

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	320	247	30%	▲
	Admits	99	70	41%	▲
	Discharges	93	26	258%	▲
	Service Hours	2,239	1,618	38%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	320	100.0%

Consumer Satisfaction Survey (Based on 100 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Overall		90%	80%	91%
✓ Respect		89%	80%	91%
✓ Access		86%	80%	88%
● Outcome		75%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	16	5%	▼ 16%	Female	198	62%	▲ 40%
26-34	43	13%	▼ 24%	Male	122	38%	▼ 60%
35-44	58	18%	19%				
45-54	119	37%	▲ 23%				
55-64	71	22%	14%				
65+	13	4%	4%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	248	78%	75%	White/Caucasian	151	47%	▼ 66%
Hisp-Puerto Rican	33	10%	12%	Black/African American	110	34%	▲ 17%
Unknown	24	8%	6%	Other	36	11%	13%
Hispanic-Other	14	4%	6%	Unknown	11	3%	3%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	4	1%	1%
Hispanic-Cuban			0%	Multiple Races	4	1%	1%
				Asian	3	1%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
On-Time Periodic 6 Month Updates	1%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	100%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	86%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		30	32%	50%	40%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		189	59%	60%	66%	-1%
Employed		22	7%	30%	21%	-23% ▼
Stable Living Situation		197	62%	95%	85%	-33% ▼
Improved/Maintained Axis V GAF Score		71	25%	75%	57%	-50% ▼

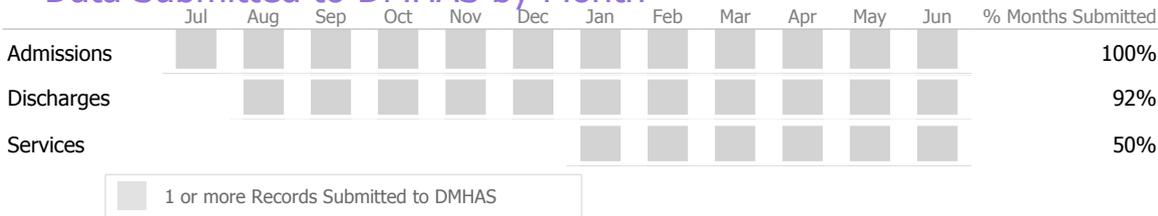
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		206	91%	90%	86%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		53	54%	75%	69%	-21% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs