

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,670	1,705	-2%
	Admits	796	866	-8%
	Discharges	784	840	-7%
	Service Hours	24,119	17,689	36% ▲
	Bed Days	3,720	2,823	32% ▲
	S.Rehab/PHP/IOP	1	193	-99% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 188 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		89%	80%	91%
✓ Respect		88%	80%	91%
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		86%	80%	93%
✓ General Satisfaction		85%	80%	92%
✓ Access		85%	80%	88%
● Outcome		78%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,118	38.0%
	Social Rehabilitation	657	22.3%
	Community Support	235	8.0%
	Crisis Services	224	7.6%
	Intake	167	5.7%
	ACT	55	1.9%
	Other	30	1.0%
	Inpatient Services	25	0.8%
	Residential Services	6	0.2%
	Forensic MH	Forensics Community-based	273
Outpatient		63	2.1%
Case Management		26	0.9%
Forensic SA	Forensics Community-based	66	2.2%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	213	13%	13%	Male	1,007	60%	59%	
26-34	290	17%	23%	Female	662	40%	41%	
35-44	305	18%	19%	Transgender	1	0%	0%	
45-54	426	26%	23%	Race	Black/African American	671	41% ▲	17%
55-64	319	19%	16%		White/Caucasian	545	33% ▼	65%
65+	116	7%	5%		Other	360	22%	13%
					Unknown	35	2%	3%
Ethnicity	Non-Hispanic	1,111	67%	75%	Asian	23	1%	1%
	Hisp-Puerto Rican	388	23% ▲	12%	Multiple Races	12	1%	1%
	Hispanic-Other	90	5%	6%	Am. Indian/Native Alaskan	5	0%	0%
	Unknown	69	4%	6%	Hawaiian/Other Pacific Islander	4	0%	0%
	Hispanic-Cuban	6	0%	0%				
Hispanic-Mexican	6	0%	1%					

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

500 Vine Jail Div

Capitol Region Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

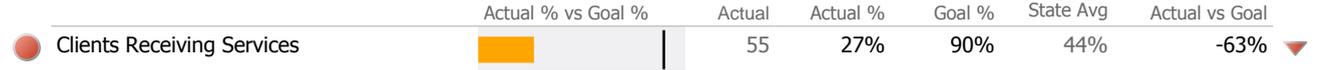
Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

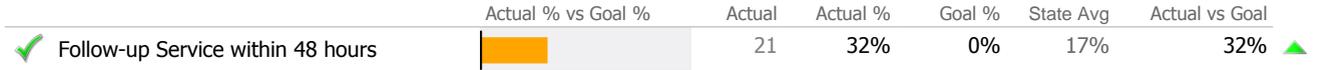
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	262	225	16%	▲
Admits	169	203	-17%	▼
Discharges	136	154	-12%	▼
Service Hours	173	84	104%	▲

Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	37	49% ▲
Admits	8	24	-67% ▼
Discharges	6	-	
Service Hours	922	819	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
On-Time Periodic		
6 Month Updates	44%	72%
Cooccurring		
MH Screen Complete	100%	82%
SA Screen Complete	100%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	78%	74%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	65%	43%	-48% ▼
No Re-admit within 30 Days of Discharge		5	83%	85%	96%	-2%
Follow-up within 30 Days of Discharge		0	0%	90%	45%	-90% ▼

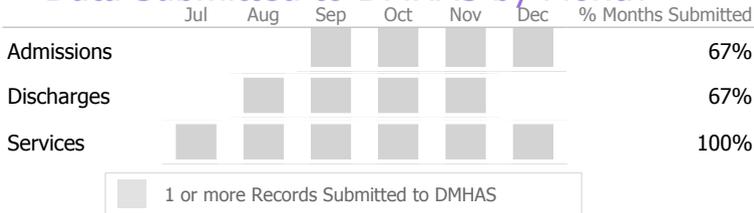
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		35	64%	60%	88%	4%
Employed		1	2%	15%	8%	-13% ▼
Social Support		19	35%	60%	74%	-25% ▼
Improved/Maintained Axis V GAF Score		26	55%	85%	45%	-30% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		49	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	31	-16% ▼
Admits	8	7	14% ▲
Discharges	11	12	-8%
Service Hours	587	350	68% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	18%	50%	5%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		26	100%	60%	86%	40% ▲
● Stable Living Situation		19	73%	80%	64%	-7%
● Employed		2	8%	20%	5%	-12% ▼
● Social Support		12	46%	60%	48%	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		38%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	85%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 3 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	64%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	77%
SA Screen Complete	N/A	74%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	20%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	52%	-75% ▼
Social Support		N/A	N/A	60%	67%	-60% ▼
Stable Living Situation		N/A	N/A	95%	85%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	80%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	293	308	-5%
Admits	23	27	-15% ▼
Discharges	13	29	-55% ▼
Service Hours	2,858	2,373	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	85%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	91%	77%
SA Screen Complete	91%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	36%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	45%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		173	59%	60%	67%	-1%
Stable Living Situation		263	89%	95%	85%	-6%
Employed		12	4%	30%	20%	-26% ▼
Improved/Maintained Axis V GAF Score		70	26%	75%	52%	-49% ▼

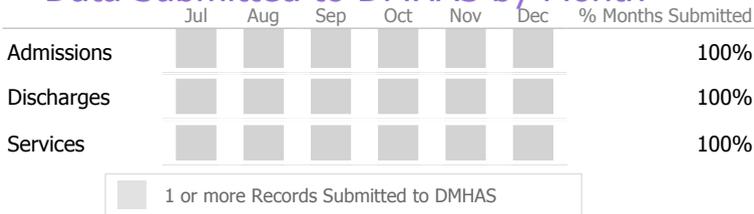
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		280	99%	90%	80%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		19	83%	75%	62%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

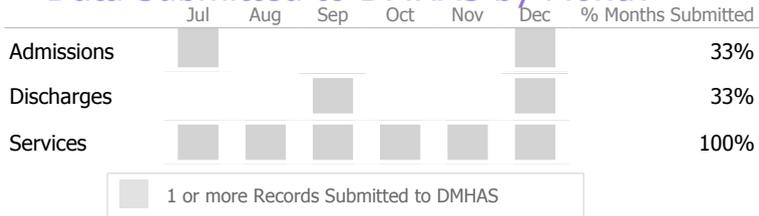
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	4	4	0%
Discharges	3	6	-50% ▼
Service Hours	260	264	-2%

Data Submitted to DMHAS by Month

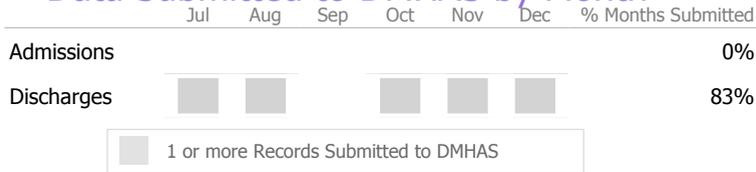


* State Avg based on 2 Active Re-entry Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	27	-74% ▼
Admits	-	4	-100% ▼
Discharges	13	19	-32% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active UM Screening Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	235	194	21% ▲
Admits	92	43	114% ▲
Discharges	43	55	-22% ▼
Service Hours	2,256	949	138% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
On-Time Periodic 6 Month Updates	88%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	93%	82%
SA Screen Complete	93%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	45%	83%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		37	86%	65%	70%	21% ▲

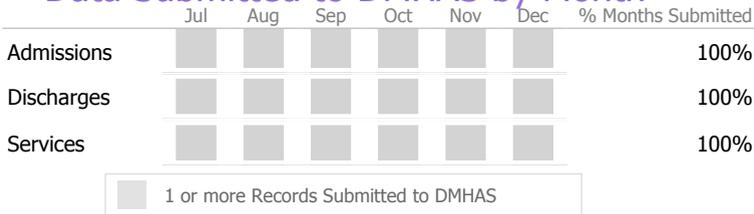
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		211	88%	80%	92%	8%
Social Support		158	66%	60%	79%	6%
Employed		11	5%	20%	11%	-15% ▼
Improved/Maintained Axis V GAF Score		30	19%	95%	58%	-76% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		167	84%	90%	96%	-6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	79	4%
Admits	8	6	33% ▲
Discharges	9	7	29% ▲
Service Hours	1,044	606	72% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	77%
SA Screen Complete	100%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	10%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	67%	50%	45%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		51	61%	60%	67%	1%
Employed		23	28%	30%	20%	-2%
Stable Living Situation		77	93%	95%	85%	-2%
Improved/Maintained Axis V GAF Score		10	13%	75%	52%	-62% ▼

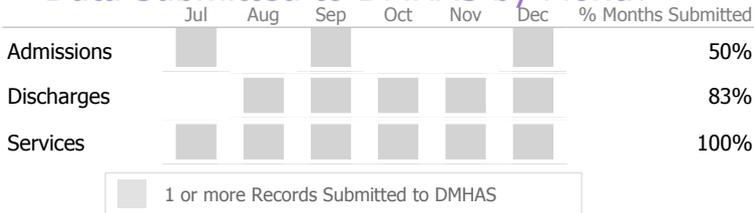
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		74	100%	90%	80%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		6	75%	75%	62%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	87	-28% ▼
Admits	8	12	-33% ▼
Discharges	12	24	-50% ▼
Service Hours	1,175	1,371	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	82%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	24%	80%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	8%	50%	40%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		62	98%	60%	27%	38% ▲
Social Support		38	60%	60%	65%	0%
Stable Living Situation		52	83%	95%	84%	-12% ▼
Employed		1	2%	30%	16%	-28% ▼
Improved/Maintained Axis V GAF Score		15	27%	75%	58%	-48% ▼

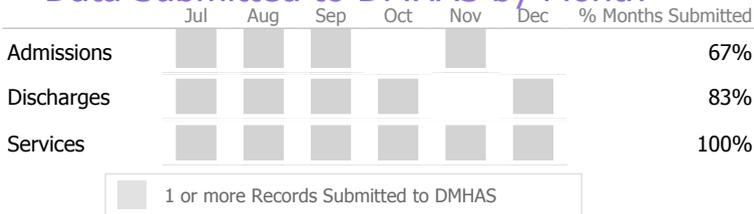
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	100%	90%	99%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		7	88%	75%	95%	13% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	366	373	-2%
Admits	15	29	-48% ▼
Discharges	17	25	-32% ▼
Service Hours	2,743	2,587	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic 6 Month Updates	85%	64%
Cooccurring MH Screen Complete	89%	77%
SA Screen Complete	89%	74%
Diagnosis Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	88%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	18%	50%	45%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		236	64%	60%	67%	4%
Stable Living Situation		352	96%	95%	85%	1%
Improved/Maintained Axis V GAF Score		208	59%	75%	52%	-16% ▼
Employed		19	5%	30%	20%	-25% ▼

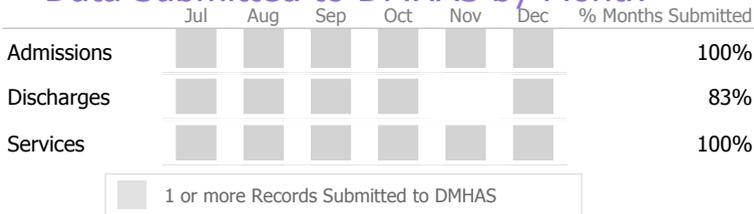
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		349	100%	90%	80%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	87%	75%	62%	12% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

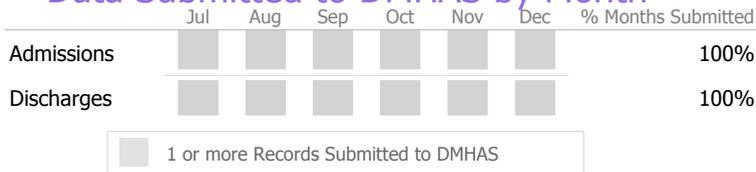
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	77	-1%
Admits	75	82	-9%
Discharges	75	79	-5%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		81	99%	75%	64%	24% ▲
✓ Community Location Evaluation		82	100%	80%	58%	20% ▲
● Follow-up Service within 48 hours		5	28%	90%	50%	-62% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% ▼
Admits	-	1	-100% ▼
Discharges	3	-	
Bed Days	911	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	60%	61%	7%
✓ Follow-up within 30 Days of Discharge		2	100%	90%	80%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		1	17%	25%	9%	-8%
● Stable Living Situation		5	83%	95%	98%	-12% ▼
● Improved/Maintained Axis V GAF Score		4	67%	95%	70%	-28% ▼
● Social Support		1	17%	60%	88%	-43% ▼

Data Submission Quality

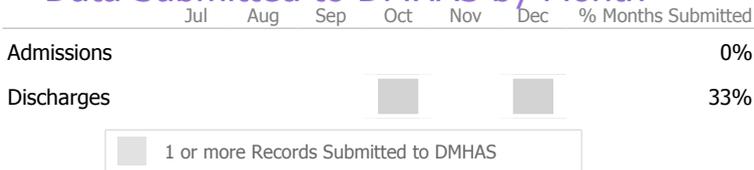
Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		96%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		81%
✓ SA Screen Complete		80%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		94%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	663 days	0.8	50%	90%	92%	-40% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

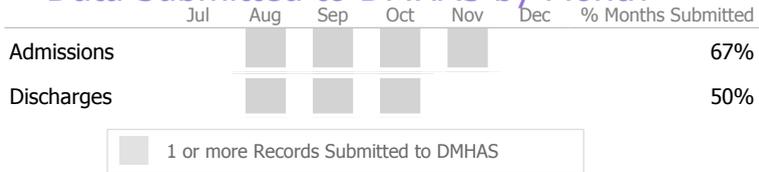
Actual Goal Goal Met Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	5	6	-17% ▼
Discharges	3	4	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	33	-24% ▼
Admits	10	17	-41% ▼
Discharges	11	17	-35% ▼
Bed Days	2,809	2,823	0%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	82%	95%	82%	-13% ▼
No Re-admit within 30 Days of Discharge		8	73%	85%	73%	-12% ▼
Follow-up within 30 Days of Discharge		7	78%	90%	78%	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	86%	86%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	12%	12%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		3	17%	75%	17%	-58% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	16	305 days	0.4	95%	90%	95%	5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■		■	■	83%
Discharges	■	■	■		■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 2 Active Non-Certified Subacute Programs

Intake Team

Capitol Region Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services

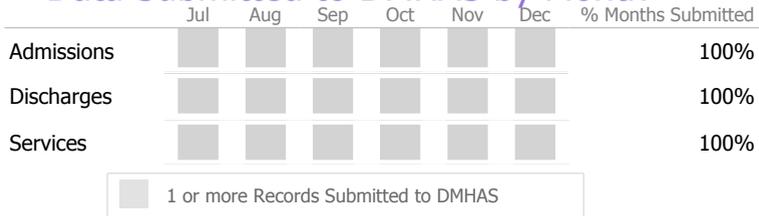
Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	161	172	-6%
Admits	77	85	-9%
Discharges	107	79	35% ▲
Service Hours	327	230	43% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

JD Sub Use

Capitol Region Mental Health Center

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	74	-11% ▼
Admits	36	67	-46% ▼
Discharges	37	60	-38% ▼
Service Hours	-	-	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 0%;"></div>	0	0%	90%		N/A ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Follow-up Service within 48 hours	<div style="width: 0%;"></div>	0	0%	0%	0%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■		■	■	■	■	83%
Services							0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

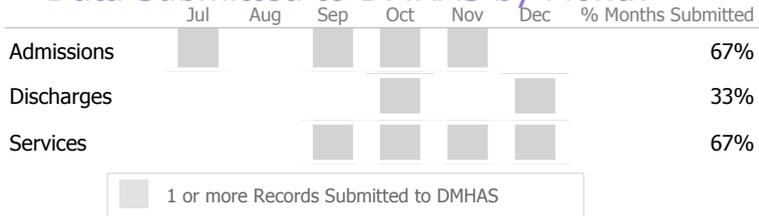
■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 1 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	4	150% ▲
Admits	5	2	150% ▲
Discharges	2	-	
Service Hours	34	37	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	257	277	-7%
Admits	2	13	-85% ▼
Discharges	17	17	0%
Service Hours	2,564	2,335	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	75%	77%
SA Screen Complete	100%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	56%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	35%	50%	45%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		224	87%	60%	67%	27% ▲
Stable Living Situation		244	95%	95%	85%	0%
Employed		32	12%	30%	20%	-18% ▼
Improved/Maintained Axis V GAF Score		99	39%	75%	52%	-36% ▼

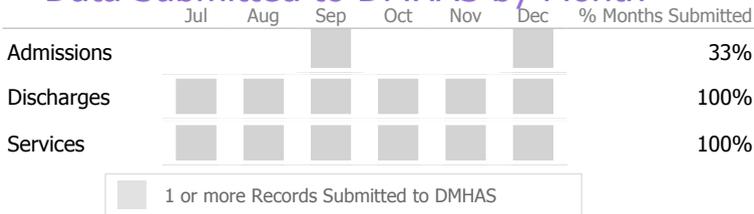
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		240	100%	90%	80%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	50%	75%	62%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

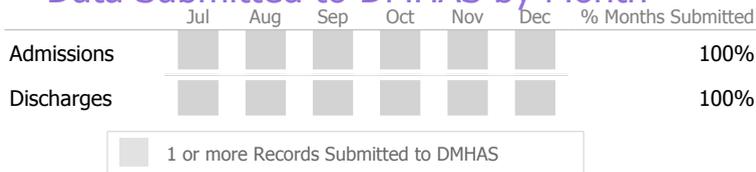
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	159	151	5%
Admits	198	160	24% ▲
Discharges	198	167	19% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		212	94%	75%	64%	19% ▲
✓ Community Location Evaluation		215	96%	80%	58%	16% ▲
● Follow-up Service within 48 hours		45	64%	90%	50%	-26% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Peer Support

Capitol Region Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

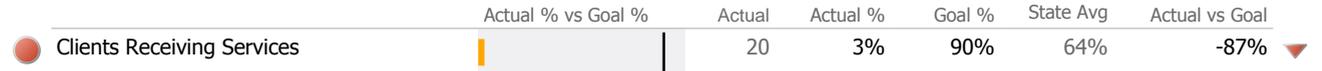
Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

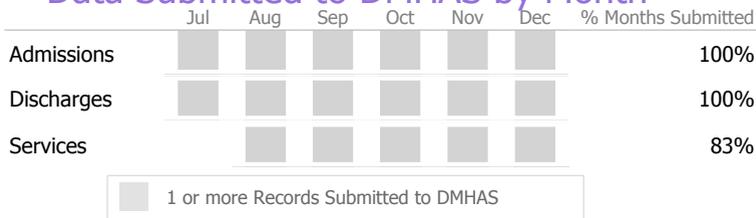
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	657	643	2%
Admits	41	39	5%
Discharges	39	46	-15% ▼
Service Hours	34	26	32% ▲
Social Rehab/PHP/IOP Days	1	193	-99% ▼

Service Utilization



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	140	-8%
Admits	12	19	-37% ▼
Discharges	28	30	-7%
Service Hours	9,143	5,624	63% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	62%	64%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	77%
✓ SA Screen Complete	100%	74%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	99%
✓ Valid Axis V GAF Score	91%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	21%	50%	45%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		111	86%	95%	85%	-9%
● Social Support		63	49%	60%	67%	-11% ▼
● Improved/Maintained Axis V GAF Score		72	62%	75%	52%	-13% ▼
● Employed		10	8%	30%	20%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		101	100%	90%	80%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		10	83%	75%	62%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■		■	83%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs