

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	112	118	-5%
	Admits	103	111	-7%
	Discharges	103	100	3%
	Service Hours		14	-100% ▼
	S.Rehab/PHP/IOP	840	1,045	-20% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 111 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		90%	80%	83%
✓ Recovery		86%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	IOP	112	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	15	13%	13%	Male	65	58%	59%
26-34	24	21%	23%	Female	47	42%	41%
35-44	26	23%	19%	Transgender			0%
45-54	33	29%	23%				
55-64	10	9%	16%				
65+	4	4%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	98	88%	▲ 75%	White/Caucasian	99	88%	▲ 65%
Hisp-Puerto Rican	9	8%	12%	Other	7	6%	13%
Unknown	3	3%	6%	Am. Indian/Native Alaskan	3	3%	0%
Hispanic-Other	2	2%	6%	Black/African American	2	2%	▼ 17%
Hispanic-Cuban			0%	Multiple Races	1	1%	1%
Hispanic-Mexican			1%	Asian			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	112	118	-5%
Admits	103	111	-7%
Discharges	103	100	3%
Service Hours	-	14	-100% ▼
Social Rehab/PHP/IOP Days	840	1,045	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	24%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		81	79%	50%	59%	29% ▲
● Follow-up within 30 Days of Discharge		8	10%	90%	48%	-80% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		116	94%	75%	93%	19% ▲
✓ Abstinence/Reduced Drug Use		73	59%	55%	57%	4%
✓ Improved/Maintained Axis V GAF Score		91	87%	75%	84%	12% ▲
● Stable Living Situation		106	85%	95%	90%	-10%
● Self Help		49	40%	60%	39%	-20% ▼
● Employed		16	13%	50%	32%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	91%	90%	72%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs