

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	87	123	-29% ▼
	Admits	47	81	-42% ▼
	Discharges	59	90	-34% ▼
	Service Hours	1,335	2,080	-36% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	87	100.0%

Consumer Satisfaction Survey (Based on 88 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Participation in Treatment		99%	80%	92%
✓ Access		99%	80%	88%
✓ Overall		98%	80%	91%
✓ Respect		96%	80%	91%
● Outcome		76%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	12%	16%
26-34	23	27%	24%
35-44	20	24%	19%
45-54	16	19%	23%
55-64	12	14%	14%
65+	3	4%	4%

Gender	#	%	State Avg
Male	50	57%	60%
Female	37	43%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	84	97%	▲ 75%
Hisp-Puerto Rican	2	2%	12%
Hispanic-Other	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	81	93%	▲ 66%
Multiple Races	3	3%	1%
Am. Indian/Native Alaskan	1	1%	1%
Asian	1	1%	1%
Black/African American	1	1%	▼ 17%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	87	123	-29% ▼
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	92%
On-Time Periodic		
6 Month Updates	32%	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	97%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		43	73%	50%	51%	23% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		87	95%	75%	86%	20% ▲
✓ Employed		53	58%	50%	40%	8%
✓ Abstinence/Reduced Drug Use		53	58%	55%	58%	3%
✓ Stable Living Situation		88	96%	95%	85%	1%
✓ Improved/Maintained Axis V GAF Score		67	83%	75%	62%	8%
● Self Help		18	20%	60%	26%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		29	88%	90%	81%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		35	78%	75%	73%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■		■	■	■	■		■	■	83%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs