

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
—	Unique Clients	27	29	-7%
	Admits			
↘	Discharges		1	-100% ▼
	Service Hours	83	122	-32% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	27	100.0%

### Consumer Satisfaction Survey

(Based on 5 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ General Satisfaction		80%	80%	92%
● Recovery		60%	80%	79%

### Client Demographics

Age	#	%	State Avg
18-25	1	4%	13%
26-34	2	7% ▼	23%
35-44	8	30% ▲	19%
45-54	7	26%	23%
55-64	8	30% ▲	16%
65+	1	4%	5%

Ethnicity	#	%	State Avg
Non-Hispanic	21	78%	75%
Hisp-Puerto Rican	4	15%	12%
Hispanic-Other	2	7%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Gender	#	%	State Avg
Female	14	52% ▲	41%
Male	13	48% ▼	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	19	70%	65%
Black/African American	4	15%	17%
Other	4	15%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	29	-7%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	83	122	-32% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		12	44%	85%	89%	-41% ▼

### Service Utilization

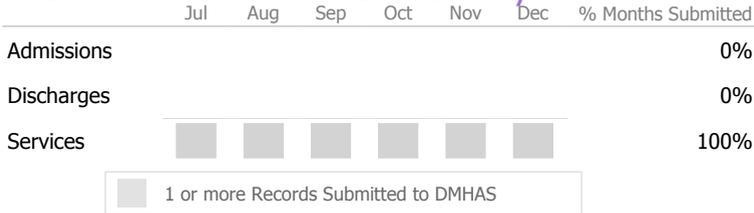
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	33%	90%	88%	-57% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		68%

### Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs