

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	11	-18% ▼
	Admits	1	2	-50% ▼
	Discharges		3	-100% ▼
	Service Hours	355	361	-2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg
18-25			16% ▼
26-34	5	56%	24% ▲
35-44	4	44%	19% ▲
45-54			23% ▼
55-64			14% ▼
65+			4%

Gender	#	%	State Avg
Female	9	100%	40% ▲
Male			60% ▼

Race	#	%	State Avg
White/Caucasian	6	67%	66%
Multiple Races	2	22%	1% ▲
Other	1	11%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			17% ▼
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Ethnicity	#	%	State Avg
Non-Hispanic	8	89%	75% ▲
Hisp-Puerto Rican	1	11%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			6%
Unknown			6%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	89%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 69 Active Supportive Housing – Scattered Site Programs