

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,753	1,285	36%	▲
	Admits	727	605	20%	▲
	Discharges	728	379	92%	▲
	Service Hours	2,872	971	196%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,038	57.8%
Addiction			
	Outpatient	628	35.0%
	Case Management	102	5.7%
Mental Health			
	Case Management	27	1.5%

Consumer Satisfaction Survey

(Based on 108 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		83%	80%	79%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	441	25%	▲ 13%	Male	1,332	76%	▲ 59%
26-34	515	29%	23%	Female	419	24%	▼ 41%
35-44	348	20%	19%	Transgender			0%
45-54	270	15%	23%				
55-64	145	8%	16%				
65+	31	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	875	50%	▼ 75%	White/Caucasian	737	42%	▼ 65%
Hisp-Puerto Rican	611	35%	▲ 12%	Black/African American	522	30%	▲ 17%
Hispanic-Other	218	12%	6%	Other	439	25%	▲ 13%
Hispanic-Mexican	31	2%	1%	Unknown	30	2%	3%
Hispanic-Cuban	10	1%	0%	Asian	16	1%	1%
Unknown	8	0%	6%	Am. Indian/Native Alaskan	6	0%	0%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Multiple Races	1	0%	1%

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	2	1	100% ▲
Discharges	2	1	100% ▲
Service Hours	149	134	11% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		16	100%	85%	89%	15% ▲

Service Utilization

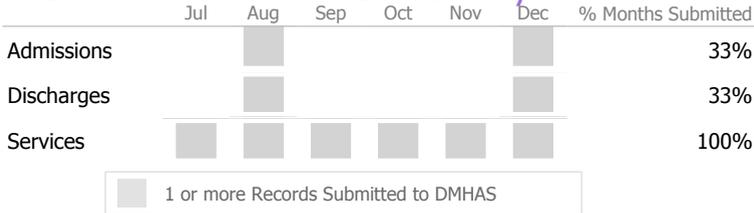
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		68%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	628	348	80% ▲
Admits	310	196	58% ▲
Discharges	276	127	117% ▲
Service Hours	2,532	699	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	43%	54%
Cooccurring		
MH Screen Complete	98%	96%
SA Screen Complete	92%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		211	76%	50%	56%	26% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		622	97%	75%	89%	22% ▲
✓ Stable Living Situation		607	95%	95%	88%	0%
● Abstinence/Reduced Drug Use		288	45%	55%	56%	-10% ▼
● Employed		200	31%	50%	42%	-19% ▼
● Improved/Maintained Axis V GAF Score		223	60%	75%	61%	-15% ▼
● Self Help		32	5%	60%	22%	-55% ▼

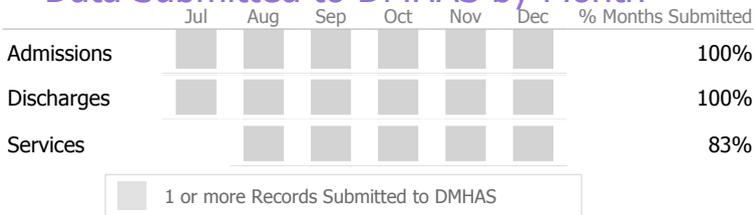
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		316	87%	90%	79%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		218	71%	75%	79%	-4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

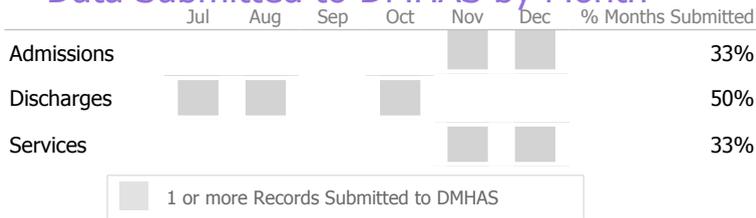
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	110	-7%
Admits	12	53	-77% ▼
Discharges	91	27	237% ▲
Service Hours	4	138	-97% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

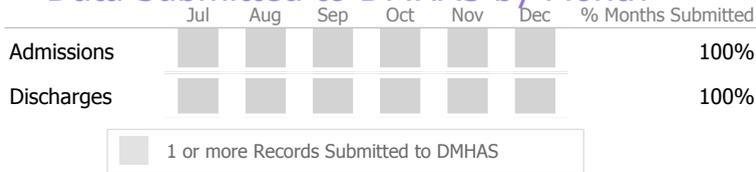
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,038	837	24% ▲
Admits	402	355	13% ▲
Discharges	358	224	60% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	1	-	
Discharges	1	-	
Service Hours	187	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	89%	6%

Service Utilization

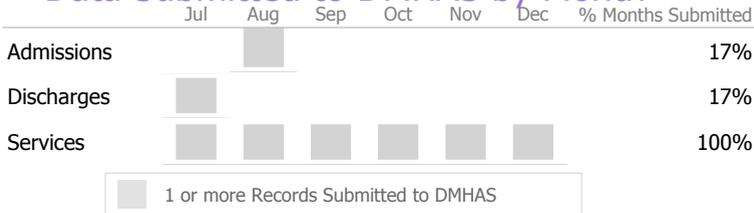
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		68%

Data Submitted to DMHAS by Month



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