

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,222	1,250	-2%
	Admits	858	912	-6%
	Discharges	772	893	-14% ▼
	Service Hours	4,106	4,683	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	686	54.2%
	Outpatient	580	45.8%

Consumer Satisfaction Survey

(Based on 205 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Recovery		93%	80%	79%
✓ Respect		92%	80%	91%
✓ Outcome		88%	80%	83%
✓ Access		86%	80%	88%
✓ General Satisfaction		82%	80%	92%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	330	27%	▲ 16%	Male	867	71%	▲ 60%
26-34	368	30%	24%	Female	354	29%	▼ 40%
35-44	211	17%	19%				
45-54	184	15%	23%				
55-64	104	9%	14%				
65+	19	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,014	83%	75%	White/Caucasian	1,024	84%	▲ 66%
Unknown	115	9%	6%	Black/African American	78	6%	▼ 17%
Hisp-Puerto Rican	54	4%	12%	Other	51	4%	13%
Hispanic-Other	23	2%	6%	Unknown	36	3%	3%
Hispanic-Mexican	13	1%	1%	Am. Indian/Native Alaskan	23	2%	1%
Hispanic-Cuban	3	0%	0%	Asian	8	1%	1%
				Multiple Races	2	0%	1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	580	595	-3%
Admits	437	472	-7%
Discharges	401	470	-15% ▼
Service Hours	4,106	4,683	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
Valid TEDS Data	95%	92%
On-Time Periodic		
6 Month Updates	0%	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		234	58%	50%	51%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		383	61%	55%	58%	6%
✓ Employed		333	53%	50%	40%	3%
● Not Arrested		462	74%	75%	86%	-1%
● Stable Living Situation		533	85%	95%	85%	-10%
● Improved/Maintained Axis V GAF Score		245	48%	75%	62%	-27% ▼
● Self Help		62	10%	60%	26%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		132	59%	90%	81%	-31% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		330	82%	75%	73%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Pre-Trial Drug/Alc Ed 202705

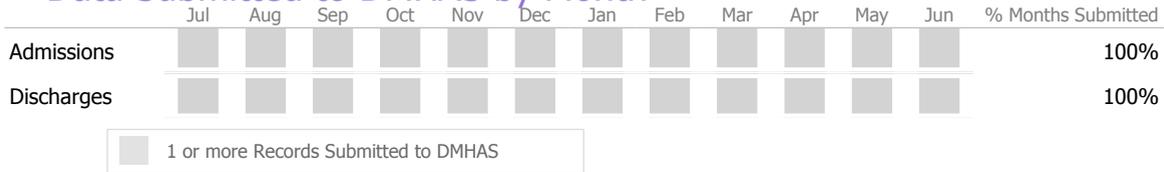
New Directions Inc of North Central Conn.

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	686	688	0%
Admits	421	440	-4%
Discharges	371	423	-12% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs