

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	912	860	6%
	Admits	218	193	13% ▲
	Discharges	201	185	9%
	Service Hours	5,915	5,248	13% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	909	94.6%
	Community Support	52	5.4%

Consumer Satisfaction Survey (Based on 130 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		92%	80%	91%
✓ Access		92%	80%	88%
✓ Respect		89%	80%	91%
✓ Recovery		81%	80%	79%
Outcome		79%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	62	7%	16%	Female	557	61%	40% ▲
26-34	111	12%	24% ▼	Male	355	39%	60% ▼
35-44	141	15%	19%	Race			
45-54	236	26%	23%	White/Caucasian	671	74%	66%
55-64	224	25%	14% ▲	Black/African American	222	24%	17%
65+	137	15%	4% ▲	Asian	11	1%	1%
Ethnicity				Other	6	1%	13% ▼
Non-Hispanic	661	72%	75%	Unknown	2	0%	3%
Hispanic-Other	227	25%	6% ▲	Am. Indian/Native Alaskan			1%
Hisp-Puerto Rican	17	2%	12%	Multiple Races			1%
Unknown	6	1%	6%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban	1	0%	0%				
Hispanic-Mexican			1%				

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	65	-20% ▼
Admits	-	13	-100% ▼
Discharges	52	16	225% ▲
Service Hours		647	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	96%
On-Time Periodic		
6 Month Updates	N/A	92%
Cooccurring		
MH Screen Complete	N/A	67%
SA Screen Complete	N/A	65%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		52	100%	65%	70%	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		51	98%	80%	92%	18% ▲
✓ Improved/Maintained Axis V GAF Score		52	100%	95%	61%	5%
● Employed		2	4%	20%	11%	-16% ▼
● Social Support		3	6%	60%	76%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	96%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	909	859	6%
Admits	218	175	25% ▲
Discharges	149	161	-7%
Service Hours	5,915	4,582	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	58%	67%
SA Screen Complete	56%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		37	25%	50%	40%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		876	95%	95%	85%	0%
Improved/Maintained Axis V GAF Score		679	85%	75%	57%	10%
Social Support		496	54%	60%	66%	-6%
Employed		155	17%	30%	21%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		745	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		177	81%	75%	69%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs