

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	72	75	-4%
	Admits	9	13	-31% ▼
	Discharges	17	17	0%
	Service Hours	4,726	3,534	34% ▲
	Bed Days	4,481	5,592	-20% ▼
	S.Rehab/PHP/IOP	8,200	8,763	-6%

Consumer Satisfaction Survey (Based on 108 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		91%	80%	88%
✓ Quality and Appropriateness		90%	80%	93%
✓ General Satisfaction		89%	80%	92%
✓ Overall		88%	80%	91%
✓ Participation in Treatment		85%	80%	92%
✓ Outcome		83%	80%	83%
✓ Respect		82%	80%	91%
● Recovery		68%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	55	48.7%
	Residential Services	47	41.6%
	Case Management	11	9.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			16% ▼	Male	46	64%	60%
26-34	6	8%	24% ▼	Female	26	36%	40%
35-44	12	17%	19%				
45-54	16	22%	23%				
55-64	27	38%	14% ▲				
65+	11	15%	4% ▲				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	69	96%	75% ▲	White/Caucasian	61	85%	66% ▲
Hispanic-Other	3	4%	6%	Black/African American	6	8%	17%
Hispanic-Cuban			0%	Other	3	4%	13%
Hispanic-Mexican			1%	Asian	1	1%	1%
Hisp-Puerto Rican			12% ▼	Unknown	1	1%	3%
Unknown			6%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	2,921	2,899	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	72%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	84%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	72%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		92%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	67%	60%	77%	7%
● Stable Living Situation		8	89%	90%	98%	-1%
● Improved/Maintained Axis V GAF Score		6	75%	95%	67%	-20% ▼

Cooccurring	Actual	State Avg
MH Screen Complete		94%
SA Screen Complete		93%

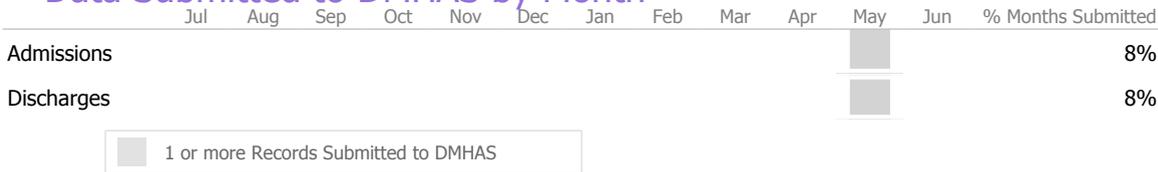
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	2,941 days	0.2	100%	90%	96%	10%



Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		96%

Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	8	-25% ▼
Admits	-	1	-100% ▼
Discharges	2	2	0%
Bed Days	1,560	2,693	-42% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	97%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	64%
SA Screen Complete	N/A	63%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	60%	71%	40% ▲
Follow-up within 30 Days of Discharge		2	100%	90%	79%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		6	100%	60%	83%	40% ▲
Improved/Maintained Axis V GAF Score		6	100%	95%	72%	5%
Stable Living Situation		6	100%	95%	96%	5%
Employed		1	17%	25%	9%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	1,058 days	0.4	53%	90%	92%	-37% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													8%

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	37	-14% ▼
Admits	3	3	0%
Discharges	4	8	-50% ▼
Service Hours	3,497	2,673	31% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	94%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	94%
SA Screen Complete	0%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	50%	65%	25% ▲

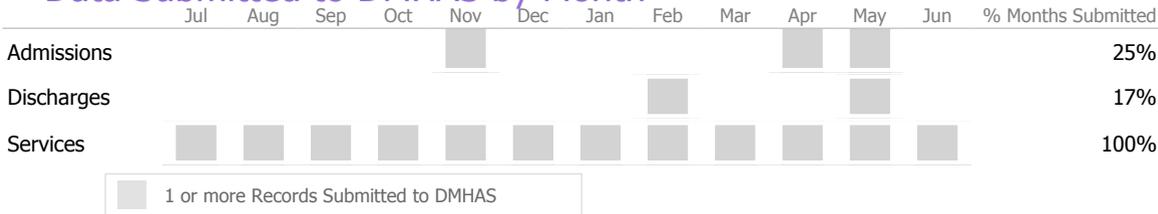
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		28	88%	60%	88%	28% ▲
Stable Living Situation		32	100%	85%	94%	15% ▲
Employed		8	25%	25%	12%	0%
Improved/Maintained Axis V GAF Score		15	50%	95%	72%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 51 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	57	-4%
Admits	3	8	-63% ▼
Discharges	9	5	80% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	8,200	8,763	-6%

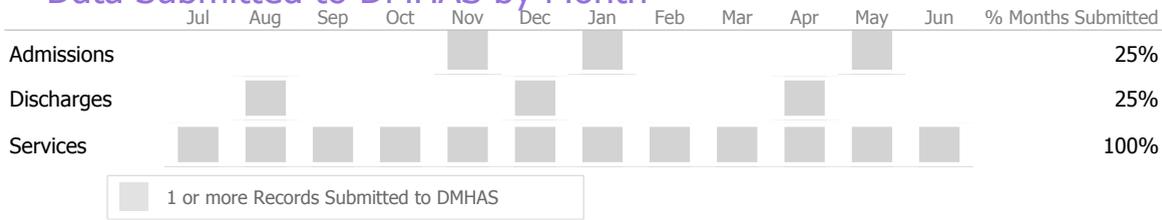
Service Utilization



Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	46	100%	90%	75%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	-	
Discharges	1	1	0%
Service Hours	1,229	861	43% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	89%	15% ▲

Service Utilization

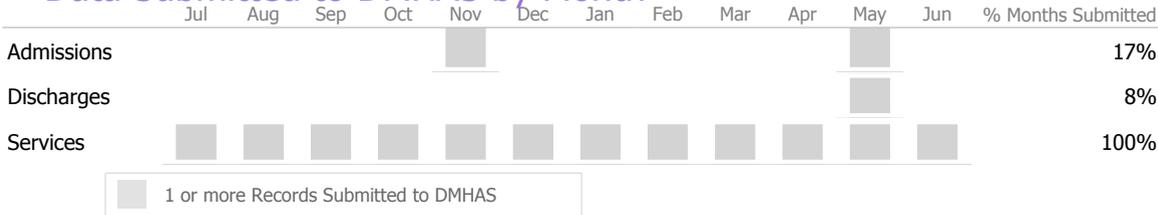
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 69 Active Supportive Housing – Scattered Site Programs