

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,450	1,506	-4%
	Admits	339	475	-29% ▼
	Discharges	410	378	8%
	Service Hours	7,270	6,665	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,450	100.0%

Consumer Satisfaction Survey (Based on 184 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		99%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Participation in Treatment		98%	80%	92%
✓ Respect		95%	80%	91%
✓ Outcome		93%	80%	83%
✓ Access		92%	80%	88%
✓ Recovery		89%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	85	6%	16%	Female	933	64%	40% ▲
26-34	173	12%	24% ▼	Male	517	36%	60% ▼
35-44	313	22%	19%				
45-54	423	29%	23%				
55-64	330	23%	14%				
65+	126	9%	4%				
				Race	#	%	State Avg
				White/Caucasian	772	53%	66% ▼
				Other	465	32%	13% ▲
				Black/African American	192	13%	17%
				Hawaiian/Other Pacific Islander	12	1%	0%
				Multiple Races	4	0%	1%
				Asian	2	0%	1%
				Unknown	2	0%	3%
				Am. Indian/Native Alaskan	1	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,450	1,506	-4%
Admits	339	475	-29% ▼
Discharges	410	378	8%
Service Hours	7,270	6,665	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	87%	66%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	100%	62%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		287	70%	50%	40%	20% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		1,429	95%	60%	66%	35% ▲
Improved/Maintained Axis V GAF Score		1,204	87%	75%	57%	12% ▲
Stable Living Situation		1,452	97%	95%	85%	2%
Employed		238	16%	30%	21%	-14% ▼

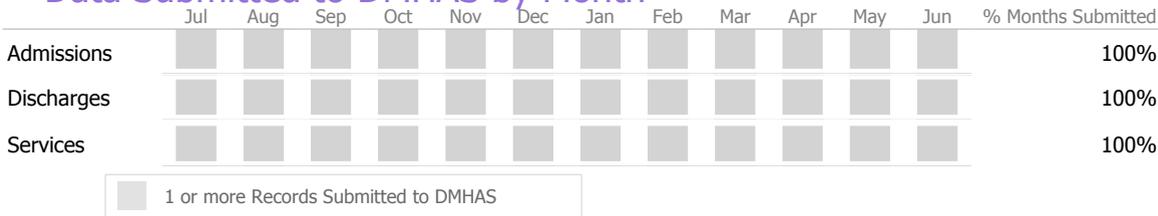
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,093	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		295	91%	75%	69%	16% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs