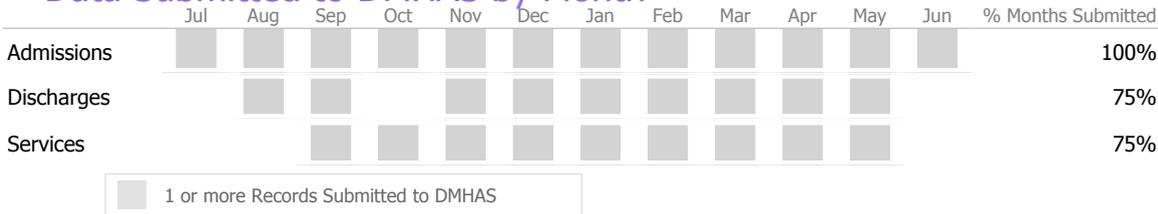
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	36%	90%	86%	-54% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	4%	75%	69%	-71% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

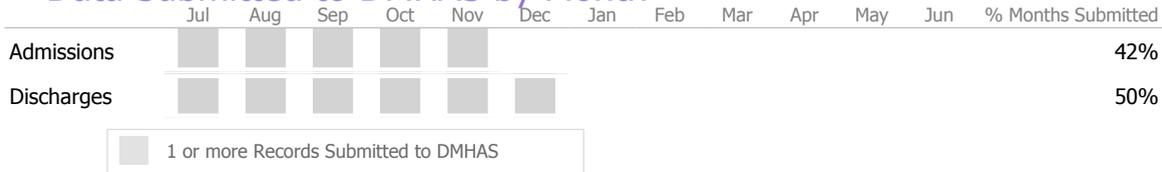
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	219	-86% ▼
Admits	24	214	-89% ▼
Discharges	32	219	-85% ▼

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	17	88% ▲
Admits	15	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	6%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	58%	67%
SA Screen Complete	5%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	53%	98%
Valid Axis V GAF Score	9%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	40%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		15	47%	60%	66%	-13% ▼
Employed		0	0%	30%	21%	-30% ▼
Stable Living Situation		15	47%	95%	85%	-48% ▼
Improved/Maintained Axis V GAF Score		1	6%	75%	57%	-69% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	3%	90%	86%	-87% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	69%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	47	60% ▲
Admits	31	39	-21% ▼
Discharges	3	3	0%
Service Hours	9	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
On-Time Periodic 6 Month Updates	29%	66%
Cooccurring MH Screen Complete	53%	67%
SA Screen Complete	30%	62%
Diagnosis Valid Axis I Diagnosis	61%	98%
Valid Axis V GAF Score	55%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	40%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		39	52%	60%	66%	-8%
Employed		11	15%	30%	21%	-15% ▼
Stable Living Situation		58	77%	95%	85%	-18% ▼
Improved/Maintained Axis V GAF Score		27	44%	75%	57%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	6%	90%	86%	-84% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	69%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

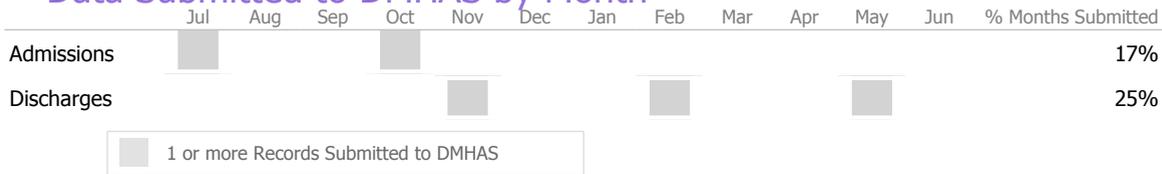
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	10	20% ▲
Admits	2	10	-80% ▼
Discharges	4	-	

Data Submitted to DMHAS by Month

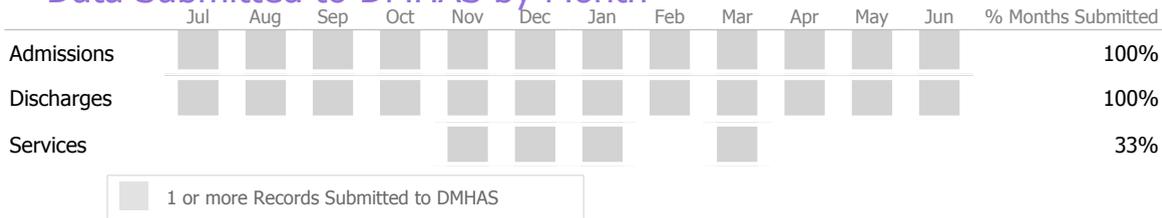


* State Avg based on 1 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	277	10	2670% ▲
Admits	281	11	2455% ▲
Discharges	278	12	2217% ▲
Service Hours	28	1	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	58	-12% ▼
Admits	37	48	-23% ▼
Discharges	36	44	-18% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	58%	95%
Valid TEDS Data	77%	92%
On-Time Periodic		
6 Month Updates	0%	33%
Cooccurring		
MH Screen Complete	92%	97%
SA Screen Complete	59%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	97%
Valid Axis V GAF Score	12%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	17%	50%	51%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		43	84%	60%	26%	24% ▲
Employed		30	59%	50%	40%	9%
Stable Living Situation		38	75%	95%	85%	-20% ▼
Abstinence/Reduced Drug Use		12	24%	55%	58%	-31% ▼
Not Arrested		5	10%	75%	86%	-65% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	62%	-75% ▼

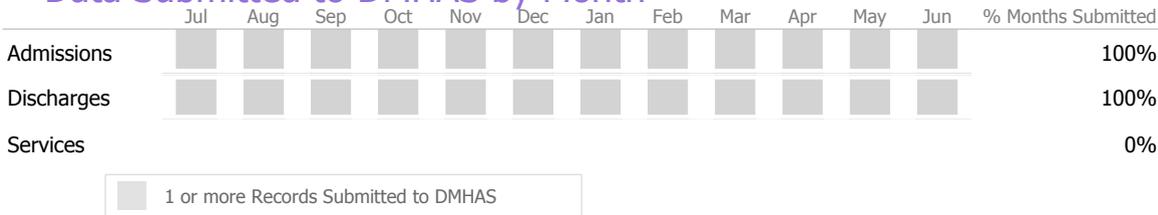
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	73%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26		
Admits	27	-	
Discharges	3	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	20%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	73%	67%
SA Screen Complete	6%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	35%	98%
Valid Axis V GAF Score	4%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	40%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		26	96%	60%	66%	36% ▲
Stable Living Situation		27	100%	95%	85%	5%
Employed		1	4%	30%	21%	-26% ▼
Improved/Maintained Axis V GAF Score		1	12%	75%	57%	-63% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	86%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	69%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

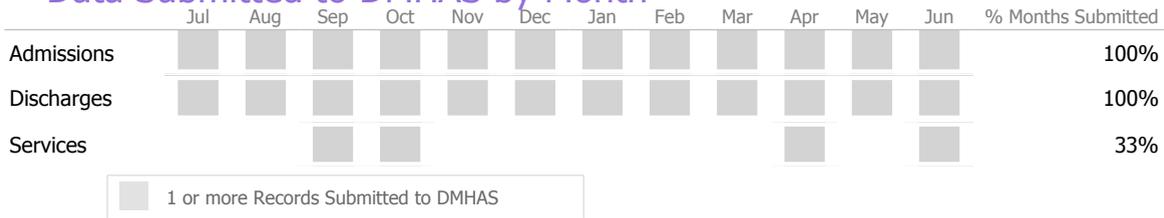
Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	155		
Admits	158	-	
Discharges	155	1	15400% ▲
Service Hours	7	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	239	-88% ▼
Admits	3	227	-99% ▼
Discharges	23	223	-90% ▼
Service Hours	261	1	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	95%
Valid TEDS Data	84%	92%
On-Time Periodic		
6 Month Updates	80%	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	82%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	35%	50%	51%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		28	100%	60%	26%	40% ▲
Abstinence/Reduced Drug Use		21	75%	55%	58%	20% ▲
Employed		13	46%	50%	40%	-4%
Stable Living Situation		24	86%	95%	85%	-9%
Improved/Maintained Axis V GAF Score		15	54%	75%	62%	-21% ▼
Not Arrested		10	36%	75%	86%	-39% ▼

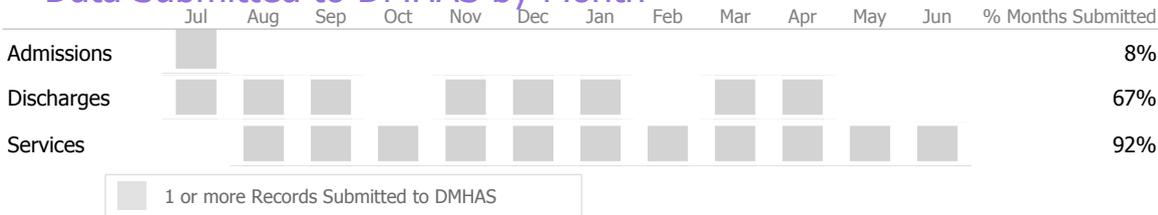
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	100%	90%	81%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	73%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	12	10	20% ▲
Discharges	13	14	-7%
Service Hours	38	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	95%
Valid TEDS Data	93%	92%
On-Time Periodic		
6 Month Updates	N/A	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	69%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	31%	50%	51%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		13	100%	60%	26%	40% ▲
✓ Abstinence/Reduced Drug Use		11	85%	55%	58%	30% ▲
● Stable Living Situation		11	85%	95%	85%	-10%
● Employed		4	31%	50%	40%	-19% ▼
● Not Arrested		2	15%	75%	86%	-60% ▼
● Improved/Maintained Axis V GAF Score		1	8%	75%	62%	-67% ▼

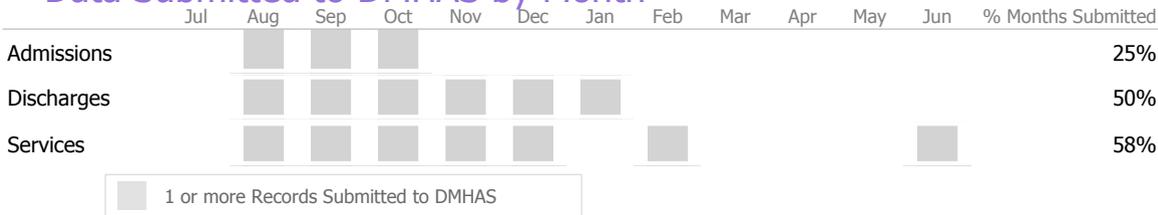
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		4	33%	75%	73%	-42% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	413	272	52% ▲
Admits	346	197	76% ▲
Discharges	332	198	68% ▲
Service Hours	2,589	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	95%
Valid TEDS Data	94%	92%
On-Time Periodic		
6 Month Updates	54%	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	99%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	97%
Valid Axis V GAF Score	74%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		73	22%	50%	51%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		420	98%	60%	26%	38% ▲
Abstinence/Reduced Drug Use		228	53%	55%	58%	-2%
Employed		149	35%	50%	40%	-15% ▼
Stable Living Situation		341	80%	95%	85%	-15% ▼
Not Arrested		121	28%	75%	86%	-47% ▼
Improved/Maintained Axis V GAF Score		73	20%	75%	62%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		92	94%	90%	81%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		199	59%	75%	73%	-16% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services		█	█	█	█	█	█	█	█	█	█	█	92%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6		
Admits	6	-	
Discharges	4	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	55%	95%
Valid TEDS Data	58%	92%
On-Time Periodic		
6 Month Updates	N/A	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	29%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	0%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	50%	51%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		6	100%	60%	26%	40% ▲
Employed		5	83%	50%	40%	33% ▲
Stable Living Situation		5	83%	95%	85%	-12% ▼
Abstinence/Reduced Drug Use		0	0%	55%	58%	-55% ▼
Not Arrested		1	17%	75%	86%	-58% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	62%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	73%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	268	284	-6%
Admits	51	77	-34% ▼
Discharges	42	68	-38% ▼
Service Hours	2,785	18	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	46%	66%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	88%	67%
✓ SA Screen Complete	82%	62%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	82%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	10%	50%	40%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		240	89%	95%	85%	-6%
● Social Support		124	46%	60%	66%	-14% ▼
● Improved/Maintained Axis V GAF Score		147	58%	75%	57%	-17% ▼
● Employed		22	8%	30%	21%	-22% ▼

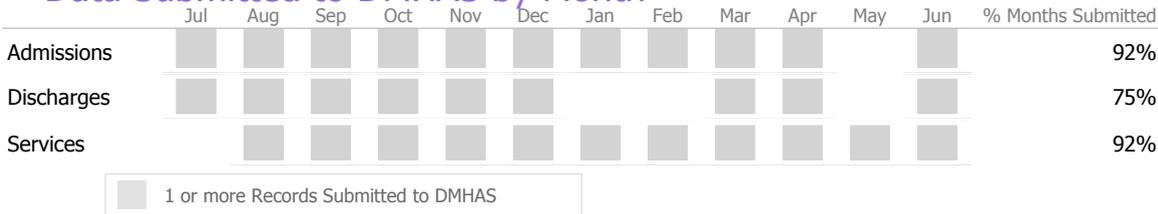
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		227	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		38	75%	75%	69%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	95	-13% ▼
Admits	39	59	-34% ▼
Discharges	52	53	-2%
Service Hours	1,195	50	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	63%	67%
SA Screen Complete	5%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	98%
Valid Axis V GAF Score	72%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	52%	50%	40%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		56	67%	60%	66%	7%
● Stable Living Situation		65	78%	95%	85%	-17% ▼
● Improved/Maintained Axis V GAF Score		39	51%	75%	57%	-24% ▼
● Employed		1	1%	30%	21%	-29% ▼

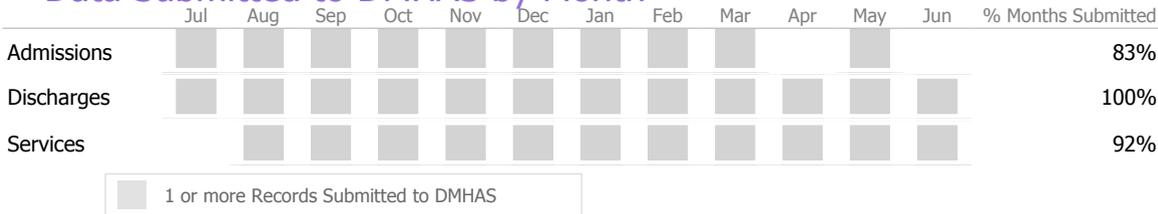
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		29	74%	75%	69%	-1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

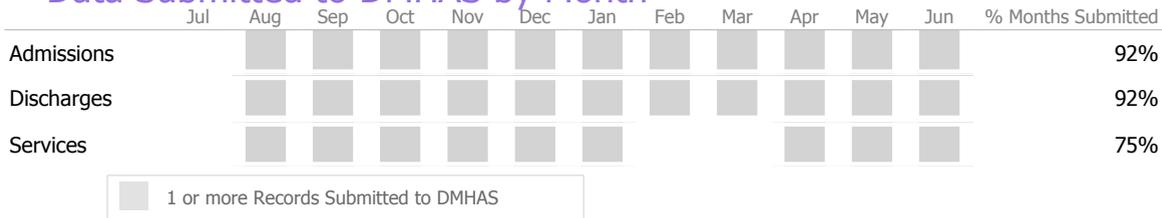
■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73		
Admits	74	-	
Discharges	74	-	
Service Hours	26	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	4	-	
Discharges	4	-	
Service Hours	2	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	88	15% ▲
Admits	26	18	44% ▲
Discharges	23	13	77% ▲
Service Hours	3,307	31	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	49%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	100%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	71%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	26%	50%	40%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		44	44%	60%	66%	-16% ▼
Employed		11	11%	30%	21%	-19% ▼
Stable Living Situation		73	72%	95%	85%	-23% ▼
Improved/Maintained Axis V GAF Score		48	52%	75%	57%	-23% ▼

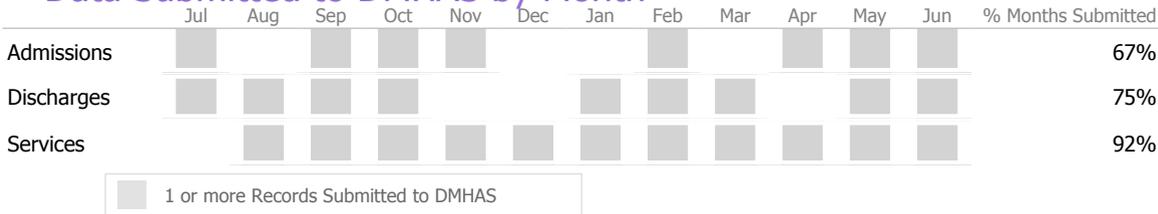
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		75	96%	90%	86%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		21	81%	75%	69%	6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual
 Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs