

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	124	412	-70%	▼
	Admits	28	10	180%	▲
	Discharges	46	316	-85%	▼
	Service Hours	639	496	29%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	124	100.0%

Consumer Satisfaction Survey

(Based on 2 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
● General Satisfaction		50%	80%	92%
● Overall		50%	80%	91%
● Outcome		50%	80%	83%
● Recovery		50%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	4%	16% ▼
26-34	27	22%	24%
35-44	25	20%	19%
45-54	27	22%	23%
55-64	22	18%	14%
65+	17	14%	4%

Gender	#	%	State Avg
Female	92	74%	40% ▲
Male	32	26%	60% ▼

Ethnicity	#	%	State Avg
Non-Hispanic	108	87%	75% ▲
Unknown	15	12%	6%
Hispanic-Other	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			12% ▼

Race	#	%	State Avg
White/Caucasian	114	92%	66% ▲
Unknown	8	6%	3%
Black/African American	1	1%	17% ▼
Other	1	1%	13% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

320 Pomfret AIP 414-110

Day Kimball Hospital

Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	3	▼
Admits	-	3	-100% ▼
Discharges	-	3	-100% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	72%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	50%	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	409	-70% ▼
Admits	28	7	300% ▲
Discharges	46	313	-85% ▼
Service Hours	639	496	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	59%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	97%	67%
SA Screen Complete	94%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	40%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		71	56%	60%	66%	-4%
Employed		14	11%	30%	21%	-19% ▼
Stable Living Situation		93	74%	95%	85%	-21% ▼
Improved/Maintained Axis V GAF Score		46	43%	75%	57%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		78	98%	90%	86%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	56%	75%	69%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs