

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|-----------------|--------|----------|------------|---|
| | Unique Clients | 7,797 | 6,841 | 14% | ▲ |
| | Admits | 6,047 | 5,563 | 9% | |
| | Discharges | 5,784 | 4,837 | 20% | ▲ |
| | Service Hours | 36,282 | 25,510 | 42% | ▲ |
| | S.Rehab/PHP/IOP | 7,850 | 4,432 | 77% | ▲ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 439 FY14 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Participation in Treatment | | 88% | 80% | 92% |
| ✓ Respect | | 86% | 80% | 91% |
| ✓ Quality and Appropriateness | | 86% | 80% | 93% |
| ✓ Overall | | 84% | 80% | 91% |
| ✓ General Satisfaction | | 81% | 80% | 92% |
| ✓ Recovery | | 80% | 80% | 79% |
| ● Access | | 78% | 80% | 88% |
| ● Outcome | | 78% | 80% | 83% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|--------------------|---------------------------|-------|-------|
| Addiction | Outpatient | 4,602 | 54.6% |
| | IOP | 733 | 8.7% |
| | PHP | 227 | 2.7% |
| | Case Management | 105 | 1.2% |
| Forensic SA | Forensics Community-based | 2,646 | 31.4% |
| | Case Management | 117 | 1.4% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|-------|-----|-----------|---------------------------------|-------|-----|-----------|
| 18-25 | 2,117 | 27% | ▲ 16% | Male | 5,149 | 66% | 60% |
| 26-34 | 2,294 | 30% | 24% | Female | 2,643 | 34% | 40% |
| 35-44 | 1,413 | 18% | 19% | | | | |
| 45-54 | 1,230 | 16% | 23% | | | | |
| 55-64 | 567 | 7% | 14% | | | | |
| 65+ | 146 | 2% | 4% | | | | |
| Ethnicity | # | % | State Avg | Race | # | % | State Avg |
| Non-Hispanic | 5,154 | 66% | 75% | White/Caucasian | 5,013 | 64% | 66% |
| Hisp-Puerto Rican | 1,444 | 19% | 12% | Black/African American | 1,352 | 17% | 17% |
| Unknown | 709 | 9% | 6% | Other | 619 | 8% | 13% |
| Hispanic-Other | 413 | 5% | 6% | Multiple Races | 596 | 8% | 1% |
| Hispanic-Mexican | 52 | 1% | 1% | Unknown | 125 | 2% | 3% |
| Hispanic-Cuban | 25 | 0% | 0% | Asian | 53 | 1% | 1% |
| | | | | Am. Indian/Native Alaskan | 21 | 0% | 1% |
| | | | | Hawaiian/Other Pacific Islander | 18 | 0% | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Compulsive Gambling 620740

Wheeler Clinic

Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 52 | 55 | -5% |
| Admits | 27 | 31 | -13% ▼ |
| Discharges | 17 | 38 | -55% ▼ |
| Service Hours | 466 | 398 | 17% ▲ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 13 | 76% | 75% | 41% | 1% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 29 | 81% | 90% | 86% | -9% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 21 | 81% | 75% | 77% | 6% |

Data Submission Quality

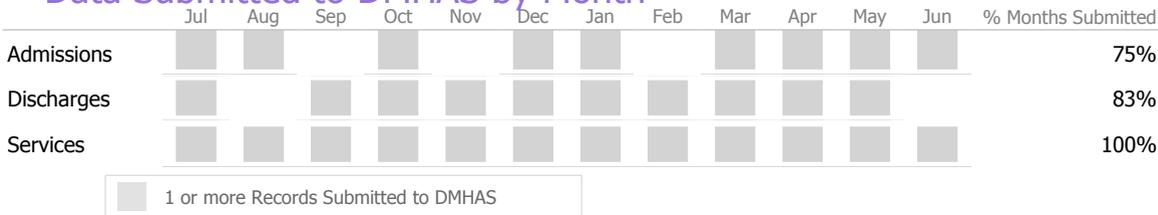
| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 97% |
| ✓ Valid TEDS Data | | 36% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 22% |

| Cooccurring | Actual | State Avg |
|----------------------|--------|-----------|
| ✓ MH Screen Complete | | 90% |
| ✓ SA Screen Complete | | 90% |

| Diagnosis | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis | | 96% |
| ✓ Valid Axis V GAF Score | | 78% |

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 253 | 193 | 31% ▲ |
| Admits | 223 | 195 | 14% ▲ |
| Discharges | 219 | 152 | 44% ▲ |
| Service Hours | 245 | 273 | -10% |
| Social Rehab/PHP/IOP Days | 2,222 | 1,532 | 45% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 96% | 96% |
| Valid TEDS Data | 95% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 0% | 14% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 100% | 96% |
| SA Screen Complete | 100% | 96% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 92% | 98% |
| Valid Axis V GAF Score | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 165 | 75% | 50% | 55% | 25% ▲ |
| ● Follow-up within 30 Days of Discharge | | 96 | 58% | 90% | 52% | -32% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 230 | 82% | 75% | 93% | 7% |
| ✓ Abstinence/Reduced Drug Use | | 162 | 58% | 55% | 65% | 3% |
| ✓ Employed | | 139 | 50% | 50% | 31% | 0% |
| ✓ Improved/Maintained Axis V GAF Score | | 191 | 81% | 75% | 83% | 6% |
| ● Stable Living Situation | | 233 | 84% | 95% | 90% | -11% ▼ |
| ● Self Help | | 61 | 22% | 60% | 51% | -38% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 48 | 80% | 90% | 80% | -10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 490 | 278 | 76% ▲ |
| Admits | 440 | 250 | 76% ▲ |
| Discharges | 362 | 198 | 83% ▲ |
| Service Hours | 573 | 352 | 63% ▲ |
| Social Rehab/PHP/IOP Days | 3,985 | 1,798 | 122% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 93% | 96% |
| Valid TEDS Data | 93% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 13% | 14% |
| Cooccurring | | |
| MH Screen Complete | 100% | 96% |
| SA Screen Complete | 100% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 91% | 98% |
| Valid Axis V GAF Score | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 187 | 52% | 50% | 55% | 2% |
| ● Follow-up within 30 Days of Discharge | | 87 | 47% | 90% | 52% | -43% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 428 | 81% | 75% | 93% | 6% |
| ● Abstinence/Reduced Drug Use | | 254 | 48% | 55% | 65% | -7% |
| ● Improved/Maintained Axis V GAF Score | | 308 | 72% | 75% | 83% | -3% |
| ● Employed | | 163 | 31% | 50% | 31% | -19% ▼ |
| ● Stable Living Situation | | 402 | 76% | 95% | 90% | -19% ▼ |
| ● Self Help | | 141 | 27% | 60% | 51% | -33% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 137 | 81% | 90% | 80% | -9% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

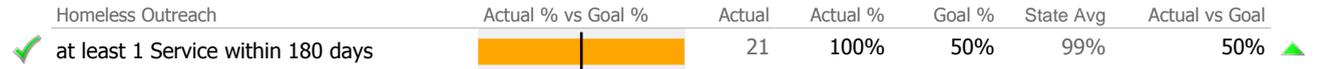
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 66 | 53 | 25% | ▲ |
| Admits | 21 | 27 | -22% | ▼ |
| Discharges | 45 | 8 | 463% | ▲ |
| Service Hours | 103 | 58 | 77% | ▲ |

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 227 | 170 | 34% ▲ |
| Admits | 203 | 161 | 26% ▲ |
| Discharges | 166 | 145 | 14% ▲ |
| Service Hours | 260 | 278 | -6% |
| Social Rehab/PHP/IOP Days | 1,643 | 1,102 | 49% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 94% | 97% |
| Valid TEDS Data | 91% | 97% |
| On-Time Periodic | | |
| 6 Month Updates | 10% | 10% |
| Cooccurring | | |
| MH Screen Complete | 100% | 76% |
| SA Screen Complete | 100% | 76% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 89% | 96% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 71 | 43% | 50% | 70% | -7% |
| No Re-admit within 30 Days of Discharge | | 146 | 88% | 85% | 88% | 3% |
| Follow-up within 30 Days of Discharge | | 29 | 41% | 90% | 85% | -49% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 134 | 68% | 75% | 88% | -7% |
| Stable Living Situation | | 179 | 73% | 95% | 62% | -22% |
| Employed | | 53 | 22% | 50% | 14% | -28% |
| Self Help | | 72 | 29% | 60% | 68% | -31% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 58 | 73% | 90% | 80% | -18% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Partial Hospitalization Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 47 | 52 | -10% |
| Admits | 38 | 39 | -3% |
| Discharges | 37 | 42 | -12% ▼ |
| Service Hours | 463 | 438 | 6% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data | 92% | 86% |
| On-Time Periodic 6 Month Updates | 25% | 22% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 27 | 73% | 50% | 76% | 23% ▲ |

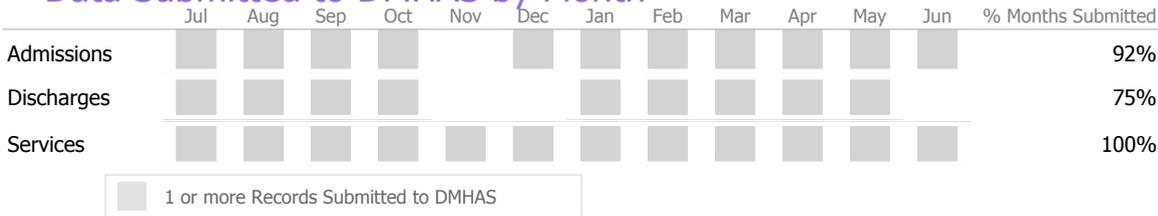
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 40 | 80% | 60% | 55% | 20% ▲ |
| ✓ Employed | | 20 | 40% | 20% | 15% | 20% ▲ |
| ● Self Help | | 28 | 56% | 60% | 57% | -4% |
| ● Stable Living Situation | | 24 | 48% | 80% | 44% | -32% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 9 | 69% | 90% | 81% | -21% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 105 | 102 | 3% |
| Admits | 71 | 75 | -5% |
| Discharges | 73 | 69 | 6% |
| Service Hours | 260 | 69 | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data | 68% | 86% |
| On-Time Periodic 6 Month Updates | 0% | 22% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 72 | 99% | 50% | 76% | 49% ▲ |

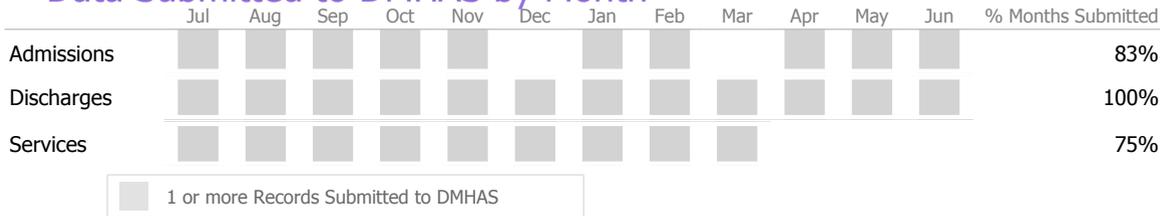
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 27 | 26% | 20% | 15% | 6% |
| ● Social Support | | 20 | 19% | 60% | 55% | -41% ▼ |
| ● Self Help | | 14 | 13% | 60% | 57% | -47% ▼ |
| ● Stable Living Situation | | 1 | 1% | 80% | 44% | -79% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 27 | 82% | 90% | 81% | -8% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

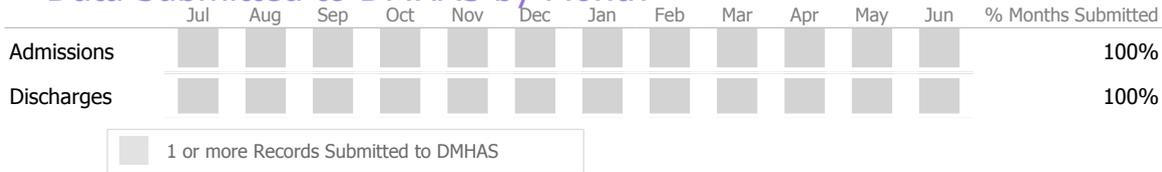
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,121 | 1,147 | -2% |
| Admits | 683 | 710 | -4% |
| Discharges | 800 | 693 | 15% ▲ |

Data Submitted to DMHAS by Month

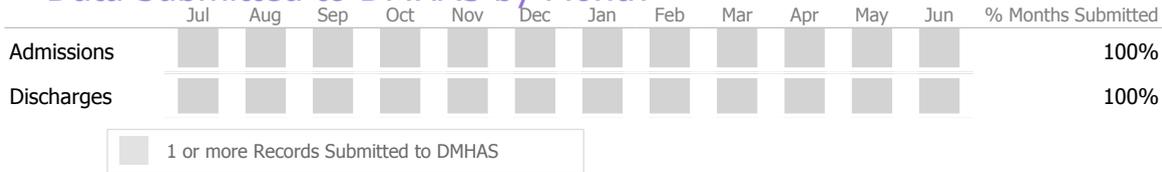


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,529 | 1,329 | 15% ▲ |
| Admits | 821 | 739 | 11% ▲ |
| Discharges | 930 | 616 | 51% ▲ |

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,985 | 1,736 | 14% ▲ |
| Admits | 1,586 | 1,400 | 13% ▲ |
| Discharges | 1,454 | 1,333 | 9% |
| Service Hours | 14,177 | 10,245 | 38% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 92% | 95% |
| Valid TEDS Data | 80% | 92% |
| On-Time Periodic | | |
| 6 Month Updates | 52% | 33% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 88% | 97% |
| Valid Axis V GAF Score | 100% | 95% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 779 | 54% | 50% | 51% | 4% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 1,801 | 82% | 75% | 86% | 7% |
| ✓ Abstinence/Reduced Drug Use | | 1,325 | 60% | 55% | 58% | 5% |
| ✓ Improved/Maintained Axis V GAF Score | | 1,414 | 83% | 75% | 62% | 8% |
| ● Employed | | 864 | 39% | 50% | 40% | -11% ▼ |
| ● Stable Living Situation | | 1,679 | 76% | 95% | 85% | -19% ▼ |
| ● Self Help | | 141 | 6% | 60% | 26% | -54% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 613 | 80% | 90% | 81% | -10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 1,259 | 86% | 75% | 73% | 11% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2,639 | 2,293 | 15% ▲ |
| Admits | 1,903 | 1,920 | -1% |
| Discharges | 1,667 | 1,528 | 9% |
| Service Hours | 19,261 | 13,170 | 46% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 95% | 95% |
| Valid TEDS Data | 77% | 92% |
| On-Time Periodic | | |
| 6 Month Updates | 65% | 33% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 95% | 97% |
| Valid Axis V GAF Score | 100% | 95% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 871 | 52% | 50% | 51% | 2% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 2,474 | 86% | 75% | 86% | 11% ▲ |
| ● Employed | | 1,398 | 49% | 50% | 40% | -1% |
| ● Abstinence/Reduced Drug Use | | 1,440 | 50% | 55% | 58% | -5% |
| ● Stable Living Situation | | 2,460 | 85% | 95% | 85% | -10% |
| ● Improved/Maintained Axis V GAF Score | | 1,592 | 72% | 75% | 62% | -3% |
| ● Self Help | | 353 | 12% | 60% | 26% | -48% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 1,014 | 83% | 90% | 81% | -7% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 1,332 | 75% | 75% | 73% | 0% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 39 | 22 | 77% ▲ |
| Admits | 31 | 16 | 94% ▲ |
| Discharges | 14 | 15 | -7% |
| Service Hours | 474 | 229 | 106% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 96% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 88% | 56% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 8 | 57% | 50% | 48% | 7% |

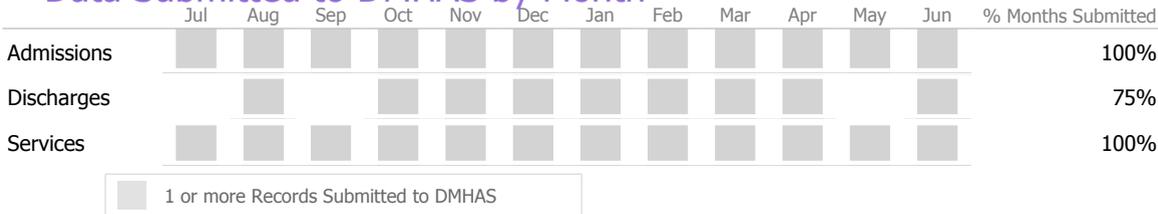
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 33 | 80% | 80% | 84% | 0% |
| ● Employed | | 3 | 7% | 20% | 14% | -13% ▼ |
| ● Self Help | | 6 | 15% | 60% | 66% | -45% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 25 | 93% | 90% | 90% | 3% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs