

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,329	4,432	-2%
	Admits	1,657	1,316	26% ▲
	Discharges	1,302	1,479	-12% ▼
	Service Hours	11,642	12,977	-10%
	Bed Days	20,080	16,794	20% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 685 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%
✓ Access		81%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	2,902	63.8%
	Outpatient	1,128	24.8%
	Residential Services	335	7.4%
	Employment Services	72	1.6%
Mental Health	Case Management	80	1.8%
	Employment Services	30	0.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	395	9%	13%	Male	2,742	63%	59%
26-34	1,427	33%	23%	Female	1,582	37%	41%
35-44	1,085	25%	19%	Transgender			0%
45-54	907	21%	23%				
55-64	458	11%	16%				
65+	56	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	3,610	83%	75%	White/Caucasian	3,092	71%	65%
Hisp-Puerto Rican	403	9%	12%	Black/African American	610	14%	17%
Hispanic-Other	193	4%	6%	Other	571	13%	13%
Unknown	113	3%	6%	Unknown	20	0%	3%
Hispanic-Cuban	5	0%	0%	Multiple Races	16	0%	1%
Hispanic-Mexican	5	0%	1%	Asian	10	0%	1%
				Am. Indian/Native Alaskan	9	0%	0%
				Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

1 Long Wharf-Voc Rehab 780270

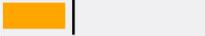
APT Foundation Inc

Addiction - Employment Services - Employment Services

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	73	-1%
Admits	41	40	3%
Discharges	26	37	-30% ▼
Service Hours	355	463	-24% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Employed		22	31%	35%	40%	-4%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		41	89%	90%	77%	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 93%	95%

On-Time Periodic	Actual	State Avg
 6 Month Updates	 74%	66%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

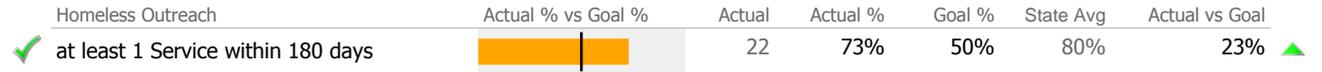
 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 7 Active Employment Services Programs

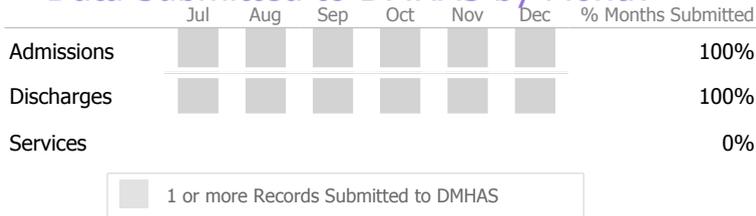
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	91	-12% ▼
Admits	30	30	0%
Discharges	25	29	-14% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	12	58% ▲
Admits	6	5	20% ▲
Discharges	10	1	900% ▲
Service Hours	68	74	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		7	37%	35%	43%	2%

Service Utilization

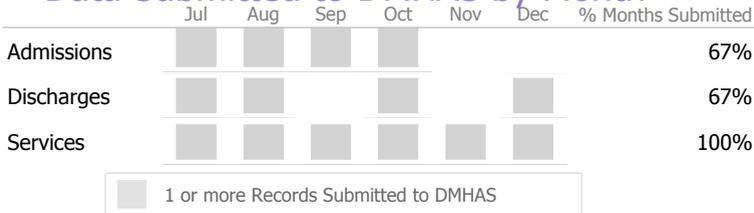
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	89%	90%	95%	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	86	-21% ▼
Admits	44	55	-20% ▼
Discharges	44	58	-24% ▼
Bed Days	4,540	5,523	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%

Cooccurring	Actual	State Avg
MH Screen Complete	68%	95%
SA Screen Complete	68%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		36	82%	70%	72%	12% ▲
No Re-admit within 30 Days of Discharge		41	93%	85%	92%	8%
Follow-up within 30 Days of Discharge		21	58%	90%	59%	-32% ▼

Recovery

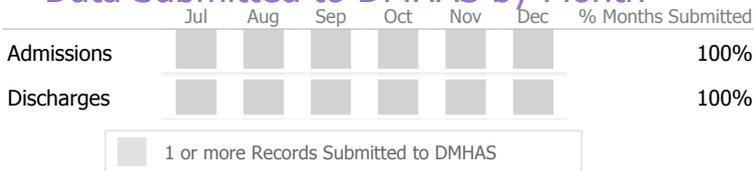
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		60	88%	70%	73%	18% ▲
Improved/Maintained Axis V GAF Score		42	93%	95%	88%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		32	132 days	0.3	77%	90%	100%	-13% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,126	948	19% ▲
Admits	464	301	54% ▲
Discharges	439	288	52% ▲
Service Hours	4,551	4,011	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	96%	93%
On-Time Periodic		
6 Month Updates	86%	54%
Cooccurring		
MH Screen Complete	86%	96%
SA Screen Complete	87%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	98%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		226	51%	50%	56%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		1,109	95%	75%	89%	20% ▲
✓ Abstinence/Reduced Drug Use		671	58%	55%	56%	3%
● Stable Living Situation		1,050	90%	95%	88%	-5%
● Employed		444	38%	50%	42%	-12% ▼
● Improved/Maintained Axis V GAF Score		430	47%	75%	61%	-28% ▼
● Self Help		184	16%	60%	22%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		628	87%	90%	79%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		161	36%	75%	79%	-39% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	3	-33% ▼
Admits	-	-	
Discharges	-	-	
Service Hours	45	43	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	50%	54%
Cooccurring		
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	56%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		1	50%	55%	56%	-5%
Self Help		1	50%	60%	22%	-10%
Not Arrested		1	50%	75%	89%	-25% ▼
Stable Living Situation		1	50%	95%	88%	-45% ▼
Employed		0	0%	50%	42%	-50% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	61%	-75% ▼

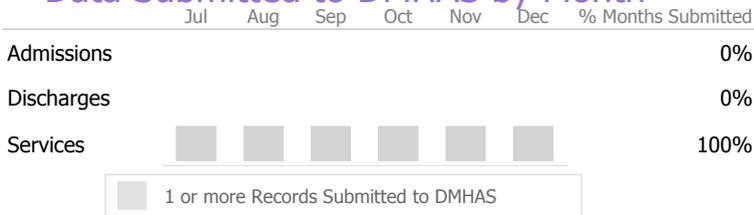
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	50%	90%	79%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	79%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	93	25% ▲
Admits	83	64	30% ▲
Discharges	77	65	18% ▲
Bed Days	6,959	5,347	30% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	0%	14%
Cooccurring		
MH Screen Complete	76%	95%
SA Screen Complete	78%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		56	73%	70%	72%	3%
✓ No Re-admit within 30 Days of Discharge		71	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		43	77%	90%	59%	-13%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		83	72%	70%	73%	2%
✓ Improved/Maintained Axis V GAF Score		75	95%	95%	88%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		40	103 days	0.3	95%	90%	100%	5%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	154	104	48% ▲
Admits	112	69	62% ▲
Discharges	107	73	47% ▲
Bed Days	8,581	5,924	45% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		102	95%	70%	72%	25% ▲
✓ No Re-admit within 30 Days of Discharge		104	97%	85%	92%	12% ▲
● Follow-up within 30 Days of Discharge		15	15%	90%	59%	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	0%	14%
Cooccurring		
MH Screen Complete	81%	95%
SA Screen Complete	81%	95%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		147	95%	70%	73%	25% ▲
● Improved/Maintained Axis V GAF Score		103	93%	95%	88%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		32	100 days	0.2	146%	90%	100%	56% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,337	2,097	11% ▲
Admits	606	539	12% ▲
Discharges	387	339	14% ▲
Service Hours	5,185	4,858	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	89%	94%
Cooccurring		
MH Screen Complete	85%	95%
SA Screen Complete	85%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	95%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		197	51%	50%	54%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		1,806	76%	50%	75%	26% ▲
✓ Not Arrested		2,329	98%	75%	96%	23% ▲
✓ Stable Living Situation		2,222	93%	90%	96%	3%
● Employed		920	39%	40%	44%	-1%
● Self Help		681	29%	60%	48%	-31% ▼
● Improved/Maintained Axis V GAF Score		393	21%	75%	76%	-54% ▼

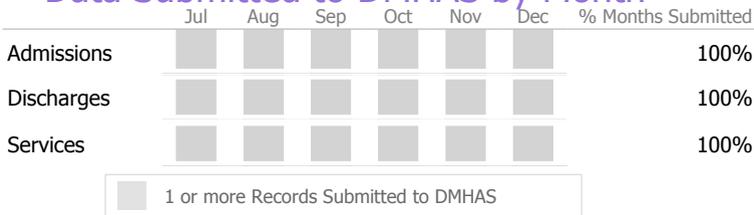
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1,838	92%	90%	88%	2%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		1,329	57%	50%	63%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	11	618% ▲
Admits	52	8	550% ▲
Discharges	54	1	5300% ▲
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	94%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	71%	95%
SA Screen Complete	Actual	State Avg
SA Screen Complete	71%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	39%	50%	54%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		40	51%	50%	75%	1%
Stable Living Situation		70	89%	90%	96%	-1%
Improved/Maintained Axis V GAF Score		54	93%	75%	76%	18% ▲
Self Help		34	43%	60%	48%	-17% ▼
Not Arrested		41	52%	75%	96%	-23% ▼
Employed		8	10%	40%	44%	-30% ▼

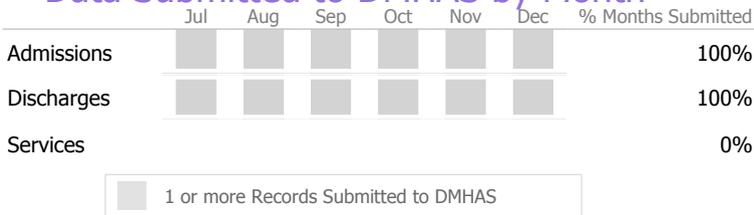
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	88%	N/A ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		5	6%	50%	63%	-44% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	493	1,053	-53% ▼
Admits	200	198	1%
Discharges	94	577	-84% ▼
Service Hours	1,153	3,343	-66% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	99%	94%
Cooccurring		
MH Screen Complete	83%	95%
SA Screen Complete	83%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		49	52%	50%	54%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		489	98%	75%	96%	23% ▲
Abstinence/Reduced Drug Use		349	70%	50%	75%	20% ▲
Employed		295	59%	40%	44%	19% ▲
Stable Living Situation		485	97%	90%	96%	7%
Self Help		123	25%	60%	48%	-35% ▼
Improved/Maintained Axis V GAF Score		88	25%	75%	76%	-50% ▼

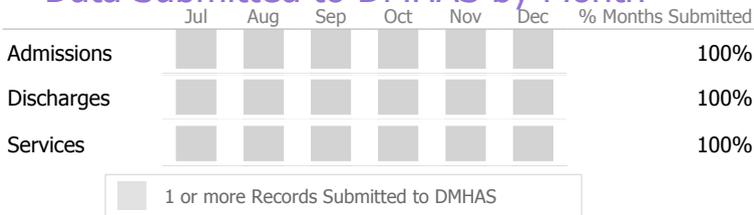
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		363	89%	90%	88%	-1%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		176	36%	50%	63%	-14% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	3	3	0%
Discharges	9	5	80% ▲
Service Hours	23	51	-56% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	27%	35%	43%	-8%

Service Utilization

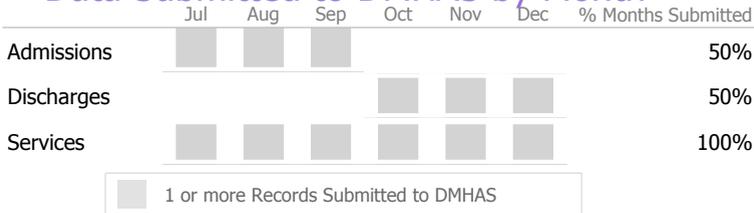
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	110	53	108% ▲
Admits	16	4	300% ▲
Discharges	30	6	400% ▲
Service Hours	263	134	97% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	95%	99%
On-Time Periodic		
6 Month Updates	99%	94%
Cooccurring		
MH Screen Complete	61%	95%
SA Screen Complete	61%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	95%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	73%	50%	54%	23% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		90	82%	50%	75%	32% ▲
Not Arrested		109	99%	75%	96%	24% ▲
Stable Living Situation		106	96%	90%	96%	6%
Employed		28	25%	40%	44%	-15% ▼
Self Help		41	37%	60%	48%	-23% ▼
Improved/Maintained Axis V GAF Score		25	24%	75%	76%	-51% ▼

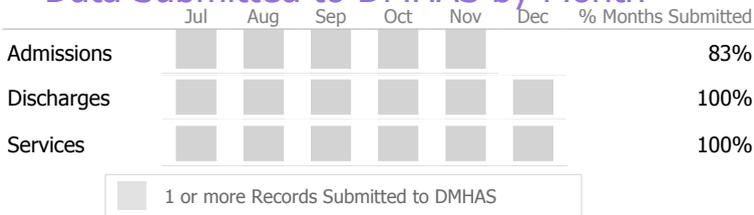
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		77	96%	90%	88%	6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		71	65%	50%	63%	15% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs