

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	424	449	-6%
	Admits	94	110	-15% ▼
	Discharges	100	123	-19% ▼
	Service Hours	1,766	1,498	18% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	424	100.0%

Consumer Satisfaction Survey

(Based on 113 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		99%	80%	92%
✓ General Satisfaction		99%	80%	92%
✓ Access		99%	80%	88%
✓ Overall		98%	80%	91%
✓ Respect		98%	80%	91%
✓ Outcome		83%	80%	83%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	42	10%	16%	Female	264	62%	▲ 40%
26-34	76	18%	24%	Male	160	38%	▼ 60%
35-44	65	15%	19%				
45-54	100	24%	23%				
55-64	85	20%	14%				
65+	56	13%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	398	94%	▲ 75%	White/Caucasian	403	95%	▲ 66%
Hispanic-Other	12	3%	6%	Black/African American	13	3%	▼ 17%
Hisp-Puerto Rican	9	2%	12%	Other	4	1%	▼ 13%
Unknown	4	1%	6%	Unknown	4	1%	3%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Asian			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	99%	67%
SA Screen Complete	94%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	13%	50%	40%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		410	96%	60%	66%	36% ▲
Stable Living Situation		423	99%	95%	85%	4%
Employed		144	34%	30%	21%	4%
Improved/Maintained Axis V GAF Score		99	26%	75%	57%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		321	98%	90%	86%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		67	71%	75%	69%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs