

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	41	64	-36% ▼
	Admits	29	55	-47% ▼
	Discharges	33	52	-37% ▼
	Bed Days	2,693	4,109	-34% ▼

Consumer Satisfaction Survey

(Based on 12 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ General Satisfaction		91%	80%	92%
✓ Overall		83%	80%	91%
✓ Access		80%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	41	100.0%

Client Demographics

Age	#	%	State Avg
18-25	6	15%	16%
26-34	13	32%	24%
35-44	13	32% ▲	19%
45-54	7	17%	23%
55-64	2	5%	14%
65+			4%

Gender	#	%	State Avg
Male	41	100% ▲	60%
Female			40% ▼

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	15	37% ▲	12%
Unknown	15	37% ▲	6%
Non-Hispanic	10	24% ▼	75%
Hispanic-Cuban	1	2%	0%
Hispanic-Mexican			1%
Hispanic-Other			6%

Race	#	%	State Avg
White/Caucasian	13	32% ▼	66%
Black/African American	11	27%	17%
Other	11	27% ▲	13%
Unknown	6	15% ▲	3%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	64%	70%	71%	-6%
No Re-admit within 30 Days of Discharge		18	55%	85%	91%	-30% ▼
Follow-up within 30 Days of Discharge		14	67%	90%	58%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	7%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		19	45%	70%	80%	-25% ▼
Improved/Maintained Axis V GAF Score		15	45%	95%	89%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	110 days	0.2	49%	90%	100%	-41% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs